

F 8(9) Rejection Appeal-I 2 2

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SMS Hospital Jaipur-Jaip248 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 25/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (mo bsbyraj@gmail com)
- Dr Aabida Khatoon (bsbynia@gmail com)
- Sh Jaipal Meena (ms smshospital@gmail com)
- Dr Suresh Gaur (BSBYSMSH@GMAIL COM)
- Sh Ravi Mishra (m s smshospital@gmail com)

बैठक में **SMS Hospital Jaipur-Jaip248** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 97 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	69
2	Re-open & Query	9
3	Rightly Rejected	19

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 19/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 19/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 19/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T3112185235670	2019/108836	19100002A - 01	750	Nathu Lal Bairwa	Tid not generated with in one hour of admission hence rejected.7	previous tid not related to day care package. So it is wrong rejection.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
2	T1501195362898	2019/108792	29060053A - 00	45000	Madan Lal	Count of 3 biometric identification and otp attempt could not seen in this tid, hence rejected7	no need of count of biometric because here anexxur 1,2,4 already provided	Reopen & Pay	Reopen and Pay as Patient ID and Ann2 are available and reason for opting moic route is clear and Booked PKG is justified in available documents on portal.
3	T1001195330410	2019/108841	29130006A - 00	35000	Bajrang Lal	Post op. clinical photo of flap not provided, Hence rejected.7	clinical photo already provided so it is wrong rejection.	Reopen & Pay	Reopen and pay as clinical photo available and booked PKG is justified as per available documents on portal.
4	T1402195639086	2019/108791	19100002A - 01	750	jita ram	HOSP NOT PROVIDE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama consent already provided so no need of live photo	Rightly Rejected	Claim has been rightly rejected as patient stay is less than 24 hrs on this booked day.
5	T2402195734089	2019/108814	19100002A - 02	750	Sandeep Singh	wrong package selection ,hence case rejected7	PROCEDURE NOT DONE . Patient treated conservativly.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.Patient ID and Ann2 are available.
6	T2202195722324	2019/109048	19010044A - 00	18000	Asgari	As Per Rfp Hospital Not Provide Discharge LIVE Photo So case Has Reject7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
7	T1203195891202	2019/109033	19100002A - 02	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
8	T2402195734089	2019/108815	19100002A - 03	750	Sandeep Singh	wrong package selection ,hence case rejected7	PROCEDURE NOT DONE . Patient treated conservativly.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.Patient ID and Ann2 are available.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2802195778715	2019/109066	19100002A - 00	750	Krishna Kaur	count of three biometric identification and otp attempts could not be seen in this tid hence rejected.7	no need of count of biometric because here annexur 2,4 already provided	Reopen & Pay	Reopen and Pay as Patient ID and Ann2 are available and reason for opting moic route is clear and Booked PKG is justified in available documents on portal.
10	T2001195410020	2019/108803	19100002A - 00	750	Surendra Kaur	As per RFP live photo at the time of discharge is not provided, hence rejected.7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
11	T2402195734089	2019/108817	19100002A - 05	750	Sandeep Singh	wrong package selection ,hence case rejected7	PROCEDURE NOT DONE . Patient treated conservatively.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.Patient ID and Ann2 are available.
12	T2502195748052	2019/109056	19100002A - 04	750	Dinesh Kumar	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.
13	T0801195306983	2019/109026	19100008A - 03	1500	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
14	T2002195701234	2019/108805	29060046A - 00	29800	Mukesh	included in above pkg no need of extra pkg 7	BOTH PACKAGE SEPARATE AND SHOULD BE PAY SEPARTLY	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T1602195655883	2019/108795	29120007A - 00	5000	sukh raam	as per rfp live discharge photo is not provided hence rejected	already provided	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
16	T1602195661109	2019/108798	19100002A - 02	750	Ajit Yogi	As per RFP, live photo at the time of discharge is not provide .Hence rejected	claim can be submitted with in three day of actual discharge and live photo can take at the time of claim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
17	T2101195424124	2019/108809	19100002A - 01	750	HANSA DEVI	TID not generated within 1 hour admission of patient hence rejected	previous tid not related to day care package. So it is wrong rejection.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
18	T2502195740764	2019/109051	19040025A - 00	15000	Akhha Singh	As per RFP live photo at the time of admission is not provided, hence rejected.	live photo captured at the time of admission.	Rightly Rejected	Claim is Rightly Rejected as booked PKG is not justified as per available documents on portal.
19	T2502195748052	2019/109052	19100002A - 00	750	Dinesh Kumar	as per treatment chart only tablet given	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.
