

F (9) Rejection Appeal-I 2 2 6

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F (9) Rejection Appeal-I 2 2 6

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F	(9) Rejection Appeal-I 2 2 6	2 2 2
Capital Urology n Gastro Hospital-Jaip 467		

Capital Urology n Gastro Hospital-Jaip1467 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 28/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abida Khatoon (akhatoon@mdindia.com)
- MR JITENDRA SINGH (bsbynia@gmail.com)
- exparty (lakheri@gmail.com)

बैठक में **Capital Urology n Gastro Hospital-Jaip1467** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	0
2	Re-open & Query	0
3	Rightly Rejected	10

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

- A. बीमा कम्पनी के लिए:-**
बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |
- B. अस्पताल के लिए:-**
यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(JCE RSHAA)



28/0 /202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1811198602225	2020/157263	29050028A - 00	30000	Koushalya	As per provided documents wrong pkg selected, hence rejected.7	This is a case of post TLH Ureteric injury for which ureteric reimplantation is done along with dj stenting, ureteric reimplantation is the procedure for this diagnosis. I can't understand what wrong procedure is choosen in this. All investigation and o.t notes for same are attached with.	Rightly Rejected	Rightly rejected as per given treatment detail & procedure note detail.supportive investigation package not justified
2	T0304196102118	2019/117682	19050059A - 00	5000	Subhash Chand Sharma	Include above approve pkg hence rejected 7	Urethroplasty is open surgery while cystoscopy is separte procedure to assess the lengthof stricutre and it is also done to asses condition of Bladder.So in open urethroplasty cystoscopy it is separte procedure	Rightly Rejected	rightly rejected as per given treatment detail this package included in above package

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T1103195875914	2019/108736	29050062A - 00	15000	Shri Narayan	As per RFP Clause 1.13.5 TID not generated on same day of admission, LIVE PHOTO ADMISSION dated 12.03.19 not provided, hence rejected.7	"TID Generated on same day on 11-03-2019 and live photo also taken on 11-03-2019 it is terriorty package so live photo already taken on 11-03-2019 12.03.19 is date when permission granted live photo taken on 11-03-2019 please do needful for that live photo also mention found in case status tracker Thanks & Regards"	Rightly Rejected	as per RFP clause 1.13.5 TID not generated on same dayof admission
4	T1511198575599	2020/169058	29050028A - 00	30000	Kamla	Provided RMC no. registered with other dr. name, Hence claim rejected for discrepancy. 7	As per provided CT Urography report had done in S.M.S Hospital if R.M.C NO. has wrong it was not hospital responsibility it is s.m.s hospital responsibility it was wrong rejection case	Rightly Rejected	Rightly rejected as per given treatment detail & procedure note detail.supportive investigation package not justified
5	T1806183348652	2019/094322	19050036A - 00	12000	Pooja	hospital mnot provide discharge ticket and detail ot notes hence case rejected7	Before 26 oct 2018 no query asked and case was rejected with out any query on 26 oct 2018	Rightly Rejected	hospital mnot provide discharge ticket and detail ot notes hence case rejected



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1	2	3	4	5	6	7	8	9	10
6	T0410198135010	2019/141422	19050037A - 00	20000	Mohammad Arif Mansoori	live photo on the daate of admission not found7	Patient was admitted on same date of TID Generation and live photo also uploaded and permission granted on 05/10/19 that why we admitted the patient on 05/10/19 after permission and operation also done on 05/10/19	Rightly Rejected	rightly rejected as per portal dated04/10/2019 & provied dischagre summary dated 05/10/2019(mismatch of Date of admission)
7	T0410198135010	2019/141423	29050011A - 00	6000	Mohammad Arif Mansoori	live photo on the daate of admission not found7	Patient was admitted on same date of TID Generation and live photo also uploaded and permission granted on 05/10/19 that why we admitted the patient on 05/10/19 after permission and operation also done on 05/10/19	Rightly Rejected	rightly rejected as per given treatment detail this package included in above package
8	T1511198575599	2020/169057	29050011A - 00	6000	Kamla	Provided RMC no. registered with other dr. name, Hence claim rejected for discrepancy. 7	As per provided CT Urography report had done in S.M.S Hospital if R.M.C NO. has wrong it was not hospital responsibility it is s.m.s hospital responsibility it was wrong rejection case	Rightly Rejected	rightly rejected as per given treatment detail this package included in above package



28/0 /202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2102195706037	2019/106918	29050015A - 00	23000	Dinesh Kumar	as per RFP pt live photo of discharge not provide hence rejected 7	At the time of Discharge photo has been taken but after seen in case status tracker Photo not upload and patient has discharged and we have patient live discharged photo and system also very slow it may be a network problem.And i already mail on same date when i discharge the patient to bsbynia@gmail.com with patient live photo. Please consider it and do needful for that TID T2102195706037 With Warm Regards Capital Urology and Gastro Hospital	Rightly Rejected	Rightly rejected as per RFP live photo at the time of discharge is not provide
10	T1806183348652	2019/094323	29050029A - 00	40000	Pooja	hospital mnot provide discharge ticket and detail ot notes hence case rejected7	Before 26 oct 2018 no query asked and case was rejected with out any query on 26 oct 2018	Rightly Rejected	Rightly rejected not provided discharge ticket, detail ot note (MDP document not provided)

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