

F 8() Rejection Appeal-I 2 2 7

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SMS Hospital Jaipur-Jaip248	

SMS Hospital Jaipur-Jaip248 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (mo bsbyraj@gmail com)
- Dr Aabida Khatoon (bsbynia@gmail com)
- Sh Jaipal Meena (ms smshospital@gmail com)
- Dr Suresh Gaur (BSBYSMSH@GMAIL COM)
- Sh Ravi Mishra (m s smshospital@gmail com)

बैठक में **SMS Hospital Jaipur-Jaip248** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 112 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	91
2	Re-open & Query	9
3	Rightly Rejected	12

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 28/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 28/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 28/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1203195887254	2019/115630	19040011A - 00	10000	asha devi	as block pkg is meant for gyne procedures and as per diagnosis given and history no indication for blocking and need of this pkg provided hence rejected 7	no other separate package for Salpingo Oophorectomy laproscopic process done so it is wrong package rejection	Re-Open & Query	Without Query Rejected. Reopen and query for Investigations supporting the diagnosis and procedure done and indication and justification for booking this PKG. .
2	T2004196265521	2019/116070	19100002A - 07	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
3	T2204196288410	2019/117480	19100002A - 03	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
4	T1103195879150	2019/115682	19100002A - 01	750	Manti Devi Meena	TID NOT GENERATE WITHIN 1 HR. OF ADMISSION HENCE REJECTED7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
5	T2004196265521	2019/116098	19100002A - 25	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T2204196288410	2019/117498	19100002A - 18	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
7	T2803196042867	2019/115674	19100002A - 01	750	Jamal	hospital not provide lama time discharge photo rejected 7	lama consent already provided so no need of live photo	Re-Open & Query	Without Query Rejected. Reopen and query for Investigations supporting the diagnosis and procedure done and indication and justification for booking this PKG. .
8	T2004196265521	2019/116075	19100002A - 12	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
9	T3003196064293	2019/115665	19100002A - 02	750	pokhar mal	tid not generated within 1 hr of admission of pt hence claim rejected 7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
10	T2004196265521	2019/116089	19100002A - 34	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
11	T2204196288410	2019/117486	19100002A - 09	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T2204196288410	2019/117478	19100002A - 01	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
13	T1103195879150	2019/115683	19100002A - 02	750	Manti Devi Meena	TID NOT GENERATE WITHIN 1 HR. OF ADMISSION HENCE REJECTED7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
14	T2004196265521	2019/116063	19100002A - 00	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
15	T2803196042867	2019/115675	19100002A - 02	750	Jamal	hospital not provide lama time discharge photo rejcted 7	lama consent already provided so no need of live photo	Re-Open & Query	Without Query Rejected. Reopen and query for Investigations supporting the diagnosis and procedure done and indication and justification for booking this PKG. .
16	T1603195928278	2019/116055	29210002A - 00	25000	Radheshyam	hospital not provided clear discharge summery rejcted7	claim rejected without query generation for particular document.	Re-Open & Query	Without Query Rejected. Reopen and query for clearly readable Discharge summary and progressive CSF Examinations reports supporting the diagnosis and treatment done and indication and justification for booking this PKG. .
17	T2004196265521	2019/116079	19100002A - 16	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
18	T0104196083367	2019/111833	19100008A - 00	1500	Munni Devi	bt sticker is not provided hence rejected7	wrong rejection already provided	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.
19	T2004196265521	2019/116102	19100002A - 21	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
20	T2004196265521	2019/116087	19100002A - 36	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
21	T2803196042867	2019/115676	19100002A - 03	750	Jamal	hospital not provide lama time discharge photo rejcted 7	lama consent already provided so no need of live photo	Re-Open & Query	Without Query Rejected. Reopen and query for Investigations supporting the diagnosis and procedure done and indication and justification for booking this PKG. .
22	T2004196265521	2019/116100	19100002A - 23	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
23	T2004196265521	2019/116094	19100002A - 29	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
24	T0403195808959	2019/115694	29060053A - 01	45000	GOPAL PRASAD	This package is cover with above package7	this surgery perform 3 level according to doctor clarification so it is wrong rejection and both package should be paid seperatly.	Rightly Rejected	Claim is Rightly Rejected as per OT Notes booked PKG is done at only one level (dorsal) which is already paid.
25	T0702195581749	2019/112240	19010108A - 00	13000	Suresh Singh	As per provided USg report gallbladder findings are normal do wrong pkg selection and case is rejected as in discrepancy 7	PROCEDURE DONE ACCORDING TO BOOK PACKAGE.	Re-Open & Query	Without Query Rejected. Reopen and query for Investigations supporting the diagnosis done and indication and justification for booking this PKG. .
26	T2004196265521	2019/116083	19100002A - 20	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
27	T2004196265521	2019/116066	19100002A - 03	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
28	T2004196265521	2019/116092	19100002A - 31	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
29	T3003196065516	2019/115689	19100002A - 03	750	Anurag Vyas	LAMA TIME DISCHARGE LIVE PT. PHOTO NOT PROVIDED HENCE REJECTED7	lama consent already provided so no need of live photo	Rightly Rejected	Claim has been rightly rejected as patient stay is less than 24 hrs on this booked day.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T2004196265521	2019/116082	19100002A - 19	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
31	T2204196288410	2019/117494	19100002A - 17	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
32	T2903196054438	2019/115670	19100002A - 01	750	sayari	AS PER RFP LIVE PHOTO OF THE PATIENT AT THE TIME OF LAMA HENCE REJECTED7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
33	T0703195844041	2019/116050	29100008A - 00	35000	Arjun Singh	Valid photo id proof of the patient is not provided hence Rejected7	id proff already provided. So it is wrong rejection.	Reopen & Pay	Reopen and pay as ID Proof is available and booked PKG is justified as per available documents on portal.
34	T2204196288410	2019/117485	19100002A - 08	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
35	T1103195879150	2019/115684	19100002A - 03	750	Manti Devi Meena	TID NOT GENERATE WITHIN 1 HR. OF ADMISSION HENCE REJECTED7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
36	T2004196265521	2019/116068	19100002A - 05	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
37	T2803196042867	2019/115673	19100002A - 00	750	Jamal	hospital not provide lama time discharge photo rejected 7	lama consent already provided so no need of live photo	Re-Open & Query	Without Query Rejected. Reopen and query for Investigations supporting the diagnosis and procedure done and indication and justification for booking this PKG. .
