

F 8() Rejection Appeal-I 2 2 3

26 8 2 2

2 Maharaja Agarsen Medical Relief Society-Jaip 623

-

Maharaja Agarsen Medical Relief Society-Jaip 623

2 2
Society-Jaip 623

Maharaja Agarsen Medical Relief

F 8() Rejection Appeal-I 2 2 3

26 8 2 2

-

2
3

- -



Maharaja Agarsen Medical Relief Society-Jaip 623	

Maharaja Agarsen Medical Relief Society-Jaip1623 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 09/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Kamlesh Sharma (drkamleshsharma @gmail com)
- dr vaibhav (vaibhavkuldeep@gmail com)
- Sh Mahendra Choudhary (maharaja agarsenhospital@gmail com)

बैठक में **Maharaja Agarsen Medical Relief Society-Jaip1623** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 35 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	8
2	Re-open & Query	13
3	Rightly Rejected	14

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC RS AA)



09/07/ 0

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2710184655067	2019/096380	19100002A - 04	750	KANISHK SHARMA	over writing in dod in discharge summary 7	no query raised , wrong rejected case	Re-Open & Query	kindly query for the correct discharge summary
2	T2810184663636	2019/096386	19100003A - 01	1500	GAJAN RAM	hospital not provide vital chart date wise hance case rejcted 7	no query raised	Reopen & Pay	kindly pay 2 days icu and 1 day general ward
3	T2710184655067	2019/096379	19100002A - 03	750	KANISHK SHARMA	over writing in dod in discharge summary 7	no query raised , wrong rejected case	Re-Open & Query	kindly query for the correct discharge summary
4	T0412185001407	2019/096427	19050059A - 00	5000	Ramkaran Singh	TID generated before admission of patient hence rejected.7	Humen Error in Discharge Card insert the date of admission and no query raised for provide the correct date of admission in discharge card	Re-Open & Query	KINDLY REOPEN AND QUERY FOR THE LATE TID GENERATION
5	T2509198025961	2019/140420	19010190A - 00	900	Shyana Devi	as per rfp live discharge photo 26.09.19 as per dis.summary is not provided hence rejected7	No Query Raised .wrong rejection	Rightly Rejected	package not justified
6	T2710184655067	2019/096381	19100002A - 05	750	KANISHK SHARMA	over writing in dod in discharge summary 7	no query raised , wrong rejected case	Rightly Rejected	stayed less then 24 hours
7	T2710184655067	2019/096377	19100002A - 01	750	KANISHK SHARMA	over writing in dod in discharge summary 7	no query raised , wrong rejected case	Re-Open & Query	kindly query for the correct discharge summary
8	T0111198415536	2020/170715	19030062A - 00	20000	Gopiram	as per provided docs , blocked procedure not done 7	wrong reject, we are already provide to procedure notes and X-Ray with OT Notes,	Rightly Rejected	PACKAGE IS ALREADY SETTLED IN THE APPROVED PACKAGE

Printed On : 06-10-2021 05:54:32 PM



09/07/ 0

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2807197360234	2019/140847	29060053A - 00	45000	Madan Lal Kumawat	hospital not provide D/S of blocked patient Madan Lal Kumawat hence Rejected 7	as per MDP Guideline , without query case reject, wrong reject	Re-Open & Query	kindly query for the correct discharge summary
10	T1005196474148	2019/121324	19050037A - 00	20000	Rakesh Kumar	As per provide USG report pkg not justified hence rejected 7	we are plan for URSL as per IVP Report shows right renal calculi with miduretric calculus.	Reopen & Pay	as per documents package is justified
11	T2810184663636	2019/096385	19100003A - 00	1500	GAJAN RAM	hospital not provide vital chart date wise hance case rejected 7	no query raised	Reopen & Pay	kindly pay 2 days icu and 1 day general ward
12	T2211184886544	2019/096426	19030065A - 00	10000	Raju Ram	procedure is not done hence rejected7	procedure done but human error and details are not mention in ot notes and discharge card	Rightly Rejected	package not justified
13	T2807197360234	2019/140846	29060024A - 00	15000	Madan Lal Kumawat	hospital not provide D/S of blocked patient Madan Lal Kumawat hence Rejected 7	as per MDP Guideline , without query case reject, wrong reject	Re-Open & Query	kindly query for the correct discharge summary
14	T3110184694153	2019/096412	19030067A - 00	21000	Shamim	provide photo is not same person ,not provide post x ray film7	Human Error ,and at the time of discharge other patient document select and wrongly upload , no query raised	Rightly Rejected	package not justified
15	T2811184946506	2019/096389	19030092A - 00	8500	Prabhunath	This package included in 29220012A-00 hence rejected7	procedure details are already mention in ot notes and discharge card	Rightly Rejected	package not justified

