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SHRI VARDHMAN HOSPITAL-Jaip2688	

SHRI VARDHMAN HOSPITAL-Jaip2688 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Tej Singh (tejsinghmeena @gmail com)
- Raghuveer Meena (raghuveersingh meena@newindia co in)
- sushil kumar (shrivardhmanhospital@gmail com)

बैठक में **SHRI VARDHMAN HOSPITAL-Jaip2688** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 8 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	4

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J O RSHAA)



9/07/ 0 1

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2509198032946	2020/159650	29210005A - 00	20000	Mangilal	all documents without treating dr seal,sign and name hence reject7	Patient name Mr Mangilal age 60yrs/M having Neuromuscular disorder. we already provided all required document require for approval this package .and already submitted all document you want Then there is no reason to reject this package .kindly reopen This case on BSBY Portal.	Reopen & Pay	case is justfy hence approved
2	T0611198475781	2020/158168	19100009A - 00	15000	Badri Lal	AS PER ENCLOSE DOCUMENTS SEAL AND SIGN. OF CONSULTANT DOCTOR NOT PROVIDE HENCE REJECTED 7	Patient name Badrilal Age 67Yrs sex / M admitted in Acute respiratory failure. We already provided all requiring document for approval. of this package .and we already submitted all document you want then There is no reason to reject this package. kindly reopen this case on BSBY Portal .	Reopen & Pay	case is justfy hence approved

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T0711198482957	2020/155943	29210005A - 00	20000	Sohan Bai	hospital not provided the final diagnosis of block pkg hence not payable 7	Patient name MRS. Sohan Bai age 55 yrs /F having Neuromuscular disorder we already provided each every document requiring for approval of this package. Kindly consider previous documents and IPD notes. That submitted on BSBY Portal and reopen this package	Reopen & Pay	case is justfy hence approved
4	T1709197924955	2019/142557	19100009A - 00	15000	Pyar Chand	after query hospital not provide ipd chart & icu chart 7	this is to informed you that we already submitted IPD notes and ICU chart and ventilator chart of this patient. kindly recheck uploaded documents on your BSBY portal , and consider this package for approval.....	Rightly Rejected	after query doc is not provide hence reject

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T0410198134380	2019/150211	19100009A - 00	15000	Sugana Bai	after query hospital not provide vital chart date wise ,abg report and treatment chart date wise hence rejected7	DUE TO SYSTEM ERROR, WE ARE NOT ABLE TO PROVIDE DOCUMENT FOR APPROVAL. KINDLY REOPEN THISCSE ON BSBY PORTAL. SO WE CAN PROVIDE VALID DOCUMENT AS YOU WANT.	Rightly Rejected	after query hospital not provide vital chart date wise ,abg report and treatment chart date wise hence rejected

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1	2	3	4	5	6	7	8	9	10
6	T1009197854259	2019/142787	29210005A - 00	20000	Bheru Lal	As per provided NCV report is normal so claim is not payable hence rejected . 7	This is to informed you that this patient having developing paraplegia and may develop paralysis. In our clinical examination we already send detail of CNS examination that is suggestive of developing paraplegia. Sometimes in early stage . NCV may be normal. And that disease will be pickup in MRI spine. MRI suggestive of compressive myelopathy kindly consider daily IPD notes with clinical detail examination and MRI report and that is already send on BSBY portal. kindly consider this package for approval....	Rightly Rejected	case is not justify hence reject

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T0511198465831	2020/155961	29210005A - 00	20000	Prahlad	After Query hospital not provide treatment & vital chart date wise.7	Patient name MR. Prahlad age 70yrs /m having Neuromuscular disorder Due to system error .we are not able to provide documents. Kindly reopen .This case on BSBY Portal . so we will provide all valid document for approval of this package.	Rightly Rejected	After Query hospital not provide treatment & vital chart date wise hence reject
8	T2509198032648	2020/158172	19100009A - 00	15000	Ramkalyan	hospital not mention dod on discharge summery hence rejected 7	Patient name Mr.Ramkalyan age 65yrs/M. admitted in Acute respiratory failure. We already provided all requiring document for approval at this package. And already submitted all document. you want then there is no reason to reject .This package kindly reopen this case on BSBY Portal.	Reopen & Pay	case is justfy hence approved

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