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SMS Hospital Jaipur-Jaip248	

SMS Hospital Jaipur-Jaip248 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 08/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Rakesh Kumar Meena (jcoo-rshaa@gov.in)
- Dr Dinesh sharma (dinesh_ds@gmail.com)
- Dr Dinesh Sharma (bsbyria@gmail.com)
- Dr Suresh Gaur (BSBYSM&H@GMAIL.COM)

बैठक में **SMS Hospital Jaipur-Jaip248** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 144 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	126
2	Re-open & Query	0
3	Rightly Rejected	18

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 03/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 03/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 03/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC O RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1507197210271	2020/161722	19100002A - 00	750	Prakash Chand	Delayed query reply hence TID rejected7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
2	T1411198562955	2019/149191	19030043A - 00	18000	Ramkishan	wrong pkg selection7	PROCEDURE DONE ACCORDING TO BOOK PACKAGE SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
3	T1412198836001	2019/154460	29120015A - 00	54000	Chhoti Devi	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1409197895076	2019/154431	29060066A - 31	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
5	T1312198831955	2019/154392	29160053A - 00	48000	Somoti Devi	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
6	T1312198833380	2019/154799	19100002A - 00	750	Abdul Ajij	Tid not generated within one hour of admission hence rejected. 7	Previous book package not releted to day care package list so it is wrong package rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1501195367395	2019/154470	19100006A - 03	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
8	T1412198835482	2019/154456	29120007A - 00	5000	Bhawar Gurjar	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
9	T1405196516745	2020/160902	19030023A - 00	7500	Murari Lal	Delayed query reply hence TID rejected7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Rightly Rejected	Right rejection as booked package NOT justified due to LACK of clinical photos , Hnecce rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T1312198829457	2019/154390	29120016A - 00	78000	Rajendra Singh	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
11	T1411198559065	2019/148640	19100002A - 06	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
12	T1409197895076	2019/154402	29060066A - 01	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T1501195368799	2020/168290	29120047A - 00	112000	Shivalala	Query Reply after 15 days of Query given by analyser , hence rejected. 7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
14	T1507197205883	2019/138993	29140003A - 00	40000	Mahesh	as per documents decotication done but block Pleurectomy. so wrong package selected7	According to uploaded ot notes both package is same which is clearly mention ot notes so it is wrong rejection	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
15	T1312198831955	2019/154393	29160062A - 00	5000	Somoti Devi	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
16	T1412198842665	2020/155180	19030062A - 00	20000	Babulal verma	AS PER DOCUMENT THIS PKG. NOT JUSTIFY, HENCE REJECTED7	procedure done according to book package.	Rightly Rejected	Right rejection as booked package NOT justified , hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T1505196530158	2019/143341	29170033A - 00	14000	Shambhu Dayal Suman	as documents hospital not provide clear readable detail ot note according circular letter NO.202 hence rejected 7	IN GOVERNMENT HOSPITAL COMPANY CAN NOT REJECTED CASE FROM THIS REASON COMPLETE OT NOTES WITH PROPER FORMAT UPLOADED.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
18	T1408197546263	2019/136766	19100002A - 01	750	Mera Devi	HOSPITAL NOTprovide complete date wise treatment chart HENCE REJECTED7	treatment chart already provided so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
19	T1507197210271	2020/161723	19100002A - 01	750	Prakash Chand	Delayed query reply hence TID rejected7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T1409197895076	2019/154419	29060066A - 17	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
21	T1405196513815	2019/143392	29060055A - 00	150000	KANI	Death Summary / Death Certificate not provided.7	DOCUMENT CORRUPTED SO QUERY SHOULD BE GENERATED.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
22	T1412198843391	2019/154814	29120015A - 00	54000	Gulab	as TID for PTCA blocked after 12.12.19 after expire of policy hence rejected7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T1501195367395	2019/154473	19100007A - 02	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
24	T1410198233894	2019/154808	29160113A - 00	8000	Rameshvar Saini	Capecitabine not given so partial package not payable.7	procedure done according to book package.	Reopen & Pay	Reopen & pay for rest due amount 2000/- only as per uploaded & given package
25	T1409197895076	2019/154409	29060066A - 08	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
26	T1507197208683	2020/161720	29120070A - 00	20000	Mo Naved	delay query reply .hence rejected7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
