
F 00 (9) Rejection Appeal-I 202 00

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F 00 (9) Rejection Appeal H 202 00

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Govt Amritkaur Hospital Beaver-Ajme020	

Govt Amritkaur Hospital Beaver-Ajme020 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 12/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

F 00 (9) Rejection Appeal H 202 00

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CHC Raas Pali-Pali 6	

CHC Raas Pali-Pali1386 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 13/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR RAHUL BARWAD (RAHULBARWADO@GMAIL.COM)
- Dr. Abida Khatoon (akhatoon@ndindia.com)

- Dr Sachin Gupta (sachingupta@bajoria.in)
- gaurav varlani (gaurav.varlani@nevindia.co.in)

- exparty (pmoakh@rediffmail.com)
- DR JITENDRA SINGH (raas@gmail.com)



बैठक में **Govt Amritkaur Hospital Beawer-Ajme020** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 19 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	8
2	Re-open & Query	0
3	Rightly Rejected	11

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।

बैठक में **CHC Raas Pali-Pali1386** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 19 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	8
2	Re-open & Query	0
3	Rightly Rejected	11

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0906196802381	2019/123315	19100002A - 00	750	Bhanwaru	as per rfp pt live photo of discharge not provide hence rejected 7	AT THE TIME OF DIS PATIENT LIVE PHOTO HAS BEEN PROVIDED AND IT IS RECOGNISABLE KINDLY CHECK AGAIN.	Reopen & Pay	as per given treatment case justified
2	T0511198462953	2019/150423	19010165A - 00	12000	Dhagalu Ram	Procedure notes with usg report not provided 7	PROCEDURE NOTES PROVIDED AND USG REPORT NOT REQUIRED .RECOMMENDED BY DR.	Rightly Rejected	as per documents hospital not provide usg report , detail ot note
3	T1810198277846	2019/150421	39010001A - 00	7200	Kishor Singh	not provide detailed ot note hence rejected 7	WE PROVIDED ALL DOCUMENT RELATED TO THIS TID	Reopen & Pay	as per given treatment case justified
4	T1510198251988	2019/150070	19010015A - 00	2500	Ravi Mali	As per RFP, live photo at the time of discharge is not provided.Hence Rejected. 7	we provided live discharge photo	Reopen & Pay	as per given treatment case justified
5	T0705196435779	2019/121005	19110034A - 00	650	Maina Devi	After query not Provide Post Operative IOPA. 7	we uploaded post clinical pic instead of post IOPA.	Rightly Rejected	post iopa not provided
6	T1005196468384	2019/120406	19100002A - 00	750	Mukesh Luhar	pt stay in hospital less then 24 hours hence rejected 7	pt.stay 24 hours in hospital according to his dis ticket	Reopen & Pay	as per given treatment case justified

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T2005196572030	2019/123321	19010015A - 00	2500	laxmi	Counts of 3 biometric and OTP attempts could not be seen in this tid hence rejected7	the patient admission is normal and there is no need for biometric attempts!! we have submitted laxmi's aadhar card and enrollment is done by laxmi herself. there is some kind of software mistake in names.	Reopen & Pay	as per given treatment case justified
8	T0605196429001	2019/118635	19010183A - 00	350	Sanju	As per as Live Photo at The Time Of Admission is Not Provided Hence Case Rejected.7	DOA was mention on Dr. prsc and dis tickt also	Rightly Rejected	As per RFP, live photo at the time of admission not provided.hence rejected
9	T1007197153514	2019/131516	19010183A - 00	350	Krishna	as per RFP live patient photo at time of discharge not provided hence rejected.7	PHOTO UPLODED	Rightly Rejected	as per RFP live patient photo at time of discharge not provided hence rejected.
10	T2706196999269	2019/123312	29200002A - 00	2000	Arjun Singh	as per RFP , pt live photo at the time of discharge not provided hence rejected 7	LIVE PHOTE HAS BEEN CAPTURED CORRECTLY.. BUT PERHAPS HAS BEEN CORRUPTED BY SOFTWARE..	Rightly Rejected	As per RFP, live photo at the time of discharge not provided.hence rejected
11	T2506196980853	2019/123313	19100002A - 00	750	Hasina	as per RFP , pt live photo at the time of discharge not provided hence rejected 7	WE HAVE CAPTURED LIVE PHOTO BUT DUE TO SOFTWARE FAULT LIVE PHOTO HAS BEEN CORRUPTED.	Rightly Rejected	As per RFP, live photo at the time of discharge not provided.hence rejected
12	T1410198228522	2019/150422	39070004A - 00	3500	Dakhu Devi	lens sticker not provide so claim rejected 7	WE PROVIDE LENS STICKER AT DISCHARGE TIME .	Reopen & Pay	as per given treatment case justified



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1	2	3	4	5	6	7	8	9	10
13	T0404196109936	2019/119638	19010004A - 00	5000	Aayushi	DETAIL PROCEDURE NOTE NOT PROVIDED AND & BIOPSY DONE RATHER THAN BLOCKED PKG HENCE CLAIM REJECTED7	we uploaded all req. doc at dis time	Rightly Rejected	as per provided procedure notes wrong package selection
14	T1107197155494	2019/131930	19100002A - 00	750	Pinki	due to late tid generation7	tid generate within one hours . and The patient was admitted on the 10th at 11:52 pm but the patient brought Bhamashah on the 11th at 00:30 and the patient was admitted at the same time within one hour.	Rightly Rejected	late tid generation
15	T1806196904969	2019/123317	19110034A - 00	650	Sunita	AS PER QUERY POST OP IOPA IS NOT CORRECT 7	we have provided post clinical photo and xray as per new guideline.. xray is not scanned in scanner. kindly check again	Rightly Rejected	post iopa not provided
16	T1012198806978	2020/162899	19010108A - 00	13000	Hasina Begam	as per hospital not provide complete documents hence rejected7	WE PROVIDE ALL RELATED DOC	Rightly Rejected	as per documents hospital not provide usg report , detail ot note
17	T1110198203191	2019/150072	19110030A - 00	200	Nilu Devi	as per hospital not provide live pre & post live photo same pt. hence rejected7	There were no queries for live pre and post photos. and we provided live photo both admission and discharge time	Reopen & Pay	as per given treatment case justified
18	T2009197962673	2019/148119	39010001A - 00	7200	Girdhari Kathat	not provide detailed ot note hence rejected7	All the notes we had were uploaded.	Rightly Rejected	as per documents detailed ot notes not provided and usg report not justified



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19	T0610198148466	2019/150415	19010014A - 00	6000	Bhanru	proper detail ot notes not provided hence rejected7	We had uploaded all the source notes we had	Reopen & Pay	as per given treatment case justified

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