

F (95) Rejection Appeal-I 2 2

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F	(95) Rejection Appeal-I 2 2	25	2 2
TB Hospital Jaipur-Jaip25			

TB Hospital Jaipur-Jaip251 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 11/08/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Vinita Dotania (vinitadotania55@gmail com)
 - Dr Vikas Yadav (VIKASYADAV96262@GMAIL COM)
 - ex party (hctjaipur@yahoo com)
- बैठक में **TB Hospital Jaipur-Jaip251** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 59 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	29
2	Re-open & Query	0
3	Rightly Rejected	30

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(JC O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1810184560346	2018/084473	19100002A - 02	750	Prahlad Singh	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	patient admit in hospital and all treatment and discharge ticket are provide but not any query for this time please send a query	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
2	T2310198336648	2019/148039	19100002A - 05	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
3	T2109197975283	2019/138664	29100008A - 00	35000	Ramroop Jatav	per provide Tt chart claim package should be BIPAP so wrong package selected hence rejected.7	Dear sir please check that pkg code and attached treatment , patient put on cmv mode of ventilator and all day continuous slip attached with pkg code and all report are enclosed so please send a query if any other and paid pkg code	Reopen & Pay	as per documents pkg settele in pkg code 19100009 Rs. 15000
4	T0907197136995	2019/130003	19100002A - 10	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
5	T2706183439568	2018/062284	19100002A - 02	750	Maya	count of 3 biomateric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Reopen & Pay	pkg justified as per MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T0907197136995	2019/129999	19100002A - 05	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
7	T0909197838417	2019/136900	19100002A - 02	750	Hajar Khan	kindly provide date wise treatment chart without cst 7	Dear sir cst treatment slip are provided always our hospital so please cst allow and moic concern for that topic vc and bsby meeting .	Reopen & Pay	pkg justified as per MDP hence reopen and pay
8	T2706183439568	2018/062285	19100002A - 03	750	Maya	count of 3 biomateric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Reopen & Pay	pkg justified as per MDP hence reopen and pay
9	T0907197136995	2019/130005	19100002A - 14	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
10	T0907197136995	2019/129994	19100002A - 00	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Reopen & Pay	pkg justified as per MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
11	T0909197838417	2019/136899	19100002A - 01	750	Hajar Khan	kindly provide date wise treatment chart without cst 7	Dear sir cst treatment slip are provided always our hospital so please cst allow and moic concern for that topic vc and bsby meeting .	Reopen & Pay	pkg justified as per MDP hence reopen and pay
12	T2210184598526	2018/080121	19100002A - 04	750	Mohammed Ishak	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	date mistake by oprator but attached discharge and other document plese send a query for that	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
13	T3007183759595	2018/050276	29160119A - 00	4000	Mohammad Rafik	tid generated through moic route and annex 2 not provided,hence rejected7	Dear sir without query rejected please send a query	Reopen & Pay	pkg justified as per MDP hence reopen and pay
14	T0907197136995	2019/129995	19100002A - 01	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
15	T2310198336648	2019/148043	19100002A - 09	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay

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1	2	3	4	5	6	7	8	9	10
16	T0607197102043	2019/123153	19100002A - 10	750	Radhakishan	admission is less than 24 hrs7	Dear sir please check pt . radha kishan are admitted 11 days and submitted claim only 11 days but one day insufficient stay pkg are rejected so please check and pay one day (24/06/19-12:57 pm and 06/07/19-8:00 Am)	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
17	T1810184560346	2018/084472	19100002A - 01	750	Prahlad Singh	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	patient admit in hospital and all treatment and discharge ticket are provide but not any query for this time please send a query	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
18	T0907197136995	2019/129997	19100002A - 03	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
19	T0907197136995	2019/129996	19100002A - 02	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected

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1	2	3	4	5	6	7	8	9	10
20	T0809197826929	2019/140015	19100002A - 19	750	Sariyam	pt admit less then 24 hr in hospital hence case rejected7	dear sir please check admit patient 20 days and paid only 19 days and he completed admit after 20 days and 24 hours	Reopen & Pay	pkg justified as per MDP hence reopen and pay
21	T2310198336648	2019/148041	19100002A - 07	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
22	T0907197136995	2019/130004	19100002A - 15	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
23	T0907197136995	2019/130001	19100002A - 06	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
24	T0909197838417	2019/136897	19100002A - 04	750	Hajar Khan	kindly provide date wise treatment chart without cst 7	Dear sir cst treatment slip are provided always our hospital so please cst allow and moic concern for that topic vc and bsby meeting .	Reopen & Pay	pkg justified as per MDP hence reopen and pay



