

F 8(9) Rejection Appeal-I 2 2 9

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F 8(9) Rejection Appeal-I 2 2 9

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PACIFIC MEDICAL COLLEGE HOSPITAL-Udai874	

PACIFIC MEDICAL COLLEGE HOSPITAL-Udai874 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 13/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abida Khatoon (akhatoon@mdindia.com)
- Sh Umesh choudhary (bsbynia@gmail.com)
- Mohd Javed (pmch bamasha@gmail.com)

बैठक में **PACIFIC MEDICAL COLLEGE HOSPITAL-Udai874** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 100 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	29
2	Re-open & Query	0
3	Rightly Rejected	71

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0909197840786	2019/146141	19010036A - 00	6500	Salma Banu Chipa	as per documents wrong package selection hence claim rejected7	We hae done correct procedure & selected right package Fibroadenoma - Unilateral of breast lump. So please consider & aprove the case & pay accordingly.	Rightly Rejected	wrong package selection and live photo as on date of discharge not provided, hence rejected
2	T0509197794290	2019/146089	19020079A - 00	8000	Kantilal	dr. reg. no. not provided on ot notes 7	Please Re open the & approve the case as query not given for Dr. reg. no. if need we can provide again.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
3	T0109197745777	2019/145250	49040002A - 00	9000	Bhavana	dr. reg. no. not provided on ot notes 7	Dr Reg. no. Not present I our stamp & if it was so much urgent then it has to mention in query. NIA asked for OT notes which we provided in detail with stamp & dr Signature. Inspite of that NIA rejectd the claim. So please consider & approve the cse & pay accordingly.	Reopen & Pay	Re- open & pay package justify

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T0510198143153	2019/145608	19100003A - 02	1500	Manju Bai	3 BIOMETRIC COUNTS NOT DONE 7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. In spite of that NIA rejected the claim. Please consider & approve the case & pay accordingly.	Rightly Rejected	counts of 3 Biometric identification and OTP attempts could be applicable w.e.f. 24/05/2018 hence rejected.
5	T2103182508097	2019/114609	29120007A - 00	5000	Narayan Lal Gurjar	discharge photo is late hence rejected7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	this package include in other booked procedure hence rejected

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13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T2106183377746	2019/144194	19100002A - 03	750	Kali Devi Yadav	Biometric non-identification reason not mentioned on Annex-2 hence rejected. (Lack of essential documents) 7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provided other then annexure 06, so please consider and approved case & pay accordingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
7	T1704182742543	2019/114439	29200002A - 00	2000	Mangi Lal	As per rfp live photo at the time of admission and discharge not provided hence rejected.7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 17/04/18 not provided hence rejected
8	T2006183372870	2019/143996	19100002A - 04	750	Laxmi Lal	AS per RFP live photo at the time of admission not provided, hence rejected 7	we have provided live photo at the time of admission.	Rightly Rejected	different patient photo provided in admission and discharge time hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2105183067030	2019/114919	19100002A - 00	750	Dhuli Bai	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence Rejected. 7	we have attempt 3 time of biometric identification but patient not verified. So we have choose moic route. Therfore there is no clear guidelines for compulsory biometric before 31-05-2018. Case is belong to category of admission by MOIC before 31-05-2018	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
10	T1207183592147	2019/145092	19100002A - 00	750	Anchhai Bai	Counts of 3 biometric identification & OTP attempts could not be seen in this tid ,hence case rejected 7	Counts of biometric attempts seen more then 3 times in Tracker inspite of that NIA rejected the case so please consider and approve & pay accrodingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
11	T1004182686422	2019/114539	19100002A - 00	750	MOHANI BAI	Live discharge photo not provided hence rejected.7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 10/4/18 not provided hence rejected
12	T1206183291502	2019/144096	19100003A - 02	1500	Soniya	hospital not provide annexure 2 7	Claim rejected without Query for annexure 02 and there is no need annexure 02 because patient verified by thumb impression and as per RFP BSBY guidelines cases can't be reject for annexures not provided other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	identification of patient not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0509197792110	2019/146152	29170035A - 00	36000	Vakati Bai	as per HPE report there is not seen CA so wrong package selected7	CT Scan is showing neo plastic changes & HPE showing fibroblastic proliferation of gall bladder & mucosa showing necrosis dense polymorphonuclear cell infiltrate, few macrophages and hemorrhage. So did surgery on the basis of this to reports. So please consider & approve the case & pay accordingly.	Rightly Rejected	as per HPE report there is not seen CA so wrong package selected
14	T0111198414044	2019/145750	19100008A - 00	1500	Dalji Patidar	IN USG NOT SHOW ANY CALCUL;US HISTORY HENCE REJECTED7	In USG patient do not have calculus but X-ray KUB stone confirmed. So did surgery & intra operative we find calculine that is removed.& we have given all complete BT Sticker against al booked packages. inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Reopen & Pay	re- open & pay BT Sticker provided