27	T1412198835482	2019/154457	29120009A - 00	25000	Bhawar Gurjar	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
28	T1409197895076	2019/154403	29060066A - 02	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
29	T1312198828865	2019/154387	29120029A - 00	15000	Umaruddin	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
30	T1410198239789	2019/143339	19100002A - 00	750	Raghuveer Prasad Sharma	wrong package selection,HENCE REJECTED 7	PROCEDURE NOT DONE SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
31	T1501195367395	2019/154476	19100008A - 01	1500	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
32	T1409197895076	2019/154405	29060066A - 04	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
33	T1401209090605	2020/168287	29050009A - 00	24000	Radheshyam	Confirm that claimant beneficiary Bhamashah card and nfsa link is issued before 13-09-20197	Bsby card of(VKVZHHR) family issued on 15.12.2015 patient name Radheshyam mention on bsby card also aadhar card of the patient uploaded on portal. Date of Birth of patient 01.01.1967, Hence it is BSBY card link with nfsa before 13.09.2019.Clarificati on about TID modification	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T1412198843126	2020/161716	19100002A - 03	750	Radhacharan	HOSPITAL NOT justify why TID not generated with in 1hr of admission HENCE REJECTED 7	Tid generated with in time because here annexure 1 also uploaded so it is wrong rejection because tid can be generated with in 72 hour with this annexure1	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
35	T1501195367395	2019/154469	19100006A - 02	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can reject our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
36	T1411198559065	2019/148631	19100002A - 00	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
37	T1412198843233	2019/154810	29120009A - 00	25000	Phoolchand	as TID for PTCA blocked after 12.12.19 after expire of policy hence rejected7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
38	T1408197544352	2020/163517	29010035A - 00	30000	Ramakant	delayed query reply by hospital , hence case rejected 7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
39	T1412198843126	2020/161717	19100002A - 04	750	Radhacharan	HOSPITAL NOT justify why TID not generated with in 1hr of admission HENCE REJECTED 7	Tid genereated with in time because here annexure 1also uploaded so it is wrong rejection because tid can be generateed with in 72 hour with this annexure1	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T1409197895076	2019/154425	29060066A - 22	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
41	T1409197895076	2019/154423	29060066A - 20	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
42	T1501195367395	2019/154467	19100006A - 00	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
43	T1409197895076	2019/154401	29060066A - 00	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
44	T1409197895076	2019/154412	29060066A - 10	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
45	T1411198559065	2019/148637	19100002A - 09	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
46	T1401195362273	2020/160167	19030062A - 00	20000	Himanshi Saini	hospital query reply after 15 day 7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
47	T1402195639894	2019/136757	29160012A - 00	9000	Nitu Singh	As per documents descripancy in dr prescription diagnosis is CML and as per provided Diagnostic Report it is AML. 7	procedure done according to book package and doctor reply already uploaded.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
48	T1409197894737	2019/148677	29160011A - 00	60000	Mohammad Sami	Discharge ticket is incomplete as do not mention name of the patient, variation in chemo drugs mentioned in D/S & chemo chart enclosed. hence rejected.7	CLAIM REJECTED WITHOUT QUERY GENERATION FOR PARTICULAR DOCUMENT LIKE DISCHARGE SUMMARY SO IT IS WRONG REJECTION.	Rightly Rejected	Right rejection as LACK of Discharge summary , Hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
49	T1501195367395	2019/154477	19100008A - 02	1500	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
50	T1412198843233	2019/154811	29120016A - 00	78000	Phoolchand	as TID for PTCA blocked after 12.12.19 after expire of policy hence rejected7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
51	T1412185084476	2020/161709	29130017A - 00	20000	Tarachand	HOSPITAL NOT PROVIDE SEAL ,SIGN AND RMC NO. ON OT NOTES HENCE REJECTED7	no. need sign and seal RMC no. in governement hospital according to letter no.294	Reopen & Pay	Reopen & pay SETTLE for package -19030090 for amount of Rs:9,500/- only as per treatment given

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
52	T1412198843126	2020/161719	19100002A - 06	750	Radhacharan	HOSPITAL NOT justify why TID not generated with in 1hr of admission HENCE REJECTED 7	Tid generated with in time because here anexxure 1also uploaded so it is wrong rejection because tid can be generateed with in 72 hour with this anexxure1	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
53	T1501195367395	2019/154474	19100007A - 03	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
54	T1409197895076	2019/154404	29060066A - 03	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
55	T1312198830802	2019/154391	29120016A - 00	78000	Ruda Khan	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
