

F 00 (9) Rejection Appeal-I 202

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Rajeev Gandhi General Hospital Alwar-Alwa072	

Rajeev Gandhi General Hospital Alwar-Alwa072 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 08/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Manish Kumar (manishbairwa2 2 99 @gmail com)
- Sh Alok Kumar Meena (alokkumar meena@newindia co in)
- Ex party (pmo-alw@rediffmail com)

बैठक में **Rajeev Gandhi General Hospital Alwar-Alwa072** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 517 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	363
2	Re-open & Query	0
3	Rightly Rejected	154

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 03/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 03/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 03/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(E RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1908197586478	2019/136294	19100002A - 01	750	poonam	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YOWOESS" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
2	T2106196941375	2019/123101	19040038A - 00	4000	Saroj Bala	after repeated query KINDLY PROVIDE DETAIL PROCEDURE NOTE AS PER LETTER NO. 202 DATED ON 27/2/2019 hospital not replied hence rejected7	OT notes attached page no. 4 on merge file	Rightly Rejected	OT notes not provided As per circular no. 202, feedback is not correct, Hence Rejected
3	T2203195978518	2019/112846	19100002A - 00	750	Ranjeet	pt admit less 24 hrs7	Patient refer, payable of one day.	Rightly Rejected	Patient stay in hospital less then 24 hrs, Hence Right Rejected
4	T1711198588114	2019/151457	19010183A - 00	350	Rabeena	NOT PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM. 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and Pay
5	T0811198493724	2019/150614	19110004A - 02	550	madhu devi	post x ray not provide hence reject7	First of all without query reject & second Xray attached in merge file in query penal .	Rightly Rejected	Case is not justify, Hence REjected
6	T1012198809959	2019/151451	19100002A - 02	750	Akash Verma	AFTER QUERY HOSPITAL NOT provide treatment chart date wise HENCE REJECTED7	Date wise treatment available in merge file (Page no. 21 to 23) on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1509197906704	2019/142019	19110001A - 00	8500	Jafru	after query hospital not provide detail OT notes As per circular no. 1008{91NHM/BSBY/2018-19}/202. Dated 27/2/19. hence rejected 7	OT note available in query penal page no. 1	Rightly Rejected	OT notes not provided As per circular no. 202, Supportive investigation not provide, Hence Rejected
8	T1504196216472	2019/119511	19010098A - 00	12000	ramwati	not provided detailed ot note as per letter no 2027	OT notes attached in page no. 1 in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
9	T1910198296809	2019/141626	19100002A - 00	750	Harshita Saini	As per RPF live photo is not provide at the time of Discharge hence rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	Lama time discharge photo not provide, Hence Rejected
10	T2108197606856	2019/136022	19010183A - 00	350	Khemli	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity No.: BCJBVPJ" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
11	T2111198633831	2020/159307	39010001A - 00	7200	mukat	after query hospital not provide detail ot not according to bsby latter no 202 7	required document available on query penal in merge file.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
12	T2604196328102	2019/116549	19100002A - 00	750	Ram Singh	as per rfp hospital not provide live photo at the time of admission hence rejected7	annex 4 attached for live photo at the time of admission	Rightly Rejected	Live photo at time of discharge not provide, Hence Rejected
13	T1708197567467	2019/137973	19100002A - 01	750	Subani	DOD is not mention on discharge ticket,hence rejected..7	Without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T0410198129475	2019/141111	19100002A - 00	750	DAYANAND	as per RFP live photo at time of admission is not provided hence rejected 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
15	T0505196423365	2019/119964	19010165A - 00	12000	Sumer Khan	after query.hospital provide detail OT note according to letter no. 202,rejected7	OT notes available on page no. 1 in merge files on query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
16	T3103196068227	2019/116577	19010168A - 00	3750	govind ram	usg is not provided hence rejected7	as per "minimum document protocol" no usg required.	Rightly Rejected	USG report and OT notes not provided, Hence Rejected
17	T0609197799167	2019/136303	19100002A - 00	750	manmuna	patient stay less than 24 hrs in hospital hence rejected7	Patient refer, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
18	T0610198149518	2019/140547	19100002A - 01	750	Krishan Kumar	as per RFP live photo at time of admission not provided hence rejected 7	Annex 4 attached of live photo upload.	Reopen & Pay	Case is justify, Hence Reopen and Pay
19	T1012198809907	2020/159250	19100002A - 03	750	Sampat	not provide treatment chart7	required treatment chart attached in merge file	Reopen & Pay	Case is justify, Hence Reopen and Pay
20	T0105196378190	2019/119119	19100002A - 02	750	Shivram Tongar	ANNEX.6 NOT PROVIDE HENCE REJECTED7	without query reject. reject reason is different.	Rightly Rejected	Feedback for free treatment not provided, Hence Rejected
21	T1508197550785	2019/135779	19100002A - 02	750	balveer	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected. 7	Without query reject. "Identity No.: VOKJVB" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
22	T1603195934347	2019/112844	19100002A - 00	750	Wali Mohmmad	Pt Admission less than 24 hr hence rejected 7	Patient refer, payable of one day.	Rightly Rejected	Patient stay in hospital less then 24 hrs, Hence Right Rejected
23	T1905196563244	2019/120742	19100002A - 00	750	Ratti Ram	pt say less than 24 hours hence rejected7	Patient stay more then 24 hours	Rightly Rejected	Less 24 hours stay, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T0903195854171	2019/112858	19010183A - 00	350	Prince Yadav	HOSP NOT PROVIDE ANNEXTURE 2 HENCE REJECTED7	Without query reject, reject by other reason	Rightly Rejected	Hospital not provide Anex. 2, IT faliure is Zero, Hence Right Rejected
25	T1012198807801	2020/158407	19100002A - 01	750	Shela	not provide ipd papers detail.7	detail available on merge file in query penal page no. 6	Reopen & Pay	Case is justify, Hence Reopen and Pay
26	T0411198447436	2019/150292	19110020A - 00	500	Hari Ram	hospital not PROVIDE OT NOTES rejcted7	Procedure done showing in opd slip.	Reopen & Pay	Case is justify, Hence Reopen and Pay
27	T2506196979703	2019/139872	19010128A - 00	2250	Daljeet Singh	Detail O.T Notes not provided.7	Without query reject, OT notes available on "Other Documents or Reports" comment "trt" page no. 2/3 on merge page.	Reopen & Pay	Case is justify, Hence Reopen and Pay
28	T1711198588241	2019/150619	19010183A - 00	350	Mushraf Khan	not PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM. 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and pay
29	T0312198754466	2019/149759	19100002A - 03	750	Saroj	AS PER ENCLOSED DOCUMENTS PKG SETTLE FOR 3 DAYS 7	Without query reject, All date wise treatment available on comment "IPD"	Reopen & Pay	Case is justify, Hence Reopen and Pay
30	T0704196142919	2019/116172	19100002A - 00	750	Shakuntla Korzani	AS PER RFP LIVE PHOTO OF THE PATIENT AT THE TIME OF ADMISSION HENCE REJECTED7	annex 4 attached for live photo at the time of admission	Rightly Rejected	Live Admission photo not provided, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
31	T0905196459257	2019/123109	19100002A - 04	750	Shalini	Complete Discharge Summary and Treatment Chart not provided by the hospital.7	With out query reject, All date wise treatment attached on "Detailed Discharge Summary" & feedback or discharge summery attached on "Patient Feedback Form"	Reopen & Pay	Case is justify, Hence Reopen and Pay
32	T1108197514353	2019/137828	19100002A - 00	750	Kamla Devi Meena	hospital not provide cler pt id claim are rejected 7	Bhashah id attached with colour photo in "MOICVerificationDocument"	Reopen & Pay	Case is justify, Hence Reopen and Pay
33	T1508197550785	2019/135777	19100002A - 00	750	balveer	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: VOKJVB" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
34	T1912198879330	2020/164191	19100002A - 05	750	Kallu	change of package without justification and prior approval after expiry of policy period hence rejected7	. YOUR REASON OF REJECTION NOT JUSTIFY.	Reopen & Pay	Case is justify, Hence Reopen and Pay
35	T2205196605102	2019/120197	19100002A - 01	750	Ajeet Kumar	as per RFP pt live photo of discharge not provide hence rejected7	Without query reject. patient normal discharge, it's a software problem.	Rightly Rejected	As per RFP pt live photo at time of discharge not provide, Hence Rejected
36	T2808197696788	2019/135795	19100002A - 00	750	Murli	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: YMWEIDO" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
37	T1907197255112	2019/138714	19010165A - 00	12000	Kishori Lal Bairwa	hospital not PROVIDE DETAILED OT NOTE AS PER BSBY CIRCULAR NO. 202,hence case rejected7	Without query reject, OT notes attached page no. 7 on merge file in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
38	T0407197083211	2019/124055	19100002A - 02	750	Vinod Kumar	paid for 1 day as per discharge detail 7	without query reject, treatment available on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
39	T0706196786777	2019/121924	19100002A - 00	750	Surendra Singh	As per rfp live photo at the time of Discharge not provided hence rejected7	annex 7 attached for live photo not available at the time of discharge.	Rightly Rejected	As per RFP Discharge time photo not provide, Hence Rejected
40	T0804196152511	2019/115256	19100002A - 00	750	saroj devi	LAMA CONSENT AND LAMA TIME PT. LIVE PHOTO NOT PROVIDED HENCE REJECTED7	LAMA CONSENT ATTACHED IN QUERY PENAL & FOR LAMA TIME PT. LIVE PHOTO, ANNEX 7 ATTACHED.	Rightly Rejected	Case is Absconde, Hence Right Rejected
41	T1002195602118	2019/112859	19100005A - 00	1350	Tulsi	As per provide document blocked procedure not done 7	Whole Blood per unit - One Unit, document attached on with comments of "CBC BLOOD 1 UNIT", merge file page no. 4	Reopen & Pay	Case is justify, Hence Reopen and Pay
42	T0105196377477	2020/177620	19100002A - 00	750	Golu	Query time barred as per circular date 13th dec 2019 & 6th feb 2020 as per rfp7	First Query done on same day (12.05.2019), second query date not showing in Case Status Tracker & also circular dates are release after query.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
43	T0109197741729	2019/134727	19100002A - 03	750	Veer Singh	Rejection due to Late TID generation.7	TID generate with in one hour.	Reopen & Pay	Case is justify, Hence Reopen and Pay
44	T1304196201992	2019/116187	19100002A - 01	750	Tarachand	less then 24 hours 7	Patient stay two days, please recount again, discharge summery attached in "Patient Feedback Form"	Reopen & Pay	Case is justify, Hence Reopen and Pay
45	T2808197695892	2019/135772	19100002A - 03	750	Lalta	after query, not provide HOSPITAL AND DATE WISE IPD CHART,rejected 7	DATE WISE IPD CHART available on query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
46	T1707197230156	2019/134751	19100002A - 03	750	Muskan Baano	complete datewise ipd is not provided hence rejected7	Without query reject & also date wise document attached on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
47	T1806196901457	2019/123095	19010183A - 00	350	Jitendra	kindly provide original patient precription7	Documents attached in page no. 1 on merge file	Reopen & Pay	Case is justify, Hence Reopen and Pay
48	T0309197772656	2019/136302	19100002A - 03	750	Manoj Kumar	pt admit less 24 hrs7	Patient refer, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
49	T0710198160030	2019/140551	19100002A - 02	750	Roopram Kasana	As Per RFP,Live Photo At The Time Of lama discharge Not Provide By The Hospital,Hence Case Rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Reopen & Pay	Case is justify,Lama case Hence 75% pay.
50	T0307197071331	2019/123679	39070004A - 00	3500	Nimbo Devi	provide detail OT notes. 7	Without query reject, ot notes available on "Other Documents or Reports" with comment of "trt" page no. 3 merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
51	T2808197696019	2019/135742	19100002A - 06	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected.7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
52	T1612198852017	2020/159280	39010001A - 00	7200	Meera Kanwar	change of the package without justification and prior approval after expiry of policy period 7	Reject reason not justify	Reopen & Pay	Case is justify, Hence Reopen and Pay
53	T1711198588878	2020/159281	19010183A - 00	350	Santosh	not PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM. 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and Pay
54	T1908197582723	2019/134753	19100002A - 01	750	Satish	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & iden_ty of pa_ent not done, thru BSBY Card ,hence rejected.7	Patient self thumb verify.	Reopen & Pay	Case is justify, Hence Reopen and Pay
55	T0410198128981	2019/140569	19100002A - 02	750	Koushal Devi	FEEDBACK FORM IS NOT STAMPED BY HOSPITAL.7	Only signature required in feedback form, Where is the seal written of the hospital & date-wise treatment attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
56	T3008197719507	2019/135769	19100002A - 01	750	Kailash	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: VKRKSNNH" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
57	T0712198789440	2019/151353	19100002A - 08	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/microbiologist/radiologist seal, sign, RMC no., complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
58	T0105196377775	2019/119113	19100002A - 02	750	Ishwar	HOSP NOT PROVIDE DATE WISE TREATMENT DETAIL HENCE REJECTED7	Document Uploaded At Query Panel, kindly check	Reopen & Pay	Case is justify, Hence Reopen and Pay
59	T1912198879330	2020/164189	19100002A - 03	750	Kallu	change of package without justification and prior approval after expiry of policy period hence rejected7	. . YOUR REASON OF REJECTION NOT JUSTIFY.	Reopen & Pay	Case is justify, Hence Reopen and Pay
60	T2306196960225	2019/123100	19100002A - 00	750	Chandrawati Urf Guddi	stay less than 24 hrs , hence rejected7	case refer, payable for one day	Reopen & Pay	Case is justify, Hence Reopen and Pay
61	T2307197301194	2019/130010	19100002A - 07	750	Kalu Ram	admission is less than 24 hrs7	patient stay extra 10 hours, after complete 24 hours. please count again.	Reopen & Pay	Case is justify, Hence Reopen and Pay
62	T1612198851770	2020/159361	19100002A - 01	750	Sarajeet	change of package without justification and prior approval after expiry of policy period hence rejected 7	rejection of reason is not justify	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
63	T0412198769291	2020/158384	19100003A - 00	1500	Jagan Prasad	As per rfp live photo at the time of Admission not provided hence rejected. 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
64	T0509197792213	2019/136338	19100002A - 02	750	hamida	hospital not provided date wise ipd so settled 2 days 7	Without query reject, date wise treatment available on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
65	T1711198588239	2019/150611	19010183A - 00	350	Padam Chand	not PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM. 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and Pay
66	T1912198879330	2020/164186	19100002A - 00	750	Kallu	change of package whitout justification and prior approval after expiry of policy period hence rejected7	. , . YOUR REASON OF REJECTION NOT JUSTIFY.	Reopen & Pay	Case is justify, Hence Reopen and Pay
67	T0309197764455	2019/139861	39010001A - 00	7200	Anil Kumar	DETAILED OT NOTES AS PER BSBY CIRCULAR. 202. 7	document attached in query penal on 1 page.	Reopen & Pay	Case is justify, Hence Reopen and Pay
68	T0312198753131	2020/158380	19010183A - 00	350	Mohanlal Yadav	hospital not pprovide block date ARV detail of same pt. case rejected7	Details available on first page on query panel in merge file.	Rightly Rejected	Documents not complete, Hence Rejected
69	T0509197796180	2019/137821	19100002A - 00	750	Samsu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VOTRCWH" It's showing in case status tracker	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T0610198147557	2019/140573	19100002A - 00	750	Rukshar Bano	As per as RPF live photo at The Time Of LAMA is not provided ,Hence Rejected.7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Reopen & Pay	Case is justify,Lama case Hence 75% pay.
