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F 8(9) Rejection Appeal H 2 2 6 8

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MITTAL HOSPITAL RESEARCH

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MITTAL HOSPITAL RESEARCH CENTRE- Bara 94	
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**MITTAL HOSPITAL RESEARCH CENTRE- Bara194** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 11/11/2020 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kavita Bansival (mo bsbyraj@gmail.com)
- RSHAA (raj rshaa@gov.in)
- Sh Peeyush mittal (piyushim 2@gmail.com)

बैठक में **MITTAL HOSPITAL RESEARCH CENTRE- Bara194** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 48 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	0
2	Re-open & Query	0
3	Rightly Rejected	48

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

**A. बीमा कम्पनी के लिए:-**

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 28/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 28/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

**B. अस्पताल के लिए:-**

यदि बीमा कंपनी द्वारा दिनांक 28/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



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( CEO RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0305209700189	2020/190813	19100002A - 03	750	Yogendra Meena	package not justified as per provided documents.7	The Patient Was admitted & Documents Provided for Full Time. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
2	T2502209430006	2020/189179	19100002A - 01	750	Premchand	no seal and sign of pathologist over investigation report and provided ipd papers are not clear7	Hospital Already provided Required Documentation.. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
3	T2502209431454	2020/189173	19100002A - 03	750	Nisar Ali	provided ipd papers are not date wise and clear, hospitalization not justify by given documents 7	Hospital Already provided Required Documentation.. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
4	T2702209443591	2020/188372	19100002A - 00	750	Biram Chand Varma	no seal and sign of pathologist over investigation report , provided ipd papers are not clear , need for hospitalization not justified 7	Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
5	T0204209645686	2020/188382	19100002A - 01	750	Sarswati Bai	no seal and sign of pathologist over investigation report , ipd papers are not clear , hospitalization not justified 7	Without Proper Query, Wrong Rejection..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
6	T2503209629992	2020/189476	19100002A - 02	750	Sonu	date wise ipd papers are not clear , medicine chart and vital chart are not clear , hospitalization is questionable 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T3004209695089	2020/186445	19100002A - 03	750	Mannaa Lal	vital charting not attached, date wise clear ipd not attached, lab reports not sealed and signed by pathologist, unclear and vague documentation.7	Without Query Rejection, Wrong Rejection While all the required documents as per MDP Already Provided..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
8	T2503209629992	2020/189477	19100002A - 03	750	Sonu	date wise ipd papers are not clear , medicine chart and vital chart are not clear , hospitalization is questionable 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
9	T0204209645686	2020/188383	19100002A - 02	750	Sarswati Bai	no seal and sign of pathologist over investigation report , ipd papers are not clear , hospitalization not justified 7	Without Proper Query, Wrong Rejection..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
10	T0204209645686	2020/188384	19100002A - 03	750	Sarswati Bai	no seal and sign of pathologist over investigation report , ipd papers are not clear , hospitalization not justified 7	Without Proper Query, Wrong Rejection..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
11	T2502209431454	2020/189170	19100002A - 00	750	Nisar Ali	provided ipd papers are not date wise and clear, hospitalization not justify by given documents 7	Hospital Already provided Required Documentation.. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
12	T2503209629735	2020/189481	19100002A - 00	750	Meghana Maheshvary	no seal and sign of pathologist over investigation report , need for hospitalization not justified , IPD NOTES ARE NOT CLEAR 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T2702209443591	2020/188375	19100002A - 02	750	Biram Chand Varma	no seal and sign of pathologist over investigation report , provided ipd papers are not clear , need for hospitalization not justified 7	Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
14	T0305209700189	2020/190815	19100002A - 05	750	Yogendra Meena	package not justified as per provided documents.7	The Patient Was admitted & Documents Provided for Full Time. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
15	T2702209443591	2020/188373	19100002A - 01	750	Biram Chand Varma	no seal and sign of pathologist over investigation report , provided ipd papers are not clear , need for hospitalization not justified 7	Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
16	T2502209430006	2020/189178	19100002A - 00	750	Premchand	no seal and sign of pathologist over investigation report and provided ipd papers are not clear 7	Hospital Already provided Required Documentation.. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
17	T3004209695089	2020/186444	19100002A - 02	750	Mannaa Lal	vital charting not attached, date wise clear ipd not attached, lab reports not sealed and signed by pathologist, unclear and vague documentation.7	Without Query Rejection, Wrong Rejection While all the required documents as per MDP Already Provided..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
18	T2503209629992	2020/189475	19100002A - 01	750	Sonu	date wise ipd papers are not clear , medicine chart and vital chart are not clear , hospitalization is questionable 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
19	T3103209641337	2020/187846	19100002A - 04	750	Latur Lal	package not justified as per provided documents. 7	The Patient Documents clearly shows Duration of the treatment. Wrong Rejection.	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
20	T0303209488896	2020/191524	19100002A - 03	750	Najreen	package not justified as per provided documents.7	Documents Clearly Shows full 4 days treatment. Without Query, Wrong Rejection	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
21	T0204209645686	2020/188381	19100002A - 00	750	Sarswati Bai	no seal and sign of pathologist over investigation report , ipd papers are not clear , hospitalization not justified 7	Without Proper Query, Wrong Rejection..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
22	T2503209629735	2020/189483	19100002A - 02	750	Meghana Maheshvary	no seal and sign of pathologist over investigation report , need for hospitalization not justified , IPD NOTES ARE NOT CLEAR 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
