

F 8(9) Rejection Appeal-I 2 2

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(J O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2909198075765	2019/141347	19070051A - 00	6000	Jannati	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUILDINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Rightly Rejected	As per available document/reports booked pkg is not justified , hence rightly rejected .

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1	2	3	4	5	6	7	8	9	10
2	T1010198187010	2019/148001	19070051A-00	6000	moujbi	As per query hospital not provide donor site clinical photo of conjunctival graft with face of patient so case settle package code 19070044. 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUIDLINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Reopen & Pay	As per available document/reports booked pkg is justified , hence reopen and pay .

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1	2	3	4	5	6	7	8	9	10
3	T1310198226478	2019/148006	19070051A-00	6000	Durga	As per query hospital not provide donor site clinical photo of conjunctival graft with face of patient so case settle package code 19070044. 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUIDLINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Rightly Rejected	As per available document/reports booked pkg is not justified , hence rightly rejected .

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1	2	3	4	5	6	7	8	9	10
4	T2909198075483	2019/141345	19070051A-00	6000	Ramjano	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUILDINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Reopen & Pay	As per available document/reports booked pkg is justified , hence reopen and pay .

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1	2	3	4	5	6	7	8	9	10
5	T1310198226540	2019/148022	19070051A - 00	6000	bhavati	As per query hospital not provide donor site clinical photo of conjunctival graft with face of patient so case settle package code 19070044. 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUIDLINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Reopen & Pay	As per available document/reports booked pkg is justified , hence reopen and pay .

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1	2	3	4	5	6	7	8	9	10
6	T1310198226395	2019/148012	19070051A - 00	6000	hamidan	As per query hospital not provide donor site clinical photo of conjunctival graft with face of patient so case settle package code 19070044. 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUIDLINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Reopen & Pay	As per available document/reports booked pkg is justified , hence reopen and pay .

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1	2	3	4	5	6	7	8	9	10
7	T1410198235645	2019/148010	19070051A-00	6000	Bano	As per query hospital not provide donor site clinical photo of conjunctival graft with face of patient so case settle package code 19070044. 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUIDLINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Reopen & Pay	As per available document/reports booked pkg is justified , hence reopen and pay .

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8	T1108197515504	2019/138473	19070051A-00	6000	Sanju Devi	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal	7 SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENTCLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUILDINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Rightly Rejected	As per avaiable document/reports booked pkg is not justified , hence rightly rejected .

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1	2	3	4	5	6	7	8	9	10
9	T1209197873185	2019/140560	19070051A - 00	6000	Roshan Fakir	AS per provided clinical photo the donor site conjunctval graft clinical photo not clear showing so claim settle for pkg under pterygium removal 7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUILDINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Reopen & Pay	As per available document/reports booked pkg is justified , hence reopen and pay .

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11	T1310198221855	2019/148027	19070051A - 00	6000	Jangiram	null7	SIR WE HAVE ALREADY SENT ALL NECESSARY DOCUMENTS ACCORDING TO MINIMUM DOCUMENT PROTOCOL. WE ALSO SENT CLINICAL PHOTO OF DONOR SITE CONJUNCTIVAL GRAFT(NOT INCLUDED IN MDP). AS PER BSBY GUIDLINES CLAUSE 20(i)3 INSURANCE COMPANY LIABLE TO PAY COMPLETE 100% AMOUNT OF CLAIM PACKAGE BUT NIA AUTO SETTLE CLAIM AMOUNT TO ANOTHER PACKAGE RATE. NIA PAID 750 INSTEAD OF 6000.THAT IS WRONG. KINDLY PROVIDE US 100% AMOUNT OF CLAIM PACKAGE.	Reopen & Pay	As per available document/reports booked pkg is justified , hence reopen and pay .

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