

F 8(9) Rejection Appeal-I 2 2 6

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SMS Hospital Jaipur-Jaip248	

SMS Hospital Jaipur-Jaip248 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 01/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (mo bsbyraj@gmail com)
- Dr Aabida Khatoon (bsbynia@gmail com)
- Dr Suresh Gaur (BSBYSMSH@GMAIL COM)
- Sh Jaipal Meena (ms smshospital@gmail com)
- Sh Ravi Mishra (m s smshospital@gmail com)

बैठक में **SMS Hospital Jaipur-Jaip248** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 104 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	73
2	Re-open & Query	0
3	Rightly Rejected	31

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 28/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 28/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 28/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T3004196369969	2019/120803	29210001A - 00	25000	Dharam Chand Mahawar	Hospital not provide complete treatment chart date wise , hence rejected . 7	treatment chart already PROVIDED SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as treatment chart is available and booked PKG is justified as per available documents on portal.
2	T2905196688111	2019/122087	19100002A - 08	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
3	T0806196792999	2019/122674	29160012A - 00	9000	Madari Ram	chemo chart not provided for the blocked pt.7	CHEMO CHART ALREADY PROVIDED.	Reopen & Pay	Reopen and pay as chemo chart available and booked PKG is justified as per available documents on portal.
4	T2204196288339	2019/120794	19100002A - 10	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
5	T1006196816544	2019/122065	19100002A - 01	750	Ruchita Bhimwal	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	IN THIS CASE ANEXXURE 4,2 PROVIDED SO NO NEED 3 TIME BIOMETRIC ATTEMPT.	Rightly Rejected	Claim is Rightly Rejected due to wrong PKG selection as PKG of GW is booked and PKG of BURN is done as per available OT Notes.
6	T1204196200506	2019/120785	19010106A - 00	13000	Monu Kumari	not provided detailed ot as per 202 please review7	wrong rejection complete ot notes already provided.	Reopen & Pay	Reopen and pay as OT notes given and booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T2805196676474	2019/120817	19100002A - 01	750	Mulchand Meena	Hosp not provide lama discharge photo hence rejected7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
8	T1406196864211	2019/122078	19100002A - 06	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not orally because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
9	T1406196864211	2019/122076	19100002A - 03	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not orally because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
10	T2105196593286	2019/120814	19010141A - 00	20000	Sajma	Hospital not provide detail O.T Notes after query.7	detail ot notes already provided so it is wrong rejection.	Reopen & Pay	Reopen and pay as splenorenal anastomosis for treatment of portal HTN done so booked PKG is justified as per available documents on portal.
11	T1006196816544	2019/122066	19100002A - 02	750	Ruchita Bhimwal	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	IN THIS CASE ANEXXURE 4,2 PROVIDED SO NO NEED 3 TIME BIOMETRIC ATTEMPT.	Rightly Rejected	Claim is Rightly Rejected due to wrong PKG selection as PKG of GW is booked and PKG of BURN is done as per available OT Notes.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T2204196288339	2019/120798	19100002A - 13	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
13	T1406196864211	2019/122077	19100002A - 04	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not orally because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
14	T2905196688111	2019/122094	19100002A - 11	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
15	T2905196688111	2019/122097	19100002A - 09	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
16	T1006196816544	2019/122064	19100002A - 00	750	Ruchita Bhimwal	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	IN THIS CASE ANEXXURE 4,2 PROVIDED SO NO NEED 3 TIME BIOMETRIC ATTEMPT.	Rightly Rejected	Claim is Rightly Rejected due to wrong PKG selection as PKG of GW is booked and PKG of BURN is done as per available OT Notes.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T1106196834220	2019/121097	19100002A - 14	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
18	T1406196864211	2019/122079	19100002A - 08	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not orally because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
19	T2204196288339	2019/120797	19100002A - 14	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
20	T2905196688111	2019/122090	19100002A - 06	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
21	T1406196864211	2019/122082	19100002A - 05	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not orally because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T1406196864211	2019/122075	19100002A - 02	750	Shankar	kindly clarify why pt stay long in hospital as per treatment chart only oral medicine given 7	Treatment chart already provided and it is not oraly because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
23	T1406196864211	2019/122081	19100002A - 07	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not oraly because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
24	T1406196864211	2019/122074	19100002A - 01	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not oraly because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
25	T0706196784152	2019/122475	19100002A - 03	750	Mukesh Chand	tid not genereted within 1 hr of admission,hence case rejected 7	IN THIS CASE ANEXXURE 1 PROVIDED IT IS THE CASE OF EMERGENCY SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
26	T2204196288339	2019/120800	19100002A - 12	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
27	T1604196234610	2019/120820	29120017A - 00	31000	Rohitas Sankrot	detailed ot notes step by step not provide. 7	ot notes already provided and claim rejected without query generation particular document.	Reopen & Pay	Reopen and pay as OT notes available and booked PKG is justified as per available documents on portal.