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1	2	3	4	5	6	7	8	9	10
25	T2210184598526	2018/080120	19100002A - 03	750	Mohammed Ishak	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	date mistake by oprator but attached discharge and other document plese send a query for that	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
26	T0312198754445	2019/150540	19100002A - 03	750	Madan Lal Jangid	AS PER ENCLOSED DOCUMENTS PKG SETTLE FOR 3 DAYS 7	Dear sir Patient admit 4 days complete but paid only 3 days please check and paid 1 day payment attached all treatment slip	Reopen & Pay	pkg justified as per MDP hence reopen and pay
27	T2210184598526	2018/080118	19100002A - 01	750	Mohammed Ishak	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	date mistake by oprator but attached discharge and other document plese send a query for that	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
28	T2310198336648	2019/148038	19100002A - 04	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
29	T3007197374755	2019/136917	19100002A - 10	750	Ganikhan	admission is less than 24 hrs7	patient admit 11 days and complete time but paid only 10 days so please check and paid for 1 day	Reopen & Pay	pkg justified as per MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T0907197136995	2019/130009	19100002A - 09	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
31	T1810184560346	2018/084471	19100002A - 00	750	Prahlad Singh	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	patient admit in hospital and all treatment and discharge ticket are provide but not any query for this time please send a query	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
32	T2210184598526	2018/080119	19100002A - 02	750	Mohammed Ishak	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	date mistake by oprator but attached discharge and other document plese send a query for that	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
33	T0907197136995	2019/130008	19100002A - 11	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
34	T0907197136995	2019/130002	19100002A - 08	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
35	T2310198336648	2019/148035	19100002A - 01	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
36	T0907197136995	2019/130007	19100002A - 12	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
37	T2310198336648	2019/148037	19100002A - 03	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
38	T2706183439568	2018/062283	19100002A - 01	750	Maya	count of 3 biomateric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Reopen & Pay	pkg justified as per MDP hence reopen and pay
39	T3007197374755	2019/136916	19100002A - 01	750	Ganikhan	null7	patient admit 11 days and complete time but paid only 10 days so please check and paid for 1 day	Rightly Rejected	admission is less then 24 hr
40	T2310198336648	2019/148034	19100002A - 00	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
41	T2310198336648	2019/148040	19100002A - 06	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
42	T2310198336648	2019/148036	19100002A - 02	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
43	T2706183439568	2018/062282	19100002A - 00	750	Maya	count of 3 biomateric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Reopen & Pay	pkg justified as per MDP hence reopen and pay
44	T2407183704782	2018/062291	19020080A - 00	10000	Bahidan Bano	count of 3 biomateric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Rightly Rejected	documents are not supporting to blocked pkg . Hence rejected
45	T0907197136995	2019/130006	19100002A - 13	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
46	T2310198336648	2019/148042	19100002A - 08	750	Sameena	HOSPITAL NOT PROVIDE LIVE LAMA DISCHARGE PHOTO HENCE REJECTED7	lama time discharge photo are provided please check and pay pkg amount	Reopen & Pay	pkg justified as per MDP hence reopen and pay
47	T2907183754913	2018/062298	29100006A - 00	30000	Shakila Bano	counts of 3 biometric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query for clear mention reason	Reopen & Pay	pkg justified as per MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
48	T2706183439568	2018/062287	19100002A - 05	750	Maya	count of 3 biomateric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Reopen & Pay	pkg justified as per MDP hence reopen and pay
49	T0909197838417	2019/136901	19100002A - 03	750	Hajar Khan	kindly provide date wise treatment chart without cst 7	Dear sir cst treatment slip are provided always our hospital so please cst allow and moic concern for that topic vc and bsby meeting .	Reopen & Pay	pkg justified as per MDP hence reopen and pay
50	T1302182228289	2018/045494	19100009A - 00	15000	Prahlad Sain	Non invasive ventilator Support neither advised in Dr prescription nor given detail mentioned in discharge summary & ICU charts. Instead O2 Inhalation given. hence rejected. 7	ALL DETAILS ARE PROVIDED WITH IPD DETAILS BUT NOT JUSTIFY WHAT REJECTED	Rightly Rejected	documents are not supporting to blocked pkg . Hence rejected
51	T2210184598526	2018/080117	19100002A - 00	750	Mohammed Ishak	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	date mistake by oprator but attached discharge and other document plese send a query for that	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable

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1	2	3	4	5	6	7	8	9	10
52	T0907197136995	2019/130000	19100002A - 07	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected
53	T0406183210178	2018/062271	19100002A - 00	750	Kalyan Singh	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Rightly Rejected	treatment chart not given hence rejected
54	T3007197374755	2019/136915	19100002A - 00	750	Ganikhan	null7	patient admit 11 days and complete time but paid only 10 days so please check and paid for 1 day	Rightly Rejected	pkg already paid
55	T2210184598526	2018/080122	19100002A - 05	750	Mohammed Ishak	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	date mistake by oprator but attached discharge and other document plese send a query for that	Rightly Rejected	time b/w discharge and claim submission is more then 33 days hence not payable
56	T0907197136995	2019/129998	19100002A - 04	750	Rameshwer Meena	procedure not pay in gw7	Dear sir please clarify with means of procedure not pay in gw and without query we not any answer what to do ...so please send query	Rightly Rejected	date wise treatment chart not given hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
57	T0909197838417	2019/136898	19100002A - 00	750	Hajar Khan	kindly provide date wise treatment chart without cst 7	Dear sir cst treatment slip are provided always our hospital so please cst allow and moic concern for that topic vc and bsby meeting .	Reopen & Pay	pkg justified as per MDP hence reopen and pay
58	T0312198753542	2019/150760	19100002A - 03	750	Javed	AS PER ENCLOSED DOCUMENTS PKG SETTLE FOR 3 DAYS 7	Patient admit in complete 4 days but you can pay only 3 days please check and pay	Reopen & Pay	pkg justified as per MDP hence reopen and pay
59	T2706183439568	2018/062286	19100002A - 04	750	Maya	count of 3 biomateric identification and otp attempts could not be seen in this tid hence rejected7	Dear sir attached annxture 2 for biometric but no query and direct rejected so please send a query	Reopen & Pay	pkg justified as per MDP hence reopen and pay

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