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T1702182254742	2019/114523	29200002A - 00	2000	Ranjeet Singh Jhala	as per RFP live photo at the time of discharge is not provided hence case is rejected7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 17/02/18 not provided hence rejected
16	T2005183053462	2019/144992	19100002A - 00	750	Kahhaiya Lal	Pt admitted less than 24 hour7	Patient was stayed in hospital total 2 days but only single day 24 hours not completed. So please approve the case for 1 days & pay accordingly.	Rightly Rejected	as per discharge summary less than 24 hour stay hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T0408183824541	2019/146076	19100002A - 06	750	Golabi Devi	procedure not pay in gw 7	We do not have any procedure code for melenoma of foot excision, so treated the patient and booked code of general ward, so please consider the situation and approve & pay accordingly.	Rightly Rejected	wrong package selection hence rejected
18	T0205182875233	2019/114534	19100002A - 08	750	Meena Devi	Live discharge photo not provided hence rejected.7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	Patient photo at the time of discharge dated 09/05/2018 not provided, hence rejected.

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T0705182924019	2019/114883	19100002A - 02	750	Bhavr Lal	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	we have attempt 3 time of biometric identification but patient not verified. So we have choose moic route. Therfore there is no clear guidelines for compulsory biometric before 31-05-2018. Case is belong to category of admission by MOIC before 31-05-2018	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
20	T1510198252701	2019/145601	29200002A - 00	2000	Manoj Kumar Motiyani	3 COUNTS OF BIOMETRIC ATTEMPTS NOT DONE7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. Inspite of that NIA rejected the clain. Please consider & approve the case & pay accordingly.	Rightly Rejected	Counts of 3 biometric non Identification and OTP attempts could not be seen in this TID, Hence rejected
21	T0606183235675	2019/145002	19100002A - 04	750	Nirmala Kumari	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID, hence rejected 7	Counts of biometric attempts seen more then 3 times in Tracker inspite of that NIA rejected the case so please consider and approve & pay accrodingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T1406183315145	2019/143958	19100002A - 04	750	Champa	As per discharge summary patient discharge on 11-06-2018 so as per RFP, live photo of patient at the time discharge not provided hence rejected 7	Claim rejected without query live photo taken by software, given at the time of admission & discharge & by mistake date of discharge on discharge ticket written incorrect.correct date is 14-06-2018. So please approve the case & pay accordingly. If need we can provide discharge ticket again.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T0501181985676	2019/146112	29200002A - 00	2000	Mohan Lal	as per dis summary patient admitted on 03-01-2018 but tid was generated 05-01-2018.hence rejected7	Patient admitted on 03-01-2018 and discharge on 24-001-2018, as patient was need continus hospital stay, during this period hemodialysis was done, so we generated saparte TID for dialysis and showing right DOA and DOA on discharge summary 03-01-2018 and DOD is 24--01-2018, so please consider the case and approve & pay accordingly.	Rightly Rejected	as per dis summary patient admitted on 03-01-2018 but tid was generated 05-01-2018.hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T1406183315145	2019/143960	19100002A - 06	750	Champa	As per discharge summary patient discharge on 11-06-2018 so as per RFP, live photo of patient at the time discharge not provided hence rejected 7	Claim rejected without query live photo taken by software, given at the time of admission & discharge & by mistake date of discharge on discharge ticket written incorrect.correct date is 14-06-2018. So please approve the case & pay accordingly. If need we can provide discharge ticket again.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
25	T1003182412730	2019/114455	29200002A - 00	2000	Mangi Lal Gameti	AS PER RFP ,THE LIVE PHOTO AT THE TIME AND DATE OF DISCHARGE NOT PROVIDED, HENCE REJECTED.7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 10/3/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
26	T0705182924019	2019/114886	19100002A - 05	750	Bhavr Lal	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	we have attempt 3 time of biometric identification but patient not verified. So we have choose moic route. Therefore there is no clear guidelines for compulsory biometric before 31-05-2018. Case is belong to category of admission by MOIC before 31-05-2018	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
27	T1607183627340	2019/143975	29060066A - 00	8000	Bhura Lal Khatik	as discharge date is 16.07.18 while date mentioned on discharge time photo 18.07.18, hence as per RFP live photo at admission time not provided hence rejected7	Claim rejected without query live photo taken by software given at the time of admission & discharge & by mistake date of discharge on discharge ticket misprinted.correct date is 18-07-2018. So please approve the case & pay accordingly. If need we can provide discharge ticket again.	Reopen & Pay	as per provided documents neuro icu not justify hence this case is payable for ICU RS.1500 PER DAY