28	T0406196757616	2019/122098	19100002A - 00	750	Anuj	Hospital not provide live photo at the time of LAMA claim has been rejected7	LAMA CONSENT ALRADY PROVIDED SO NO NEED LIVE PHOTO	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
29	T2204196288339	2019/120796	19100002A - 15	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
30	T2405196632865	2019/122085	29050011A - 00	6000	Choti Devi	as per rfp live photo of patient at admission time not provided hence rejected7	in this case tid created with in admission date and package can be blocked with in 72 hour so it is wrong rejection	Reopen & Pay	Reopen and pay as admission photo of pre auth is available and booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
31	T2105196595345	2019/120815	19010123A - 00	12500	Mataprasad	AS PER QUERY REPLY USG REPORT NOT PROVIDE HENCE REJECTED7	detail ot notes with doctors reply about usg report already provided so it is wrong rejection.	Rightly Rejected	Claim is Rightly Rejected due to wrong PKG selection as PKG of Closure of Colostomy is booked and PKG of ileostomy closure is done as per available OT Notes.
32	T0906196807444	2019/122677	19100002A - 02	750	Ramprasad	tid not generate within 1 hour of admission hence rejected 7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
33	T2305196621178	2019/122084	29060065A - 00	15000	Harmail Singh	As per document hospital not provide Admit date live photo hence Rejected 7	in this case tid created with in admission date and package can be blocked with in 72 hour so it is wrong rejection	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
34	T2204196288339	2019/120790	19100002A - 04	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
35	T1406196864211	2019/122073	19100002A - 00	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not orally because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
36	T2204196288339	2019/120788	19100002A - 02	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
37	T0406196757616	2019/122099	19100002A - 01	750	Anuj	Hospital not provide live photo at the time of LAMA claim has been rejected7	LAMA CONSENT ALREADY PROVIDED SO NO NEED LIVE PHOTO	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.
38	T1004196177506	2019/122063	29120047A - 00	112000	farjana	detailed ot notes are not provided hence rejected7	CLIAM REJECTED WITHOUT QUERY GENERATION AND OT NOTES ALREADY PROVIDED WITH CLAIM SUBMISSION.	Reopen & Pay	Reopen and pay as OT notes available and booked PKG is justified as per available documents on portal.
39	T2905196688111	2019/122089	19100002A - 07	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T0805196448915	2019/120806	19050059A - 00	5000	Rajpal	as per docu dj removal done and cystoscopy is part of adj removal; so not payable 7	wrong rejection procedure done according to book package.	Rightly Rejected	Claim is Rightly Rejected as additional PKG is booked so not payable.
41	T0906196807444	2019/122675	19100002A - 00	750	Ramprasad	tid not generate within 1 hour of admission hence rejected 7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
42	T1106196834220	2019/121094	19100002A - 11	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
43	T0805196448915	2019/120804	19050011A - 00	4000	Rajpal	as per docu this pkg not done hence rejected 7	wrong rejection procedure done according to book package.	Rightly Rejected	Claim is Rightly Rejected as booked PKG is not done as per OT notes so not justified as per available documents on portal.
44	T1106196826803	2019/122470	29160012A - 00	9000	Urmila Saini	discrepancy of DOD in discharge ticket & portal hence rejected 7	CLAIM REJECTED WITHOUT QUERY GENERATION.	Rightly Rejected	Rightly Rejected as rejection remark is right.