20	T1203195891202	2019/109040	19100002A - 09	750	Rajesh	as per treatment chart only tablet given	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
21	T1602195663554	2019/109047	19100002A - 01	750	Maliram Yadav	three times biometric details was not provided by the hospital hence rejected7	no need three time biometric because patient self verified.	Reopen & Pay	Reopen and Pay as Patient ID and Ann2 are available and reason for opting moic route is clear and Booked PKG is justified in available documents on portal.
22	T1702195666337	2019/108800	29160088A - 00	17000	Prakashi Meena	As per Provided chemochart Gemcitabine not given as part treatment given hence claim rejected7	PATIAL PACKAGE PERFORMED SO IT IS WRONG REJECTION.	Rightly Rejected	Rightly Rejected as booked chemo drug gemcitabine not given.
23	T2502195748052	2019/109055	19100002A - 03	750	Dinesh Kumar	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.
24	T2802195776383	2019/108843	19100002A - 00	750	Suresh	as per provided discharge summery OT procedure which is not payable in general ward 7	procedure not done patient treated conservativly so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.Patient ID and Ann2 are available.
25	T1203195891202	2019/109035	19100002A - 04	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
26	T2802195778715	2019/109068	19100002A - 02	750	Krishna Kaur	count of three biometric identification and otp attempts could not be seen in this tid hence rejected.7	no need of count of biometric because here annexur 2,4 already provided	Reopen & Pay	Reopen and Pay as Patient ID and Ann2 are available and reason for opting moic route is clear and Booked PKG is justified in available documents on portal.
27	T0801195306983	2019/109028	29120007A - 00	5000	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
28	T1601195378466	2019/108794	29120016A - 00	78000	Dayachand	as per d/s, DOD 23.01.19 while date on discharge time photo 25.01.19, hence as per RFP live photo at the time of discharge not provided hence rejected7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
29	T1602195661109	2019/108797	19100002A - 01	750	Ajit Yogi	As per RFP, live photo at the time of discharge is not provide .Hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
30	T2401195453853	2019/108810	19030047A - 00	9500	Sandeep	As per RFP live photo at the time of admission and discharge not provided hence rejected.7	IT IS AN EMERGENCY CASE ANEXURE 1.2.4 ALREADY PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
31	T1203195891202	2019/109036	19100002A - 05	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
32	T1501195362898	2019/108793	29060053A - 01	45000	Madan Lal	Count of 3 biometric identification and otp attempt could not seen in this tid, hence rejected7	no need of count of biometric because here annexur 1,2,4 already provided	Rightly Rejected	Claim is Rightly Rejected as additional PKG is booked so not payable.
33	T1202195625293	2019/109030	29120032A - 00	65000	Jaituni	Detail procedure notes not provided, which is mandatory as per MDP, hence rejected.7	ot notes already provided so it is wrong rejection.	Reopen & Pay	Reopen and pay as procedure notes available and booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T1203195891202	2019/109037	19100002A - 06	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
35	T2512185185528	2019/108819	19100002A - 00	750	Prahalad Nath	hospital not provide live photo at time of LAMA hence rejected 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
36	T2512185185528	2019/108823	19100002A - 04	750	Prahalad Nath	hospital not provide live photo at time of LAMA hence rejected 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
37	T2702195760495	2019/109060	19100002A - 00	750	Bhanwar Lal Soni	As per RFP live photo of patient at the time of LAMA not provide hence rejected 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
38	T0801195306983	2019/109023	19100008A - 00	1500	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
39	T1302195635314	2019/108789	19010184A - 00	21000	Ramesh Chand	LFT report not provided hence rejected 7	claim rejected without query generation for particular document.	Re-Open & Query	Without Query Rejected. Reopen and query for clear discharge summary and LFT report
40	T2512185185528	2019/108821	19100002A - 02	750	Prahalad Nath	hospital not provide live photo at time of LAMA hence rejected 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
41	T2912185216447	2019/108830	19100002A - 00	750	Mishri Devi	LIVE PATIENT PHOTO AT THE TIME OF DISCHARGE NOT PROVIDED.HENCE,REJECTED.7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
42	T1203195891202	2019/109034	19100002A - 03	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
43	T2702195763785	2019/109062	19100002A - 01	750	Sahab Singh	Hospital not provide Annexure 1 claim has been rejected7	PREVIOUS BOOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
44	T2401195453853	2019/108811	19030120A - 00	18000	Sandeep	As per RFP live photo at the time of admission and discharge not provided hence rejected.7	IT IS AN EMERGENCY CASE ANEXURE 1.2.4 ALREADY PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
45	T2001195410020	2019/108804	19100006A - 00	750	Surendra Kaur	As per RFP live photo at the time of discharge is not provided, hence rejected.7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
46	T2702195763785	2019/109061	19100002A - 00	750	Sahab Singh	Hospital not provide Annexure 1 claim has been rejected7	PREVIOUS BOOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
47	T1402195639086	2019/108790	19100002A - 00	750	jita ram	HOSP NOT PROVIDE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