38	T2004196265521	2019/116064	19100002A - 01	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
39	T2204196288410	2019/117495	19100002A - 19	750	ghanshyam	kindly clarify why pt stay long in hospital as per treatment chart only oral medicine given7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
40	T0202195532706	2019/111549	19100002A - 00	750	Akash	hospital not provide lama time photo 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
41	T2004196265521	2019/116088	19100002A - 35	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
42	T2204196288410	2019/117492	19100002A - 15	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
43	T3003196064293	2019/115664	19100002A - 00	750	pokhar mal	tid not generated within 1 hr of admission of pt hence claim rejected 7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
44	T2204196288410	2019/117497	19100002A - 20	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
45	T2204196288410	2019/117479	19100002A - 02	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
46	T1903195960676	2019/115631	29200003A - 00	1500	Santosh	After query proper HD chart ,Double Lumen HD Catheter sticker not provide hence rejected 7	hd chart already provided so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
47	T2204196288410	2019/117483	19100002A - 06	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
48	T2004196265521	2019/116081	19100002A - 18	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
49	T2903196054438	2019/115669	19100002A - 00	750	sayari	AS PER RFP LIVE PHOTO OF THE PATIENT AT THE TIME OF LAMA HENCE REJECTED7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
50	T2004196265521	2019/116080	19100002A - 17	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
51	T2903196053600	2019/115678	19100008A - 00	1500	Firoj	BT sticker not provide by hospital hence claim rejected7	BT sticker already provided	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.
52	T2004196265521	2019/116069	19100002A - 06	750	Sheela kanwar	kindly clarify why pt stay long in hospital as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
53	T2204196288410	2019/117489	19100002A - 12	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
54	T0703195843196	2019/115672	29050011A - 00	6000	Rashi	patient id proof not provided by hospital hence rejected7	ID PROFF ALREADY PROVIDED	Reopen & Pay	Reopen and pay as ID Proof is available and booked PKG is justified as per available documents on portal.
55	T2004196265521	2019/116074	19100002A - 11	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
56	T2004196265521	2019/116071	19100002A - 08	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
57	T2004196265521	2019/116090	19100002A - 33	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
58	T2204196288410	2019/117491	19100002A - 14	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
59	T2204196288410	2019/117490	19100002A - 13	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
60	T2204196288410	2019/117499	19100002A - 22	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
61	T2004196265521	2019/116091	19100002A - 32	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
62	T1204196190699	2019/115635	19100007A - 00	750	NARANGI DEVI	After query not provide PRC & FFP bag sticker hence rejected 7	sticker already provided	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
63	T2203195974805	2019/115680	19010108A - 00	13000	Dwarika Prasad	after Reminder 1-hospital not provide Detail OT notes as per circular no.1008 {91NHM/BSBY/2018-19}/202 DATED 27/2/197	COMPLETE OT NOTES WITH REG.NO OF DOCTOR ALREADY PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as OT Notes is available and booked PKG is justified as per available documents on portal.
64	T2204196288410	2019/117496	19100002A - 21	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
65	T3003196065516	2019/115688	19100002A - 02	750	Anurag Vyas	LAMA TIME DISCHARGE LIVE PT. PHOTO NOT PROVIDED HENCE REJECTED7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
66	T2004196265521	2019/116101	19100002A - 22	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
67	T0903195859971	2019/115691	29190005A - 00	30000	Mooli Devi	after query hospital not provide detailed ot notes7	OT notes mention with sems sticker so it is wrong rejection.	Reopen & Pay	Reopen and pay as OT Notes is available and booked PKG is justified as per available documents on portal.
68	T2004196265521	2019/116096	19100002A - 27	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
69	T0403195808959	2019/115695	29060053A - 02	45000	GOPAL PRASAD	This package is cover with above package7	this surgery perform 3 level according to doctor clarification so it is wrong rejection and both package should be paid seperatly.	Rightly Rejected	Claim is Rightly Rejected as per OT Notes booked PKG is done at only one level (dorsal) which is already paid.
70	T0903195854152	2019/115634	29060066A - 01	8000	abdul salim	patients id is not provided hence rejected7	id proff already provided	Reopen & Pay	Reopen and pay as ID Proof is available and booked PKG is justified as per available documents on portal.
71	T1402195638259	2019/112243	29120091A - 00	20000	Rameshwar	as per CT report & query reply blocked package is not justified hence claim rejected 7	wrong rejeion procedure done according to book package.	Reopen & Pay	Reopen and pay as clot removed as per OT notes and booked PKG is justified as per available documents on portal.
72	T2004196265521	2019/116099	19100002A - 24	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
73	T2903196053600	2019/115679	19100008A - 01	1500	Firoj	BT sticker not provide by hospital hence claim rejected7	BT sticker already provided	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.
74	T3003196065516	2019/115690	19100002A - 04	750	Anurag Vyas	LAMA TIME DISCHARGE LIVE PT. PHOTO NOT PROVIDED HENCE REJECTED7	lama consent already provided so no need of live photo	Rightly Rejected	Claim is Rightly Rejected as additional day is booked so not payable.
75	T1203195891030	2019/115629	19050021A - 00	10500	Keshar Devi	after query hospital not provide detail ot notes according circular letter no.202 date 27-02-2019 hence rejected7	ot notes already provided in correct form so it is wrong rejection.	Reopen & Pay	Reopen and pay as OT Notes is available and booked PKG is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
76	T2303195989271	2019/115668	19100008A - 00	1500	Datar Singh	as oer documents hospital not clear BT sticker ,hence case rejected7	BT sticker already provided	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.
77	T0603195833344	2019/117465	29120005A - 00	28000	Arun	Already paid in above approved pkg, hence rejected. 7	DR CLARIFICATION ABOUT specific indication for code 29120005 along with its complete procedure detail ,CLINICAL PHOTO UPLOADED. THERE IS NO SEPARATE balloon sticker AVAILABLE ACCORDING TO TREATING DR. KINDLY SETTLE THIS CASE.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
78	T1103195879150	2019/115681	19100002A - 00	750	Manti Devi Meena	TID NOT GENERATE WITHIN 1 HR. OF ADMISSION HENCE REJECTED7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
79	T1103195879150	2019/115685	19100002A - 04	750	Manti Devi Meena	TID NOT GENERATE WITHIN 1 HR. OF ADMISSION HENCE REJECTED7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.