71	T0712198791674	2019/151448	19100002A - 00	750	fateh chand	referral date & time photo not provide, hence rejected7	referral date & time photo available.	Reopen & Pay	Case is justify, Hence Reopen and Pay
72	T1410198238384	2019/141624	19100002A - 00	750	Rijwan	LESS 24HRS STAY7	Case refer, payable for one whole day.	Rightly Rejected	Package is not justify, Hence Rejected
73	T0407197083211	2019/124054	19100002A - 01	750	Vinod Kumar	paid for 1 day as per discharge detail 7	without query reject, treatment available on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
74	T2203195974343	2019/112842	39070004A - 00	3500	Ram Kishan	Hospital not provide documents of blocked patient Ram Kishan hence rejected.7	We provide you documents on query penal of blocked patient Ram Kishan.	Rightly Rejected	Patient photo pre and post is not same person, OT notes not provide, Hence Right Rejected
75	T2306196956293	2019/141627	19030122A - 00	5000	Mohit Saini	overwriting in discharge hence rejected 7	Live photo capture & Discharge time & Claim Submission time (All are same), we correct d.o.d or d.o.o. (VICE VERSA)	Reopen & Pay	pkg justify pay
76	T2604196328102	2019/116552	19100002A - 03	750	Ram Singh	as per rfp hospital not provide live photo at the time of admission hence rejected7	annex 4 attached for live photo at the time of admission	Rightly Rejected	Live photo at time of discharge not provide, Hence Rejected
77	T1908197585319	2019/138715	19100005A - 00	1350	Daulat Ram	as per rfp live photo at the time of discharge not provided hence rejected 7	Without query reject, annex 7 attached for lama patient.	Rightly Rejected	LAMA time photo not provide,Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
78	T0408197438304	2019/134730	19100003A - 00	1500	Dinesh Kuma Saini	Kindly provide annexure 6 signed by patient7	first of all, without query reject, second one fb attached on page no. 9 on merge file in query.	Reopen & Pay	Case is justify, Hence Reopen and Pay
79	T0510198138582	2019/142014	19100002A - 00	750	Arsad	AS PER RFP LIVE PHOTO AT THE DISCHARGE NOT PROVIDE HENCE CASE REJECTED7	both time live photo capture.	Rightly Rejected	hospital not provide discharge photo rejtcd
80	T3004196365760	2019/119753	19100002A - 03	750	Phooli	Even after query date wise complete treatment detail not provided, Hence rejected.7	All date wise treatment attached in merge file in query panel.	Reopen & Pay	Case is justify, Hence Reopen and Pay
81	T0605196429594	2019/119129	19100002A - 00	750	Munfida	as per rfp hospital not provide live photo at the time of admission hence rejected7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	Pre patient photo not provide on block date, Hence Rejected
82	T0109197740570	2019/136287	19100002A - 02	750	Sarjeet	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YQIIYSF" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
83	T1202195616950	2019/120208	29100001A - 00	35000	Rakesh Kumar	as per document patient discharged on 12/02/2019 and provide discharge time live photo is of 14/02/2019,as per RFP live photo at time of discharge is not provided hence rejected 7	Without query reject, no query for recent comment.	Rightly Rejected	As per RFP pt live photo at time of discharge not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
84	T1303195897802	2019/112850	19100002A - 01	750	Sabira	LAMA time photo not provide 7	Annex 7 attached for live photo of LAMA patient.	Rightly Rejected	Hospital not provide Lama time photo and Lama concent, Hence Right Rejected
85	T3008197723192	2019/136332	19100002A - 05	750	Banshi Ram	Inadequate Stay7	Patient Stay more then 24 hours (extra 5 hours stay)	Reopen & Pay	Case is justify, Hence Reopen and Pay
86	T1708197563238	2019/137970	19100002A - 00	750	Banwari Lal Sain	As per RFP Clauses 1.9.2 &1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected.7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VKWJHZR" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
87	T1708197567467	2019/137972	19100002A - 00	750	Subani	DOD is not mention on discharge ticket,hence rejected..7	Without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
88	T1806196902289	2019/123093	19100002A - 00	750	Ibrahim	less than 24 hours of stay, hence rejected.7	patient refer, payable of one day	Reopen & Pay	Case is justify, Hence Reopen and Pay
89	T1010198191106	2019/141621	19100002A - 00	750	Girraj Prasad	As per RFP, live photo at the time of Admission is not provided.Hence Rejected.7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
90	T1307197182885	2019/136343	19100002A - 00	750	Samay Singh Bairwa	DOD not mention in discharge ticket hence rejected7	Without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
91	T2408197646037	2019/135731	19100002A - 03	750	Somoti	As per RFP Clauses 1.9.2 &1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	Without query reject. "Identity No.: VHHTKNT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
92	T0309197768005	2019/136288	19010183A - 00	350	Chandra Kanta	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YAYSAFC" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
93	T0407197081825	2019/132144	39010001A - 00	7200	Gopal	after query hospital not provide details of notes as per circular no 1008 (91NHM/BSBY/2018-2019)202DATE 27-02-2019 hence rejected7	OT notes attached page no. 1 on merge file in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
94	T0410198128981	2019/140570	19100002A - 03	750	Koushal Devi	provide date wise complete treatment chart 7	Only signature required in feedback form, Where is the seal written of the hospital & date-wise treatment attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
95	T0511198457653	2019/144473	19100002A - 00	750	Tek Chand Saini	As per RPF live photo is not provide at the time of ADMISSION hence rejected7	Both time live photo capture of patient.	Reopen & Pay	Case is justify, Hence Reopen and Pay
96	T0604196133539	2019/116168	19100002A - 00	750	Khem Chand	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE CASE REJECTED7	annex 4 attached for live photo at the time of admission.	Rightly Rejected	Others
97	T0712198788783	2019/150617	39010004A - 00	13500	Neetu Gurjar	as per RFP live photo of patient at the time& Discharge not provided hence rejected7	live photo capture at the time of discharge.	Rightly Rejected	DOA mismatch in Discharge Card, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
98	T1911198613448	2019/151459	19040035A - 00	9600	Ramoti Devi	detailed ot notes not provided query hence rejected7	required document attached on page no. 1 in merge file query penal.	Rightly Rejected	OT notes not provided As per circular no. 202, Supportive investigation not provide, Hence Rejected
99	T2007197269855	2019/132151	19010061A - 00	2400	Jubeda	detail ot note not provide hence rejected7	OT notes attached page no. 2 on merge file in query penal.	Rightly Rejected	Not provide correct feedback, Hence Rejected
100	T2212198905042	2020/159313	19010165A - 00	12000	Mithlesh Devi	as per documents diagnosis is incisional hernia. hence rejected due to wrong pkg selection 7	right package selection, kindly read package name, you are wrong.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
101	T2409198010446	2019/139241	19100002A - 06	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
102	T1612198852763	2020/159366	19100002A - 02	750	Wahid Khan	change of package without justification and prior approval after expiry of policy period hence rejected 7	rejection of reason is not justify	Reopen & Pay	Case is justify, Hence Reopen and Pay
103	T1711198588303	2019/150620	19010183A - 00	350	Pushpa Sharma	not PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM. 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and pay
104	T0408197438392	2019/134734	19100002A - 00	750	Rahul	treatment not done by hospital,hence case rejected7	Case refer, payable for one day. & also CT report attached.	Rightly Rejected	Case is not justify,Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
105	T0410198128981	2019/140568	19100002A - 01	750	Koushal Devi	provide date wise complete treatment chart 7	Only signature required in feedback form, Where is the seal written of the hospital & date-wise treatment attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
106	T0611198472359	2019/148871	19100005A - 00	1350	Meera	NO LIVE PHOTO AT THE TIME OF DISCHARGE 7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	Lama time discharge photo not provide, Hence Rejected
107	T2409198010446	2019/139236	19100002A - 01	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
108	T2703196026380	2019/115259	19100002A - 00	750	Sampatram	as per rfp the live photo at time of discharge is not provided hence rejected7	It's a software error, as you can seen that two time "dischargePatientPhoto" & "Detailed Discharge Summary" showing. which in not common.	Rightly Rejected	Person is not same in both photos, Hence Rejected
109	T2808197696788	2019/135796	19100002A - 01	750	Murli	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: YMWEIDO" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
110	T0409197777584	2019/135713	19100002A - 03	750	Naveen	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: WZBGPO" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
111	T0508197446557	2019/148860	19010024A - 00	8000	Deepak	AS PER PACKAGE BOOK Epididectomy PATIENT FEEDBACK FORM FOR GENERAL WARD HENCE REJECTED 7	why you reject without query.	Reopen & Pay	case is justif, Hence Reopen and pay
112	T3003196059073	2019/112857	19100002A - 01	750	munni devi	As per RFP live photo at the time of admission not provided by hospital hence claim rejected. 7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	Provided pre patient photo is not on Block date, Hence Right Rejected
113	T0707197116155	2019/124062	19100002A - 04	750	Kamlesh Kumar	Extra package blocked.7	please count again no Extra package blocked.	Reopen & Pay	Case is justify, Hence Reopen and Pay
114	T0804196150727	2019/119516	39040005A - 00	13000	Muddi	after repeated query kindly provide complete detail ot notes according letter no. 202 hospital not replied hence rejected 7	OT notes attached in query panel page no. 1 & 11 in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
115	T0905196459257	2019/123108	19100002A - 03	750	Shalini	Complete Discharge Summary and Treatment Chart not provided by the hospital.7	With out query reject, All date wise treatment attached on "Detailed Discharge Summary" & feedback or discharge summery attached on "Patient Feedback Form"	Reopen & Pay	Case is justify, Hence Reopen and Pay
116	T0207197060338	2019/124051	19100002A - 00	750	Hina Devi	As per rfp live photo at the time of Discharge not provided hence rejected.7	live photo capture.	Rightly Rejected	Discharge photo at discharge time not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
117	T1108197514353	2019/137829	19100002A - 01	750	Kamla Devi Meena	hospital not provide cler pt id claim are rejected 7	Bhashah id attached with colour photo in "MOICVerificationDocument"	Reopen & Pay	Case is justify, Hence Reopen and Pay
118	T1505196530076	2019/119938	19100002A - 05	750	Taravati	patient stayed less then 24 hours hence rejected.7	Patient stay more then 24 hours, total six days stay.	Reopen & Pay	Case is justify, Hence Reopen and Pay
119	T1506196874008	2019/123680	19100002A - 00	750	Jummi	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	Annex 4 attached for live photo at the time of admission. kindly take a little training of annextures/proforma	Reopen & Pay	Case is justify, Hence Reopen and Pay
120	T1909197951650	2019/138786	39010001A - 00	7200	Mahendra Singh	Detail O.T Notes not provided.7	without query reject, OT notes available on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
121	T2208197620376	2019/135719	19100002A - 02	750	Sahina Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: YFDQKDW" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
122	T2503196005583	2019/120218	39070004A - 00	3500	Kamali Devi	ot notes are not provided hence rejected7	without query reject, ot notes available on page no. 5 on discharge summery.	Reopen & Pay	Case is justify, Hence Reopen and Pay
123	T2803196033870	2019/116573	19010165A - 00	12000	Satpal Jangid	after query, hospital not provide blocked pt. Satpal Jangid usg report and ot note with seal sign by treating Dr. rejected7	after query you not checked documents in merge file Page no. 1 & 4	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
124	T1711198587958	2019/150618	19010183A - 00	350	Khem Singh	not PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM. 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and pay
125	T0410198128981	2019/140572	19100002A - 05	750	Koushal Devi	FEEDBACK FORM IS NOT STAMPED BY HOSPITAL.7	Only signature required in feedback form, Where is the seal written of the hospital & date-wise treatment attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
126	T0712198789440	2019/151350	19100002A - 05	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/ microbiologist/radiologi st seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
127	T0909197832376	2019/137827	19100002A - 00	750	Sunil Kumar	Patient stayed less than 24 hours in hospital hence rejected. 7	Patient refer, payable for one day	Reopen & Pay	Case is justify, Hence Reopen and Pay
128	T0911198507295	2019/144489	19100002A - 05	750	Rajmal	as per provided ipd papers ,7	Without query reject & also datewise treatment attached.	Reopen & Pay	Case is justify, Hence Reopen and Pay
