

F 8(9) Rejection Appeal-I 2 2

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Dr Pawan Eye Hospital Research Centre-Sawa8 7	

Dr Pawan Eye Hospital Research Centre-Sawa817 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr rajeev kumar jangir (jangirrajeev@gmail com)
- Dr Lalit Kataria (lalitkatariaabnms@gmail com)
- Abhishek Shrivastav (drpawaneyehospital@gmail com)

बैठक में **Dr Pawan Eye Hospital Research Centre-Sawa817** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 15 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	2
2	Re-open & Query	0
3	Rightly Rejected	13

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CE RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1003195868829	2019/118525	19020035A - 00	9000	Laddulal Mali	TID not generated with in 1 hour. 7	Dear Sir/MAM Saame Time Tid Generated But Case Will Be rejected	Reopen & Pay	booked package is justified hence payable
2	T0301181973470	2018/029018	19070065A - 00	3500	Gulab Devi	hospital not provide annexure 2 ,hence case rejected7	pt.id proof and all reletedv documents attached but case will be rejected	Rightly Rejected	booked package is not justified hence not payable
3	T1408197542118	2019/134408	19070061A - 00	1000	Liyakat Ali	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	Attached Clear Showing Photo& port marks with face of patient.	Rightly Rejected	booked package is not justified hence not payable
4	T1803182485996	2018/029001	19020035A - 00	9000	Kailashi Bai	pt id proof not given hence rejected7	query was endoscopy report.and case rejected pt.id proof.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document __clear xray__ which is necessary for the booked package. Hence , Claim has been rightly rejected.
5	T1408197542118	2019/134407	19070060A - 00	2000	Liyakat Ali	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	Attached Clear Showing Photo& port marks with face of patient.	Rightly Rejected	booked package is not justified hence not payable
6	T0301181973470	2018/029016	19070062A - 00	5000	Gulab Devi	hospital not provide annexure 2 ,hence case rejected7	pt.id proof and all reletedv documents attached but case will be rejected	Rightly Rejected	booked package is not justified hence not payable
7	T1408197542118	2019/134406	19070027A - 00	15000	Liyakat Ali	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	Attached Clear Showing Photo& port marks with face of patient.	Reopen & Pay	booked package is justified hence payable



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T1003195869128	2019/117074	19020035A - 00	9000	Surti Devi	After query Clear x-ray film not provided hence rejected.7	I have done clear x-ray Report but case will be rejected	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document _clear xray_____ which is necessary for the booked package. Hence , Claim has been rightly rejected.
9	T1003195868865	2019/117073	19020035A - 00	9000	Gangabishan	clear x-ray film not provided hence rejected.7	I Have Done Clear X-Ray Report But Case Will be rejected.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document clear xray_____ which is necessary for the booked package. Hence , Claim has been rightly rejected.
10	T0402182166937	2018/031990	19020035A - 00	9000	Ramkesh Meena	after query annexure 2 not provided hence rejected7	Attached Pt.Id Proof.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document clear xray_____ which is necessary for the booked package. Hence , Claim has been rightly rejected.
11	T1003195868513	2019/117076	19020035A - 00	9000	Bhuri Bano	After query Clear x-ray film not provided hence rejected.7	I have done clear x-ray report but case will be rejected	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document clear xray_____ which is necessary for the booked package. Hence , Claim has been rightly rejected.
12	T0301181973470	2018/029014	19070061A - 00	1000	Gulab Devi	hospital not provide annexure 2 ,hence case rejected7	pt.id proof and all reletedv documents attached but case will be rejected	Rightly Rejected	booked package is not justified hence not payable
13	T0301181973470	2018/029013	19070060A - 00	2000	Gulab Devi	hospital not provide annexure 2 ,hence case rejected7	pt.id proof and all reletedv documents attached but case will be rejected	Rightly Rejected	booked package is not justified hence not payable
14	T1712171900848	2018/031994	19020035A - 00	9000	Kamlesh	After query hospital not provide Annexure 2 At the time of discharge.7	Pt.Id Proof.Attached.	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document _clear xray_____ which is necessary for the booked package. Hence , Claim has been rightly rejected.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T1408197542118	2019/134409	19070062A - 00	5000	Liyakat Ali	after reminder the ,clear showing clinical photo of port or port marks with face of patient is not provided hence not payable 7	Attached Clear Showing Photo& port marks with face of patient.	Rightly Rejected	booked package is not justified hence not payable

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