

F 8(9) Rejection Appeal-I 2 2 69

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2 KOTA HEART INSTITUTE RESERCH CENTRE-Kota 69

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KOTA HEART INSTITUTE RESERCH CENTRE-Kota 69	

KOTA HEART INSTITUTE RESERCH CENTRE-Kota169 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/06/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Dharpal Singh Choudhary
- Dr Manoj Sharma (bsbynia@gmail com)
- Dr Rakesh meena (Rakeshmeena 9 @gmail com)
- Sh Vishal Sharma (cashlessnetwork khi@gmail com)

बैठक में **KOTA HEART INSTITUTE RESERCH CENTRE-Kota169** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 203 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	129
2	Re-open & Query	20
3	Rightly Rejected	54

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 28/07/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 28/07/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 28/07/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0710198161477	2019/154861	19100003A - 06	1500	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY
2	T0710198161477	2019/154867	19100003A - 00	1500	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T0911198505249	2019/154947	29120015A - 00	54000	Revadi Lal	query replied by hospital after 15 days of query raised by analyser7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
4	T1810198286924	2019/154902	29060066A - 01	8000	Ramdya	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2905196689973	2019/154579	29130006A - 00	35000	Chotu Lal Sharma	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	Flap clinical phto ,donor site not provided and as per OT notes SSG done hence rightly rejected
6	T0108197407192	2020/157330	29200005A - 04	14000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Rightly Rejected	Extra package booked by hospital. Hence rightly rejected.
7	T0108197407192	2020/157323	29100008A - 01	35000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Rightly Rejected	Extra package booked by hospital. Hence rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2308197635056	2019/154805	29120110A - 00	40000	Moti Lal	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
9	T0806196801569	2019/154677	29120049A - 00	157000	Kashi Bai	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T1709197932053	2020/157357	19100003A - 01	1500	reena baai	late query reply,rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
11	T0810198171786	2020/157352	19030062A - 00	20000	Ranjeet Meena	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
12	T1307183599112	2020/159685	29120010A - 00	21000	RAMKANWAR	as per ECHO report LVEF is 65% which is normal so this package is not justified hence claim rejected7	PATIENT IS A CASE OF REHAMATIC HEART DIEASE SO PLEASE DISCCUSE AND REVIEW WITH TREATING DOCTOR	Rightly Rejected	LVEF is 65% as not justify for the booked package with given detail hecne rightly rejected
13	T3010198396188	2019/154750	19100003A - 01	1500	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T3010198396188	2019/154744	19100003A - 05	1500	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
15	T0312198760265	2019/154590	29060061A - 00	80000	Gaytri Bai	as per done surgery and diagnoses\ findings only below pkg justified, hence this rejected7	KINDLY DISCUSSED WITH NEURO SURGEON REGARDING TREATMENT OF PATIENT	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
16	T1810198286924	2019/154895	29060066A - 08	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
17	T0211198426218	2020/157294	19050021A - 00	10500	Kastura	Post op. X-ray film showing PCN tube not provided for 19050021 pkg, Hence claim rejected.7	OK BUT SUCH PACKAGE PART OF TREATMENT SO PLEASE DISCUSSE WITH TREATING DOCTOR	Re-Open & Query	Reopen & query for post CT Scane /MRI report which is a pert of MDP. Hence Reopen & query.
18	T0511198461859	2020/157391	29060047A - 00	24800	Vijay Bavari	Provided RMC no.registered with other dr. name,claim rejected due to discrepancy. 7	WRONGLY REASON FOR REJECT SUCH PACKAGE , WE ABLE TO PROVIDE AS REQUIRED INOFORMATION IF NIA PUT THE SUCH QUERY	Rightly Rejected	RMC REG NO WRONGLY MENTIONED IN SEAL HENCE PACKAGE REJECTED



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T0710198161477	2019/154864	19100003A - 03	1500	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY
20	T0507197099051	2019/154961	29200002A - 00	2000	Shyamu Bai	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
21	T3010198396188	2019/154756	19100002A - 00	750	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
22	T0810198171786	2020/157351	19030023A - 00	7500	Ranjeet Meena	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T1111198526613	2020/157300	19030078A - 00	8000	lalita bai	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	WRONG PACKAGE SELECTION HENCE RIGHTLY REJECTED
24	T3010198396188	2019/154725	29060066A - 05	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. ipd tlt notes 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
25	T0110198100969	2020/157291	19030119A - 00	20000	Ghisi Bai	Delayed query reply hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
26	T1810198286924	2019/154898	29060066A - 05	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
27	T1611198577218	2020/157313	29200002A - 00	2000	Mohmmmed Husain	delayed Query replied hence case rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
28	T0108197407192	2020/157328	29200005A - 02	14000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Reopen & Pay	Package is justified



