

F 8(9) Rejection Appeal-I 2 2 2 2

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MAXXWELL HOSPITAL-Jaip88	

MAXXWELL HOSPITAL-Jaip881 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 30/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Chandra Shekhar Vashistha (jeco-rshaa@gov in)
- MR JITENDRA SINGH (bsbynia@gmail com)
- ex-party (maxwellhospital jpr@gmail com)

बैठक में **MAXXWELL HOSPITAL-Jaip881** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 6 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	0
2	Re-open & Query	0
3	Rightly Rejected	6

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2411198666350	2019/148736	29210004A - 00	15000	Rajiya	As per Audit Remark, This PKG is a neurology PKG, Case is seen by Dr. Arpit Sharma, pulmonologist. As Per Pt. statement, he is treated by dr ravindra singh, neuro physician (Govt). Hence, Rejected 7	PATIENT NAME – RAJIYA DOA- 24/11/2019 T2411198666350 Sub- Appeal For this case Respected sir, I agree that this case of epilepsy come to us I saw him and written the treatment patient was having bhamashah card as he come to the hospital and got treatment Sir for your information iv SMS we can admit only 2 days that one OPD day mine is Tuesday and Friday. since this Hospital has two physician nephrologist and pulmonologist. a person who is MD can manage simple epilepsy easily only one resistant epilepsy we need of Neurologist required if any query i am ready to give answer. Dr. Ravindra Singh	Rightly Rejected	as per doc. Pkg not justify

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
							Assistant professor (Newly) Mob. No. 9828334725		
2	T2003195967322	2019/114636	19020080A - 00	10000	Jitram Saini	hosp not provide bronchoscopy report hence rejected7	provide bronchoscopy	Rightly Rejected	as per doc. Pkg not justify

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T0309197763426	2019/138385	19030087A - 00	1000	Juri	As per RFP clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY card hence rejected 7	THE PATIENT NAME juri was admitted under bsby for osteotomy and due procedure was followed for identity verification by us. The patient name is juri in bsby card and her identity was matched by finger print verification using adhar card. The adhar card of the patient has a spelling mistake which reads juhari instead of juri however when finger print of the patient was used it could verify with the adhar card. which means that the patient on bsby card and adhar card is the same person. Also if you wish we can present the patient to you to asertain her identity by yourself or if you have any other way of verifying identity of the patient kindly let us know and we would be happy to verify it by that means.	Rightly Rejected	as per doc. Pkg not justify

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T0309197763426	2019/138384	19030067A - 00	21000	Juri	As per RFP clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY card hence rejected 7	THE PATIENT NAME juri was admitted under bsby for osteotomy and due procedure was followed for identity verification by us. The patient name is juri in bsby card and her identity was matched by finger print verification using adhar card. The adhar card of the patient has a spelling mistake which reads juhari instead of juri however when finger print of the patient was used it could verify with the adhar card. which means that the patient on bsby card and adhar card is the same person. Also if you wish we can present the patient to you to asertain her identity by yourself or if you have any other way of verifying identity of the patient kindly let us know and we would be happy to verify it by that means.	Rightly Rejected	as per doc. Pkg not justify

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2611198687975	2019/148739	29210005A - 00	20000	sana	As per Audit Remark, This PKG is a neurology PKG, Case is seen by Dr. Arpit Sharma, pulmonologist. As Per Pt. statement, he is treated by dr ravindra singh, neuro physician (Govt). Hence, Rejected 7	PATIENT NAME – SANA DOA- 26/11/2019 T2611198687975 Sub- Appeal For this case Respected sir, I agree that this case of epilepsy come to us I saw him and written the treatment patient was having bhamashah card as he come to the hospital and got treatment Sir for your information iv SMS we can admit only 2 days that one OPD day mine is Tuesday and Friday. since this Hospital has two physician nephrologist and pulmonologist. a person who is MD can manage simple epilepsy easily only one resistant epilepsy we need of Neurologist required if any query i am ready to give answer. Dr. Ravindra Singh	Rightly Rejected	as per doc. Pkg not justify

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							Assistant professor (Newly) Mob. No. 9828334725		

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T0309197763426	2019/138386	19030087A-01	1000	Juri	As per RFP clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY card hence rejected 7	THE PATIENT NAME juri was admitted under bsby for osteotomy and due procedure was followed for identity verification by us. The patient name is juri in bsby card and her identity was matched by finger print verification using adhar card. The adhar card of the patient has a spelling mistake which reads juhari instead of juri however when finger print of the patient was used it could verify with the adhar card. which means that the patient on bsby card and adhar card is the same person. Also if you wish we can present the patient to you to asertain her identity by yourself or if you have any other way of verifying identity of the patient kindly let us know and we would be happy to verify it by that means.	Rightly Rejected	as per doc. Pkg not justify

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