129	T0304196103914	2019/114172	19100002A - 03	750	kamla	paid for 2 days as treatment detail 7	all date wise treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
130	T1405196512501	2019/120214	19100003A - 00	1500	kishorilal	AS PER HOSPITAL NOT PROVIDE COMPLETE DOCUMENT CASE HENCE REJECTED7	All document attached for refer patient in query penal, refer card attached, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
131	T2006196930380	2019/123119	19100003A - 00	1500	Ghamandi Lal Meena	lama time photo not provide by hospital, hence claim rejected7	Query complete with lama consent form and annex 7, document attached on query penal page no. 1-2. why you ask discharge lama time photo	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
132	T2407197310102	2019/132153	19110012A - 00	550	Pinky	HOSPITAL NOT PROVIDE DISCHARGED TICKET AND PROCEDURE NOTE HENCE CASE REJECTED 7	Procedure notes attached page no. 1 on merge file in query penal.	Rightly Rejected	Case is not justify, Hence Rejectd
133	T2508197658965	2019/137996	19100002A - 03	750	Sahil Arora	Hospital not provide discharge ticket hence rejected.7	Without query reject.	Reopen & Pay	Case is justify on marit base, Discharge card not provide but mention in IPD notes, Hence Reopen and Pay
134	T1710198266897	2019/141215	19100002A - 01	750	Lakshmi Devi	Rejection due to inadequate duration of the stay.7	Patient stay more then 24 hours (extra 10.30 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
135	T0710198160030	2019/140549	19100002A - 00	750	Roopram Kasana	As Per RFP,Live Photo At The Time Of lama discharge Not Provide By The Hospital,Hence Case Rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Reopen & Pay	Case is justify,Lama case Hence 75% pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
136	T0804196149337	2019/119517	19010165A - 00	12000	Ramesh Chnd	after repeated query kindly provide detail of notes according letter no. 202 hospital not replied hence rejected7	OT notes attached in query panel page no. 1 & 11 in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
137	T1105196484591	2019/120203	19100002A - 00	750	Hura	as per rfp live photo of pt at the time of admission not provide ,hence case rejected7	annex 4 attached of live photo upload.	Rightly Rejected	Already pay, Hence Rejected
138	T0304196103914	2019/114171	19100002A - 02	750	kamla	paid for 2 days as treatment detail 7	all date wise treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
139	T2208197620376	2019/135720	19100002A - 03	750	Sahina Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: YFDQKDW" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
140	T2508197659633	2019/135792	19100002A - 00	750	Raju	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: VRJOBJT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
141	T2808197695892	2019/135771	19100002A - 02	750	Lalta	after query, not provide HOSPITAL AND DATE WISE IPD CHART, rejected 7	DATE WISE IPD CHART available on query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
142	T1705196545139	2019/120738	19100002A - 01	750	Asaru	as per rfp the live at the time of admission is not of the same date of the admission7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
143	T0309197765619	2019/138726	19100002A - 00	750	Santram	hospital not provide D/S of blocked patient 7	without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
144	T0410198128981	2019/140567	19100002A - 00	750	Koushal Devi	FEEDBACK FORM IS NOT STAMPED BY HOSPITAL.7	Only signature required in feedback form, Where is the seal written of the hospital & date-wise treatment attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
145	T2910198384693	2019/148891	19100002A - 00	750	Anita	pts stay less than 24 hrs hence reject7	Case refer, payable for one whole day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
146	T0712198789440	2019/151349	19100002A - 04	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/microbiologist/radiologist seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
147	T1010198191106	2019/141622	19100002A - 01	750	Girraj Prasad	As per RFP, live photo at the time of Admission is not provided.Hence Rejected.7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
148	T1012198811065	2020/159255	39070004A - 00	3500	Shayani Bai	not justify the reason for late tid generation,rejected7	Respected, PRITHVIRAJ MEENA, kindly read guideline then after you are able to reject the packages. we already give the comment of you query. (bsby guideline for phase 2 (2017-19) Point 7.(4))	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
149	T2307197302585	2019/135786	19100002A - 00	750	Jumma	AS PER RFP LIVE PHOTO AT THE TIME OF LAMA DISCHARGE HENCE CASE REJECTED 7	Annex 7 attached for lama patient if live photo not available of patient	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
150	T2406196971888	2019/124065	19100003A - 00	1500	Harpali	ICU CHART WITH VITAL DETAIL NOT PROVIDED HENCE REJECTED7	icu chart with all documents attached in query penal, patient was not in NBM condition that's why vital chart not require"	Reopen & Pay	Case is justify settle in general ward, Hence Reopen and Pay
151	T2703196026380	2019/115260	19100002A - 01	750	Sampatram	as per rfp the live photo at time of discharge is not provided hence rejected7	It's a software error, as you can seen that two time "dischargePatientPhoto" & "Detailed Discharge Summary" showing. which in not common.	Rightly Rejected	Person is not same in both photos, Hence Rejected
152	T2808197695892	2019/135773	19100002A - 04	750	Lalta	after query, not provide HOSPITAL AND DATE WISE IPD CHART, rejected 7	DATE WISE IPD CHART available on query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
153	T2808197696019	2019/135739	19100002A - 03	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
154	T2808197696213	2019/134756	19010183A - 00	350	Sakar	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & iden_ty of pa_ent not done, thru BSBY Card ,hence rejected.7	Patient self thumb verify.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
155	T1012198809959	2019/151453	19100002A - 04	750	Akash Verma	AFTER QUERY HOSPITAL NOT provide treatment chart date wise HENCE REJECTED7	Date wise treatment available in merge file (Page no. 21 to 23) on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
156	T0308197431393	2019/134728	19100002A - 00	750	Komal	pt stay less then 24 hr hence rejected7	Case refer, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
157	T0506196761837	2019/121927	29220024A - 00	11250	Dinesh	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDE HENCE CASE REJECTED 7	live photo capture at the time of discharge.	Rightly Rejected	As per RFP Discharge time photo not provide on discharge date, Hence Rejected
158	T0507197094170	2019/124057	29200002A - 00	2000	Sajjan Singh	after query hospitla did not provided ,required documents of the blocked date ,hence case rejected7	without check query penal case reject, document attached on query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
159	T1211198534269	2019/149763	19100002A - 02	750	Kapil	date wise treatment chart not provided hence case rejected 7	All datewitse treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
160	T2408197646037	2019/135730	19100002A - 02	750	Somoti	As per RFP Clauses 1.9.2 &1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	Without query reject. "Identity No.: VHHTKNT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
161	T0309197765619	2019/138728	19100002A - 02	750	Santram	hospital not provide D/S of blocked patient 7	without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
162	T0511198457653	2019/144474	19100002A - 01	750	Tek Chand Saini	As per RPF live photo is not provide at the time of ADMISSION hence rejected7	Both time live photo capture of patient.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
163	T0105196377263	2019/119110	19100002A - 00	750	Hari Chand	as per rfp hospital not provide live LAMA photo of patient hence rejected 7	if patient photo not available then annex 7 required.	Rightly Rejected	Discharge time live photo not provide, Hence Rejected
164	T1307197182885	2019/136345	19100002A - 02	750	Samay Singh Bairwa	DOD not mention in discharge ticket hence rejected 7	Without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
165	T2408197646037	2019/135732	19100002A - 04	750	Somoti	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: VHHTKNT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
166	T2804196348745	2019/119513	19010165A - 00	12000	Iasraail	after repeated query kindly provide ot notes as per bsby circular 202 hospital not replied hence rejected 7	OT notes attached in query panel page no. 1 or 13 in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
167	T0511198457653	2019/144475	19100005A - 00	1350	Tek Chand Saini	As per RPF live photo is not provide at the time of ADMISSION hence rejected 7	Both time live photo capture of patient.	Reopen & Pay	Case is justify, Hence Reopen and Pay
168	T2908197706813	2019/134758	19100002A - 01	750	Duli Chand	Rejection due to inadequate duration of the stay. 7	Patient stay extra 10 hours. please check again. it's am.	Reopen & Pay	Case is justify, Hence Reopen and Pay
169	T3004196365760	2019/119754	19100002A - 02	750	Phooli	Even after query date wise complete treatment detail not provided, Hence rejected. 7	All date wise treatment attached in merge file in query panel.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
170	T0905196459257	2019/123106	19100002A - 01	750	Shalini	Complete Discharge Summary and Treatment Chart not provided by the hospital.7	With out query reject, All date wise treatment attached on "Detailed Discharge Summary" & feedback or discharge summery attached on "Patient Feedback Form"	Reopen & Pay	Case is justify, Hence Reopen and Pay
171	T1007197152473	2019/131065	19100002A - 00	750	Kishansingh	hospital not provided pt id proof hence rejected.7	Without query reject.	Rightly Rejected	Pt id proof not provide, Hence Rejected
172	T1011198515120	2019/148880	19100002A - 04	750	mahendra singh	hospital not provide pr live photo at the time admission hence case rejected.7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
173	T1012198807801	2020/158408	19100002A - 02	750	Shela	not provide ipd papers detail.7	detail available on merge file in query penal page no. 6	Reopen & Pay	Case is justify, Hence Reopen and Pay
174	T0207197060338	2019/124053	19100005A - 00	1350	Hina Devi	As per rfp live photo at the time of Discharge not provided hence rejected.7	live photo capture.	Rightly Rejected	Discharge photo at discharge time not provide, Hence Rejected
175	T1209197872667	2019/140555	19010165A - 00	12000	Pradeep Kumar Yadav	AS PER QUERY REPLY DETAIL OT NOTE NOT PROVIDE HENCE REJECTED.7	OT notes attached in query penal page no. 1.	Reopen & Pay	Case is justify, Lama case Hence 75% pay.
176	T2306196955161	2019/123102	19010183A - 00	350	Naresh	correct prescription with pt name is not provided. hence the case is rejected.7	patient self thumb verify, name written on opd slip.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
177	T2703196024673	2019/116572	19010183A - 00	350	Heera Lal	after query hospital not PROVIDE DR. SEA & SING ANNEXA -6 HENCE REJECTED7	Annexure 6 auto generated by server. There is no specific column in annexure 6 for doctors & hospitals stamp and no provision in guideline	Reopen & Pay	Case is justify, Hence Reopen and Pay
178	T3003196056619	2019/112863	19010183A - 00	350	Subham	wrong package selection hence reject7	"Detailed Discharge Summary" showing in two times, it's means software problem in this package & also this package discharge details available on "preDrPrescription" Kindly check it again.	Rightly Rejected	Provided documents of other patient, Hence Right Rejected
179	T0712198789440	2019/151347	19100002A - 02	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/ microbiologist/radiologist seal, sign, RMC no., complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
180	T0911198506481	2020/158391	39010001A - 00	7200	Ramu Choudhary	after query hospital not provide detail ot not according to bsby latter no 2027	ot notes available on first page on merge file in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
181	T0105196377775	2019/119112	19100002A - 01	750	Ishwar	HOSP NOT PROVIDE DATE WISE TREATMENT DETAIL HENCE REJECTED7	Document Uploaded At Query Panel, kindly check	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
182	T0304196103914	2019/114173	19100002A - 04	750	kamla	paid for 2 days as treatment detail 7	all date wise treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
183	T2105196587366	2019/119939	19100002A - 00	750	Kamlesh Devi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	without query reject & also annex 4 attached.	Rightly Rejected	Admission time live photo not provide, Hence Rejected
184	T2310198339852	2019/147650	19100002A - 00	750	Mishro Devi	as per query documents not provided hence rejected.7	we provide you required, patient name on feedback form in query penal.	Reopen & Pay	case is justif, Hence Reopen and pay
185	T2604196328102	2019/116551	19100002A - 02	750	Ram Singh	as per rfp hospital not provide live photo at the time of admission hence rejected7	annex 4 attached for live photo at the time of admission	Rightly Rejected	Live photo at time of discharge not provide, Hence Rejected
186	T0710198160030	2019/140550	19100002A - 01	750	Roopram Kasana	As Per RFP,Live Photo At The Time Of lama discharge Not Provide By The Hospital,Hence Case Rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Reopen & Pay	Case is justify,Lama case Hence 75% pay.