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
28	T1609197911567	2019/146094	19010061A - 00	2400	Madhav Lal	as per rfp live photo at the time of admission not provide hence rejected7	we have provided both admission & discharge time live photo. Inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Rightly Rejected	book procedure is not justify hence rejected
29	T1306183304400	2019/145098	19100002A - 03	750	Amba Bai	Counts of 3 biometric non Identification and OTP attempts could not be seen in this TID, Hence rejected 7	We have tried biometric count 5-6 times by all fingers but finger did not matched and biometric verification could not be done. So we did admision through MOIC route but due to refreshing of web page biometric counts vanished. So not seen reflecting in tracker.please conside as technical error & approve the case & pay accordingly.	Rightly Rejected	Counts of 3 biometric non Identification and OTP attempts could not be seen in this TID, Hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T2101182073232	2019/144182	19100003A - 04	1500	Heera Lal	Biometric non-identification reason not mentioned on Annex-2 hence rejected. 7	Case rejected for annexure 02 while ask query for "provide icu treatment chart date wise" , as per BSBY guidelines other then annexure 06 case can be reject for other annexurs. Other annexurs are to fascilated the ease of cliam proces only. So please consider and approved the case & pay accrodingly.	Rightly Rejected	live photo as on date of discharge dated 21/01/18 not provided hence rejected
31	T0105182864361	2019/114258	19100008A - 00	1500	Asharam	As per RFP, live photo of patient at the time of discharge not provided. Hence rejected 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	Patient photo at the time of discharge dated 01/05/2018 not provided, hence rejected.

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
32	T1311198549398	2019/145585	19100002A - 06	750	Prem Kumari	Extra package blocked.7	Patient completed 24 hour & submitted the same in software & live photo time & discharge Summary. So please consider & approve the case & pay accordingly	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
33	T1406183315145	2019/143957	19100002A - 03	750	Champa	As per discharge summary patient discharge on 11-06-2018 so as per RFP, live photo of patient at the time discharge not provided hence rejected 7	Claim rejected without query live photo taken by software, given at the time of admission & discharge & by mistake date of discharge on discharge ticket written incorrect.correct date is 14-06-2018. So please approve the case & pay accordingly. If need we can provide discharge ticket again.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T0206183191329	2019/145899	19100002A - 02	750	badari lal	as per documents only oral medicine given 7	patient was having nausia and continous vomitting anaemic difficulty in breathing, cardiac and enal peramiters was not normal as given in lab reports so we can't leave the patient to go at home, so it was need to keep the patient in physician obervation and continous observation so given oral medicians as in observation was sufficient to save the life of patient. so please consider the statution and approve & pay accordingly.	Rightly Rejected	dialysis done in general ward
35	T0509197793584	2019/146142	19020079A - 00	8000	Satyanaraya n Mali	dr. reg. no. not provided on ot notes 7	Please Re open the & approve the case as query not given for Dr. reg. no. if need we can provide again.	Reopen & Pay	pkg is justified, hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

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1	2	3	4	5	6	7	8	9	10
36	T1806183354111	2019/144163	29200002A - 00	2000	Dhanraj Dangi	TID generated through MOIC route and annexure 2 not provided,hence rejected7	Case rejected for annexure 02 while ask query for "provide details of the condition making patient so weak & CBC report along with Updated RFT report" , as per BSBY guidelines other then annexure 06 case can be reject for other annexurs. Other annexurs are to fascilated the ease of cliam proces only. So please consider and approved the case & pay accrodingly.	Rightly Rejected	Counts of 3 biometric non Identification and OTP attempts could not be seen in this TID, Hence rejected
37	T0509197793708	2019/146093	19020079A - 00	8000	LAL SINGH	dr. reg. no. not provided on ot notes 7	Please Re open the & approve the case as query not given for Dr. reg. no. if need we can provide again.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