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1	2	3	4	5	6	7	8	9	10
80	T2004196265521	2019/116065	19100002A - 02	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
81	T2004196265521	2019/116084	19100002A - 38	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
82	T2204196288410	2019/117477	19100002A - 00	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
83	T2004196265521	2019/116095	19100002A - 28	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
84	T3003196064293	2019/115666	19100002A - 01	750	pokhar mal	tid not generated within 1 hr of admission of pt hence claim rejected 7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
85	T2004196265521	2019/116077	19100002A - 14	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
86	T1903195960676	2019/115632	29200004A - 00	3500	Santosh	After query proper HD chart ,Double Lumen HD Catheter sticker not provide hence rejected 7	DOCTORS CLARIFICATION ALREADY PROVIDED OS IT IS WROG RJECTION. Catherization process done so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
87	T0903195854152	2019/115633	29060066A - 00	8000	abdul salim	patients id is not provided hence rejected7	id proff already provided.	Reopen & Pay	Reopen and pay as ID Proof is available and booked PKG is justified as per available documents on portal.
88	T2004196265521	2019/116097	19100002A - 26	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
89	T2204196288410	2019/117493	19100002A - 16	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
90	T1604196232024	2019/116057	29160007A - 00	60000	Pradeep Kumar Pathak	this pkg already paid under TID T3003196062158 hence rejected 7	AML DURG GIVEN TO PATIENT SO THIS CASE IS LIBLE TO CLAIM.	Re-Open & Query	Without Query Rejected. Reopen and query for justification for booking this PKG when already done before 15 days in TID dated 30-03-19.
91	T2004196265521	2019/116067	19100002A - 04	750	Sheela kanwar	kindly clarify why pt stay long in hospital as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
92	T2204196288410	2019/117482	19100002A - 05	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
93	T1204196190699	2019/115636	19100008A - 00	1500	NARANGI DEVI	After query not provide PRC & FFP bag sticker hence rejected 7	sticker already provided	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.
94	T1903195957855	2019/116058	29190005A - 00	30000	seema devi	as after query hospital not provided biopsy as block pkg is for malignancies which is not diagnosed hence rejected 7	ACCORDING TO GIVEN MDP BIOPSY NOT MUST AND REPORT WAS AWAITED AT THE TIME OF QUERY. SO IT IS WRONG REASON OF REJECTION.	Rightly Rejected	Claim is Rightly Rejected as no investigations are available to support the diagnosis of malignancy so booked PKG is not justified as per available documents on portal.
95	T2004196265521	2019/116086	19100002A - 37	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
96	T0202195532706	2019/111550	19100002A - 01	750	Akash	hospital not provide lama time photo 7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
97	T1503195922996	2019/116051	19030080A - 00	12500	Sunita	AS PER DOCUMENTS WRONG PACKAGE SELECTION HENCE REJECTED7	wrong rejection procedure done according to book package.	Rightly Rejected	Claim is Rightly Rejected due to wrong PKG selection as PKG of TBW Patella is booked and PKG of patellectomy is done as per available OT Notes.