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
29	T3010198396188	2019/154721	29060066A - 09	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
30	T3010198396188	2019/154719	29060066A - 11	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
31	T0510198144321	2020/157382	29030023A - 00	10000	Sonu Meena	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	THIS PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
32	T0111198414008	2020/160270	19030023A - 00	7500	Chandrakant a Bai	as per hospital not provide clinical photo hence rejected7	CLINICAL PHOTO UPLOADED BY US AT THE TIME OF SUBMISSION OF QUERY REPLY KINDLY REVIEW	Rightly Rejected	After query Clinical Photo not provided which is a part of MDP. Hence Rightly Rejected.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
33	T0809197829550	2020/157363	19030023A - 00	7500	Rinku Kumar Meena	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
34	T2011198622714	2020/157299	29120110A - 00	40000	Kunti Devi	IABP sticker not provided . hecne rejected7	WRONGLY REASON FOR REJECT SUCH PACKAGE WE PROVIDED SAME (IABP STICKER) ON DATE WISE TREATMENT CHART OR PUT STICKER ON DETAILED PROCEDURE NOTE/DISCHARGE SUMMARY	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
35	T3005183163618	2020/159789	19100002A - 02	750	Chhitar Lal	hospital not provide discharge summary7	DOCUMENTATION SELECTION AND UPLODATION WRONGLY BY OUR BSBY MARGDHARSHAK HUNALCLERICAL ERROR KINDLY REVIEW WE ABLE TO SUBMIT AS REQUIRED DOCUMENTS	Rightly Rejected	as per query hospital not provide discharge summery hence rightly rejected
36	T0507197099051	2019/154962	29200003A - 00	1500	Shyamu Bai	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
37	T3110198407988	2019/154569	19030062A - 00	20000	Chetan	DELAYED QUERY REPLY BY HOSPITAL HENCE CASE REJECTED7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
38	T0511198465661	2019/154860	19100003A - 03	1500	Prem Bai	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	CT SCAN REPORT NOTE PROVIDED HENCE REJECTED
39	T1111198525466	2020/157276	19030062A - 00	20000	Akhikesh Kumar	late Query reply hence case rejected 7	QUERY REPLY WAS GIVEN BY US UNDER 15 DAYS OR 1ST REMINDER AS PER RFP	Rightly Rejected	Wrong package selection hence rightle rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T1412198843132	2019/154577	29120009A - 01	25000	Chotu Lal	change of package without justification and prior approval and after expiry of policy period 7	WE NOT AWARE REGARDING NIA INSTRUCTION FOR EDIT PACKAGE BEOFRE DATE 12.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
41	T0310198121149	2020/157282	29120010A - 00	21000	Benishankar Soni	query reply after 15 days of query generated ,hence claim rejected 7	ACCEPTED WE NOT ABLE TO PROVIDE LAMA CONSENT HENCE DELAY IN QUERY REPLY SAME	Rightly Rejected	WRONG PACKAGE SELECTED HENCE RIGHTLY REJECTED
42	T0911198505249	2019/154946	19120001A - 00	4000	Revadi Lal	query replied by hospital after 15 days of query raised by analyser7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	TPI MANDATORY DOCUMENTS NOT AVAILABLE HENCE RIGHTLY REJECTED