56	T1409197895076	2019/154424	29060066A - 21	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
57	T1412198839114	2019/154461	29120007A - 00	5000	Mangi Devi	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
58	T1412198834968	2019/154453	29120016A - 00	78000	Mukesh	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
59	T1408197546263	2019/136767	19100002A - 02	750	Mera Devi	HOSPITAL NOTprovide complete date wise treatment chart HENCE REJECTED7	treatment chart already provided so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
60	T1404196212597	2019/154801	29130006A - 00	35000	Dauli	Hospital QUERY reply after 15 day so claim has been Rejected 7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
61	T1411198560665	2020/160168	19010178A - 00	4000	Chotu	this package is already pay in approval package7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Rightly Rejected	Right rejection as booked package already PAID , Hence rejected
62	T1412198843126	2020/161714	19100002A - 01	750	Radhacharan	HOSPITAL NOT justify why TID not generated with in 1hr of admission HENCE REJECTED 7	Tid genereated with in time because here annexure 1also uploaded so it is wrong rejection because tid can be generateed with in 72 hour with this annexure1	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
63	T1409197895076	2019/154417	29060066A - 15	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
64	T1411198559065	2019/148639	19100002A - 07	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
65	T1312198833918	2019/154398	29030023A - 00	10000	Dinesh Kumar	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
66	T1408197546263	2019/136770	19100002A - 04	750	Mera Devi	HOSPITAL NOTprovide complete date wise treatment chart HENCE REJECTED7	treatment chart already provided so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
67	T1409197895076	2019/154426	29060066A - 24	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
68	T1409197895076	2019/154422	29060066A - 19	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
69	T1501195367395	2019/154479	19100008A - 04	1500	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T1502195654235	2019/138418	29190005A - 00	30000	Chatur Singh	hospital not provide HPE report in support of diagnosis hence Rejected 7	In this case according to MDP hpe was not required. Clear discharge summary,Readable treatment chart , sems sticker and Detailed ot notes written by treating Dr. uploaded. Kindly settle this case.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
71	T1412198843126	2020/161713	19100002A - 00	750	Radhacharan	HOSPITAL NOT justify why TID not generated with in 1hr of admission HENCE REJECTED 7	Tid generated with in time because here annexure 1also uploaded so it is wrong rejection because tid can be generateed with in 72 hour with this annexure1	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
72	T1409197895076	2019/154427	29060066A - 26	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
73	T1412198836303	2020/168289	29130006A - 00	35000	Sadadam	included in below pkg7	both package is sepetate so and both performed so it should be paid seperatly so wrong rejection.	Rightly Rejected	Right rejection as booked package NOT justified , hence rejected
74	T1409197895076	2019/154432	29060066A - 34	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
75	T1507197210271	2020/161721	19100002A - 05	750	Prakash Chand	Delayed query reply hence TID rejected7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
76	T1410198236809	2019/154448	29050016A - 00	25000	Manju Devi	This package not payable for DONOR 7	THIS PROCEDURE CAN BE TAKEN BY ANY TYPE OF PATIENT SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
77	T1401195362273	2020/160166	19030037A - 00	13000	Himanshi Saini	hospital query reply after 15 day 7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Rightly Rejected	Right rejection as booked package NOT performed as per uploaded documents, Hence rejected
78	T1409197895076	2019/154434	29060066A - 36	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
79	T1312198828891	2019/154388	29120007A - 00	5000	Ramsahay Sharma	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
80	T1401209090605	2020/168288	29050043A - 00	100000	Radheshyam	Confirm that claimant beneficiary Bhamashah card and nfsa link is issued before 13-09-20197	Bsby card of(VKVZHHR) family issued on 15.12.2015 patient name Radheshyam mention on bsby card also aadhar card of the patient uploaded on portal. Date of Birth of patient 01.01.1967, Hence it is BSBY card link with nfsa before 13.09.2019. Clarification about TID modification	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
81	T1412198839114	2019/154462	29120015A - 00	54000	Mangi Devi	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD BE CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
82	T1501195367395	2019/154482	29120007A - 00	5000	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
83	T1312198832017	2019/154397	29120016A - 00	78000	Navin Kumar	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
84	T1409197895076	2019/154429	29060066A - 30	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
85	T1501195367395	2019/154484	29120049A - 00	157000	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
86	T1501195367395	2019/154471	19100007A - 00	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
