
F 8(95) Rejection Appeal-I 2 2 28

26 8 2 2

2 Shivam Hospital-Naga 795

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Shivam Hospital-Naga 795

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Shivam Hospital-Naga 795

F 8(95) Rejection Appeal-I 2 2 28

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F	8(95) Rejection Appeal-I	2	2	28	26	8	2	2
Shivam Hospital-Naga					795			

Shivam Hospital-Naga1795 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 24/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Manish Kumar (manishbairwa25 2 99 @gmail com)
 - Dr Diksha verma (dikshaverma699 @gmail com)
 - ex party (dr9 2 729 @gmail com)
- बैठक में **Shivam Hospital-Naga1795** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 14 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	10

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1109184198384	2018/049572	29050011A - 00	6000	prema devi	as per hospital documents,post op kub x ray showing stent not provided,hence case rejected 7	no mention in query post op. x-ray only query for ot notes and we provide it	Rightly Rejected	Extra package, already included with other, Hence Rejected
2	T1212185075651	2019/100490	29040007A - 00	17250	Babudi	As USG report is not signed and sealed by Seal which have any registration no. of Radiologist , hence claim rejected7	1.NOT QUERY IN PRE AUT.RELETED TO USG AND REG. NO. 2.PLEASE SEND QUERY WE ARE PROVIDE USG WITH SEAL(WITH REG. NO.) 3.USG IS THIRD PARTY SO I CAN'T LOOK REG. NO. IN USG	Rightly Rejected	Case is not justify, Hence Rejected
3	T1509184246333	2018/082907	29050061A - 00	10000	Babulal	Post operative X-ray kub film with DJ insitu not provided , hence claim rejected7	post x-ray submited but not clear and nia without query this decision	Rightly Rejected	Case is not justify, Hence Rejected
4	T1309184227699	2018/049573	19010163A - 00	7000	Vinod Kumar	Rejected -For any query Please refer to RSHAA 7	without region. this pt. admitted after nia mail at 13.09.18 mid night	Rightly Rejected	Extra package, already pay, Hence Rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T1212185075651	2019/100489	29040005A - 00	15000	Babudi	As USG report is not signed and sealed by Seal which have any registration no. of Radiologist , hence claim rejected7	1.NOT QUERY IN PRE AUT.RELETED TO USG AND REG. NO. 2.PLEASE SEND QUERY WE ARE PROVIDE USG WITH SEAL(WITH REG. NO.) 3.USG IS THIRD PARTY SO I CAN'T LOOK REG. NO. IN USG	Reopen & Pay	Case is justify, Hence Reopen and Pay
6	T3112185237730	2019/100488	29050063A - 00	15000	Narpat Bana	as per docuemnts this package included in above package hence rejected7	ALL PKG ARE DIFFRENT AND ABOVE PKG IS PCNL AND THIS PCCL(BLADDER STONE PLEASE RE CHECK)	Reopen & Pay	Case is justify, Hence Reopen and Pay
7	T1611184833538	2018/082900	29050009A - 00	24000	Kanaram	two patient names chigani & kana ram uploaded, no patient id has been provided.7	other pt. document submmited please revised query right pt. documnet upload in query	Rightly Rejected	Provided documents of other patient, Documents not complete, Hence Rejected
8	T1212185075651	2019/100492	29050011A - 00	6000	Babudi	As USG report is not signed and sealed by Seal which have any registration no. of Radiologist , hence claim rejected7	1.NOT QUERY IN PRE AUT.RELETED TO USG AND REG. NO. 2.PLEASE SEND QUERY WE ARE PROVIDE USG WITH SEAL(WITH REG. NO.) 3.USG IS THIRD PARTY SO I CAN'T LOOK REG. NO. IN USG	Rightly Rejected	Extra package, Include with other, Hence Rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T1611184833538	2018/082901	29050011A - 00	6000	Kanaram	two patient names chigani & kana ram uploaded.7	other pt. document submmited please revised query right pt. documnet upload in query	Rightly Rejected	Provided documents of other patient, Documents not complete, Hence Rejected
10	T1309184227699	2018/049574	19010169A - 00	7000	Vinod Kumar	Rejected -For any query Please refer to RSHAA 7	without region. this pt. admitted after nia mail at 13.09.18 mid night	Rightly Rejected	Extra package, already pay, Hence Rejected
11	T1611184833538	2018/082899	19010116A - 00	16000	Kanaram	as per notes provided laproscopic umblical hernia repair not done.7	other pt. document submmited please revised query right pt. documnet upload in query	Rightly Rejected	Provided documents of other patient, Documents not complete, Hence Rejected
12	T2308184013916	2018/049584	19050023A - 00	15000	Farjana Bano	As per Documents no any investigation report are provide for this pkg hence rejected 7	how can possiable for investigaion pt. on ot tableand open abdomen see bladder injury. what you need investigain pls clarify?	Rightly Rejected	Case is not justify, Hence Rejected
13	T2308184013916	2018/049579	19040036A - 00	3000	Farjana Bano	As per provide Documents sterilization chart are not provide hence rejected 7	what is sterilization ? and not a mdp	Reopen & Pay	Case is justify, Hence Reopen and Pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T1212185075651	2019/100491	29050009A - 00	24000	Babudi	As USG report is not signed and sealed by Seal which have any registration no. of Radiologist , hence claim rejected7	1.NOT QUERY IN PRE AUT.RELETED TO USG AND REG. NO. 2.PLEASE SEND QUERY WE ARE PROVIDE USG WITH SEAL(WITH REG. NO.) 3.USG IS THIRD PARTY SO I CAN'T LOOK REG. NO. IN USG	Reopen & Pay	Case is justify, Hence Reopen and Pay

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