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
43	T3010198396188	2019/154747	19100003A - 03	1500	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
44	T3010198390317	2019/154813	29120036A - 00	75000	Murarilal	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
45	T0108197407192	2020/157321	29100008A - 00	35000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Re-Open & Query	(MDP-RQ) Without Query Rejected. Daily ABG REPORT, DAILY BLOOD COUNT & VENTILATER CHART document is a part of Minimum Document protocol for the booked package. Insurance Company shall reopen the claim and shall query for above mentioned document only.
46	T0510198144321	2020/157380	19030047A - 00	9500	Sonu Meena	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
47	T0710198161477	2019/154862	19100003A - 05	1500	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY
48	T1810198286924	2019/154899	29060066A - 04	8000	Ramdya	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
49	T2308197635056	2019/154802	29120009A - 00	25000	Moti Lal	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
50	T1011198514510	2020/160272	29030008A - 00	22400	Dhannalal	hospital query reply after 15 day hence rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	THIS PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
51	T2411198665697	2020/157302	29120110A - 00	40000	Lokesh Rathor	IABP sticker not provide . hence rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	IABP Sticker not provided hence rightly rejected
52	T0612198782070	2020/157290	19100003A - 00	1500	Ganga Bai	correct pt documents not provided hence rejected7	WE CONFIRMED THAT PATIENT IS A NEW BORN BABY AND HAVE BIRTH CERTIFICATE IN THE NAME OF MANISH SO ALL INDOOR CASE PAPER SHOWED IN THE NAME OF PATIENT INSTANT MOTHER NAME (B/O GANGA BAI) KINDLY READ THE PATIENT NAME MASTER MANISH URF B/O GANGA BAI)	Rightly Rejected	DOCUMENT IS NOT PROVIDED HENCE RIGHTLY REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
53	T3010198396188	2019/154736	29060066A - 02	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
54	T0809197829670	2020/157317	29120016A - 00	78000	Murti Bai	as query reply submitted after 15 days of query hence rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
55	T1012198811130	2020/157336	29120049A - 00	157000	RAM MURTI BAI	claimant beneficiary Bhamashah card and NFSA link is issued before 13-09-2019 is not confirmed through given hospital reply hence rejected7	WE PROVIDED NFSA LINK AT TIME OF SUBMISSION OF QUERY RPELY AND PATIENT ELIGIBLE IN NFSA SINCE 2017	Reopen & Pay	Package is justified, hence reopen and pay.
56	T1111198522228	2020/157343	19030023A - 00	7500	Ramjanki	this package not justify hence rejected 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Rightly Rejected	THIS PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
57	T2410198351819	2020/157284	29120005A - 00	28000	Darshana Adlakkha	Included in PTCA.7	WE CONFIRMED THAT PATIENT HAD POST PTCA , ATYPICAL CHEST PAIN WITH UNSTABLE ANGINA SO PATIENT UNDERWENT CHECK CAG FOLLOWED BY BALLON PTCA DONE AS LAIFE SAVING TREATMENT (REPORT OF BALLON PTCA WAS ALREADY SUBMITTED BY US AT THE TIME OF CLAIM SUBMISSION	Rightly Rejected	This package is included in other package hence rightly rejected



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
58	T3010198396188	2019/154740	29060066A - 00	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
59	T3010198396188	2019/154720	29060066A - 10	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
60	T1810198286924	2019/154901	29060066A - 02	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
61	T2605196651472	2019/154592	19100003A - 01	1500	Ghisalal	delayed query reply hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	pre patient photo and doctor prescription is curruped and tid is not genrate with in 1 hrs of admission time hence rightly rejected