45	T0306196736871	2019/122060	19030115A - 00	18000	Yogesh Meena	as this pkg procedure part procedure of above pkg hence included in above pkg7	both package is sepetate so and both performed so it is wrong rejection.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
46	T3105196705834	2019/120819	19050059A - 00	5000	Prbhat Yadav	this package is included in above package hence not payable7	both package is sepetate so and both performed so it is wrong rejection.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
47	T1504196220600	2019/120812	19010184A - 00	21000	Rajesh	live lama photo on date of lama/ discharge 20/4/19 not found hence rejected7	LAMA CONSENT ALREADY PROVIDED WITH PHOTO SO IT IS WRONG REJECTION.	Rightly Rejected	Claim is Rightly Rejected as booked PKG is not justified as per available documents on portal.
48	T0706196784152	2019/122476	19100002A - 04	750	Mukesh Chand	tid not generated within 1 hr of admission,hence case rejected 7	IN THIS CASE ANEXXURE 1 PROVIDED IT IS THE CASE OF EMERGENCY SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
49	T1106196834220	2019/121087	19100002A - 04	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
50	T2204196288339	2019/120791	19100002A - 05	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
51	T1106196834220	2019/121095	19100002A - 12	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
52	T1106196834220	2019/121086	19100002A - 03	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
53	T2905196688111	2019/122086	19100002A - 00	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
54	T0506196764341	2019/122471	19010033A - 00	9600	Nirmal Singh	discrepancy of DOA in discharge ticket & portal hence rejected 7	CLAIM REJECTED WITHOUT QUERY GENERATION FOR PARTICULAR DOCUMENT AND CLARIFICATION ABOUT DATE OF ADMISSION.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
55	T1206196846879	2019/122068	19100002A - 00	750	Parasaram	Captured discharged patient photo not available. Hence rejected.7	LIVE DISCHARGE PHOTO ALREADY PROVIDED BECAUSE IT IS THE CASE OF CLAIM SETTLEMENT AND PACKAGE CHANGE AND PHOTO CAN BE TAKEN AT THE TIME OF CLAIM SUBMISSION.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
56	T2204196288339	2019/120795	19100002A - 16	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
57	T1106196834220	2019/121093	19100002A - 10	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
58	T1106196834220	2019/121089	19100002A - 06	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
59	T2805196676474	2019/120818	19100002A - 02	750	Mulchand Meena	Hosp not provide lama discharge photo hence rejected7	lama consent already provided so no need of live photo	Rightly Rejected	Claim has been rightly rejected as patient stay is less than 24 hrs on this booked day.
60	T1106196834220	2019/121084	19100002A - 01	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
61	T2204196288339	2019/120792	19100002A - 06	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
62	T1106196834220	2019/121091	19100002A - 08	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
63	T1106196834220	2019/121085	19100002A - 02	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
64	T1206196846879	2019/122071	19100002A - 04	750	Parasaram	Captured discharged patient photo not available. Hence rejected.7	LIVE DISCHARGE PHOTO ALREADY PROVIDED BECAUSE IT IS THE CASE OF CLAIM SETTLEMENT AND PACKAGE CHANGE AND PHOTO CAN BE TAKEN AT THE TIME OF CLAIM SUBMISSION.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
65	T2704196346710	2019/120802	19010077A - 00	18000	Hari Singh	As per query hospital not provide details OT notes hence rejected .7	detail ot notes already provided so it is wrong rejection.	Rightly Rejected	Claim is Rightly Rejected as booked procedure detail (RA of which part?) is not available in uploaded OT notes so booked PKG is not justified.
66	T2204196288339	2019/120786	19100002A - 00	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
67	T1106196835494	2019/122680	19030115A - 00	18000	Suman	as this pkg procedure part procedure of above pkg hence included in above pkg7	both package is sepetate so and both performed so it is wrong rejection.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
68	T1605196533366	2019/120808	29120007A - 00	5000	Nahna Devi	as per the documents this procedure is not done hence rejected7	PROCEDURE DONE CAG REPORT ALREADY PROVIDED	Reopen & Pay	Reopen and pay as OT notes with CAG report is available and booked Package is justified as per available documents on portal.