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1	2	3	4	5	6	7	8	9	10
38	T0303182362590	2019/114551	19100002A - 03	750	Naju Bai	As per RFP live photo at the time of discharge (03.03.18) is not provided. hence rejected 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	discharge live photo dated 3/3/2018 not provided hence reejected
39	T0406183210999	2019/144954	19100002A - 02	750	Vikash Meena	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	We have tried biometric count 5-6 times by all fingers but finger did not matched and biometric verification could not be done. So we did admision through MOIC route but due to refreshing of web page biometric counts vanished. So not seen reflecting in tracker.please consider as technical error & approve the case & pay accordingly.	Rightly Rejected	Counts of 3 Biometric identification and OTP attempts could applicable w.e.f. 24/05/2018 hence rejected.

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T0111198414044	2019/145752	29050011A - 00	6000	Dalji Patidar	IN USG NOT SHOW ANY CALCUL;US HISTORY HENCE REJECTED7	In USG patient do not have calculus but X-ray KUB stone confirmed. So did surgery & intra operative we find calculine that is removed.& we have given all complete BT Sticker against al booked packages. inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Reopen & Pay	re- open & pay BT Sticker provided
41	T0205182875305	2019/113857	19100002A - 04	750	Rata Ram	As per RFP, live photo of patient at the time of discharge not provided hence rejected7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	Patient photo at the time of discharge dated 22/05/2018 not provided, hence rejected.

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
42	T1510198252690	2019/145571	29200003A - 00	1500	Raju Lal Banjara	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	Case Rejected without query. Patient was severe ill during admission So given bed side photo & did admission through MOIC Route. Please consider & approve the case & pay accordingly.	Rightly Rejected	Counts of 3 biometric non Identification and OTP attempts could not be seen in this TID, Hence rejected
43	T1104182692955	2019/143984	19100002A - 03	750	Prabhu Singh	TID generated through MOIC route and Annexure-II not provided, hence rejected (In case of MOIC route and non-availability of Annexure-2) 7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provied other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	live discharge photo as the time of discharge dated 11/04/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
44	T2004182770640	2019/114401	29200002A - 00	2000	Jitendra	as per RFP pt live photo at the time of admission and discharge not provided which is mandatory hence rejected7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 20/04/18 not provided hence rejected
45	T1204182704212	2019/114844	29050062A - 00	15000	BANSILAL SHARMA	As per RFP live photo of Pt. at the time of discharge not provided hence rejected 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live discharge photo as the time of discharge dated 20/04/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
46	T1704182747418	2019/114048	19100002A - 03	750	Tilak Nath	AS PER RFP LIVE PRE AND DISCHARGE CAPTURED PHOTO OF PATIENT NOT PROVIDED HENCE REJECTED7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	late TID GENERATE hence rejected
47	T0510198143153	2019/145607	19100003A - 01	1500	Manju Bai	3 BIOMETRIC COUNTS NOT DONE 7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. In spite of that NIA rejected the claim. Please consider & approve the case & pay accordingly.	Rightly Rejected	counts of 3 Biometric identification and OTP attempts could applicable w.e.f. 24/05/2018 hence rejected.