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
62	T1810198278161	2020/157338	29120014A - 00	17500	Ramesh Chand	late Query reply hence case rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
63	T0708197475654	2020/157373	19010055A - 00	12000	Sanwala Bairwa	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. also none of the documents is seal & signed with RMC no of treating Dr, hence not valid.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
64	T1412198843132	2019/154576	29120009A - 00	25000	Chotu Lal	change of package without justification and prior approval and after expiry of policy period 7	WE NOT AWARE REGARDING NIA INSTRUCTION FOR EDIT PACKAGE BEOFRE DATE 12.12.19	Rightly Rejected	PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
65	T0108197407192	2020/157324	29100008A - 02	35000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Rightly Rejected	Extra package booked by hospital. Hence rightly rejected.
66	T1710198274983	2019/154543	29120015A - 00	54000	Anand Kumar Jain	Name of the consultant not mentioned in Discharge summary, variation in seal & sign of treating Dr on PTCA report & D/S, hence rejected due to discrepancy in documents. 7	WE HAVE CARDIAC CONSULTATION TEAM 24 HRS ROUND THE CLOCK AND ALSO INFOMRED SAME TO LOCAL CMHO OFFICE	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
67	T0710198161477	2019/154865	19100003A - 02	1500	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY
68	T1408183926635	2020/159689	29130017A - 00	20000	Devendra	Pre Oprative X-ray and post operative x-ray not provided by Hospital, hence rejected7	KINDLY REVIEW	Rightly Rejected	As per MDP documents not available hence rightly rejected
69	T2310198341631	2019/154835	29130005A - 00	50000	Paramanand Suman	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T0309197764216	2020/157303	19110002A - 00	10000	Lucky Singh	delayed query reply by hospitalo hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
71	T1811198598489	2019/154539	29120016A - 00	78000	Ajay Kumar Soni	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
72	T1709197932053	2020/157355	19100002A - 00	750	reena baai	late query reply,rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
73	T1111198528139	2020/157377	29200002A - 00	2000	Shabana Ansari	late query reply hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
74	T3010198396188	2019/154746	19100003A - 04	1500	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
75	T0604182648572	2019/112277	29120047A - 00	112000	SHYAM	Reopen as per appeal decision.. 7	APPEAL 2 We did capture the live photographs through web cam within schedule time of One Hour & uploaded it instead of directly sending it to you by capture button. After your fresh instruction on 23.04.18. We are very particular about capturing & forwarding instantaneously.	Reopen & Pay	Already Paid