187	T0712198789440	2019/151351	19100002A - 06	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/microbiologist/radiologist seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
188	T0109197741729	2019/134726	19100002A - 02	750	Veer Singh	Rejection due to Late TID generation.7	TID generate with in one hour.	Reopen & Pay	Case is justify, Hence Reopen and Pay
189	T2310198335713	2019/144492	19110010A - 00	600	Ramkaran	Hospital not provide proper detail of procedure 7	Details available on first page on query panel in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
190	T1708197563238	2019/137971	19100002A - 01	750	Banwari Lal Sain	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VKWJHZR" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
191	T1912198879330	2020/164187	19100002A - 01	750	Kallu	change of package without justification and prior approval after expiry of policy period hence rejected 7	. , . YOUR REASON OF REJECTION NOT JUSTIFY.	Reopen & Pay	Case is justify, Hence Reopen and Pay
192	T2510198353161	2019/147651	29200002A - 00	2000	Phoolchand	as per query no seal and sign of hospital and doctor on document are found ,hence rejected. 7	doctor seal & sign available in required document. document attached in query penal.	Reopen & Pay	case is justif, Hence Reopen and pay
193	T2710198371096	2019/147657	19010183A - 00	350	Vimala	after query the mdp documents are not provided , no seal and sign are found on documents , hence rejected 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	case is justif, Hence Reopen and pay
194	T3107197386597	2019/134759	19070009A - 00	3850	Rakesh	hospital not provide discharge sheet & procedure note 7	OPD procedure, discharge summery attached on query penal.	Rightly Rejected	Discharge card and OT notes not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
195	T0104196075674	2019/116754	19010165A - 00	12000	Vijay Kumar	after query hospital not provide complete readable ot notes as per circular no 1008 (91 NHM/BSBY /2018-2019 /202 and usg report hence rejected 7	OT notes is clearly visible, document attachment in query penal.	Rightly Rejected	USG report and OT notes not provided, Hence Rejected
196	T0112198738848	2019/150277	19100002A - 01	750	Mahendra	As per RFP live photo at time of discharge not provide hence rejected7	Without query reject. Discharge time live photo capture. Admit time live photo upload, but annex 4 attached.	Reopen & Pay	Case is justify, Hence Reopen and Pay
197	T2105196587366	2019/119948	19100002A - 01	750	Kamlesh Devi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	without query reject & also annex 4 attached.	Rightly Rejected	Admission time live photo not provide, Hence Rejected
198	T2610198369709	2019/142012	19100002A - 00	750	Madanlal Yogi	pt. stay less than 24hrs. in hospital hence case rejected 7	Case refer, payable for one whole day.	Reopen & Pay	pkg justify pay
199	T1807197250296	2019/132148	19100002A - 00	750	Sohan Bai	pt stay less than 24 hrs hence rejected7	Patient referral to higher center, payable for one whole day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
200	T0410198129475	2019/141113	19100002A - 02	750	DAYANAND	as per RFP live photo at time of admission is not provided hence rejected 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
201	T0511198462089	2019/149760	39010001A - 00	7200	ramadulari	after query hospital not provide detailed ot notes as per letter no 202.,hence case rejected 7	required document attached on page no. 1 or 2 in merge file query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
202	T0610198149518	2019/140548	19100002A - 02	750	Krishan Kumar	as per RFP live photo at time of admission not provided hence rejected 7	Annex 4 attached of live photo upload.	Reopen & Pay	Case is justify, Hence Reopen and Pay
203	T0808197476477	2019/134741	19100002A - 00	750	Bachchu Singh	patient stay less than 24 hrs in hospital hence rejected 7	Case refer, payable for one day.	Rightly Rejected	Case is not justify,Hence Rejected
204	T0105196377775	2019/119115	19100002A - 04	750	Ishwar	HOSP NOT PROVIDE DATE WISE TREATMENT DETAIL HENCE REJECTED7	Document Uploaded At Query Panel, kindly check	Reopen & Pay	Case is justify, Hence Reopen and Pay
205	T2409198010446	2019/139239	19100002A - 04	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
206	T2205196605700	2019/120744	19100005A - 00	1350	Sulvindra Singh	not provide lama discharge photo hence rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	As per RFP LAMA time photo not provide, Hence Rejected
207	T2506196979703	2019/139873	19030045A - 00	9500	Daljeet Singh	Detail O.T Notes not provided.7	Without query reject, OT notes available on "Other Documents or Reports" comment "trt" page no. 2/3 on merge page.	Reopen & Pay	Case is justify, Hence Reopen and Pay
208	T1705196545139	2019/120737	19100002A - 00	750	Asaru	as per rfp the live at the time of admission is not of the same date of the admission7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
209	T1711198588729	2019/150621	19010183A - 00	350	Jyoti	not provide dr seal and sign on feedback form7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and pay
210	T2809198063944	2019/140576	19100002A - 01	750	Dilip Kumar	as per RFP pt live photo of admission not provide hence rejected 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
211	T0704196142909	2019/120186	39040017A - 00	18000	USHA DEVI	after repeated query kindly provide detail OT notes as per circular no.1008(91) NHM/BSBY/2018-19/202 dated 27-02-19 note as per hospital not replied hence rejected7	OT notes available on page no. 4 in merge file attached on query penal.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
212	T2006196930380	2019/123118	19100002A - 02	750	Ghamandi Lal Meena	lama time photo not provide by hospital, hence claim rejected7	Query complete with lama consent form and annex 7, document attached on query penal page no. 1-2. why you ask discharge lama time photo	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
213	T2008197596952	2019/136299	19100002A - 02	750	Sohil	As per RFP Clauses 1.9.2 &1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VTZBVXR" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
214	T2108197611975	2019/135784	19100002A - 01	750	Anish Kumar	not provide block patient discharge summary hence rejected7	Without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
215	T2510198352727	2019/142032	19100002A - 00	750	Dinesh Kumar	Rejection due to inadequate duration of the stay.7	Patient stay more then 24 hours (Extra 11.00 hours)	Rightly Rejected	Less 24 hours stay, Hence Rejected
216	T0309197760885	2019/139234	29200002A - 00	2000	Suman Kumari Yadav	after query hospital not provide latest rft report hence rejected7	Inj. details mention on opd / ipd (page no. 3/4), rft report available on page no. 5. kindly check before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
217	T0410198130775	2019/144416	29010031A - 00	25000	Rajnish Kumari	burn chart is not provided hence rejected7	without query rejected, also burn percentage mentioned in bht file.	Rightly Rejected	Case is not justify, Hence Rejected
218	T2911198720439	2020/164231	19100002A - 00	750	Anuj	Hospital not provide All blood investigation report with seal, sign. & RMC no. of pathologist & date wise IPD notes, hence rejected 7	Case refer, blood investigation not done, payable for one whole day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
219	T0804196150999	2019/119514	39040005A - 00	13000	Sumitra	after repeated query kindly provide complete detail ot notes according letter no. 202 hospital not replied hence rejected 7	OT notes attached in query panel page no. 1 & 16 in merge file.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
220	T1011198515120	2019/148878	19100002A - 02	750	mahendra singh	hospital not provide pr live photo at the time admission hence case rejected7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
221	T0207197060338	2019/124052	19100002A - 01	750	Hina Devi	As per rfp live photo at the time of Discharge not provided hence rejected.7	live photo capture.	Rightly Rejected	Discharge photo at discharge time not provide, Hence Rejected
222	T0208197411576	2019/132158	19100002A - 01	750	Keshar Devi	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	Respected, Dushyant Kumar Meena ji, Annex 4 attached for live photo upload, kindly read all annex before reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
223	T1108197513954	2019/138363	39010001A - 00	7200	Himanshu Yadav	AFTER QUERY HOSPITAL NOT provide detailed ot note as per letter no 202 HENCE REJECTED7	OT notes attached page no. 1 on merge file in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
224	T1211198534269	2019/149761	19100002A - 00	750	Kapil	date wise treatment chart not provided hence case rejected7	All datewitse treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
225	T1303195897802	2019/112849	19100002A - 00	750	Sabira	LAMA time photo not provide 7	Annex 7 attached for live photo of LAMA patient.	Rightly Rejected	Hospital not provide Lama time photo and Lama concent, Hence Right Rejected
226	T2804196348617	2019/119512	19010165A - 00	12000	Natha Ram	after repeated query kindly provide ot notes as per bsby circular 202 hospital not replied hence rejected 7	OT notes attached in page no. 1 or 14 in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
227	T1506196874008	2019/123681	19100002A - 01	750	Jummi	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	Annex 4 attached for live photo at the time of admission. kindly take a little training of annextures/proforma	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
228	T1912198879330	2020/164188	19100002A - 02	750	Kallu	change of package without justification and prior approval after expiry of policy period hence rejected7	. . YOUR REASON OF REJECTION NOT JUSTIFY.	Reopen & Pay	Case is justify, Hence Reopen and Pay
229	T2108197611975	2019/135783	19100002A - 00	750	Anish Kumar	not provide block patient discharge summary hence rejected7	Without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
230	T2208197620376	2019/135718	19100002A - 01	750	Sahina Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: YFDQKDW" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
231	T2310198336086	2019/144494	19010183A - 00	350	Tarif Khan	as per query seal and signed document of MDP is not provided , hence rejected.7	There is no specific column in annexure 6 for doctors & hospitals stamp and no provision in guideline	Reopen & Pay	Case is justify, Hence Reopen and Pay
232	T2911198723224	2020/159329	19100002A - 00	750	Tara	Hospital not provide All investigation report & film with seal , sign. and RMC no. of pathologist/radiologist /microbiologist & provide LAMA consent & summary, hence rejected 7	required document attached in query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
233	T0706196786777	2019/121925	19100002A - 01	750	Surendra Singh	As per rfp live photo at the time of Discharge not provided hence rejected7	annex 7 attached for live photo not available at the time of discharge.	Rightly Rejected	As per RFP Discharge time photo not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
234	T1303195893984	2019/112861	19100002A - 04	750	Ramesh Chand	Rejection due to inadequate duration of the stay.7	Patient stay file days, please recount again.	Reopen & Pay	Case is justify, Hence Reopen and Pay
235	T1408197539647	2019/136017	29200002A - 00	2000	Phoolchand	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected.7	Without query reject. "Identity No.: VHPXNZN" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
236	T1509197904911	2019/138136	19100002A - 01	750	rajeendra singh	PATIENT STAY LESS THAN 24 HOURS HENCE REJECTED.7	Patient stay more then 24 hours, (extra 12 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
237	T1309197891651	2019/138366	19100002A - 00	750	Foolsingh	As per as RPF live photo at The Time Of Admission And Discharge is Not Provided Hence Rejected.7	Annexure4-If patient is unable to come to web camera for live photo and bed side photo is taken attached at the time of admission. discharge time live photo capture.	Reopen & Pay	Case is justify, Hence Reopen and Pay
238	T2310198335713	2019/144493	19110020A - 00	500	Ramkaran	Hospital not provide proper detail of procedure 7	Details available on first page on query panel in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
239	T2305196610978	2019/120777	39020007A - 00	7000	Ruksar	Detail procedure note as per letter no 202 not provided so claim rejected7	ot notes attached in query penal page no. 2 in merge file.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
240	T2503196001369	2019/112855	19100002A - 00	750	Ishwar Singh	as per RFP live photo of the pt at the date and time of admission not provided hence rejected.7	Without query reject, A4 attached in "Annexure2-Identification of patient using photo ID if biometric identification can not be done"	Rightly Rejected	Hospital not provide Live pre patient photo, Hence Right Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
241	T2508197659633	2019/135793	19100002A - 01	750	Raju	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: VRJOBJT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
242	T2710198370999	2019/147655	19010183A - 00	350	Gafuri	after query the mdp documents are not provided , no seal and sign are found on documents , hence rejected 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	case is justif, Hence Reopen and pay
243	T0310198118297	2019/142013	19010015A - 00	2500	Deendar	hospital not provide procedure note case rejected7	procedure note available in query penal page no. 1	Rightly Rejected	pkg not justify rejcted
244	T3006197037137	2019/123635	19100002A - 03	750	man singh	pt. stay less than 24 hr hence rejected7	Patient stay more then 24 hours please count again.	Reopen & Pay	Case is justify, Hence Reopen and Pay
245	T3008197719004	2019/135767	19100002A - 02	750	Prbhu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity No.: VBSTPHJ" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
246	T0712198789440	2019/151348	19100002A - 03	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/ microbiologist/radiologi st seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
247	T1010198185889	2019/142016	39070004A - 00	3500	Anguri	Live photo of admission is not provide by hospital,hence rejected[according to discharge summary]7	both time live photo capture.	Rightly Rejected	hospital not provide cilnical photo rejcted
248	T2906197028421	2019/137308	29100001A - 00	35000	Vais Khan	wrong package selection hence rejected . 7	without query reject.	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay
249	T2205196605102	2019/120196	19100002A - 00	750	Ajeet Kumar	as per RFP pt live photo of discharge not provide hence rejected 7	Without query reject. patient normal discharge, it's a software problem.	Rightly Rejected	As per RFP pt live photo at time of discharge not provide, Hence Rejected
250	T1612198851770	2020/159363	19100002A - 03	750	Sarajeet	change of package without justification and prior approval after expiry of policy period hence rejected 7	rejection of reason is not justify	Reopen & Pay	Case is justify, Hence Reopen and Pay
251	T0509197796180	2019/137822	19100002A - 01	750	Samsu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VOTRCWH" It's showing in case status tracker	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay
252	T0611198472359	2019/148870	19100002A - 00	750	Meera	NO LIVE PHOTO AT THE TIME OF DISCHARGE 7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	Lama time discharge photo not provide, Hence Rejected
253	T1605196531782	2019/120144	19100002A - 00	750	Rakesh	as per rfp the live photo at the time of admission is not of the same date of admission 7	without query reject, Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
254	T0708197471189	2019/133463	19100002A - 00	750	Lajwanti	As per as RPF live photo at The Time Of Admission is Not Provided Hence Rejected.7	Respected, Bansila ji, without query reject, Annexure 4 attached for live photo upload, please read all annexure before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
255	T2408197646905	2019/137990	19100002A - 01	750	ranjeet singh	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YACUOYS" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
256	T2408197648079	2019/136016	19100002A - 01	750	Bachchu Singh	Rejection due to inadequate duration of the stay.7	Patient stay more then 24 hours (extra 10 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
257	T1707197238783	2019/132147	19100002A - 00	750	Kaushalya	as per rfp live photos at ADMIT time not provided hence rejected7	Annexure 4 attached for live photo upload.	Reopen & Pay	Case is justify, Hence Reopen and Pay