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
48	T0510198143153	2019/145606	19100003A - 00	1500	Manju Bai	3 BIOMETRIC COUNTS NOT DONE 7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. Inspite of that NIA rejected the claim. Please consider & approve the case & pay accordingly.	Rightly Rejected	counts of 3 Biometric identification and OTP attempts could applicable w.e.f. 24/05/2018 hence rejected.
49	T1104182692955	2019/143986	19100002A - 05	750	Prabhu Singh	TID generated through MOIC route and Annexure-II not provided, hence rejected (In case of MOIC route and non-availability of Annexure-2) 7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provied other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	live discharge photo as the time of discharge dated 11/04/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
50	T1908197587375	2019/145597	19040035A - 00	9600	Nanudi	Count of 3 biomertic identification and otp attempt could not be seen in this tid hence rejected7	Patient name was present in BSBY Card but aadhar card was not linked with BSBY card. So did admission through MOIC route while provided aadhar card lip, ration card, BSBY card as photo ID proof. So please consider & approve the case & pay accordingly.	Reopen & Pay	as per provided documents package is justify hence reopen and pay
51	T0103182352016	2019/144354	19100003A - 00	1500	Jivan Singh Sisodiya	reason mentioned in annexure 2 is invalid,hence claim rejected7	we can provide annexure 02 with valid reason, please approve or re-open the case, please consider the case we will heartly oblige to you.	Rightly Rejected	Patient photo at the time of admission dated 27/02/2018 not provided, hence rejected.
52	T1604182739809	2019/144128	19100002A - 01	750	Shankar	Reason was not Mention On Annexure 2 Hence rejected7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provied other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	live photo as on date of discharge dated 16/04/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
53	T1705183026457	2019/114899	19010168A - 00	3750	Dalchand	count of 3 biometric identification and OTP attempts could not be seen in this tid, hence rejected.7	we have attempt 3 time of biometric identification but patient not verified. So we have choose moic route. Therefore there is no clear guidelines for compulsory biometric before 31-05-2018. Case is belong to category of admission by MOIC before 31-05-2018	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
54	T0303182362590	2019/114552	19100002A - 04	750	Naju Bai	As per RFP live photo at the time of discharge (03.03.18) is not provided. hence rejected 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	discharge live photo dated 3/3/2018 not provided hence reejcted

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
55	T0305182886556	2019/114287	19100002A - 00	750	Kanku Harmor	hospital not provide lama time photo 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	claim submitted after 33 days hence rejected
56	T0510198143509	2019/146087	29210004A - 00	15000	Kajal Kunwar	this package is not payable with above package hence rejected7	Seizure disorder is different to the CNS infection. So please consider & approve the case & pay accordingly.	Rightly Rejected	extra package booked ,package included in other settled package

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
57	T0111198414044	2019/145746	19100007A - 00	750	Dalji Patidar	IN USG NOT SHOW ANY CALCUL;US HISTORY HENCE REJECTED7	In USG patient do not have calculus but X-ray KUB stone confirmed. So did surgery & intra operative we find calculine that is removed.& we have given all complete BT Sticker against al booked packages. inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Reopen & Pay	Re- open & pay USG report JUSTIFY.
58	T1704182743472	2019/114464	29200002A - 00	2000	Naresh Koted	As per rfp live photo at the time of admission and discharge not provided hence rejected. 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 17/04/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
59	T1808183969111	2019/143991	29190005A - 00	30000	Savitri Devi	hospital not provide CT report , sticker 7	Claim rejected Without Query.	Rightly Rejected	Booked package is not justified with the provided papers and MDP documents not provided hence rejected.
60	T0201181968264	2019/145877	19100002A - 00	750	Parwati Devi	In stay duration of patient dialysis was done and dialysis already paid in another TID ,hence rejected 7	patient was admitted on 19-12-2017 and discharge on 02-01-18 as was too much high BP which is already mention in IPD record and patient condition was too much deteriorate so it was need hospital stay during this consultant realize necessity of dialysis, so dialysis and general ward both package was saperate and icu stay has to be pay and rejection is not justify. so please consider the case and pay accordingly.	Rightly Rejected	as per document dialysis done in general ward
61	T0210184394304	2019/144936	19100002A - 05	750	Mangi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	Counts of biometric attempts seen more then 3 times in Tracker inspite of that NIA rejected the case so please consider and approve & pay accrodingly.	Rightly Rejected	as per discharge summary DOD is 1/10/2018 while on portal dod is 2/10/2018 wrong information provide hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
62	T1805183039454	2019/144162	19100002A - 01	750	Shyam Lal	annexure 4 not provided hence claim rejected7	Claim rejected without Query for annexure 04 and there is no need annexure 04 because we captured live photo of patient and as per RFP BSBY guidelines cases can't be reject for annexures not provied other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	patient is LAMA but claim submitted in normal discharge mode and lama photo not provided hence rejected
63	T0604182650384	2019/143911	19100002A - 04	750	keshu	Biometric non-identification reason not mentioned on Annex-2. Hence rejected.7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provied other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	live photo at the time of discharge dated 6/4/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
64	T0604182650384	2019/143916	19100002A - 09	750	keshu	Case was rejected as patient wBiometric non-identification reason not mentioned on Annex-2. Hence rejected.as not verified by Biometric 7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provided other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	live photo at the time of discharge dated 6/4/18 not provided hence rejected
65	T0603182379308	2019/114276	19100002A - 04	750	Champa Bai Louhar	no live photo at the time of discharge, DOA 27.02.18 DOD 05.11.2018 ????	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	manipulation in date of discharge hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
66	T0205182875305	2019/113859	19100002A - 06	750	Rata Ram	As per RFP, live photo of patient at the time of discharge not provided hence rejected7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	Patient photo at the time of discharge dated 22/05/2018 not provided, hence rejected.
67	T1504182728951	2019/114848	29050062A - 00	15000	Nojaram	as per RFP, live photo at the time of admission and discharge not provide hence rejected,ot notes 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 23/04/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
68	T0509197792110	2019/146151	29170003A - 00	10000	Vakati Bai	as per HPE report there is not seen CA so wrong package selected7	CT Scan is showing neo plastic changes & HPE showing fibroblastic proliferation of gall bladder & mucosa showing necrosis dense polymorphonuclear cell infiltrate, few macrophages and hemorrhage. So did surgery on the basis of this to reports. So please consider & approve the case & pay accordingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay
69	T0510198143153	2019/145605	19100002A - 01	750	Manju Bai	3 BIOMETRIC COUNTS NOT DONE 7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. In spite of that NIA rejected the claim. Please consider & approve the case & pay accordingly.	Rightly Rejected	counts of 3 Biometric identification and OTP attempts could applicable w.e.f. 24/05/2018 hence rejected.

