

F 8(95) Rejection Appeal-I 2 2 2

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MP Birla hospital And Research Centre-Chit2587	

MP Birla hospital And Research Centre-Chit2587 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Manish Kumar (manishbairwa25 2 99 @gmail com)
- Dr Alka Rajpurohit (bsbynia@gmail com)
- ex party (kb jagetiya@birlacorp com)

बैठक में **MP Birla hospital And Research Centre-Chit2587** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 19 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	12
2	Re-open & Query	0
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(C R AA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1211198533081	2020/171828	19010165A - 00	12000	Tejsingh Chouhan	Discharge summary not provided hence rejected.7	NO QUERY FOR DISCHARGE SUMMARY WITHOUT QUERY REJECTION	Rightly Rejected	Document incompleted, discharge card not provide, Hence Right Rejected
2	T1312185079995	2019/098896	29200002A - 00	2000	Gulzar Khan	As per RFP clause no. 1.14.1. 1(ii) No live photo at the date and time of discharge hence rejected. 7	Patient was admitted on dated 13.12.2018 but that date was the renewal date of BSBY MOU, That is why software did not support, so we capture live photo on dated 14.12.2018. kindly consider the same.	Rightly Rejected	Provided Discharge patient photo on next date of discharge date, Dialysis chart is not justify due to timing, Hence Right Rejected
3	T1502195646326	2019/109301	29200002A - 00	2000	Satveer Singh	hospital not provided RFT report hence rejected 7	claim rejected without claim query.	Rightly Rejected	Provided documents on another date, Case is not justify, Hence Right Rejected
4	T0908197489917	2019/140766	19050061A - 00	3000	Manju	hospital not provide clear pre & x ray case rejected7	WITHOUT QUERY RAISED CLAIM REJECTED.	Reopen & Pay	Case is justify, Hence Reopen and Pay
5	T1708197562833	2019/138018	29200002A - 00	2000	Kalu Lal	After query proper documents not provided, hence rejected7	AFTER QUERY WE PROVIDED ALL DOCUMENTS WHY CASE REJECT.	Reopen & Pay	Case is justify, Hence Reopen and Pay
6	T2611184918206	2019/098893	29200002A - 00	2000	Gulzar Khan	After query not provide block date mhd chart hence rejected 7	As per query we provided required document timely, But due to software issue documents was corrupted.	Reopen & Pay	Case is justify, Hence Reopen and Pay
7	T0902195591370	2019/109309	29200002A - 00	2000	Kalu Lal	RFT report not provide hence rejected 7	claim rejected without claim query. every time RFT report attach before claim submission .	Rightly Rejected	Provided documents on another date, Case is not justify, Hence Right Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2408197652262	2019/140768	19100002A - 00	750	Nand Lal	hospital not provide lama consent and annex 7 hence rejected7	WITHOUT QUERY RAISED CLAIM REJECTED.	Reopen & Pay	Case is justify, Hence Reopen and Pay
9	T2005196582323	2019/121408	19030023A - 00	7500	Kailash Bai	both pkg are on same site hence rejected7	Both the procedures done in two seatings kindly consider for the same.	Rightly Rejected	Extra package, wrong package, Hence Right Rejected
10	T2408197652262	2019/140772	19100002A - 01	750	Nand Lal	hospital not provide lama consent and annex 7 hence rejected7	WITHOUT QUERY RAISED CLAIM REJECTED.	Reopen & Pay	Case is justify, Hence Reopen and Pay
11	T2408197652262	2019/140771	19100002A - 02	750	Nand Lal	hospital not provide lama consent and annex 7 hence rejected7	WITHOUT QUERY RAISED CLAIM REJECTED.	Reopen & Pay	Case is justify, Hence Reopen and Pay
12	T2408197652262	2019/140769	19100002A - 04	750	Nand Lal	hospital not provide lama consent and annex 7 hence rejected7	WITHOUT QUERY RAISED CLAIM REJECTED.	Reopen & Pay	Case is justify, Hence Reopen and Pay
13	T0308197424002	2019/140767	29050011A - 00	6000	Ram Lal	post kuv not provided7	QUERY RAISED OT NOTES BUT CLAIM REJECTED X RAY NOT PROVIDE.	Rightly Rejected	Extra package, wrong package, Hence Right Rejected
14	T2004196262228	2019/119096	29200002A - 00	2000	Aaesha	photo id proof of patient is not provided hence rejected7	without query raised claim rejected.	Reopen & Pay	Case is justify, Hence Reopen and Pay
15	T0812185033694	2019/098894	29200002A - 00	2000	Shailendra Singh Rajput	hd chart not provided7	As per query we uploaded RFTreport but rejection reason is HD chart so that reason of rejection is not as per query raised.kindly consider the same.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
16	T0508197438682	2019/138019	29200002A - 00	2000	Ashish Chaudhary	hospital not provide rft report case rejected7	AFTER QUERY HOSPITAL PROVIDED KFT REPORT WHY CASE REJECT.	Reopen & Pay	Case is justify, Hence Reopen and Pay
17	T0705196437921	2019/119095	29200002A - 00	2000	Sunil Kuamr Jaysingani	LATEST RFT REPORT not provide after query hence rejected7	As per query we uploaded latest RFT report but claim rejected.	Reopen & Pay	Case is justify, Hence Reopen and Pay
18	T2408197652262	2019/140770	19100002A - 03	750	Nand Lal	hospital not provide lama consent and annex 7 hence rejected7	WITHOUT QUERY RAISED CLAIM REJECTED.	Reopen & Pay	Case is justify, Hence Reopen and Pay
19	T2611184916334	2019/098892	29200002A - 00	2000	Kalu Lal	rft not provide ,hence rejected7	As per query we uploaded HD chart but rejection reason is rft report so that reason of rejection is not as per query raised.	Rightly Rejected	Provided documents on another date, After query not provide documents, Hence Right Rejected