258	T1711198588166	2019/151458	19010183A - 00	350	Vaseen	not PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM. 7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and Pay
259	T1012198809959	2019/151449	19100002A - 00	750	Akash Verma	AFTER QUERY HOSPITAL NOT provide treatment chart date wise HENCE REJECTED7	Date wise treatment available in merge file (Page no. 21 to 23) on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
260	T0109197741729	2019/134725	19100002A - 01	750	Veer Singh	Rejection due to Late TID generation.7	TID generate with in one hour.	Reopen & Pay	Case is justify, Hence Reopen and Pay
261	T1108197514353	2019/137830	19100002A - 02	750	Kamla Devi Meena	hospital not provide cler pt id claim are rejected 7	Bhashah id attached with colour photo in "MOICVerificationDocument"	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
262	T2008197596952	2019/136301	19100005A - 01	1350	Sohil	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VTZBVXR" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
263	T2105196587366	2019/119950	19100005A - 01	1350	Kamlesh Devi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	without query reject & also annex 4 attached.	Rightly Rejected	Admission time live photo not provide, Hence Rejected
264	T2205196605102	2019/120198	19100002A - 02	750	Ajeet Kumar	as per RFP pt live photo of discharge not provide hence rejected 7	Without query reject. patient normal discharge, it's a software problem.	Rightly Rejected	As per RFP pt live photo at time of discharge not provide, Hence Rejected
265	T2808197696019	2019/135740	19100002A - 04	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected 7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
266	T0411198447436	2019/150291	19110010A - 00	600	Hari Ram	hospital not PROVIDE OT NOTES rejected 7	Procedure done showing in opd slip.	Reopen & Pay	Case is justify, Hence Reopen and Pay
267	T2905196683742	2019/120780	19100002A - 01	750	Sarina	As per RFP discharge date live photo not provide by hospital hence Rejected 7	both time we capture live photo	Reopen & Pay	Case is justify, Hence Reopen and Pay
268	T0605196429594	2019/119130	19100002A - 01	750	Munfida	as per rfp hospital not provide live photo at the time of admission hence rejected 7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	Pre patient photo not provide on block date, Hence Rejected
269	T0208197411655	2019/132160	19010183A - 00	350	Tajman Singh	block date ARV dose not given hence rejected 7	OPD slip available with block date of ARV details in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
270	T2408197646905	2019/137989	19100002A - 00	750	ranjeet singh	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YACUOYS" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
271	T2706196998866	2019/124066	19100002A - 00	750	Puran Mal	As per RFP live photo at the time of Refer is not provided hence rejected. 7	without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
272	T1707197230156	2019/134748	19100002A - 00	750	Muskan Baano	complete datewise ipd is not provided hence rejected 7	Without query reject & also date wise document attached on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
273	T0409197777584	2019/135712	19100002A - 02	750	Naveen	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: WZBGPO" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
274	T2809198063944	2019/140577	19100002A - 02	750	Dilip Kumar	as per RFP pt live photo of admission not provide hence rejected 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
275	T2904196359263	2019/119750	19100002A - 00	750	Gurpreet Kour	hosp not provide lama discharge photo hence rejected 7	Annex 7 attached, at time of discharge when patient not available for live photo.	Rightly Rejected	Discharge time live photo not provide, Hence Rejected
276	T3008197719004	2019/135765	19100002A - 00	750	Prbhu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card Hence Rejected. 7	Without query reject. "Identity No.: VBSTPHJ" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
277	T0611198472359	2019/148872	19100005A - 01	1350	Meera	NO LIVE PHOTO AT THE TIME OF DISCHARGE 7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	Lama time discharge photo not provide, Hence Rejected
278	T0304196101041	2019/116558	39070004A - 00	3500	shilavanti	correct mobile no. of patient not provided by the hospital7	this is not a reason for rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
279	T1108197514353	2019/137834	19100002A - 06	750	Kamla Devi Meena	hospital not provide cler pt id claim are rejected 7	Bhashah id attached with colour photo in "MOICVerificationDocument"	Reopen & Pay	Case is justify, Hence Reopen and Pay
280	T1108197514353	2019/137832	19100002A - 04	750	Kamla Devi Meena	hospital not provide cler pt id claim are rejected 7	Bhashah id attached with colour photo in "MOICVerificationDocument"	Reopen & Pay	Case is justify, Hence Reopen and Pay
281	T1307197182885	2019/136344	19100002A - 01	750	Samay Singh Bairwa	DOD not mention in discharge ticket hence rejected7	Without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
282	T1908197586478	2019/136293	19100002A - 00	750	poonam	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YOWOESS" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
283	T2508197658965	2019/137994	19100002A - 01	750	Sahil Arora	Hospital not provide discharge ticket hence rejected.7	Without query reject.	Reopen & Pay	Case is justify on marit base, Discharge card not provide but mention in IPD notes, Hence Reopen and Pay
284	T2511198673899	2020/164217	19100002A - 00	750	Asha Pareek	AS PER RFP PT. LIVE PHOTO AT THE TIME AND DATE OF ADMISSION NOT PROVIDE HENCE REJECTED7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
285	T1705196546329	2019/120216	39070004A - 00	3500	Aas Mouhammad	as per RFP live photo at time of admission is not provided hence rejected 7	It's software problem, four time showing (Detailed Discharge Summary, Patient Feedback Form & dischargePatientPho to)	Rightly Rejected	Provide photo pre and post are different pt, Hence Rejected
286	T1707197230156	2019/134750	19100002A - 02	750	Muskan Baano	complete datewise ipd is not provided hence rejected7	Without query reject & also date wise document attached on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
287	T1804196249372	2019/116571	19100002A - 00	750	Subhash Gupta	As per RFP, live photo at the time of admission is not provided. Hence rejected. 7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	Supportive investigation not provide, Provided Pre photo not on block date, Hence Rejected
288	T0509197792213	2019/136339	19100002A - 03	750	hamida	hospital not provided date wise ipd so settled 2 days 7	Without query reject, date wise treatment available on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
289	T0803195850203	2019/112843	19100002A - 04	750	Aasha Rani	PT. NOT STAY 24 HOUR7	your counting is wrong, please correct, patient stay five days.	Reopen & Pay	Case is justify, Hence Reopen and Pay
290	T0811198493724	2019/150612	19110004A - 00	550	madhu devi	post x ray not provide hence reject7	First of all without query reject & second Xray attached in merge file in query penal .	Rightly Rejected	Case is not justify, Hence REjected
291	T1203195886833	2019/120734	39040017A - 00	18000	Maya	ot notes are not provided hence rejected7	ot notes available on page no. 1 in merge file.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
292	T1207197167769	2019/139847	19010183A - 00	350	Tajman Singh	AS PER HOSPITAL NOT PROVIDE PT. ID PROOF HENCE REJECTED 7	without query reject	Reopen & Pay	Case is justify, Hence Reopen and Pay
293	T1404196211844	2019/116556	19100002A - 05	750	Kanta Devi	treatment chart not provide ,hence rejected 7	all date wise treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
294	T0804196152511	2019/115257	19100002A - 01	750	saroj devi	LAMA CONSENT AND LAMA TIME PT. LIVE PHOTO NOT PROVIDED HENCE REJECTED7	LAMA CONSENT ATTACHED IN QUERY PENAL & FOR LAMA TIME PT. LIVE PHOTO, ANNEX 7 ATTACHED.	Rightly Rejected	Case is Absconde, Hence Right Rejected
295	T0409197773153	2019/140565	19100003A - 00	1500	Pyare Lal	LESS 24 HRS STAY7	Patient refer payable for one day	Reopen & Pay	Case is justify, Hence Reopen and Pay
296	T0410198128981	2019/140571	19100002A - 04	750	Koushal Devi	FEEDBACK FORM IS NOT STAMPED BY HOSPITAL.7	Only signature required in feedback form, Where is the seal written of the hospital & date-wise treatment attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
297	T1011198515120	2019/148876	19100002A - 00	750	mahendra singh	hospital not provide pr live photo at the time admission hence case rejected7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
298	T2409198010446	2019/139237	19100002A - 02	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
299	T2610198364209	2019/151460	19010183A - 00	350	Monu	Delayed query reply hence claim rejected. 7	As per RFP, There is no way to reject it.	Rightly Rejected	Patient varified by other, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
300	T1705196545139	2019/120739	19100002A - 02	750	Asaru	as per rfp the live at the time of admission is not of the same date of the admission7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
301	T1908197582723	2019/134752	19100002A - 00	750	Satish	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & iden_ty of pa_ent not done, thru BSBY Card ,hence rejected.7	Patient self thumb verify.	Reopen & Pay	Case is justify, Hence Reopen and Pay
302	T3003196059073	2019/112856	19100002A - 00	750	munni devi	As per RFP live photo at the time of admission not provided by hospital hence claim rejected. 7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	Provided pre patient photo is not on Block date, Hence Right Rejected
303	T1011198515120	2019/148877	19100002A - 01	750	mahendra singh	hospital not provide pr live photo at the time admission hence case rejected7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
304	T1012198807801	2020/158409	19100002A - 03	750	Shela	not provide ipd papers detail.7	detail available on merge file in query penal page no. 6	Reopen & Pay	Case is justify, Hence Reopen and Pay
305	T1108197514358	2019/133457	19100002A - 00	750	Govind Ram Sharma	pt. stay less than 24 hr hence rejected7	Patient referral to higher center, payable for one whole day.	Rightly Rejected	Case is not justify, Hence Rejected
306	T2105196587366	2019/119949	19100005A - 00	1350	Kamlesh Devi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION NOT PROVIDED HENCE REJECTED.7	without query reject & also annex 4 attached.	Rightly Rejected	Admision time live photo not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
307	T2808197694120	2019/135780	19100002A - 00	750	Rajni	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity No.: YDKAFWC" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
308	T1703195937450	2019/112854	19100003A - 00	1500	Jagmohan Agarwal	AS PER RFP LIVE PHOTO AT THE TIME OF discharge NOT PROVIDED,HENCE REJECTED 7	Annex 7 attached for live photo of LAMA patient.	Rightly Rejected	Live at the time of Discharge/ Lama not provided, Hence Right Rejected
309	T1707197230156	2019/134749	19100002A - 01	750	Muskan Baano	complete datewise ipd is not provided hence rejected7	Without query reject & also date wise document attached on "preDrPrescription"	Reopen & Pay	Case is justify, Hence Reopen and Pay
310	T0509197796180	2019/137823	19100002A - 02	750	Samsu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VOTRCWH" It's showing in case status tracker	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay
311	T0911198507295	2019/144490	19100002A - 06	750	Rajmal	as per provided ipd papers ,7	Without query reject & also datewise treatment attached.	Reopen & Pay	Case is justify, Hence Reopen and Pay
312	T0105196377477	2020/177622	19100002A - 02	750	Golu	Reminder 1-kindly provide clear diagnosis and treatment detail date wise 7	Required document attached in query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
313	T1106196834509	2019/123083	19100002A - 00	750	Meera	wrong package selection hence rejected7	we claim only one day for GW, where it is wrong package.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
314	T1206196837783	2019/123089	19010165A - 00	12000	Ashru	AS PER QUERY REPLY COMPLETE OT NOTE NOT PROVIDE HENCE REJECTED 7	OT notes attached on query penal page no. 1	Reopen & Pay	Case is justify, Hence Reopen and Pay
315	T2208197629124	2019/136015	19100002A - 04	750	Islam	as patient stay less than 24 hrs hence rejected 7	Patient stay more then 24 hours (extra 2 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
316	T2409198010446	2019/139242	19100002A - 07	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
317	T2704196337862	2019/119510	19100002A - 16	750	Fajji	pt. stay in hospital less than 24 hrs 7	Please count again, patient stay greater then 24 hours. we count (09.04.19 to 26.04.19) 17 Days.	Reopen & Pay	Case is justify, Hence Reopen and Pay
318	T2808197700075	2019/134757	19100002A - 00	750	Sakila	satisfaction voucher not found7	Without query reject, document attached on "Detailed Discharge Summary" page no. 3.	Reopen & Pay	Case is justify, Hence Reopen and Pay
319	T1705196545139	2019/120740	19100002A - 03	750	Asaru	as per rfp the live at the time of admission is not of the same date of the admission7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
320	T1808197575855	2019/140557	19010165A - 00	12000	Sinja Khan	AS PER QUERY REPLY DETAIL OT NOTE NOT PROVIDE HENCE REJECTED 7	OT notes attached in query penal page no. 1.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
321	T1809197948926	2019/140574	19100002A - 00	750	Amit Kumar	LESS 24HRS STAY7	Patient refer payable for one day	Reopen & Pay	Case is justify, Hence Reopen and Pay
322	T2904196359263	2019/119751	19100002A - 01	750	Gurpreet Kour	hosp not provide lama discharge photo hence rejected7	Annex 7 attached, at time of discharge when patient not available for live photo.	Rightly Rejected	Discharge time live photo not provide, Hence Rejected
323	T3008197722592	2019/138719	19100002A - 01	750	girraj prasad	as per lama discharge time photo not provide hence rejected7	Without query reject, annex 7 attached for lama patient.	Rightly Rejected	LAMA time photo not provide,Hence Rejected
324	T0610198149518	2019/140546	19100002A - 00	750	Krishan Kumar	as per RFP live photo at time of admission not provided hence rejected 7	Annex 4 attached of live photo upload.	Reopen & Pay	Case is justify, Hence Reopen and Pay
325	T1211198534269	2019/149762	19100002A - 01	750	Kapil	date wise treatment chart not provided hence case rejected7	All datewise treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
326	T2408197644023	2019/134755	19100002A - 00	750	Batul	Rejection due to inadequate duration of the stay. 7	Case refer, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
327	T0105196378190	2019/119117	19100002A - 00	750	Shivram Tongar	ANNEX.6 NOT PROVIDE HENCE REJECTED7	without query reject. reject reason is different.	Rightly Rejected	Feedback for free treatment not provided, Hence Rejected
328	T1108197514353	2019/137831	19100002A - 03	750	Kamla Devi Meena	hospital not provide cler pt id claim are rejected 7	Bhashah id attached with colour photo in "MOICVerificationDocument"	Reopen & Pay	Case is justify, Hence Reopen and Pay
329	T1404196211844	2019/116555	19100002A - 04	750	Kanta Devi	treatment chart not provide ,hence rejected 7	all date wise treatment available on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
330	T2809198063944	2019/140578	19100002A - 03	750	Dilip Kumar	as per RFP pt live photo of admission not provide hence rejected 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
331	T2604196325468	2019/119749	19100002A - 00	750	Anju Verma	Kindly justify the name on the documents7	With out query reject, patient baby is too small that's why mother name select.	Rightly Rejected	Provided documents of other patient, Hence Right Rejected
332	T1803195951453	2019/116188	19110001A - 00	8500	Mahendra	after query hospital not provide detail procedure note as per circular no 202,rejected7	provide detail procedure note attached on query penal	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
333	T1807197243547	2019/138476	39040005A - 00	13000	Vishno	ot notes are not provided hence rejected7	OT notes attached page no. 1 in query penal.	Rightly Rejected	OT notes not provided As per circular no. 202, Supportive investigation not provide, Hence Rejected
334	T0409197777584	2019/135710	19100002A - 00	750	Naveen	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: WZBGPOT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