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T1604182735667	2019/114863	29050011A - 00	6000	Chitra Thakur	As per RFP, patients live photo not provided at discharge time hence claim rejected 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 21/04/18 not provided hence rejected
71	T2106183377746	2019/144203	19100002A - 12	750	Kali Devi Yadav	Biometric non-identification reason not mentioned on Annex-2 hence rejected. (Lack of essential documents) 7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provied other then annexure 06, so please consider and approved case & pay accordingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
72	T0603182379308	2019/114279	19100008A - 00	1500	Champa Bai Louhar	no live photo at the time of discharge, DOA 27.02.18 DOD 05.11.2018 ????	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	manipulation in date of discharge hence rejected
73	T0606183235675	2019/145005	19100002A - 06	750	Nirmala Kumari	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID, hence rejected 7	Counts of biometric attempts seen more then 3 times in Tracker inspite of that NIA rejected the case so please consider and approve & pay accrodingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
74	T1407183608032	2019/143965	29200002A - 00	2000	Bharat Singh	As per RFP live photo at the time of Admission not provided ,hence rejected7	case rejected without query & as per bsby rule we have provided annexure 02 & 04 as patient was not able to come in front of camera because patient was serious ill. Inspite of that NIA rejected the claim by saying live photo not provied. So please approve the case & pay accordinly. we will heartly oblige to you.	Rightly Rejected	Counts of 3 biometric non Identification and OTP attempts could not be seen in this TID, Hence rejected
75	T2101182073232	2019/144178	19100003A - 00	1500	Heera Lal	Biometric non-identification reason not mentioned on Annex-2 hence rejected. 7	Case rejected for annexure 02 while ask query for "provide icu treatment chart date wise" , as per BSBY guidelines other then annexure 06 case can be reject for other annexurs. Other annexurs are to fascilated the ease of cliam proces only. So please consider and approved the case & pay accrodingly.	Rightly Rejected	live photo as on date of discharge dated 21/01/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
76	T1501182039241	2019/144120	19100002A - 00	750	Hameri Bai	Annexure 2 for opting MOIC route not provided hence rejected as its mandatory 7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provided other then annexure 06, so please consider and approved case & pay accordingly.	Rightly Rejected	discrepancy on date of discharge and discharge photo hence rejected
77	T0304182616090	2019/114437	29200002A - 00	2000	Mangi Lal	As per RFP, live photo at the time of discharge is not provided.Hence Rejected. 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	as per RFP clause 1.13.5 addendum live photo dated 3/4/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
78	T0101181962249	2019/144342	19100002A - 02	750	Laxman Meghwal	provided ann 4 i s not completed (reason not mentioned)7	we can provide annexure 04 with valid reason, please approve or re-open the case, please consider the case we will heartly oblige to you.	Rightly Rejected	rightly rejected patient is intubated at the of dscharge is not provide pакage not justify
79	T0206183190837	2019/144843	19100002A - 04	750	Prathvi Raj Suthar	Hospitalization less than 24 hrs hence rejected.7	Patient completed 24 hour & submitted the same in software & live photo time but by mistake time on discharge ticket written earlier to actual time of discharge. So please consider & approve the case & pay accordingly	Rightly Rejected	rightly rejected patient stay less than 24 hours
80	T2106183377746	2019/144197	19100002A - 06	750	Kali Devi Yadav	Biometric non-identification reason not mentioned on Annex-2 hence rejected. (Lack of essential documents) 7	Claim rejected without Query for annexure 02, as per RFP BSBY guidelines cases can't be reject for annexures not provied other then annexure 06, so please consider and approved case & pay accordingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
81	T1510198251880	2019/145538	29200003A - 00	1500	tulsi baai	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. Inspite of that NIA rejected the claim. Please consider & approve the case & pay accordingly.	Rightly Rejected	Counts of 3 biometric non Identification and OTP attempts could not be seen in this TID, Hence rejected
82	T0501181984530	2019/144920	19100003A - 02	1500	Amra Ram	TID not generated with in 1 hrs7	Patient admitted on 26-12-2017 at 02:33PM and taken live photo on 26-12-2017 at 03:29PM and, generated TID at 02:51 PM within one hour only during discharge time of admission wrongly selected 09:33 AM, so there is no late tid generation, so please consider and approve & pay accordingly.	Rightly Rejected	LATE TID GENERATE hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
83	T0103182349433	2019/145857	29200003A - 00	1500	Laxmi Lal Dolawat	latest rft report not provided.hence,rejecte d.7	Provide latest RFT report in query, inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Reopen & Pay	Re- open & pay latest RFT report provided.
84	T0111198414044	2019/145751	19100008A - 01	1500	Dalji Patidar	IN USG NOT SHOW ANY CALCUL;US HISTORY HENCE REJECTED7	In USG patient do not have calculus but X-ray KUB stone confirmed. So did surgery & intra operative we find calculine that is removed.& we have given all complete BT Sticker against al booked packages. inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Reopen & Pay	re- open & pay BT Sticker provided

