

F 8(9) Rejection Appeal-I 2 2 9

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MADHURI MULTI SPECIALITY HOSPITAL-Alwa 44	

MADHURI MULTI SPECIALITY HOSPITAL-Alwa144 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 22/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Parul Singh (karnawatparul9 @gmail com)
- Dr Shadab khan (shadabkhan 4 8@gmail com)

बैठक में **MADHURI MULTI SPECIALITY HOSPITAL-Alwa144** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 23 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	1
2	Re-open & Query	0
3	Rightly Rejected	22

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CEO RSHAA)



22/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T3103196066650	2019/112291	19050037A - 00	20000	Taiyyab	As per provide document discharge time live photo not provide by hospital 7	DUE TECHNICAL PROBLEM TIME OF DISCHARGE PHOTO NOT UPOLODED SO AT A TIME SEND BY MAIL FOR NIA DATED ON 04.04.2019 TIME 3.49 PM WITH ALL DOC & LIVE PHOTO SO PLEASE CASE RE OPEN & APPROVED	Rightly Rejected	As per provide document discharge time live photo not provide by hospital
2	T0805182933656	2018/038592	19010106A - 00	13000	kamla devi	As per RFP, live photo of patient at the time of discharge (on 08-05-2018) not provided hence rejected 7	LIVE PHOTO AT THE TIME OF DIS.TIME	Rightly Rejected	As per RFP, live photo of patient at the time of discharge (on 08-05-2018) not provided hence rejected
3	T0704182656602	2018/038574	19010106A - 00	13000	Geeta	Reason mentioned in Annex 2 is invalid. Hence rejected.7	ANNEXURE 2 ATTACHED NO QUERY RISE BY NIAC	Rightly Rejected	Reason mentioned in Annex 2 is invalid. Hence rejected.
4	T0805182933227	2018/038588	19010106A - 00	13000	Bimla Devi	hospital provide discharge photo of wrong patient 7	PT. RIGHT PHOTO ADMISSION & DIS.	Rightly Rejected	hospital provide discharge photo of wrong patient
5	T0304196103578	2019/112297	19010108A - 00	13000	Chatan Khan	As per RFP discharge time live photo not provide by hospital hence Rejected 7	PT. ANNEXURE 4 ATTACHED WITH DISCHARGE SUMMERY THIS. CASE WRONG REJECTION SO REOPEN CASE & APPROVED	Rightly Rejected	As per RFP discharge time live photo not provide by hospital hence Rejected