Printed On : 06-10-2021 05:54:32 PM



09/07/ 0

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
16	T0912198804231	2020/170716	19070009A - 00	3850	Raju	wrong package selection hence rejected .7	wrong reject, already provide patient Clinical Photos and OT Notes with Discharge Card	Reopen & Pay	as per documents package is justified
17	T3107197396491	2019/140845	19020029A - 00	4000	Dinesh Yadav	not provide valid dod on discharge summary hence rejected7	as per MDP Guideline , without query case reject, wrong reject	Re-Open & Query	kindly query for the correct discharge summary
18	T2910184672031	2019/096405	29100015A - 00	3000	Rajesh Bairwa	hospital not provide ot notes,7	without query reject	Rightly Rejected	pakage not justified
19	T2211198651106	2020/170713	29060024A - 00	15000	deepak vashishth	not provide block pkg name in ot notes, discharge summery7	wrong reject, all details are provide to OT Notes and Discharge card,	Rightly Rejected	package not justified
20	T2710184655067	2019/096378	19100002A - 02	750	KANISHK SHARMA	over writing in dod in discharge summary 7	no query raised , wrong rejected case	Re-Open & Query	kindly query for the correct discharge summary
21	T3107197396491	2019/140844	19020027A - 00	12000	Dinesh Yadav	not provide valid dod on discharge summary hence rejected7	as per MDP Guideline , without query case reject, wrong reject	Re-Open & Query	kindly query for the correct discharge summary
22	T0709197823341	2019/140843	19100009A - 00	15000	Mangilal	As per Audit Sheet, Hospital booked ARF PKG but Patient came from camp by bus.this PKG is not Justified.Hence, Rejected. 7	as per Pateint Diagnsed and patient Complaint , Pateint Need for Medicales Management and BIPAP Support , as per patient statement Patient Coming self , wrong reject	Rightly Rejected	as per documents package is not justified

Printed On : 06-10-2021 05:54:32 PM



09/07/ 0

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T1310184512291	2019/096408	19020031A - 00	7500	Sua Devi	Nasal endoscopy Report with photographic documentation not provided by hospital hence rejected7	WITHOUT QUERY REJECT	Reopen & Pay	package is justified
24	T0912198804857	2020/167803	19070009A - 00	3850	Maanji	wrong package selection hence not payable . 7	wrong reject,already provided to patient pre and post Clinical photos with OT Notes	Reopen & Pay	as per documents package is justified
25	T1410184523480	2019/096383	19020031A - 00	7500	Mangilal	hospital not provided block pt name discharge summery claim rejcted 7	no query raised , provide correct patient discharge documents	Re-Open & Query	kindly query for the correct discharge summary
26	T2611184924902	2019/096384	29060026A - 00	15000	SOHAN SINGH	WRONG PACKAGE SELECTION ,HENCE REJECTED.7	we are done surgery , and provide OT Notes ,	Rightly Rejected	package not justified
27	T2710184655067	2019/096375	19100002A - 00	750	KANISHK SHARMA	over writing in dod in discharge summary 7	no query raised , wrong rejected case	Re-Open & Query	kindly query for the correct discharge summary
28	T2009197973290	2019/140438	19030115A - 00	18000	Ramo	included in above package code as laminetomy done for same level7	no query raised for justification for blocked pkg	Rightly Rejected	package not justified
29	T2910184668303	2019/096406	19020080A - 00	10000	KRISHAN CHANDRA	part of other selected package7	THIS PKG IS NOT INCLUDE IN ABOVE PKG	Rightly Rejected	pakage not justified
30	T1112185066858	2019/096413	19060001A - 00	14500	Rakesh	as this pkg procedure included in above paid procedure7	WE ARE ALREADY PROVIDE DETAILS OF OT (Duroplasty) and Discharge Card	Rightly Rejected	this pckge is already settled in the approved package

Printed On : 06-10-2021 05:54:32 PM



09/07/ 0

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
31	T2610184644690	2019/096430	19010053A - 00	15000	Ganshyam	as per dis summary management conservative .surgery not done .hence rejected7	we are manage this patient in ICU. Kindly pay us, According to ICU stay for 4 day ,	Rightly Rejected	procedure not done hence rightly rejected
32	T1410184523480	2019/096382	19020027A - 00	12000	Mangilal	hospital not provided block pt name discharge summery claim rejcted 7	no query raised , provide correct patient discharge documents	Re-Open & Query	kindly query for the correct discharge summary
33	T1012198813692	2020/167810	29060053A - 00	45000	Akhtar	as this pkg procedure part procedure of other paid pkg hence rejected 7	wrong reject, this surgery done with fixed by implant	Reopen & Pay	KINDLY REOPEN AND QUERY FOR the documents
34	T0412185001407	2019/096428	19050062A - 00	11500	Ramkaran Singh	TID generated before admission of patient hence rejected.7	Humen Error in Discharge Card insert the date of admission and no query raised for provide the correct date of admission in discharge card	Re-Open & Query	KINDLY REOPEN AND QUERY FOR THE LATE TID GENERATION
35	T2810184663636	2019/096387	19100003A - 02	1500	GAJAN RAM	hospital not provide vital chart date wise hance case rejcted 7	no query raised	Reopen & Pay	kindly pay 2 days icu and 1 day general ward

Printed On : 06-10-2021 05:54:32 PM