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
76	T0812198794505	2020/157337	29210001A - 00	25000	Ramdev Kir	as per rfp live photo during discharge not provided 7	PATIENT EXPIRED ON 10.12.19 HENCE LIVE PHOTO NOT MANDATORY AND ANNEXURE 7 SUBMITTED BY US AT THE TIME OF CLAIM SUBMISISON (AS PER BSBY RFP)	Reopen & Pay	Package is justified, hence reopen and pay.
77	T1412198843132	2019/154578	29120016A - 00	78000	Chotu Lal	change of package without justification and prior approval and after expiry of policy period 7	WE NOT AWARE REGARDING NIA INSTRUCTION FOR EDIT PACKAGE BEOFRE DATE 12.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
78	T1810198286924	2019/154889	29060066A - 14	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
79	T2405196632941	2020/160283	29120010A - 00	21000	ajay	delayed query reply ,hence case rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	PAY ONLY 4 DAYS AS PER ICU
80	T0710198161477	2019/154868	19100002A - 01	750	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
81	T0301181970566	2020/159631	19100003A - 03	1500	Manish Joshi	Diagnostic investigation reports(USG and pancreatic function test) not provided hence rejected7	WE ABLE TO PROVIDE ALL DOCUMENTS BUT ALL IPD RECORDS & INVESTIGATION ARE NOT SUBMIT IN SINGLE QUERY DUE TO FILE SIZE OF ALL DOCUMENTS MORE THAN 2. KINDLY REOPEN THE CASE AND WE ABLE TO PROVIDE ALL REQUIRED DOCUMENTS FOR SUCH CLAIM	Re-Open & Query	Query for USG report and LFT report
82	T3010198396188	2019/154741	19100003A - 06	1500	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
83	T0407197086171	2019/154796	29210001A - 00	25000	Mohan Lal	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
84	T2408197648085	2019/154945	29060061A - 00	80000	Ratan Bai	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
85	T1810198286208	2020/157286	19030012A - 00	15000	Devkinandan	delayed query reply hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
86	T1106196834577	2020/157333	29170003A - 00	10000	Nirmla Bai	Already paid in other approved procedure pkg 7	OK BUT SUCH PACKAGE PART OF TREATMENT SO PLEASE DISCUSSE WITH TREATING DOCTOR	Rightly Rejected	THIS PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
87	T1307197186826	2020/157283	29060053A - 00	45000	Bhanwar Lal	Hospital QUERY reply after 15 day so claim has been Rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	According to senior opinion query is resolved (ot notes available) hence reopen and pay
88	T1810198286924	2019/154887	29060066A - 16	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
89	T0410198130315	2020/160273	29120015A - 00	54000	Gangadhar	Discharge summary, PTCA report & CAG report mentions 3 different consultant seal & signature, also name of consultant no were mentioned, hence rejected due to discrepancy in documents 7	WE HAVE CARDIAC CONSULTATION TEAM 24 HRS ROUND THE CLOCK AND ALSO INFOMRED SAME TO LOCAL CMHO OFFICE	Reopen & Pay	Package is justified, hence reopen and pay.
90	T1511198571684	2020/157304	19030018A - 00	18000	Mahaveer	delay query reply .hence rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
91	T1709197932053	2020/157356	19100003A - 00	1500	reena baai	late query reply,rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
92	T1810198286924	2019/154896	29060066A - 07	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
93	T2109197985148	2019/154816	29120029A - 00	15000	Nandkishor	sign and seal of Doctor required on discharge ticket HENCE REJECTED 7	WE PROVIDE SAME AT THE TIME OF CLAIM SUBMISISON AND ALONG WITH QUERY REPLY ALSO	Reopen & Pay	Package is justified, hence reopen and pay.
94	T2611198689668	2020/160276	19020080A - 00	10000	Kalyani Devi	as per hospital not provide Bronchoscopy report hence rejected 7	WE CONFIRMED THAT WE PROVIDE BRONCHOSCOPY REPORT AND DETAIL PROCEDURE NOTE AT THE TIME SUBMISSION OF CLAIM OR QUERY REPLY, ALONG WITH DIAGNOSIS SUPPORTING INVESTIGATION ALSO	Reopen & Pay	Package is justified, hence reopen and pay.
95	T0312198759671	2019/154872	19020080A - 00	10000	Rajesh Bai	Bronchoscopy report not provide 7	WE PROVIDE SAME AT THE TIME OF CLAIM SUBMISISON AND ALONG WITH QUERY REPLY ALSO	Rightly Rejected	WRONG PACKAGE SELECTED HENCE RIGHTLY REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
96	T1311198551767	2020/157319	29120010A - 00	21000	Nand Lal Gadwal	conservative treatment not payable with surgical package.7	OK BUT SUCH PACKAGE PART OF TREATMENT SO PLEASE DISCUSSE WITH TREATING DOCTOR	Rightly Rejected	PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
97	T1611198580732	2019/154581	29120016A - 00	78000	Daulat Ram	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
98	T0301181970566	2020/159633	19100003A - 01	1500	Manish Joshi	Diagnostic investigation reports(USG and pancreatic function test) not provided hence rejected7	WE ABLE TO PROVIDE ALL DOCUMENTS BUT ALL IPD RECORDS & INVESTIGATION ARE NOT SUBMIT IN SINGLE QUERY DUE TO FILE SIZE OF ALL DOCUMENTS MORE THAN 2. KINDLY REOPEN THE CASE AND WE ABLE TO PROVIDE ALL REQUIRED DOCUMENTS FOR SUCH CLAIM	Re-Open & Query	Query for USG report and LFT report
99	T1809197938521	2019/154545	29010004A - 00	17000	Anita	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
100	T0710198161477	2019/154866	19100003A - 01	1500	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY
101	T2410198351819	2020/157285	29120107A - 00	20000	Darshana Adlakkha	Procedure notes not provided.7	TREATMENT WAS DONE PROCEDURE DETAILED MENTIONED IN DATE WISE DOCTOR ORDER, KINDLY REVIEW AT YOUR END	Rightly Rejected	procedure notes and its stikers not provide hence rightly rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
102	T0211198431246	2019/154831	29120108A - 00	65000	Nathulal	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
103	T0309197768849	2020/157316	29120110A - 00	40000	munni	IABP sticker not provide 7	WRONGLY REASON FOR REJECT SUCH PACKAGE WE PROVIDED SAME (IABP STICKER) ON DATE WISE TREATMENT CHART OR PUT STICKER ON DETAILED PROCEDURE NOTE/DISCHARGE SUMMARY	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
104	T0708197475654	2020/157376	29170003A - 00	10000	Sanwala Bairwa	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. also none of the documents is seal & signed with RMC no of treating Dr, hence not valid.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
105	T1010198196728	2020/160275	19020017A - 00	11000	Hemlata	hospital not provide query reply within 15 days case rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
106	T1810198286924	2019/154894	29060066A - 09	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
107	T1810198286924	2019/154893	29060066A - 10	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
108	T2708197678308	2020/157293	29130006A - 00	35000	Himmat Singh	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	As per provided post clinical photo flap surgery not justified hence rightly rejceted
109	T0211198431246	2019/154830	29120107A - 00	20000	Nathulal	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
110	T1211198540218	2020/157297	29100008A - 00	35000	Krishan	hospital reply is delay hence rejected. 7	WE CONFIRMED THAT WE PROVIDE BRONCHOSCOPY REPORT AND DETAIL PROCEDURE NOTE AT THE TIME SUBMISSION OF CLAIM OR QUERY REPLY, ALONG WITH DIAGNOSIS SUPPORTING INVESTIGATION ALSO	Re-Open & Query	reopen & query for post x-ray ,daily abg report and daily blood count and date wise ipd ,progressive note ,icu chart with vital detail and justify for late TID
111	T1810198286924	2019/154890	29060066A - 13	8000	Ramdya	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
112	T0511198465661	2019/154857	19100003A - 00	1500	Prem Bai	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	MDP CT SCAN REPORT NOTE PROVIDED HENCE REJECTED
113	T0511198465661	2019/154853	19100002A - 01	750	Prem Bai	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	MDP CT SCAN REPORT NOTE PROVIDED HENCE REJECTED