69	T0805196448915	2019/120805	19050039A - 00	3000	Rajpal	as per docu dj removal done and cystoscopy is part of adj removal; so not payable 7	wrong rejection procedure done according to book package.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
70	T2905196688111	2019/122088	19100002A - 12	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
71	T2305196621178	2019/122083	29060001A - 00	150000	Harmail Singh	As per document hospital not provide Admit date live photo hence Rejected 7	in this case tid created with in admission date and package can be blocked with in 72 hour so it is wrong rejection	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
72	T2805196676474	2019/120816	19100002A - 00	750	Mulchand Meena	Hosp not provide lama discharge photo hence rejected7	lama consent already provided so no need of live photo	Reopen & Pay	Reopen and pay as LAMA consent and ANN-7 are available and PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
73	T1206196846879	2019/122072	19100002A - 03	750	Parasaram	Captured discharged patient photo not available. Hence rejected.7	LIVE DISCHARGE PHOTO ALREADY PROVIDED BECAUSE IT IS THE CASE OF CLAIM SETTLEMENT AND PACKAGE CHANGE AND PHOTO CAN BE TAKEN AT THE TIME OF CLAIM SUBMISSION.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
74	T2204196288339	2019/120799	19100002A - 11	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
75	T0706196784152	2019/122472	19100002A - 00	750	Mukesh Chand	tid not generated within 1 hr of admission,hence case rejected 7	IN THIS CASE ANEXXURE 1 PROVIDED IT IS THE CASE OF EMERGENCY SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
76	T1406196864211	2019/122080	19100002A - 10	750	Shankar	reason of prolong hospitalization just for oral medications not justified 7	Treatment chart already provided and it is not orally because every drug is given to the patient so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
77	T0105196385661	2019/120811	29060039A - 00	24800	Nanag Ram Meena	Provide HPE Report, detailed ot notes as per letter no. 202 for both surgeries done7	BIOPSY REPORT AND DETAILED OT NOTES WRITTEN BY TREATING DR. UPLOADED. SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as OT notes with biopsy report is available and booked Package is justified as per available documents on portal.
78	T2204196288339	2019/120787	19100002A - 01	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
79	T1106196834220	2019/121098	19100002A - 15	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
80	T1106196834220	2019/121096	19100002A - 13	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
81	T1206196846879	2019/122070	19100002A - 02	750	Parasaram	Captured discharged patient photo not available. Hence rejected.7	LIVE DISCHARGE PHOTO ALREADY PROVIDED BECAUSE IT IS THE CASE OF CLAIM SETTLEMENT AND PACKAGE CHANGE AND PHOTO CAN BE TAKEN AT THE TIME OF CLAIM SUBMISSION.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
82	T0706196784152	2019/122477	19100002A - 05	750	Mukesh Chand	tid not generated within 1 hr of admission,hence case rejected 7	IN THIS CASE ANEXXURE 1 PROVIDED IT IS THE CASE OF EMERGENCY SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
83	T1206196846879	2019/122069	19100002A - 01	750	Parasaram	Captured discharged patient photo not available. Hence rejected.7	LIVE DISCHARGE PHOTO ALREADY PROVIDED BECAUSE IT IS THE CASE OF CLAIM SETTLEMENT AND PACKAGE CHANGE AND PHOTO CAN BE TAKEN AT THE TIME OF CLAIM SUBMISSION.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
84	T1106196834220	2019/121092	19100002A - 09	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
85	T1106196834220	2019/121083	19100002A - 00	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
86	T1106196834220	2019/121088	19100002A - 05	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.
87	T0105196385661	2019/120810	29060018A - 00	70000	Nanag Ram Meena	Provide HPE Report, detailed ot notes as per letter no. 202 for both surgeries done7	BIOPSY REPORT AND DETAILED OT NOTES WRITTEN BY TREATING DR. UPLOADED. SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and pay as OT notes with biopsy report is available and booked Package is justified as per available documents on portal.