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22/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T0805182932750	2018/038583	19010108A - 00	13000	Harbai	hospital not provide complete and in proper format of dis summary7	DIS. SUMMERY ATTACHED IN PROPER FORMAT	Rightly Rejected	hospital not provide complete and in proper format of dis summary
7	T1105182965690	2018/042597	19010106A - 00	13000	Jarina	as per rfp live photo at the time of admission not provided hence rejected7	AT ADMISSION TIME TAKE LIVE PHOTO	Rightly Rejected	as per rfp live photo at the time of admission not provided hence rejected
8	T3103196066650	2019/112292	29050011A - 00	6000	Taiyyab	As per provide document discharge time live photo not provide by hospital 7	DUE TECHINAL PROBLEM TIME OF DISCHARGE PHOTO NOT UPOLODED SO AT A TIME SEND BY MAIL FOR NIA DATED ON 04.04.2019 TIME 3.49 PM WITH ALL DOC & LIVE PHOTO SO PLEASE CASE RE OPEN & APPROVED	Rightly Rejected	As per provide document discharge time live photo not provide by hospital
9	T0304196103578	2019/112296	19010106A - 00	13000	Chatan Khan	As per RFP discharge time live photo not provide by hospital hence Rejected 7	PT. ANNEXURE 4 ATTACHED WITH DISCHARGE SUMMERY THIS. CASE WRONG REJECTION SO REOPEN CASE & APPROVED	Rightly Rejected	As per RFP discharge time live photo not provide by hospital hence Rejected
10	T0704182656602	2018/038575	19010108A - 00	13000	Geeta	Reason mentioned in Annex 2 is invalid. Hence rejected.7	ANNEXURE 2 ATTACHED NO QUERY RISE BY NIAC	Rightly Rejected	Reason mentioned in Annex 2 is invalid. Hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
11	T1105182965597	2018/038611	19010107A - 00	10000	Mahesh Singh	as per provided documents discharge ticket & detailed ot note hospital not provide hence rejected7	WITHOUT QUERY CASE REJECTED	Rightly Rejected	as per provided documents discharge ticket & detailed ot note hospital not provide hence rejected
12	T0805182932750	2018/038581	19010106A - 00	13000	Harbai	hospital not provide complete and in proper format of dis summary7	DIS. SUMMERY ATTACHED IN PROPER FORMAT	Rightly Rejected	hospital not provide complete and in proper format of dis summary
13	T1101182017628	2018/038601	19010108A - 00	13000	rama devi	annexure -2 & ot note not provide by hospital hence claim reject7	PT. ANNEXURE2 ATTACHED CASE REJECTED	Rightly Rejected	annexure -2 & ot note not provide by hospital hence claim reject
14	T1105182965169	2018/038605	19010107A - 00	10000	Balajit Singh	as per provided documents discharge ticket, usg & detailed ot note hospital not provide hence rejected7	WITHOUT QUERY CASE REJECTED	Rightly Rejected	as per provided documents discharge ticket, usg & detailed ot note hospital not provide hence rejected
15	T0805182933227	2018/038589	19010108A - 00	13000	Bimla Devi	hospital provide discharge photo of wrong patient 7	PT. RIGHT PHOTO ADMISSION & DIS.	Rightly Rejected	hospital provide discharge photo of wrong patient
16	T1105182965169	2018/038604	19010106A - 00	13000	Balajit Singh	as per provided documents discharge ticket, usg & detailed ot note hospital not provide hence rejected 7	WITHOUT QUERY CASE REJECTED	Rightly Rejected	as per provided documents discharge ticket, usg & detailed ot note hospital not provide hence rejected
17	T3003182582545	2018/042678	19010165A - 00	12000	Isalam	As per documents discharge summary not provided hence rejected 7	WITH OUT QUERY CASE REJECTED	Rightly Rejected	As per documents discharge summary not provided hence rejected
18	T0805182933656	2018/038593	19010108A - 00	13000	kamla devi	As per RFP, live photo of patient at the time of discharge (on 08-05-2018) not provided hence rejected 7	LIVE PHOTO AT THE TIME OF DIS.TIME	Rightly Rejected	As per RFP, live photo of patient at the time of discharge (on 08-05-2018) not provided hence rejected

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22/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T1105182965597	2018/038610	19010106A - 00	13000	Mahesh Singh	as per provided documents discharge ticket & detailed ot note hospital not provide hence rejected7	WITHOUT QUERY CASE REJECTED	Rightly Rejected	as per provided documents discharge ticket & detailed ot note hospital not provide hence rejected
20	T1105182965690	2018/042598	19010108A - 00	13000	Jarina	as per rfp live photo at the time of admission not provided hence rejected7	AT ADMISSION PHOTO TAKE LIVE PHOTO	Rightly Rejected	as per rfp live photo at the time of admission not provided hence rejected
21	T3003182582545	2018/042677	19010108A - 00	13000	Isalam	As per documents discharge summary not provided hence rejected 7	WITH OUT QUERY CASE REJECTED	Rightly Rejected	As per documents discharge summary not provided hence rejected
22	T1101182017628	2018/038600	19010106A - 00	13000	rama devi	annexure -2 & ot note not provide by hospital hence claim reject7	PT. ANNEXURE2 ATTACHED CASE REJECTED	Rightly Rejected	annexure -2 & ot note not provide by hospital hence claim reject
23	T0403182368020	2019/094629	19050061A - 00	3000	Kanta	Annexure 6 wasn't completely filled hence REJECTED7	By mistek annexure 6 not full fill so case reopen	Reopen & Pay	Others

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