

F (9) Rejection Appeal-I 2 2 73

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2 GBH General Hospital -Udai 333

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F (9) Rejection Appeal-I 2 2 73

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F	(9) Rejection Appeal-I	2	2	73	26	2	2
GBH General Hospital -Udai				333			

GBH General Hospital -Udai1333 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 03/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Rakesh Kumar Meena (jceo-rshaa@gov in)
 - DR RAKESH KUMAR MEENA (RAKESHMEENABHMS@GMAIL COM)
 - dr mohindra (mohi gujral@gmail com)
- बैठक में **GBH General Hospital -Udai1333** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 17 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	11
2	Re-open & Query	0
3	Rightly Rejected	6

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(CEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0509197792637	2019/141217	19100008A - 00	1500	Rodi Meena	as per provide bt sticker no issue no. & bt bag no. & date of issue of bt on compatibility sticker & sticker is not match so claim rejected 7	REQUIRED ALL DETAILS ARE AVAILABLE ON BT STICKERS. REOPEN THE CASE.	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
2	T0608197461156	2019/139132	29160095A - 00	20000	Shanti Das	hospital not KIndly provide HPE report.rejected7	AS per provided ct scan & MRI scan report impression shown hpe report not necessary for treatment. reopen the case.	Rightly Rejected	Right rejection as booked package as per uploaded documents NOT justified , hence rejected
3	T0608197457061	2019/133494	19100002A - 03	750	Mohan Rawat	Hospital not provide discharge date live photo hence Rejected 7	AT THE TIME OF DISCHARGE LIVE CAPTURE PHOTO WITH DATE & TIME IS AVAILABLE. REOPEN THE CASE	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
4	T0705196440164	2019/134788	29180009A - 00	90000	Narayan Lal Prajapat	Pkg blocked for IMRT, as per RT chart enclosed IGRT done, given justification for same is not valid as pt wallet tertiary amount is still 67500/- remained. Hence rejected. 7	AT THE TIME OF ADMISSION PATIENT WALLET AMOUNT NOT SUFFICIENT FOR IGRT SO WE BLOCKED IMRT PACKAGE BUT WE GIVEN UPPER IGRT TREATMENT FOR BEST & REQUIRED TREATMENT FOR PATIENT.	Rightly Rejected	Right rejection as booked package as per uploaded documents NOT justified , hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T0710198159028	2019/151069	29030009A - 00	20000	Rajiya Sultana	Post op x ray film not provided, mandatory as per MDP. hence rejected.7	AS PER MDP POST TREATMENT CT SCAN REPORT PROVIDED AT THE TIME OF DISCHARGE. WRONG REJECTION REOPEN THE CASE.	Rightly Rejected	Right reejection as per uploaded documents booked package POST-OP documents not provided & DISCREPANCY in provided notes , hence rejected
6	T0509197792637	2019/141218	19100008A - 01	1500	Rodi Meena	as per provide bt sticker no issue no. & bt bag no. & date of issue of bt on compatibility sticker & sticker is not match so claim rejected 7	REQUIRED ALL DETAILS ARE AVAILABLE ON BT STICKERS. REOPEN THE CASE.	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
7	T0709197819188	2019/141219	19030019A - 00	12000	prem singh	treating doctor's seal & sign not seen on ot notes & dis summary. Hence rejected 7	Treating doctor sign and seal available on Discharge summary and OT notes. Reopen the case.	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
8	T0607197108885	2019/132382	19030065A - 00	10000	Ram Lal	mandatory pre and post op x ray films not provided ,hence case rejected7	WRONG REJECTION, PRE & POST X-RAY REPORT ATTACHED AT THE TIME OF DISCHARGE AS PER MDP. REOPEN THE CASE .	Rightly Rejected	Right rejection as booked package NOT justified & treated illness different , hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T0608197457061	2019/133490	19100002A - 00	750	Mohan Rawat	Hospital not provide discharge date live photo hence Rejected 7	AT THE TIME OF DISCHARGE LIVE CAPTURE PHOTO WITH DATE & TIME IS AVAILABLE. REOPEN THE CASE	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
10	T0710198159028	2019/151070	29060058A - 00	80000	Rajiya Sultana	Post op x ray film not provided, mandatory as per MDP. hence rejected.7	AS PER MDP POST TREATMENT CT SCAN REPORT PROVIDED AT THE TIME OF DISCHARGE. WRONG REJECTION REOPEN THE CASE.	Rightly Rejected	Right reejection as per uploaded documents booked package POST-OP documents not provided & DISCREPANCY in provided notes , hence rejected
11	T0709197819188	2019/141220	19030120A - 00	18000	prem singh	treating doctor's seal & sign not seen on ot notes & dis summary. Hence rejected 7	Treating doctor sign and seal available on Discharge summary and OT notes. Reopen the case.	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
12	T0507197095285	2019/133497	29160116A - 00	5000	Rukamani Devi	hospital not provide Tt CHART IN SUPPORT OF BLOCKED 7	DATE WISE TREATMENT CHART PROVIDED AT THE TIME OF CLAIM SUBMISSION. REOPEN THE CASE.	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0608197457061	2019/133496	19100002A - 05	750	Mohan Rawat	Hospital not provide discharge date live photo hence Rejected 7	AT THE TIME OF DISCHARGE LIVE CAPTURE PHOTO WITH DATE & TIME IS AVAILABLE. REOPEN THE CASE	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
14	T0607197108885	2019/132381	19030062A - 00	20000	Ram Lal	mandatory pre and post op x ray films not provided ,hence case rejected7	WRONG REJECTION, PRE & POST X-RAY REPORT ATTACHED AT THE TIME OF DISCHARGE AR PER MDP. REOPEN THE CASE .	Rightly Rejected	Right rejection as booked package NOT justified & treated illness different , hence rejected
15	T0608197457061	2019/133495	19100002A - 04	750	Mohan Rawat	Hospital not provide discharge date live photo hence Rejected 7	AT THE TIME OF DISCHARGE LIVE CAPTURE PHOTO WITH DATE & TIME IS AVAILABLE. REOPEN THE CASE	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital
16	T0608197457061	2019/133492	19100002A - 01	750	Mohan Rawat	Hospital not provide discharge date live photo hence Rejected 7	AT THE TIME OF DISCHARGE LIVE CAPTURE PHOTO WITH DATE & TIME IS AVAILABLE. REOPEN THE CASE	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T0608197457061	2019/133493	19100002A - 02	750	Mohan Rawat	Hospital not provide discharge date live photo hence Rejected 7	AT THE TIME OF DISCHARGE LIVE CAPTURE PHOTO WITH DATE & TIME IS AVAILABLE. REOPEN THE CASE	Reopen & Pay	Reopen & pay as documents for booked package provided by Hospital

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