88	T0706196784152	2019/122474	19100002A - 02	750	Mukesh Chand	tid not genereted within 1 hr of admission,hence case rejected 7	IN THIS CASE ANEXXURE 1 PROVIDED IT IS THE CASE OF EMERGENCY SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
89	T2204196288339	2019/120789	19100002A - 03	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
90	T2905196688111	2019/122096	19100002A - 04	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
91	T2204196288339	2019/120793	19100002A - 08	750	Devendra Singh	query reply not justify 7	TREATMENT CHART WITH DOCTORS CLARIFICATION ABOUT LONG STAY ALREADY PROVIDED AT THE TIME OF QUERY.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
92	T0706196784152	2019/122478	19100002A - 06	750	Mukesh Chand	tid not genereted within 1 hr of admission,hence case rejected 7	IN THIS CASE ANEXXURE 1 PROVIDED IT IS THE CASE OF EMERGENCY SO IT IS WRONG REJECTION.	Rightly Rejected	Claim has been rightly rejected as patient stay is less than 24 hrs on this booked day.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
93	T0706196784152	2019/122473	19100002A - 01	750	Mukesh Chand	tid not generated within 1 hr of admission,hence case rejected 7	IN THIS CASE ANEXXURE 1 PROVIDED IT IS THE CASE OF EMERGENCY SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
94	T1006196816544	2019/122067	19100002A - 03	750	Ruchita Bhimwal	Count of three biometric identification and otp attempts could not seen in this tid hence rejected. 7	IN THIS CASE ANEXXURE 4,2 PROVIDED SO NO NEED 3 TIME BIOMETRIC ATTEMPT.	Rightly Rejected	Claim is Rightly Rejected due to wrong PKG selection as PKG of GW is booked and PKG of BURN is done as per available OT Notes.
95	T0404196110519	2019/122062	19030074A - 00	7500	Narayan Ram	not provide intra op clinical photo hence rejected7	clinical photo already provided so it is wrong rejection.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
96	T0906196807444	2019/122676	19100002A - 01	750	Ramprasad	tid not generate within 1 hour of admission hence rejected 7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
97	T2804196348763	2019/120809	19050025A - 00	16000	Lali Devi	hospital provide CT REPORT rejected 7	IN THIS CASE CT WAS NOT DONE AND NOT NEEDED. DR CLARIFICATION UPLOADED.	Reopen & Pay	Reopen and pay as X-Ray showing stones is available and booked Package is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
98	T2105196589374	2019/120813	19010184A - 00	21000	Kamlesh	progressive lft report is not provided hence rejected7	Claim rejected wrongly because datewise treatment chart and LFT report already provided.	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
99	T2105196595836	2019/120807	39010001A - 00	7200	Ganesh Jat	kindly provide ot note as per letter no 2027	PROCEDURE DONE ACCORDING TO BOOK PACKAGE.	Reopen & Pay	Reopen and pay as OT notes is available and booked Package is justified as per available documents on portal.
100	T2905196688111	2019/122095	19100002A - 02	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
101	T2905196688111	2019/122093	19100002A - 01	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.
102	T2905196688111	2019/122091	19100002A - 10	750	Dwaraka Prasad	as per d/s doa is 16 and pre pt photo of 15 given nor tid generated in emergency mode justifying emergency hence rejected as not of same day7	claim rejected without query generation for particular document. Date of admission can be clarified by the by portal.	Reopen & Pay	Reopen and pay as DOA verified in BHT and booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
103	T1106196824658	2019/122678	19100002A - 00	750	Taj Devi	after query hospital not reply clarify why didn't you generate TID with in 1 hour of admission hence rejected 7	previous boOK PACKAGE NOT RELATED DAY CARE PACKAGE LIST SO IT IS WRONG REJECTION.	Reopen & Pay	Reopen and Pay as TID is generated late but with valid reason and booked Package is justified as per available documents on portal.
104	T1106196834220	2019/121090	19100002A - 07	750	Salma Begam	procedure not pay in gw7	no package for this type of biopsy in bsby package list so it is wrong rejection.	Rightly Rejected	Rightly Rejected as procedure is done in GW PKG as per uploaded documents, so not payable.

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