335	T0105196378190	2019/119121	19100002A - 04	750	Shivram Tongar	ANNEX.6 NOT PROVIDE HENCE REJECTED7	without query reject. reject reason is different.	Rightly Rejected	Feedback for free treatment not provided, Hence Rejected
336	T0112198738848	2019/150276	19100002A - 00	750	Mahendra	As per RFP live photo at time of discharge not provide hence rejected7	Without query reject. Discharge time live photo capture. Admit time live photo upload, but annex 4 attached.	Reopen & Pay	Case is justify, Hence Reopen and Pay
337	T1204196200345	2019/116553	19100002A - 00	750	Din Mohammad	hospital not provide live photo at the time of admission hence rejected7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	Provided pre patient photo is not on Block date, Hence Right Rejected
338	T2205196605102	2019/120199	19100002A - 03	750	Ajeet Kumar	as per RFP pt live photo of discharge not provide hence rejected7	Without query reject. patient normal discharge, it's a software problem.	Rightly Rejected	As per RFP pt live photo at time of discharge not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
339	T2408197646037	2019/135729	19100002A - 01	750	Somoti	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: VHHTKNT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
340	T2511198673899	2020/164216	19100002A - 01	750	Asha Pareek	AS PER RFP PT. LIVE PHOTO AT THE TIME AND DATE OF ADMISSION NOT PROVIDE HENCE REJECTED7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
341	T1705196545139	2019/120741	19100002A - 04	750	Asaru	as per rfp the live at the time of admission is not of the same date of the admission7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
342	T2907197362101	2019/132154	19100002A - 02	750	Mukesh Kumar	stay is less than 24 hours hence rejected7	Patient stay more then 24 hours please count again. (Extra stay 9 hours), for resolve this problem please change (00.00 am) instead of (12.00 am)	Rightly Rejected	Less 24 hours stay, Hence Rejected
343	T0811198493724	2019/150615	19110004A - 03	550	madhu devi	post x ray not provide hence reject7	First of all without query reject & second Xray attached in merge file in query penal .	Rightly Rejected	Case is not justify, Hence REjected
344	T1104196190391	2019/116180	19100002A - 00	750	Ankit Kumar	PATIENT stay less then 24 hours hence rejected7	patient refer payable for one day	Rightly Rejected	Less 24 hours stay, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
345	T1206196837903	2019/121929	19010165A - 00	12000	Satish	AS PER QUERY REPLY COMPLETE OT NOTE NOT PROVIDE HENCE REJECTED 7	ot notes attached in query panel page no. 1 in merge file.	Rightly Rejected	OT notes not provided As per circular no. 202, feedback is not correct, Hence Rejected
346	T1308197531206	2019/135774	19100002A - 00	750	kalli devi	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: WFCEYFB" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
347	T1908197586478	2019/136295	19100005A - 00	1350	poonam	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YOWOESS" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
348	T2205196605700	2019/120743	19100002A - 00	750	Sulvindra Singh	not provide lama discharge photo hence rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	As per RFP LAMA time photo not provide, Hence Rejected
349	T2208197621247	2019/140561	39020007A - 00	7000	Momin	AS PER QUERY REPLY DETAIL OT NOTE NOT PROVIDE HENCE REJECTED7	OT notes attached in query penal page no. 1.	Reopen & Pay	Case is justify, Hence Reopen and Pay
350	T2307197302203	2019/133461	39010001A - 00	7200	Vakil	after reminder hospital not provide clear readable detail ot note according circular letter NO.202 dated 27/02/2019, hence rejected 7	OT notes attached in query penal, page no 1 in merge file	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
351	T0309197765619	2019/138727	19100002A - 01	750	Santram	hospital not provide D/S of blocked patient 7	without query reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay
352	T0509197796180	2019/137824	19100002A - 03	750	Samsu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VOTRCWH" It's showing in case status tracker	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay
353	T3008197722592	2019/138718	19100002A - 00	750	girraj prasad	as per lama discharge time photo not provide hence rejected7	Without query reject, annex 7 attached for lama patient.	Rightly Rejected	LAMA time photo not provide,Hence Rejected
354	T2604196328102	2019/116550	19100002A - 01	750	Ram Singh	as per rfp hospital not provide live photo at the time of admission hence rejected7	annex 4 attached for live photo at the time of admission	Rightly Rejected	Live photo at time of discharge not provide, Hence Rejected
355	T0712198789440	2019/151345	19100002A - 00	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/microbiologist/radiologist seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
356	T0208197411576	2019/132157	19100002A - 00	750	Keshar Devi	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	Respected, Dushyant Kumar Meena ji, Annex 4 attached for live photo upload, kindly read all annex before reject.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
357	T1912198879330	2020/164190	19100002A - 04	750	Kallu	change of package without justification and prior approval after expiry of policy period hence rejected7	. , . YOUR REASON OF REJECTION NOT JUSTIFY.	Reopen & Pay	Case is justify, Hence Reopen and Pay
358	T2006196930380	2019/123117	19100002A - 01	750	Ghamandi Lal Meena	lama time photo not provide by hospital, hence claim rejected7	Query complete with lama consent form and annex 7, document attached on query penal page no. 1-2. why you ask discharge lama time photo	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
359	T2409198010446	2019/139235	19100002A - 00	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
360	T2409198010446	2019/139238	19100002A - 03	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
361	T2508197658965	2019/137995	19100002A - 02	750	Sahil Arora	Hospital not provide discharge ticket hence rejected.7	Without query reject.	Reopen & Pay	Case is justify on marit base, Discharge card not provide but mention in IPD notes, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
362	T2703196026380	2019/115261	19100002A - 02	750	Sampatram	as per rfp the live photo at time of discharge is not provided hence rejected7	It's a software error, as you can seen that two time "dischargePatientPhoto" & "Detailed Discharge Summary" showing. which in not common.	Rightly Rejected	Person is not same in both photos, Hence Rejected
363	T1612198852763	2020/159364	19100002A - 00	750	Wahid Khan	change of package without justification and prior approval after expiry of policy period hence rejected7	rejection of reason is not justify	Reopen & Pay	Case is justify, Hence Reopen and Pay
364	T1811198598349	2019/147648	19100002A - 01	750	Radhe Shyam	patient stay less than 24 hours in hospital after admission7	Patient stay more then 24 hours (Extra 1/2 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
365	T2809198063944	2019/140575	19100002A - 00	750	Dilip Kumar	as per RFP pt live photo of admission not provide hence rejected7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
366	T2904196363845	2019/119752	19100002A - 00	750	Ramavtar	as per rfp the live at the time of discharge is not of the same date of the discharge7	live photo attached at the time of discharge, patient refer.	Reopen & Pay	Case is justify, Hence Reopen and Pay
367	T2911198723224	2020/159331	19100005A - 00	1350	Tara	Hospital not provide All investigation report & film with seal , sign. and RMC no. of pathologist/radiologist /microbiologist & provide LAMA consent & summary, hence rejected7	required document attached in query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
368	T0709197819285	2019/136341	19100002A - 01	750	Nilesh	as per rfp live photo at the time of lama not provided hence claim rejected 7	Annex 7 attached for lama patient.	Rightly Rejected	LAMA time photo not provide,Hence Rejected
369	T0710198160030	2019/140553	19100002A - 04	750	Roopram Kasana	As Per RFP,Live Photo At The Time Of lama discharge Not Provide By The Hospital,Hence Case Rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Reopen & Pay	Case is justify,Lama case Hence 75% pay.
370	T0409197777584	2019/135714	19100002A - 04	750	Naveen	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: WZBGPO" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
371	T0105196378190	2019/119120	19100002A - 03	750	Shivram Tongar	ANNEX.6 NOT PROVIDE HENCE REJECTED7	without query reject. reject reason is different.	Rightly Rejected	Feedback for free treatment not provided, Hence Rejected
372	T2803196034972	2019/116574	19010183A - 00	350	Rajesh Mathur	after query hospital not PROVIDE DR. SEAL & SING ON ANNEXA -6 HENCE REJECTED7	Annexure 6 auto generated by server.There is no specific column in annexure 6 for doctors & hospitals stamp and no provision in guideline	Reopen & Pay	Case is justify, Hence Reopen and Pay
373	T0310198114688	2019/141110	39070004A - 00	3500	Chottali	As per RFP, live photo at the time and date of discharge is not provided. Hence rejected.7	without query reject, also discharge time photo capture.	Reopen & Pay	Case is justify, Hence Reopen and Pay
374	T2905196683742	2019/120779	19100002A - 00	750	Sarina	As per RFP discharge date live photo not provide by hospital hence Rejected 7	both time we capture live photo	Reopen & Pay	Case is justify, Hence Reopen and Pay
375	T0710198157914	2019/141115	19100002A - 06	750	Raju	pt stayed less than 24 hr,hence case rejected7	Patient stay more then 24 hours (extra 3 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
376	T1308197531206	2019/135776	19100002A - 02	750	kalli devi	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: WFCEYFB" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
377	T1311198547636	2020/159269	39070003A - 00	7700	Kishn Chnd	after query, hospital not provide detail of notes, rejected 7	required document available on query penal in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
378	T1405196516410	2019/120735	19100002A - 00	750	Guddi	hospital not provide live photo at the LAMA hence rejected 7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	As per RFP not provide LAMA time photo, Hence Rejected
379	T1509197908740	2019/138137	19100002A - 00	750	Soniya Bai Saini	LESS 24 HRS STAY 7	Patient refer payable for one day	Reopen & Pay	Case is justify, Hence Reopen and Pay
380	T0612198779878	2019/151335	19100002A - 04	750	Bimla Devi	not provide date wise treatment chart hence paid for 3 days 7	All required document attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and pay
381	T2408197646037	2019/135728	19100002A - 00	750	Somoti	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: VHHTKNT" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
382	T0105196377775	2019/119114	19100002A - 03	750	Ishwar	HOSP NOT PROVIDE DATE WISE TREATMENT DETAIL HENCE REJECTED 7	Document Uploaded At Query Panel, kindly check	Reopen & Pay	Case is justify, Hence Reopen and Pay
383	T0105196378190	2019/119118	19100002A - 01	750	Shivram Tongar	ANNEX.6 NOT PROVIDE HENCE REJECTED 7	without query reject. reject reason is different.	Rightly Rejected	Feedback for free treatment not provided, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
384	T0109197740570	2019/136285	19100002A - 00	750	Sarjeet	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YQIIYSF" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
385	T1112198814401	2019/151454	19100002A - 01	750	Vidhya Devi	only 1 day payable7	Patient stay more then 24 hours (Extra 1/2 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
386	T2008197596952	2019/136300	19100005A - 00	1350	Sohil	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VTZBVXR" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
387	T2207197296269	2019/134754	19100002A - 00	750	gyarshi lal	PATIENT STAY LESS THEN 24 HOURS HENCE REJECTED 7	Case refer, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
388	T2307197302585	2019/135787	19100002A - 01	750	Jumma	AS PER RFP LIVE PHOTO AT THE TIME OF LAMA DISCHARGE HENCE CASE REJECTED 7	Annex 7 attached for lama patient if live photo not available of patient	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
389	T1710198267919	2019/142373	19100002A - 04	750	Ramchandra	patient stay less than 24 hours,hence rejected7	Patient stay more then 24 hours (Extra 10 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
390	T0210198110047	2019/140539	19100002A - 00	750	ramveer	Patient stayed less than 24 hours in hospital hence rejected. 7	Patient refer payable for one day	Reopen & Pay	Case is justify, Hence Reopen and Pay
391	T1210198211370	2019/151456	19010183A - 00	350	suneeta	Delayed query reply hence claim rejected. 7	This is no right way to reject it.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
392	T1303195895981	2019/120211	39070004A - 00	3500	Lachcho Devi	live photo of patient at the time of LAMA not provided hence rejected 7	annex 7 attached for lama patient.	Rightly Rejected	As per RFP pt live photo at time of discharge/ LAMA time not provide, Hence Rejected
393	T2407197313153	2019/133464	29010050A - 00	8000	Champo	after query,hospital not provide ot notes as per 202,,,notice ,rejected7	Without query reject.	Rightly Rejected	OT notes not provided As per circular no. 202, feedback is not correct, Hence Rejected
394	T2808197694120	2019/135781	19100002A - 01	750	Rajni	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity No.: YDKAFWC" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
395	T1808197577468	2019/139853	19100002A - 00	750	Nawal Khan	PT. STAY LESS THAN 24 HOURS IN HOSPITAL, HENCE CLAIM REJECTED 7	without query reject, patient refer payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
396	T0108197402255	2019/134723	19010015A - 00	2500	Tipu	hospital not provide procedure note. hence rejected7	OT notes available page no. 1 in query penal.	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay
397	T1407197194059	2019/132146	19100002A - 01	750	Kali Devi	Patient stayed less than 24 hours in hospital hence rejected. 7	Patient stay more then 24 hours please count again. (Extra stay 11 hours), for resolve this problem please change (00.15 am) instead of (12.15 am)	Rightly Rejected	Less 24 hours stay, Hence Rejected
398	T2006196930380	2019/123120	19100003A - 01	1500	Ghamandi Lal Meena	lama time photo not provide by hospital, hence claim rejected7	Query complete with lama consent form and annex 7, document attached on query penal page no. 1-2. why you ask discharge lama time photo	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
399	T2209197988238	2019/142031	39070003A - 00	7700	Jamila	iop finding not provided hence rejected7	Without query reject.	Rightly Rejected	hospital not provide cilnical photo rejtced
400	T1703195937201	2019/112845	19100002A - 02	750	Vinod Kanwar	Less than 24 Hrs Stay7	your counting is wrong, please correct, patient stay three days.	Reopen & Pay	Case is justify, Hence Reopen and Pay
401	T3007197378478	2019/132206	39010004A - 00	13500	Rekha Devi	after reminder hospital not provide clear readable detail ot note according circular letter NO.202 dated 27/02/2019, hence rejected7	OT notes attached page no. 1 on merge file in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
402	T3008197719507	2019/135768	19100002A - 00	750	Kailash	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: VKRKSNNH" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
403	T3108197728745	2019/135801	19100002A - 04	750	Priyanka	after query hospitalnot provide IPD chart ,rejected 7	Date-wise treatment available on query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
404	T1012198809959	2019/151452	19100002A - 03	750	Akash Verma	AFTER QUERY HOSPITAL NOT provide treatment chart date wise HENCE REJECTED7	Date wise treatment available in merge file (Page no. 21 to 23) on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
405	T1105196484591	2019/120204	19100002A - 01	750	Hura	as per rfp live photo of pt at the time of admission not provide ,hence case rejected7	annex 4 attached of live photo upload.	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
406	T1310198222931	2019/141623	19100002A - 00	750	Mahavir	Patient stayed less than 24 hours in hospital hence rejected7	Case refer, payable for one whole day.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
407	T1310198225261	2019/141124	19100002A - 00	750	foranti	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	13 attempt showing in case status tracker & also A2 attached in this tid	Reopen & Pay	Case is justify, X ray not provide, Hence Reopen and Pay
408	T1808197575556	2019/138713	19010015A - 00	2500	Shalineer	DETAIL PROCEDURE NOTE NOT PROVIDE HENCE REJECTED7	OT notes attached page no. 1 on merge file in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