48	T2502195748052	2019/109057	19100002A - 05	750	Dinesh Kumar	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.
49	T2101195424124	2019/108808	19100002A - 00	750	HANSA DEVI	TID not generated within 1 hour admission of patient hence rejected 7	previous tid not related to day care package. So it is wrong rejection.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
50	T2402195734089	2019/108813	19100002A - 01	750	Sandeep Singh	wrong package selection ,hence case rejected7	PROCEDURE NOT DONE . Patient treated conservatively.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.Patient ID and Ann2 are available.
51	T2701195472020	2019/108827	29050009A - 00	24000	Chhinderpal Singh	as per rfp live pt. photo at the time and date of discharge not provide hence rejected.7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
52	T2602195756975	2019/108826	29170073A - 00	4800	Prem Devi	This pkg belongs to surgical oncology, as per enclosed documents case is not pertaining to carcinoma, hence rejected.7	ANY DEPARTMENT CAN TAKE ANY PACKAGE FROM BSBY PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
53	T2802195778715	2019/109067	19100002A - 01	750	Krishna Kaur	count of three biometric identification and otp attempts could not be seen in this tid hence rejected.7	no need of count of biometric because here annexur 2,4 already provided	Reopen & Pay	Reopen and Pay as Patient ID and Ann2 are available and reason for opting moic route is clear and Booked PKG is justified in available documents on portal.
54	T0801195306983	2019/109029	29120047A - 00	112000	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
55	T2702195763785	2019/109063	19100002A - 02	750	Sahab Singh	Hospital not provide Annexure 1 claim has been rejected7	PREVIOUS BOOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
56	T2502195748052	2019/109053	19100002A - 01	750	Dinesh Kumar	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
57	T2101195423606	2019/108807	29010033A - 00	30000	Mini Sharma	As per document valid id of blocked patient not provide hence Rejected 7	WRONG REJECTION ID PROFF ALREADY PROVIDED	Reopen & Pay	Reopen and pay as ID proof available booked PKG is justified as per available documents on portal.
58	T0801195306983	2019/109022	19100007A - 00	750	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
59	T1203195891202	2019/109038	19100002A - 07	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
60	T2601195467497	2019/108825	19100002A - 01	750	Mala Ram Saini	hosp not provide lama discharge photo hence rejected7	ALREADY PROVIDED	Rightly Rejected	Claim has been rightly rejected as patient stay is less than 24 hrs on this booked day.
61	T1602195661109	2019/108796	19100002A - 00	750	Ajit Yogi	As per RFP, live photo at the time of discharge is not provide .Hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
62	T2402195736328	2019/109049	29030023A - 00	10000	Sushila Devi	after query,hospital not provide clear visible pt photo id,rejected7	clear visible photo id already provided so it is wrong rejection.	Reopen & Pay	Reopen and pay as Photo ID is available and booked Package is justified as per available documents on portal.
63	T1802195676917	2019/108802	29060046A - 00	29800	Mohammed Faruk Ali	29060046 pkg is not payable separately, included in above approved pkg, Hence rejected.7	BOTH PACKAGE SEPARATE AND SHOULD BE PAY SEPARTLY	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
64	T0801195306983	2019/109024	19100008A - 01	1500	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
65	T2402195734089	2019/108816	19100002A - 04	750	Sandeep Singh	wrong package selection ,hence case rejected7	PROCEDURE NOT DONE . Patient treated conservativly.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.Patient ID and Ann2 are available.
66	T3001195504295	2019/108831	29210002A - 00	25000	Satpal Singh	As per query hospital not provide CSF REPORT hence rejected .7	as provide MDP mri/ct/ csf can be used so for dignosis MRI already provided so it is wrong rejection.	Rightly Rejected	After query, hospital has not provided the MDP document CSF report which is necessary for the booked package. Hence , Claim has been rightly rejected.
67	T1203195891202	2019/109044	19100002A - 13	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
68	T1203195891202	2019/109039	19100002A - 08	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
69	T2502195748052	2019/109059	19100002A - 07	750	Dinesh Kumar	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T2502195748052	2019/109054	19100002A - 02	750	Dinesh Kumar	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.
71	T2701195472020	2019/108828	29050011A - 00	6000	Chhinderpal Singh	as per rfp live pt. photo at the time and date of discharge not provide hence rejected.7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
72	T1203195891202	2019/109041	19100002A - 10	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
73	T1602195663554	2019/109046	19100002A - 00	750	Maliram Yadav	three times biometric details was not provided by the hospital hence rejected7	no need three time biometric because patient self verified.	Reopen & Pay	Reopen and Pay as Patient ID and Ann2 are available and reason for opting moic route is clear and Booked PKG is justified in available documents on portal.