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1	2	3	4	5	6	7	8	9	10
98	T2004196265521	2019/116093	19100002A - 30	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
99	T1903195961206	2019/115692	19100008A - 00	1500	Om Prakash Meena	As per document BT sticker not provide by hospital 7	blood sticker already provided so it is wrong rejection.	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.
100	T2204196288410	2019/117481	19100002A - 04	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
101	T2803196042867	2019/115677	19100002A - 04	750	Jamal	hospital not provide lama time discharge photo rejected 7	lama consent already provided so no need of live photo	Re-Open & Query	Without Query Rejected. Reopen and query for Investigations supporting the diagnosis and procedure done and indication and justification for booking this PKG. .
102	T2004196265521	2019/116076	19100002A - 13	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
103	T1204196190699	2019/115637	19100008A - 01	1500	NARANGI DEVI	After query not provide PRC & FFP bag sticker hence rejected 7	sticker already provided	Reopen & Pay	Reopen and pay as BT Sticker is available and booked PKG is justified as per available documents on portal.
104	T2004196265521	2019/116072	19100002A - 09	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
105	T3003196065516	2019/115686	19100002A - 00	750	Anurag Vyas	LAMA TIME DISCHARGE LIVE PT. PHOTO NOT PROVIDED HENCE REJECTED7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
106	T0703195843196	2019/115671	29050008A - 00	25000	Rashi	patient id proof not provided by hospital hence rejected7	ID PROFF ALREADY PROVIDED	Reopen & Pay	Reopen and pay as ID Proof is available and booked PKG is justified as per available documents on portal.
107	T2204196288410	2019/117488	19100002A - 11	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
108	T2004196265521	2019/116078	19100002A - 15	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
109	T2004196265521	2019/116073	19100002A - 10	750	Sheela kanwar	as per treatment chart only oral medicine given7	DATEWISE TREATMENT CHART ALREDY PROVIDED so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
110	T2204196288410	2019/117484	19100002A - 07	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
111	T3003196065516	2019/115687	19100002A - 01	750	Anurag Vyas	LAMA TIME DISCHARGE LIVE PT. PHOTO NOT PROVIDED HENCE REJECTED7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
112	T2204196288410	2019/117487	19100002A - 10	750	ghanshyam	query reply not justify prolong medication is not justify7	PATIENT ADMITTED LONG STAY FOR REHABILITATION PURPPATIENT ADMITTED LONG STAY FOR REHABILITATION PURPOSEOSE	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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