409	T2508197662241	2019/138796	19100002A - 00	750	kamlesh	As per rfp live photo at the time of Admission not provided hence rejected. 7	Annexure 4 attached, If patient is unable to come to web camera for live photo and bed side photo is taken attached at the time of admission.	Reopen & Pay	Case is justify, Hence Reopen and Pay
410	T2808197696019	2019/135738	19100002A - 02	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
411	T0409197777584	2019/135711	19100002A - 01	750	Naveen	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: WZBGPO" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
412	T1310198222980	2019/141122	19100002A - 04	750	Dal Chand	PATIENT STAY LESS THAN 24 HRS SO CLAIM REJECTED 7	Patient stay more then 24 hours (extra 10 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
413	T1506196874008	2019/123682	19100002A - 02	750	Jummi	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	Annex 4 attached for live photo at the time of admission. kindly take a little training of annexures/proforma	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
414	T2006196922500	2019/123103	19100002A - 00	750	Love Sharma	as per rfp live photo at the time of admission not provided hence rejected7	Annex 4 attached for live photo at the time of admission.	Reopen & Pay	Case is justify, Hence Reopen and Pay
415	T1810198286022	2019/141625	19100002A - 00	750	Kajodi Ram	kindly provide Patients Signature or thumb impression with verifiers name and relation with patient on feedback form wit7	Without query reject.	Rightly Rejected	Feedback not varified by Patient, Hence Right Rejected
416	T1907197251359	2019/132150	29200002A - 00	2000	Suman Kumari Yadav	As per query latest RFT report not provided hence rejected.7	RFT report attached in query pental page no. 2 in merge file & also we comment in query "We are sending MHD chart on block date and R.F.T which valid till 11-Aug-19 with all documents"	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
417	T0708197472105	2019/134737	19100002A - 03	750	Kishan	KINDLY PROVIDE TT. CHART DATE WISE 7	Data wise treatment attached on query penal page no. 1 to 5 in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
418	T0105196377477	2020/177621	19100002A - 01	750	Golu	Reminder 1-kindly provide clear diagnosis and treatment detail date wise 7	Required document attached in query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
419	T1503195916683	2019/112851	19100002A - 00	750	Ankit	as per RFP pt live photos LAMA discharge not provided hence rejected7	Annex 7 attached for live photo of LAMA patient.	Rightly Rejected	Hospital not provide Lama time photo and Lama concent, Hence Right Rejected
420	T0811198493724	2019/150613	19110004A - 01	550	madhu devi	post x ray not provide hence reject7	First of all without query reject & second Xray attached in merge file in query penal .	Rightly Rejected	Case is not justify, Hence REjected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
421	T1109197857341	2019/137969	19100002A - 04	750	Chote Lal Saini	as per document apatient stay less than 24 hrs hence rejected7	patient stay more then 24 hours (Extra 3 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
422	T2408197646905	2019/137991	19100002A - 02	750	ranjeet singh	As per RFP Clauses 1.9.2 &1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YACUOYS" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
423	T2508197658965	2019/137993	19100002A - 00	750	Sahil Arora	Hospital not provide discharge ticket hence rejected.7	Without query reject.	Reopen & Pay	Case is justify on marit base, Discharge card not provide but mention in IPD notes, Hence Reopen and Pay
424	T2808197696019	2019/135743	19100002A - 07	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
425	T0712198789440	2019/151355	19100002A - 10	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/ microbiologist/radiologist seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
426	T0105196378190	2019/119123	19100002A - 06	750	Shivram Tongar	ANNEX.6 NOT PROVIDE HENCE REJECTED7	without query reject. reject reason is different.	Rightly Rejected	Feedback for free treatment not provided, Hence Rejected
427	T0111198413589	2019/142364	19100002A - 00	750	Barfina	LAMA time photo not provide 7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	Lama time discharge photo not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
428	T1503195924003	2019/112853	19100002A - 00	750	Labhchand Garg	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	As pr RFP Clause 1.13.5 addendum live pre patient photo not provide on block date, Hence Right Rejected
429	T1506196869815	2019/136305	19100002A - 00	750	narendra singh	as per RFP pt. stay less then 24 hrs hence case is rejected 7	Patient refer, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
430	T1204196200345	2019/116554	19100002A - 01	750	Din Mohammad	hospital not provide live photo at the time of admission hence rejected7	Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Rightly Rejected	Provided pre patient photo is not on Block date, Hence Right Rejected
431	T2008197596952	2019/136297	19100002A - 00	750	Sohil	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VTZBVXR" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
432	T2409198010446	2019/139240	19100002A - 05	750	Rajni	as per rfp live of the patient at the time on admission not provide hence rejected7	Annexure 4 attached If patient is unable to come to web camera for live photo and bed side photo is taken	Reopen & Pay	Case is justify, Hence Reopen and Pay
433	T2808197694120	2019/135782	19100005A - 00	1350	Rajni	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity No.: YDKAFWC" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
434	T0509197796180	2019/137825	19100002A - 04	750	Samsu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VOTRCWH" It's showing in case status tracker	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay
435	T0612198779878	2019/151334	19100002A - 03	750	Bimla Devi	not provide date wise treatment chart hence paid for 3 days 7	All required document attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and pay
436	T1012198809907	2020/159248	19100002A - 02	750	Sampat	not provide treatment chart 7	required treatment chart attached in merge file	Reopen & Pay	Case is justify, Hence Reopen and Pay
437	T0212198742994	2019/150289	19100002A - 00	750	Amilal	Rejection due to inadequate duration of the stay. 7	Patient stay more then 24 hours (Extra 12 hours)	Rightly Rejected	case is not justify, hence Rejected
438	T3108197732545	2019/137998	19100002A - 01	750	Seema Devi	as per documents hospital not provide lama discharge photo ,hence case rejected 7	Without query reject, Annex 7 attached for lama patient if photo not available.	Rightly Rejected	LAMA time photo not provide,Hence Rejected
439	T0911198507295	2019/144488	19100002A - 04	750	Rajmal	as per provided ipd papers , 7	Without query reject & also datewise treatment attached.	Reopen & Pay	Case is justify, Hence Reopen and Pay
440	T2310198333221	2019/147649	19010015A - 00	2500	Surendra Kumar	AS PER HOSPITAL NOT PROVIDE DETAIL OT NOTES HENCE CASE REJECTED 7	Without query reject & also OT notes attached on page no. 4 in query penal.	Rightly Rejected	Clinical photo not provide, Hence Rejected
441	T2609198038080	2019/142033	19100002A - 00	750	Neeraj Parmar	after query hospital not provide annex 7 hence rejected 7	why need annex 7 when we provide you live photo of patient.	Rightly Rejected	Hospital not provide Anex. 7, Hence Rejected
442	T1806196904176	2019/123080	19100002A - 00	750	Moti Ram	less than 24 hrs duration of stay .hence, rejected 7	patient refer, payable of one day	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
443	T0410198129475	2019/141112	19100002A - 01	750	DAYANAND	as per RFP live photo at time of admission is not provided hence rejected 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
444	T0503195821132	2019/119128	39070004A - 00	3500	KISHAN LAL	TID not generated within 1 hour admission of patient hence rejected 7	This package does not come under range of 1 hour.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
445	T3008197721959	2019/137311	39070003A - 00	7700	Chhote Lal	ot note is not provided hence rejected7	Without query reject, OT notes attached on page no. 4 merge file in "preDrPrescription"	Rightly Rejected	Documents not complete, Hence Rejected
446	T0712198789440	2019/151354	19100002A - 09	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/microbiologist/radiologist seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
447	T0804196152511	2019/115258	19100002A - 02	750	saroj devi	LAMA CONSENT AND LAMA TIME PT. LIVE PHOTO NOT PROVIDED HENCE REJECTED7	LAMA CONSENT ATTACHED IN QUERY PENAL & FOR LAMA TIME PT. LIVE PHOTO, ANNEX 7 ATTACHED.	Rightly Rejected	Case is Absconde, Hence Right Rejected
448	T0109197741729	2019/134724	19100002A - 00	750	Veer Singh	Rejection due to Late TID generation.7	TID generate with in one hour.	Reopen & Pay	Case is justify, Hence Reopen and Pay
449	T1108197514353	2019/137833	19100002A - 05	750	Kamla Devi Meena	hospital not provide cler pt id claim are rejected 7	Bhashah id attached with colour photo in "MOICVerificationDocument"	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
450	T1308197531206	2019/135775	19100002A - 01	750	kalli devi	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: WFCEYFB" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
451	T1506196874008	2019/123683	19100002A - 03	750	Jummi	As per RFP live photo of patient at the time of Admission not provide hence rejected 7	Annex 4 attached for live photo at the time of admission. kindly take a little training of annextures/proforma	Reopen & Pay	Case is justify, Hence Reopen and Pay
452	T2208197620376	2019/135721	19100002A - 04	750	Sahina Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: YFDQKDW" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
453	T3005196693739	2019/121059	39010001A - 00	7200	Beervatee	after repeated query Kindly provide detail OT notes as per circular no.1008(91) NHM/BSBY/2018-19/202 dated 27-02-19 hospital not replied hence rejected 7	OT notes attached on page no. 1 in merge file.	Rightly Rejected	OT notes not provided As per circular no. 202, Hence Rejected
454	T1105196484591	2019/120205	19100002A - 02	750	Hura	as per rfp live photo of pt at the time of admission not provide ,hence case rejected 7	annex 4 attached of live photo upload.	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
455	T0308197424110	2019/132156	19100002A - 01	750	Manish Sharma	pt admit less 24 hrs 7	Patient stay more then 24 hours please count again. (Extra stay 23 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
456	T3108197728745	2019/135800	19100002A - 03	750	Priyanka	after query hospital not provide IPD chart ,rejected 7	Date-wise treatment available on query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
457	T1012198809959	2019/151450	19100002A - 01	750	Akash Verma	AFTER QUERY HOSPITAL NOT provide treatment chart date wise HENCE REJECTED7	Date wise treatment available in merge file (Page no. 21 to 23) on query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
458	T0109197740570	2019/136286	19100002A - 01	750	Sarjeet	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: YQIIYSF" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay
459	T1407197193329	2019/131048	19010183A - 00	350	Dholi	AS PER QUERY REPLY DISCHARGE SUMMARY NOT PROVIDE HENCE REJECTED 7	required documents attached on query penal, kindly check again in query penal.	Reopen & Pay	Case is justify, Hence Reopen and Pay
460	T0912198798206	2020/158397	19010183A - 00	350	Ghanshyam	ARV inj detail of block date not provided7	ARV Details available on first page on query panel in merge file.	Reopen & Pay	Case is justify, Hence Reopen and Pay
461	T2006196930380	2019/123116	19100002A - 00	750	Ghamandi Lal Meena	lama time photo not provide by hospital, hence claim rejected7	Query complete with lama consent form and annex 7, document attached on query penal page no. 1-2. why you ask discharge lama time photo	Reopen & Pay	case is justify on marit base, Hence Reopen and Pay
462	T2008197596952	2019/136298	19100002A - 01	750	Sohil	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done,thru BSBY Card,hence rejected. 7	Without query reject. "Identity Type: Bhamashah" & "Identity No.: VTZBVXR" It's showing in case status tracker	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
463	T2010198301757	2019/141216	19100002A - 05	750	Dulari	Extra package blocked.7	Patient stay more then 24 hours (extra 11.30 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay
464	T2710198371175	2019/148887	19010183A - 00	350	Vishav Nath Sain	after query the mdp documents are not provided , no seal and sign are found on documents , hence rejected7	feedback form auto generated by server. There is no specific column for doctors/hospitals stamp and no provision in guideline	Reopen & Pay	Case is justify, Hence Reopen and Pay
465	T2808197696019	2019/135741	19100002A - 05	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
466	T0905196459257	2019/123105	19100002A - 00	750	Shalini	Complete Discharge Summary and Treatment Chart not provided by the hospital.7	With out query reject, All date wise treatment attached on "Detailed Discharge Summary" & feedback or discharge summery attached on "Patient Feedback Form"	Reopen & Pay	Case is justify, Hence Reopen and Pay
467	T1011198515120	2019/148879	19100002A - 03	750	mahendra singh	hospital not provide pr live photo at the time admission hence case rejected7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
468	T1605196531782	2019/120147	19100002A - 03	750	Rakesh	as per rfp the live photo at the time of admission is not of the same date of admission 7	without query reject, Emergency tid create, when patient come with BSBY card then we capture live photo of patient.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
469	T2405196632392	2019/120778	19100002A - 00	750	Sheela Devi	as per rfp hospital not provide live photo at the time of admission hence rejected 7	annex 4 attached of live photo upload.	Rightly Rejected	Treatment chart and investigation not provide, Hence Rejected
470	T0410198129475	2019/141114	19100002A - 03	750	DAYANAND	as per RFP live photo at time of admission is not provided hence rejected 7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection.	Reopen & Pay	Case is justify, Hence Reopen and Pay
471	T0712198789440	2019/151346	19100002A - 01	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/microbiologist/radiologist seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
472	T1405196516410	2019/120736	19100002A - 01	750	Guddi	hospital not provide live photo at the LAMA hence rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Rightly Rejected	As per RFP not provide LAMA time photo, Hence Rejected
473	T1703195935875	2019/112862	19010015A - 00	2500	Nilam	as per RFP mandatory document procedure notes is not provided clearly hence case is rejected7	without query reject, reject by other reason. OT notes available on "DocumentUploaded AtQueryPanel" merge file page no. 3. also showing on discharge summery.	Reopen & Pay	Case is justify, Hence Reopen and Pay
474	T0807197120687	2019/131003	19030005A - 00	5000	Mousam Saini	post opp. x-ray not provide hence rejected7	Post xray available on page no 8 merge file on query penal.	Rightly Rejected	As per clinical picture pkg is not justify, hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
475	T1203195889372	2019/119509	19100002A - 00	750	Anil	patient admitted in hospital less than 24 hours hence rejected 7	Patient refer, refer card attached, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
476	T3008197719004	2019/135766	19100002A - 01	750	Prbhu	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	Without query reject. "Identity No.: VBSTPHJ" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
477	T3008197719507	2019/135770	19100002A - 02	750	Kailash	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	Without query reject. "Identity No.: VKRKSNNH" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
478	T0612198779878	2019/151336	19100002A - 05	750	Bimla Devi	not provide date wise t chart hence paid for 3 days 7	All required document attached in query penal.	Reopen & Pay	Case is justify, Hence Reopen and pay
479	T0710198160030	2019/140552	19100002A - 03	750	Roopram Kasana	As Per RFP,Live Photo At The Time Of lama discharge Not Provide By The Hospital,Hence Case Rejected7	Annex 7 attached for lama patient. photo not available of patient that's why annex 7 attached.	Reopen & Pay	Case is justify,Lama case Hence 75% pay.