74	T2502195748052	2019/109058	19100002A - 06	750	Dinesh Kumar	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Re-Open & Query	Without Query Rejected. Reopen and query for justification of booking this PKG when surgery was planned as per available documents on portal.
75	T2712185205255	2019/109065	19010184A - 00	21000	Sayar Devi	as per discharge summary blocked procedure not done hence rejected7	PROCEDURE DONE ACCORDING TO BOOK PACKAGE.	Rightly Rejected	Claim is Rightly Rejected as diagnosis is NHL and not liver cirrhosis so booked PKG is not justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
76	T3101195507324	2019/108833	29200003A - 01	1500	Virma	As per RFP live photo at the time of discharge is not provided, hence rejected. 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
77	T1203195891202	2019/109043	19100002A - 12	750	Rajesh	kindly clarify wht pt stay long in hospital as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
78	T2402195734089	2019/108812	19100002A - 00	750	Sandeep Singh	wrong package selection ,hence case rejected7	PROCEDURE NOT DONE . Patient treated conservativly.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.Patient ID and Ann2 are available.
79	T0801195306983	2019/109027	19100008A - 04	1500	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
80	T1802195676448	2019/108801	29160015A - 00	11000	Parveen Khanam	after query,hospital not provide clear chemo chart,rejected 7	CLEAR CHEMO CHART ALREADY PROVIDE.	Reopen & Pay	Reopen and pay as booked chemotherapy given so PKG is justified as per available documents on portal.
81	T2601195467497	2019/108824	19100002A - 00	750	Mala Ram Saini	hosp not provide lama discharge photo hence rejected7	ALREADY PROVIDED	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
82	T2012185139101	2019/108806	29200003A - 00	1500	Motya Devi	as per RFP pt live photos LAMA discharge not provided hence rejected 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
83	T1203195891202	2019/109032	19100002A - 01	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
84	T1203195891202	2019/109031	19100002A - 00	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
85	T2402195736791	2019/108818	29170073A - 00	4800	Bhanwari Devi	as this pkg meant for onco case hence rejected 7	ANY DEPARTMENT CAN TAKE ANY PACKAGE FROM BSBY PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
86	T3101195507324	2019/108832	29200003A - 00	1500	Virma	As per RFP live photo at the time of discharge is not provided, hence rejected. 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
87	T2802195776383	2019/108844	19100002A - 01	750	Suresh	as per provided discharge summery OT procedure which is not payable in general ward 7	procedure not done patient treated conservativly so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable. Patient ID and Ann2 are available.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
88	T1203195891202	2019/109042	19100002A - 11	750	Rajesh	as per treatment chart only tablet given 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
89	T0801195306983	2019/109025	19100008A - 02	1500	Rajesh Kumar	as per RFP , pt live photo at the time of discharge was not provided hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
90	T1602195661109	2019/108799	19100002A - 03	750	Ajit Yogi	As per RFP, live photo at the time of discharge is not provide .Hence rejected 7	claim can be submitted with in three day of actual discharge and live photo can take at the time of calim submission.	Rightly Rejected	Claim has been rightly rejected as patient stay is less than 24 hrs on this booked day.
91	T2512185185528	2019/108822	19100002A - 03	750	Prahalad Nath	hospital not provide live photo at time of LAMA hence rejected 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
92	T2702195763785	2019/109064	19100008A - 00	1500	Sahab Singh	Hospital not provide Annexure 1 claim has been rejected7	PREVIOUS BOOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
93	T2512185185528	2019/108820	19100002A - 01	750	Prahalad Nath	hospital not provide live photo at time of LAMA hence rejected 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
94	T2702195766170	2019/108829	29120007A - 00	5000	Iliyas	as procedure abandoned hence rejected.7	THIS PROCEDURE IS DONE SO IT IS WRONG REJECTION	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
95	T3112185235670	2019/108835	19100002A - 00	750	Nathu Lal Bairwa	Tid not generated with in one hour of admission hence rejected.7	previous tid not related to day care package. So it is wrong rejection.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
96	T1302195634335	2019/109045	19100002A - 00	750	Sohani	tid is not generated within an hour hence rejected.7	previous tid not related to day care package. So it is wrong rejection.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
97	T2502195740764	2019/109050	19010053A - 00	15000	Akhha Singh	As per RFP live photo at the time of admission is not provided, hence rejected. 7	live photo captured at the time of admission.	Reopen & Pay	Reopen and pay as Live Captured Admission Photo at time of admission date is available and booked Package is justified as per available documents.

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