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
85	T1009184191984	2019/143905	29060066A - 07	8000	Bhuralal Patidar	As per provided discharge ticket patient discharged on 10-09-18 & post patient photo captured on 12-09-18 so as per RFP live photo not provided hence claim rejected 7	live photo taken by software given at the time of admission & discharge & by mistake date of discharge on discharge ticket misprinted.correct date is 12-09-2018. Given query For treatment & vital chart date wise, progressive CT report, which were provided. So please approve the case & pay accordingly. If need we can provide discharge ticket again.	Rightly Rejected	As per provided discharge ticket patient discharged on 10-09-18 & post patient photo captured on 12-09-18 so as per RFP live photo not provided hence claim rejected
86	T1306183302729	2019/143951	29200002A - 00	2000	Prathvi Singh	As per RFP ,live photo at the date and time of discharge is not provided. Hence rejected. 7	patient claim late submitted but it is before 33 days. So as per rules please pay 50% of the claim amount. So please approve the case & pay accordingly.	Rightly Rejected	live photo as on date of discharge dated 13/6/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
87	T0111198414044	2019/145748	19100007A - 02	750	Dalji Patidar	IN USG NOT SHOW ANY CALCUL;US HISTORY HENCE REJECTED7	In USG patient do not have calculus but X-ray KUB stone confirmed. So did surgery & intra operative we find calculine that is removed.& we have given all complete BT Sticker against al booked packages. inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Reopen & Pay	re- open & pay BT Sticker provided
88	T0604182652400	2019/114362	29200003A - 00	1500	Tilak Nath	as per RFP live photo at time of Admission and discharge is not provided hence rejected 7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo at the time of discharge dated 17/4/18 not provided hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
89	T0206183194102	2019/145909	19010106A - 00	13000	Keshi Bai	Detail OT note not provide hence rejected 7	Procedure Not done but we given conservative to patient so please consider the case and settle the claim as general ward.	Rightly Rejected	Rightly rejected wrong package selection
90	T1704182747418	2019/114051	19100003A - 02	1500	Tilak Nath	AS PER RFP LIVE PRE AND DISCHARGE CAPTURED PHOTO OF PATIENT NOT PROVIDED HENCE REJECTED7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	late TID GENERATE hence rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