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
114	T0809197829550	2020/157360	19030014A - 00	6500	Rinku Kumar Meena	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
115	T0507197100781	2020/157383	19030001A - 00	13000	Uchhab Kanwar	Delayed query reply hence TID rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	WRONG PACKAGE SELECTED HENCE RIGHTLY REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
116	T1009197854007	2019/154963	29120015A - 00	54000	Sitaram Singh	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	2 D ECHO REPORT REQUIRED HENCE REOPNE AND QUERY
117	T3010198396188	2019/154731	29060066A - 04	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
118	T2209197992286	2019/154795	19100003A - 00	1500	Mohammad Shafi	delayed query reply hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
119	T3010198396188	2019/154723	29060066A - 07	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
120	T2004196268843	2019/154905	19100003A - 00	1500	Ramesh	delayed query reply hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
121	T2209197992286	2019/154794	19100002A - 00	750	Mohammad Shafi	delayed query reply hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
122	T0710198161477	2019/154869	19100002A - 00	750	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY
123	T2310198340707	2020/157364	29140019A - 00	10000	Rodulal	hospital reply is delay hence rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	WRONG PACKAGE SELECETION HENCE RIGHTLY REJECTED
124	T2511198681790	2019/154634	29120110A - 00	40000	Kalu Ram	iabp procedure note done 7	HUMAN CLERICAL ERROE KINDLY REVIEW	Reopen & Pay	IABP done in daily progessive notes and also doctor justification letter provide by hospital hence reopne and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
125	T0207197065194	2020/157310	29130020A - 00	18000	Mithalesh Singh	hospital not provide query reply within 15 days case rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified hence Reopen & Pay.
126	T2510198361308	2020/157305	19050059A - 00	5000	Mangi Bai	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
127	T2408197650858	2020/157289	29210001A - 00	25000	Dolatram	provided documents does not support blocked package 7	PATIENT CT SCAN HEAD REPORT WAS UPLOADED BY US AT THE TIME OF CLAIM SUBMISSION WHICH WAS SUPPORTING IN DIAGNOSIS KINDLY REVIEW	Rightly Rejected	MRI report is normal hence package not justified and rightly rejected
128	T2510198361308	2020/157306	29050011A - 00	6000	Mangi Bai	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
129	T1806196904538	2020/157280	19030018A - 00	18000	Balram Nagar	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	reopen and query for post operative x-ray film
130	T0511198465661	2019/154858	19100003A - 01	1500	Prem Bai	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	MDP CT SCAN REPORT NOTE PROVIDED HENCE REJECTED



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
131	T2106196941899	2020/157314	19030024A - 00	3000	Mukesh Gurjar	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
132	T2106196941899	2020/157315	19030062A - 00	20000	Mukesh Gurjar	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
133	T3010198393745	2019/154554	29140002A - 00	60000	BABU LAL	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
134	T3010198394291	2020/157368	19070051A - 00	6000	SAMAJH BAL	post op clinical photo and donor site clinical photo of conjunctival graft not provide &Query replied not provide within 15 days by hospital hence rejected . 7	KINDLY REVIEW WITH TREATING DOCTOR	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
135	T1709197932053	2020/157359	19100003A - 03	1500	reena baai	late query reply,rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
136	T1810198286924	2019/154903	29060066A - 00	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
137	T0710198161477	2019/154863	19100003A - 04	1500	Pyari	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	PROVIDE DATEWISE TREATMENT CHART HENCE REOPEN AND QUERY
138	T1410198240497	2020/157301	19100009A - 00	15000	Lokesh	Delayed Query Reply Hence Case Rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	as per documents package not justified wrong package selection hence rightly rejected