23	T2602209435357	2020/189487	19100002A - 02	750	shanti bai	no seal and sign of pathologist over investigation report , ipd papers are not clear ., hospitalization not justified7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T2502209431005	2020/188364	19100002A - 00	750	damyanti baai	no seal and sign of doctor over investigation report , ipd papers are not clear , hospitalization not justified 7	Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
25	T2502209431005	2020/188365	19100002A - 01	750	damyanti baai	no seal and sign of doctor over investigation report , ipd papers are not clear , hospitalization not justified 7	Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
26	T3004209695089	2020/186442	19100002A - 00	750	Mannaa Lal	vital charting not attached, date wise clear ipd not attached, lab reports not sealed and signed by pathologist, unclear and vague documentation.7	Without Query Rejection, Wrong Rejection While all the required documents as per MDP Already Provided..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
27	T3004209695089	2020/186443	19100002A - 01	750	Mannaa Lal	vital charting not attached, date wise clear ipd not attached, lab reports not sealed and signed by pathologist, unclear and vague documentation.7	Without Query Rejection, Wrong Rejection While all the required documents as per MDP Already Provided..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
28	T2502209427887	2020/192355	19100002A - 02	750	Kanhaiya Lal	TID CREATION AND ADMISSION DATE IS NOT SAME7	Please Consider it as clerical Error as Documents Provided shows actual Duration of the Treatment & Admission..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
29	T2502209427887	2020/192354	19100002A - 01	750	Kanhaiya Lal	TID CREATION AND ADMISSION DATE IS NOT SAME7	Please Consider it as clerical Error as Documents Provided shows actual Duration of the Treatment & Admission..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
30	T2503209629735	2020/189482	19100002A - 01	750	Meghana Maheshvary	hospital booked many packages for same complain for many patient in single day , need further evaluation AND INVESTIGATION from SHA 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
31	T2503209629735	2020/189484	19100002A - 03	750	Meghana Maheshvary	no seal and sign of pathlogist over investigation report , need for hospitalization not justified , IPD NOTES ARE NOT CLEAR 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
32	T2502209427887	2020/192356	19100002A - 03	750	Kanhaiya Lal	TID CREATION AND ADMISSION DATE IS NOT SAME7	Please Consider it as clerical Error as Documents Provided shows actual Duration of the Treatment & Admission..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
33	T0305209700189	2020/190814	19100002A - 04	750	Yogendra Meena	package not justified as per provided documents.7	The Patient Was admitted & Documents Provided for Full Time. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T2502209431005	2020/188366	19100002A-02	750	damyanti baai	no seal and sign of doctor over investigation report , ipd papers are not clear , hospitalization not justified 7	Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
35	T3103209641337	2020/187845	19100002A-03	750	Latur Lal	package not justified as per provided documents. 7	The Patient Documents clearly shows Duration of the treatment. Wrong Rejection.	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
36	T0303209487479	2020/189886	19100002A-03	750	Shanti Bai	package not justified as per provided documents.7	The Documents Provided for full 4 days treatments so Please Consider & Clear. Without Query, Wrong Rejection..	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
37	T2502209430006	2020/189180	19100002A-02	750	Premchand	no seal and sign of pathologist over investigation report and provided ipd papers are not clear7	Hospital Already provided Required Documentation.. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
38	T2503209629992	2020/189474	19100002A-00	750	Sonu	date wise ipd papers are not clear , medicine chart and vital chart are not clear , hospitalization is questionable 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
39	T2502209427887	2020/192353	19100002A-00	750	Kanhaiya Lal	TID CREATION AND ADMISSION DATE IS NOT SAME7	Please Consider it as clerical Error as Documents Provided shows actual Duration of the Treatment & Admission..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T2503209629992	2020/189478	19100002A - 04	750	Sonu	date wise ipd papers are not clear , medicine chart and vital chart are not clear , hospitalization is questionable 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
41	T3103209641127	2020/187849	19100002A - 03	750	Jashoda Bai	package not justified as per provided documents. 7	The Hospital provided documents of proper stay & Treatment. Please Reopen & Pay	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
42	T2602209435357	2020/189486	19100002A - 01	750	shanti bai	no seal and sign of pathologist over investigation report , ipd papers are not clear ., hospitalization not justified7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
43	T3103209641529	2020/187855	19100002A - 04	750	Dinesh	package not justified as per provided documents. 7	The Hospital already Provided Documents of Indoor treatment If Queried can provide additional Documents.. Without Query Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
44	T2903209637996	2020/186955	19100002A - 03	750	Balram	package not justified as per provided documents.7	The Patient Admitted 4 full days in the Hospital. This can be identified through Documents also. Please Reopen & Pay	Rightly Rejected	As per provided document need for general ward not justified Hence rightly rejected.
45	T2602209435357	2020/189485	19100002A - 00	750	shanti bai	no seal and sign of pathologist over investigation report , ipd papers are not clear ., hospitalization not justified 7	The Patient was admitted full time in the hospital. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
46	T2502209431454	2020/189171	19100002A - 01	750	Nisar Ali	provided ipd papers are not date wise and clear, hospitalization not justify by given documents 7	Hospital Already provided Required Documentation.. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
47	T2502209431454	2020/189172	19100002A - 02	750	Nisar Ali	provided ipd papers are not date wise and clear, hospitalization not justify by given documents 7	Hospital Already provided Required Documentation.. Without Query, Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.
48	T3103209641529	2020/187854	19100002A - 03	750	Dinesh	package not justified as per provided documents. 7	The Hospital already Provided Documents of Indoor treatment If Queried can provide additional Documents.. Without Query Wrong Rejection..	Rightly Rejected	As per provided investigation report dignosis of enteric fever not justified Hence rightly rejected.