87	T1409197895076	2019/154413	29060066A - 11	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
88	T1312198828467	2019/154372	29060066A - 01	8000	Shankar Lal	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
89	T1501195367395	2019/154481	19100008A - 05	1500	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
90	T1505196528194	2020/160171	29030005A - 00	21600	Kalpana	Query Reply after 15 days of Query given by analyser , hence rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Rightly Rejected	Right rejection as POST OP X ray NOT provided, Hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
91	T1411198559065	2019/148634	19100002A - 03	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
92	T1405196515557	2020/163516	29130017A - 00	20000	Suresh Chand Prajapat	Dlayed Query Reply Hence Case Rejected 7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
93	T1409197895076	2019/154415	29060066A - 13	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
94	T1411198559065	2019/148633	19100002A - 02	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
95	T1405196513815	2019/143393	29060065A - 00	15000	KANI	Death Summary / Death Certificate not provided.7	DOCUMENT CORRUPTED SO QUERY SHOULD BE GENERATED.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
96	T1409197895076	2019/154433	29060066A - 35	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
97	T1409197895076	2019/154418	29060066A - 16	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
98	T1409197895076	2019/154406	29060066A - 05	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
99	T1507197210271	2020/161725	19100002A - 03	750	Prakash Chand	Delayed query reply hence TID rejected7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
100	T1412198843126	2020/161715	19100002A - 02	750	Radhacharan	HOSPITAL NOT justify why TID not generated with in 1hr of admission HENCE REJECTED 7	Tid generated with in time because here annexure 1 also uploaded so it is wrong rejection because tid can be generated with in 72 hour with this annexure1	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
101	T1409197895076	2019/154407	29060066A - 06	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can reject our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
102	T1407197194527	2020/155179	29120095A - 00	65000	Sumer Singh	as pre op doppler\ CT angio not provided hence rejected7	PRE OPERATIVE CT SCAN UPLOADED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
103	T1501195367395	2019/154468	19100006A - 01	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
104	T1408197546263	2019/136765	19100002A - 00	750	Mera Devi	HOSPITAL NOTprovide complete date wise treatment chart HENCE REJECTED7	treatment chart already provided so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
105	T1409197895076	2019/154410	29060066A - 09	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
106	T1507197210271	2020/161724	19100002A - 02	750	Prakash Chand	Delayed query reply hence TID rejected7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
107	T1410198238433	2019/153651	29060061A - 00	80000	Santi Devi	As per enclosed procedure detail Craniotomy with lobectomy done, hence wrong pkg selection7	PROCEDURE DONE ACCORDING TO BOOK PACKAGE.	Reopen & Pay	Reopen & pay SETTLE for package -29060008 for amount of Rs:32,000/- only as per treatment given
108	T1409197895076	2019/154430	29060066A - 32	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
109	T1409197895076	2019/154408	29060066A - 07	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
110	T1507197211069	2019/154490	29060018A - 00	70000	Seeta Devi	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
111	T1410198240076	2019/143340	19100002A - 00	750	Buddhiprakash	wrong package selection,hence rejected 7	PROCEDURE NOT DONE SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
112	T1406196869139	2019/130103	29120032A - 00	65000	Gulab Devi	as pt. bhamashah card\ id proof not provided hence rejected7	ID PROFF ALREADY PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
113	T1407197194940	2019/143394	29060053A - 00	45000	Rajavir Singh	Detail O.T Notes not provided.7	CLAIM REJECTED WITHOUT QURY GENERATION.SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
114	T1408197540554	2019/138618	29160011A - 00	60000	Harendra	as per protocol -treatment chart with clear drugs name not provide. hence rejected7	PROCEDURE DONE ACCORDING TO BOOK PACKAGE SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay SETTLE for supportive therapy package Rs-5000/- only
115	T1412198835279	2019/154455	29120015A - 00	54000	Ghasi Ram	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
116	T1412198843126	2020/161718	19100002A - 05	750	Radhacharan	HOSPITAL NOT justify why TID not generated with in 1hr of admission HENCE REJECTED 7	Tid genereated with in time because here annexure 1also uploaded so it is wrong rejection because tid can be generateed with in 72 hour with this annexure1	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
117	T1501195367395	2019/154475	19100008A - 00	1500	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
118	T1409197895076	2019/154414	29060066A - 12	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
119	T1507197210271	2020/161726	19100002A - 04	750	Prakash Chand	Delayed query reply hence TID rejected7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