480	T0712198786151	2020/158385	19010025A - 00	6600	Tulsa Devi	as per rfp live photo at the time of discharge is not provided hence rejected7	live photo capture at the time of discharge.	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
481	T0905196459257	2019/123110	19100002A - 05	750	Shalini	Complete Discharge Summary and Treatment Chart not provided by the hospital.7	With out query reject, All date wise treatment attached on "Detailed Discharge Summary" & feedback or discharge summery attached on "Patient Feedback Form"	Reopen & Pay	Case is justify, Hence Reopen and Pay
482	T0105196377477	2020/177623	19100002A - 03	750	Golu	Reminder 1-kindly provide clear diagnosis and treatment detail date wise 7	Required document attached in query penal	Reopen & Pay	Case is justify, Hence Reopen and Pay
483	T0105196377775	2019/119111	19100002A - 00	750	Ishwar	HOSP NOT PROVIDE DATE WISE TREATMENT DETAIL HENCE REJECTED7	Document Uploaded At Query Panel, kindly check	Reopen & Pay	Case is justify, Hence Reopen and Pay
484	T1704196243251	2019/119748	19100002A - 00	750	Mohmmad	as per rfp live photo at the time of admission not provided hence rejected7	live photo capture at the time of admission.	Reopen & Pay	Case is justify, Hence Reopen and Pay
485	T2808197696019	2019/135737	19100002A - 01	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
486	T1007197148086	2019/142015	19010165A - 00	12000	Roopram	as per documents hospital not provide clear readable detail ot note according circular letter NO.202 dated 27/02/2019, hence rejected 7	Without query reject, document available on "Other Documents or Reports" with comment of "OT"	Rightly Rejected	OT notes not provided As per circular no. 202, Supportive investigation not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
487	T1306196854063	2019/121518	19100003A - 00	1500	Nanak Chand	As per rfp live photo at the time of Admission not provided hence rejected. 7	Annex 4 attached in, Annexure4-penal in page no. 2 merge file. kindly read all annexures before rejection.	Rightly Rejected	Not provide supportive investigation, Hence Rejected
488	T1508197550785	2019/135778	19100002A - 01	750	balveer	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected. 7	Without query reject. "Identity No.: VOKJVB" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
489	T1604196226581	2019/119518	19010183A - 00	350	Hariom Yadav	as pt not self verified so countes as moic for which count of 3 time biometric attempt and otp verification could not b seen with this tid for blocking ,moic hence rejected 7	wrong query, patient self verify by bio metric machine.	Rightly Rejected	discharge time photo not on discharge date,Hence Rejected
490	T2207197288938	2019/133458	39010001A - 00	7200	Mijaj	after reminder hospital not provide clear readable detail ot note according circular letter NO.202 dated 27/02/2019, hence rejected 7	OT notes attached in query penal, page no 1 in merge file	Reopen & Pay	Case is justify, Hence Reopen and Pay
491	T2511198670388	2019/149764	19100002A - 00	750	Shashi	Patient stayed less than 24 hours in hospital hence rejected.7	Case refer, payable for one whole day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
492	T3108197732545	2019/137997	19100002A - 00	750	Seema Devi	as per documents hospital not provide lama discharge photo ,hence case rejected7	Without query reject, Annex 7 attached for lama patient if photo not available.	Rightly Rejected	LAMA time photo not provide,Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
493	T0712198788074	2019/150616	19100002A - 00	750	Ramdei	as per rfp live photo at the time of lama is not provided hence rejected7	As per "Annexure7-If live photo can not be uploaded in case of LAMA and Death cases" Annx 7 attached.	Rightly Rejected	Lama time discharge photo not provide, Hence Rejected
494	T0806196796553	2019/121928	19100002A - 03	750	Somoti	Less than 24 Hrs7	Patient stay more then 24 hours please count again.	Reopen & Pay	Case is justify, Hence Reopen and Pay
495	T1503195916683	2019/112852	19100002A - 01	750	Ankit	as per RFP pt live photos LAMA discharge not provided hence rejected7	Annex 7 attached for live photo of LAMA patient.	Rightly Rejected	Hospital not provide Lama time photo and Lama concent, Hence Right Rejected
496	T1506196875540	2019/121926	19100002A - 05	750	Bhagwat Yadav	pt stay less than 24 hrs hence rejected7	Patient stay more then 24 hours please count again.	Reopen & Pay	Case is justify, Hence Reopen and Pay
497	T1008197501182	2019/133465	19100002A - 00	750	Anguri Devi	Patient stayed less than 24 hours in hospital hence rejected.7	Patient referral to higher center, payable for one whole day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
498	T2208197620376	2019/135717	19100002A - 00	750	Sahina Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of pt not done, thru BSBY Card, hence rejected. 7	Without query reject. "Identity No.: YFDQKDW" It's showing in case status tracker.	Reopen & Pay	Case is justify, Hence Reopen and Pay
499	T2308197640060	2019/138716	19100002A - 00	750	Mukesh Kumar Meena	As per RFP pt. live photo at The Time Of Discharge is Not Provided Hence Rejected.7	Live photo capture at the time of discharge.	Rightly Rejected	Provided pre and post photo of different patient, Hence Rejected
500	T0709197819285	2019/136340	19100002A - 00	750	Nilesh	as per rfp live photo at the time of lama not provided hence claim rejected 7	Annex 7 attached for lama patient.	Rightly Rejected	LAMA time photo not provide, Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
501	T1002195602118	2019/112860	39040005A - 00	13000	Tulsi	As per provide document blocked procedure not done 7	Procedure done document attached on "preDrPrescription", ot notes attached merge file page no. 4	Rightly Rejected	Wrong Package selection, OT notes not provide, Supportive investigation not provide, Hence Right Rejected
502	T1008197506818	2019/132205	19100004A - 00	10000	Nitish Kumar	as per provided documents final diagnosis does not relate with the package selection,hence rejected7	without query reject.	Rightly Rejected	Wrong Package selection, Hence Right Rejected
503	T1108197513789	2019/133455	19100002A - 00	750	Shalu Sharma	AS PER RFP LICVE PHOTO AT THE TIME FO DISCHARGE NOT PROVIDED HENCE CLAIMR EJECTED 7	live photo capture at the time of discharge.	Reopen & Pay	Case is justify, Hence Reopen and Pay
504	T0509197790010	2019/137309	19110001A - 00	8500	Yashwant	detailed ot note not provided hence rejected7	Without query reject, OT notes attached on page no. 4 merge file in "preDrPrescription"	Reopen & Pay	Case is justify on marit base, Hence Reopen and Pay
505	T0712198789440	2019/151352	19100002A - 07	750	Pancha Ram	AFTER query hospital not provide all supportive investigation report with biochemist/pathologist/ microbiologist/radiologist seal, sign, RMC no.,complete ipd with t/t. chart date wise hence rejected7	All document attached in query penal, rmc no. showing in discharge card	Rightly Rejected	Case is not justify, Hence Rejected
506	T0807197120687	2019/131004	19030005A - 01	5000	Mousam Saini	post opp. x-ray not provide hence rejected7	Post xray available on page no 8 merge file on query penal.	Rightly Rejected	As per clinical picture pkg is not justify, hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
507	T0911198507295	2019/144487	19100002A - 03	750	Rajmal	as per provided ipd papers ,7	Without query reject & also datewise treatment attached.	Reopen & Pay	Case is justify, Hence Reopen and Pay
508	T1305196506056	2019/120213	19100002A - 00	750	Ramesh Chand	Stay less than 24 hrs , hence rejected7	Patient refer, refer card attached, payable for one day.	Reopen & Pay	Case is justify, Hence Reopen and Pay
509	T2808197696019	2019/135736	19100002A - 00	750	Dinesh Kumar	Hospital not provide live photo at the time of LAMA CLAIM HAS been rejected7	Annex 7 attached for live photo not available for LAMA patient.	Rightly Rejected	LAMA time photo not provide, Feedback not complete, Hence Rejected
510	T1612198851770	2020/159362	19100002A - 02	750	Sarajeet	change of package without justification and prior approval after expiry of policy period hence rejected 7	rejection of reason is not justify	Reopen & Pay	Case is justify, Hence Reopen and Pay
511	T1612198852763	2020/159365	19100002A - 01	750	Wahid Khan	change of package without justification and prior approval after expiry of policy period hence rejected 7	rejection of reason is not justify	Reopen & Pay	Case is justify, Hence Reopen and Pay
512	T1711198587902	2019/151455	19010183A - 00	350	ram vilas	not PROVIDE SIGN N SEAL BY HOSP ON FEEDBACK FORM.7	sign mention on feedback form, no specific column in feedback form for doctors & hospitals stamp	Reopen & Pay	Case is justify, Hence Reopen and Pay
513	T0709197817714	2019/138768	19100002A - 00	750	Babita	PATIENT STAY LESS THAN 24 HOURS HENCE REJECTED7	Patient stay more then 24 hours, (extra 22 hours)	Reopen & Pay	Case is justify, Hence Reopen and Pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
514	T0905196459257	2019/123107	19100002A - 02	750	Shalini	Complete Discharge Summary and Treatment Chart not provided by the hospital.7	With out query reject, All date wise treatment attached on "Detailed Discharge Summary" & feedback or discharge summery attached on "Patient Feedback Form"	Reopen & Pay	Case is justify, Hence Reopen and Pay
515	T0105196377477	2020/177619	19100002A - 04	750	Golu	Query time barred as per circular date 13th dec 2019 & 6th feb 2020 as per rfp7	First Query done on same day (12.05.2019), second query date not showing in Case Status Tracker & also circular dates are release after query.	Reopen & Pay	Case is justify, Hence Reopen and Pay
516	T0105196378190	2019/119122	19100002A - 05	750	Shivram Tongar	ANNEX.6 NOT PROVIDE HENCE REJECTED7	without query reject. reject reason is different.	Rightly Rejected	Feedback for free treatment not provided, Hence Rejected
517	T1410198237190	2019/141214	19100002A - 00	750	Santosh Devi	as per rfp live live photo at the time of admission is not available hence rejected.7	Annex 4 attached of live photo upload. Kindly read carefully annxe before rejection & also patient discharge type refer	Reopen & Pay	Case is justify, Hence Reopen and Pay