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1	2	3	4	5	6	7	8	9	10
91	T0510198143153	2019/145604	19100002A - 00	750	Manju Bai	3 BIOMETRIC COUNTS NOT DONE 7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. Inspite of that NIA rejected the claim. Please consider & approve the case & pay accordingly.	Rightly Rejected	counts of 3 Biometric identification and OTP attempts could applicable w.e.f. 24/05/2018 hence rejected.
92	T1009184191984	2019/143902	29060066A - 04	8000	Bhuralal Patidar	As per provided discharge ticket patient discharged on 10-09-18 & post patient photo captured on 12-09-18 so as per RFP live photo not provided hence claim rejected 7	live photo taken by software given at the time of admission & discharge & by mistake date of discharge on discharge ticket misprinted.correct date is 12-09-2018. Given query For treatment & vital chart date wise, progressive CT report, which were provided. So please approve the case & pay accordingly. If need we can provide discharge ticket again.	Rightly Rejected	As per provided discharge ticket patient discharged on 10-09-18 & post patient photo captured on 12-09-18 so as per RFP live photo not provided hence claim rejected

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

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1	2	3	4	5	6	7	8	9	10
93	T1704182747418	2019/114050	19100003A - 00	1500	Tilak Nath	AS PER RFP LIVE PRE AND DISCHARGE CAPTURED PHOTO OF PATIENT NOT PROVIDED HENCE REJECTED7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	late TID GENERATE hence rejected
94	T2006183372870	2019/143993	19100002A - 01	750	Laxmi Lal	AS per RFP live photo at the time of admission not provided, hence rejected 7	we have provided live photo at the time of admission.	Rightly Rejected	different patient photo provided in admission and discharge time hence rejected
95	T1009197850914	2019/146090	19130002A - 00	15000	Khemraj	this package including above package 7	Both procedures are justified because was not possible to finish grafting & single sitting for that we already provided justification. Inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Rightly Rejected	extra package booked ,package included in other settled package

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

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1	2	3	4	5	6	7	8	9	10
96	T1303182442256	2019/114083	29200002A - 00	2000	Geeta Bai	AS PER RFP LIVE PHOTO AT THE DISCHARGE NOT PROVIDED HENCE REJECTED7	Before 30-04-2018 there was no clear cut guidelines for compulsion of Live Photo at the time of admission & discharge. As Per given guidelines/MOU discharge claim submission time has been given 3 days. So didn't take live discharge photo of patient. Please re-open the case and approved the same	Rightly Rejected	live photo as on date of discharge dated 13/3/18 not provided hence rejected
97	T2006183372870	2019/143994	19100002A - 02	750	Laxmi Lal	AS per RFP live photo at the time of admission not provided, hence rejected 7	we have provided live photo at the time of admission.	Rightly Rejected	different patient photo provided in admission and discharge time hence rejected
98	T0311198440258	2019/145603	19100002A - 00	750	manju kumari	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	Patient was severe ill during admission So given bed side photo & did admission through MOIC Route & given all annexures. In spite of that NIA rejected the claim. Please consider & approve the case & pay accordingly.	Reopen & Pay	as per provided treatment papers package is justify hence reopen and pay

Printed On : 06-10-2021 05:06:09 PM



13/0 /2021

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1	2	3	4	5	6	7	8	9	10
99	T0111198414044	2019/145749	19100007A - 03	750	Dalji Patidar	IN USG NOT SHOW ANY CALCUL;US HISTORY HENCE REJECTED7	In USG patient do not have calculus but X-ray KUB stone confirmed. So did surgery & intra operative we find calculine that is removed.& we have given all complete BT Sticker against al booked packages. inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Reopen & Pay	re- open & pay BT Sticker provided
100	T0111198414044	2019/145747	19100007A - 01	750	Dalji Patidar	IN USG NOT SHOW ANY CALCUL;US HISTORY HENCE REJECTED7	In USG patient do not have calculus but X-ray KUB stone confirmed. So did surgery & intra operative we find calculine that is removed.& we have given all complete BT Sticker against al booked packages. inspite of that NIA rejected the claim. So please consider & approve the case & pay accordingly.	Rightly Rejected	re- open & pay BT Sticker provided

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