120	T1412198834968	2019/154452	29120007A - 00	5000	Mukesh	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
121	T1406196867358	2019/136763	29050017A - 00	32000	Rewant Ram	As per discharge summary diagnosis for Renal donor so this package not payable . 7	nephrectomy done according to uploaded ot notes.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
122	T1412185090460	2020/161710	19130002A - 00	15000	HARISH CHAND	Live photo at the time of admission and discharge not found. Also clinical photos not submitted by hospital. Whatsapp images found not valid. 7	admission and discharge time patient photo is live so it is wrong rejection.	Rightly Rejected	Right rejection as per LIVE DOD pic not provided , hence rejected
123	T1412198835279	2019/154454	29120007A - 00	5000	Ghasi Ram	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
124	T1501195367395	2019/154472	19100007A - 01	750	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 reminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
125	T1411198559065	2019/148635	19100002A - 04	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
126	T1412198836001	2019/154459	29120007A - 00	5000	Chhoti Devi	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
127	T1412198843343	2019/154812	29120015A - 00	54000	Abdul Vaheed	as TID for PTCA blocked after 12.12.19 after expire of policy hence rejected7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
128	T1501195367395	2019/154478	19100008A - 03	1500	Banshi Singh Shekhaeat	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
129	T1312198832017	2019/154396	29120009A - 00	25000	Navin Kumar	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
130	T1408197546263	2019/136769	19100002A - 03	750	Mera Devi	HOSPITAL NOT provide complete date wise treatment chart HENCE REJECTED7	treatment chart already provided so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
131	T1506196880369	2019/143342	29210004A - 00	15000	Rajveer Singh	No discharge summary has been provided by hospital hence rejected7	CLAIM REJECTED WITHOUT QUERY GENERATION.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
132	T1412198835482	2019/154458	29120016A - 00	78000	Bhawar Gurjar	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
133	T1409197895076	2019/154421	29060066A - 18	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guideline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
134	T1312198834496	2019/154800	29120016A - 00	78000	Suman Bhardawaj	as TID for PTCA blocked after 12.12.19 after expire of policy hence rejected7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTERED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
135	T1411198564423	2019/154449	19010171A - 00	18000	Omprakash Saini	AS PER PROVIDE DISCHARGE SUMMERY PATIENT ADMITTED ON 10-Nov-19 & ADMISSION TIME PHOTO IS 14-Nov-19 SO LIVE PHOTO NOT PROVIDE SO CLAIM REJECTED 7	ADMISSION DATE IS 14.11.19 ACCORDING TO ADMISSION TICKET SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen & pay SETTLE for package -19080007 for amount of Rs:17,000/- only as per treatment given
136	T1411198556258	2019/148714	39070005A - 00	6000	Moti Lal	verify the thumb imp. of pt. with name & signature of patient's attendant on annexure 6. 7	Claim rejected without query generation.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
137	T1411198559065	2019/148632	19100002A - 01	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
138	T1407197198929	2019/154400	19030017A - 00	15000	Pavan	Delayed query reply hence rejected7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
139	T1411198559065	2019/148636	19100002A - 05	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
140	T1409197895076	2019/154416	29060066A - 14	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
141	T1312198829457	2019/154389	29120007A - 00	5000	Rajendra Singh	change of package without justification and prior approval and after expiry of policy period 7	CLAIM REJECTED WITHOUT QUERY GENERATION AND THIS CASE IS REGISTRED WITH IN POLICY YEAR SO IT IS WRONG REJECTION BECAUSE THIS CASE WOULD B CONSIDER IN POLICY YEAR.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
142	T1411198559065	2019/148638	19100002A - 08	750	Om Prakash Jat	As Per RFP Hospital Not Provide Live Photo At The Time Of Lama,Hence Rejected 7	ACCORDING TO GIVEN GUIDLINE LAMA CONSENT WITH ANEXXURE 7 AND PHOTO UPLOADED SO THIS IS WRONG REJECTION BECAUSE NO NEED OF LIVE PHOTO IN THE CAES OF LAMA.	Rightly Rejected	Right rejection as booked package NOT justified by uploaded documents ,Hence rejected
143	T1401195357784	2020/175232	29060013A - 00	40000	Tina Kanwar	Delayed query reply hence claim rejected. 7	query rais on 3 marach from company and hospital replied on 6 march so it is wrong rejection. because query replied within time.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital
144	T1409197895076	2019/154428	29060066A - 28	8000	Dilip Kumar	Delayed query reply hence claim rejected.7	It is not reason the reason of rejection because company should be provided atleast 2 remminder but it was not done company can rejecte our case only 6 reason according to guidline so it is wrong rejection.	Reopen & Pay	Reopen & pay as booked package documents provided by hospital

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