

F 8(9) Rejection Appeal-I 2 2

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S B Mittal Memorial Heart n Critical -Sike1692 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 20/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr jai mathur (drjaimathur@gmail com)
- MR JITENDRA SINGH (bsbynia@gmail com)

- sandeep bansal (sbmittalhospital @gmail com)

बैठक में **S B Mittal Memorial Heart n Critical -Sike1692** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 25 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	20
2	Re-open & Query	0
3	Rightly Rejected	5

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCE RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T3003209638217	2020/190933	29200002A - 00	2000	Onada Singh	HB REPORT NOT PROVIDED.7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
2	T1104209660256	2020/198286	29200002A - 00	2000	Mohammed Sharif	TID creation and admission time difference is more than 1 hrs so this package will not be paid.7	Admission time is of Dialysis start time which may get delayed as the dialysis of previous patient was going on	Rightly Rejected	DIFFERENCE BETWEEN TID GENERATION TIME AND ADMISSION TIME SHOULD BE LESS THEN 1 HRS, HENCE REJECTED
3	T1404209665317	2020/198288	29200002A - 00	2000	Mohammed Sharif	ERYTHROPIOTIN INJECTION NOT MENTION OVER DISCHARGE SUMMARY 7	Already mentioned in detailed dialysis chart	Reopen & Pay	Already mention in dialysis sheet chart hence approved
4	T0805209710830	2020/198289	29200002A - 00	2000	Nadim Khan	TID GENERATION AND DATE & TIME OF ADMISSION SHOULD BE WITH IN 1 hr 7	Admission time is of Dialysis start time which may get delayed as the dialysis of previous patient was going on	Rightly Rejected	DIFFERENCE BETWEEN TID GENERATION TIME AND ADMISSION TIME SHOULD BE LESS THEN 1 HRS, HENCE REJECTED
5	T0805209711607	2020/198290	29200002A - 00	2000	Mohammed Yunus	TID GENERATION AND DATE & TIME OF ADMISSION SHOULD BE WITH IN 1 hr 7	Admission time is of Dialysis start time which may get delayed as the dialysis of previous patient was going on	Rightly Rejected	DIFFERENCE BETWEEN TID GENERATION TIME AND ADMISSION TIME SHOULD BE LESS THEN 1 HRS, HENCE REJECTED



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1	2	3	4	5	6	7	8	9	10
6	T2503209630296	2020/198283	29120108A - 00	65000	Rudaram	OT NOTES NOT GIVEN 7	PTCA detailed report is attached and no need of OT notes as this is not an operation	Reopen & Pay	As per MDP Procedure done and notes given hence approved
7	T0604209651746	2020/190976	29200002A - 00	2000	Onada Singh	no provide hb report7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
8	T2012198884792	2020/190984	29200002A - 00	2000	Mohammed Harun	hb report not provide hence rejected7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
9	T3103209640403	2020/190837	29200002A - 00	2000	Phoolchand Sansi	DIFFERENCE BETWEEN TID GENERATION TIME AND ADMISSION TIME SHOULD BE LESS THEN 1 HRS, HENCE REJECTED.7	Difference between TID and Admission is more than 1 Hr. as the patient was taken for dialysis on after the machine gets freed from previous patient	Rightly Rejected	DIFFERENCE BETWEEN TID GENERATION TIME AND ADMISSION TIME SHOULD BE LESS THEN 1 HRS, HENCE REJECTED

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1	2	3	4	5	6	7	8	9	10
10	T1712198858713	2020/190910	29200002A - 00	2000	Aditya Saini	HB REPORT NOT PROVIDED, CASE NOT JUSTIFIED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
11	T3112198975368	2020/190840	29200002A - 00	2000	Jagan Singh	HB REPORT NOT PROVIDED.7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
12	T0303209481961	2020/190835	29200002A - 00	2000	Jagan Singh	HB REPORT NOT PROVIDE HENCE REJECTED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved

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1	2	3	4	5	6	7	8	9	10
13	T2102209394916	2020/190981	29200002A - 00	2000	Jagan Singh	HB REPORT IS MISSING HENCE REJECTED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
14	T2401209163709	2020/191320	29200002A - 00	2000	Mohammed Sharif	HB REPORT NOT PROVIDE HENCE REJECTED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
15	T2102209394013	2020/190985	29200002A - 00	2000	Suresh Kumar	hb report not provide hence rejected7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved

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1	2	3	4	5	6	7	8	9	10
16	T0802209283353	2020/191900	29200002A - 00	2000	Mohammed Sharif	CBC REPORT NOT PROVIDE HENCE REJECTED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
17	T0303209480855	2020/190780	29200002A - 00	2000	Kailash Chand	DIFFERENCE BETWEEN TID GENERATION TIME AND ADMISSION TIME SHOULD BE LESS THEN 1 HRS, HENCE REJECTED 7	Difference between TID and Admission is more than 1 Hr. as the patient was taken for dialysis on after the machine gets freed from previous patient	Rightly Rejected	DIFFERENCE BETWEEN TID GENERATION TIME AND ADMISSION TIME SHOULD BE LESS THEN 1 HRS, HENCE REJECTED
18	T0401209005031	2020/191906	29200002A - 00	2000	Phool Mohd	HB REPORT NOT PROVIDE HENCE REJECTED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
19	T1901209124173	2020/191919	29200002A - 00	2000	Aditya Saini	HB REPORT NOT PROVIDE HENCE REJECTED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved



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1	2	3	4	5	6	7	8	9	10
20	T0606209779012	2020/190839	29200002A - 00	2000	Shamim Bano	hb report is normal in range so package not justified.7	there is relation of Hb of a patient on regular Hemodialysis	Reopen & Pay	As per doctor prescription EPO is given hence approved
21	T0402209250479	2020/190907	29200002A - 00	2000	Mohammed Yunus	HB REPORT NOT PROVIDED , HENCE CASE NOT JUSTIFIED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
22	T0702209274644	2020/198318	19100008A - 00	1500	Sakina Bano	as per MO (SHA) claim rejected due to xray or ct or mri not provided7	How Xray, CT or MRI will justify the Blood transfusion requirement, cannot understand	Reopen & Pay	HB & HCT given on the basis of which packed cell transfusion done hence approved
23	T2312198909362	2020/191546	29200002A - 00	2000	Ravi Kumar Agrwal	hb report not provide hence rejected7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved



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1	2	3	4	5	6	7	8	9	10
24	T0701209027289	2020/190903	29200002A - 00	2000	Mohammed Harun	no provide hb report.7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved
25	T0803209524237	2020/192055	29200002A - 00	2000	Nathu Singh	HB REPORT NOT PROVIDE HENCE REJECTED7	As per MDP of this package only RFT report is required which is valid till one month and the same is already sent with the document. other than MDP document query must be raised	Reopen & Pay	Patient on regular dialysis and hemoglobin done hence approved

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