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
139	T3010198396188	2019/154751	19100003A - 00	1500	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
140	T0511198465661	2019/154852	19100002A - 00	750	Prem Bai	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	MDP CT SCAN REPORT NOTE PROVIDED HENCE REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
141	T1106196834577	2020/157331	19020079A - 00	8000	Nirmla Bai	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Rightly Rejected	THIS PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
142	T1810198286924	2019/154897	29060066A - 06	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
143	T2510198361308	2020/157307	29050015A - 00	23000	Mangi Bai	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	Reopen and query for BIOPSY/HPE Report
144	T1910198298242	2020/157347	19050013A - 00	8400	Ramratan	hospital reply is delay hence rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
145	T2210198327431	2020/157292	19100009A - 00	15000	Giriraj Nagar	Query not replied within 15 days by hospital, Hence claim rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
146	T0110198101304	2019/154586	29120010A - 00	21000	Fakir Mohammad	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Patient is refered as per doctor's notes/IPD papers, Booked package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
147	T1009197854007	2019/154964	29120110A - 00	40000	Sitaram Singh	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Re-Open & Query	2 D ECHO REPORT REQUIRED HENCE REOPEN AND QUERY
148	T1012198811130	2020/157335	29120046A - 00	90000	RAM MURTI BAI	claimant beneficiary Bhamashah card and NFSA link is issued before 13-09-2019 is not confirmed through given hospital reply hence rejected7	WE PROVIDED NFSA LINK AT TIME OF SUBMISSION OF QUERY RPELY AND PATIENT ELIGIBLE IN NFSA SINCE 2017	Rightly Rejected	THIS PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
149	T1810198286208	2020/157287	29030003A - 00	25000	Devkinandan	delayed query reply hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
150	T0511198465661	2019/154854	19100002A - 02	750	Prem Bai	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	MDP CT SCAN REPORT NOTE PROVIDED HENCE REJECTED



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
151	T0809197829550	2020/157362	19030020A - 00	12000	Rinku Kumar Meena	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
152	T1412198842279	2019/154809	29060066A - 00	8000	munni baai	change of package without justification and prior approval and after expiry of policy period 7	WE NOT AWARE REGARDING NIA INSTRUCTION FOR EDIT PACKAGE BEOFRE DATE 12.12.19	Rightly Rejected	Discrepancy in uploaded documents (GCS Chart) Hence rightly rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
153	T1810198286924	2019/154888	29060066A - 15	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
154	T2605196651472	2019/154591	19100003A - 00	1500	Ghisalal	delayed query reply hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	pre patient photo and doctor prescription is curruped and tid is not genrate with in 1 hrs of admission time hence rightly rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
155	T1810198286924	2019/154904	19100003A - 00	1500	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
156	T3010198396188	2019/154738	29060066A - 01	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
157	T0211198426218	2020/157295	19050059A - 00	5000	Kastura	19050059 PKG is not payable separately, paid with approved pkg. 7	OK BUT SUCH PACKAGE PART OF TREATMENT SO PLEASE DISCUSSE WITH TREATING DOCTOR	Rightly Rejected	Package is not justified hence Rightly Rejectly.
158	T2308197635056	2019/154803	29120107A - 00	20000	Moti Lal	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
159	T0108197407192	2020/157327	29200005A - 01	14000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
160	T0711198483935	2019/154966	29060018A - 00	70000	Sosar Bai	query reply done after 15 days 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
161	T3010198396188	2019/154722	29060066A - 08	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
162	T0301181970566	2020/159627	19100003A - 07	1500	Manish Joshi	Diagnostic investigation reports(USG and pancreatic function test) not provided hence rejected7	WE ABLE TO PROVIDE ALL DOCUMENTS BUT ALL IPD RECORDS & INVESTIGATION ARE NOT SUBMIT IN SINGLE QUERY DUE TO FILE SIZE OF ALL DOCUMENTS MORE THAN 2. KINDLY REOPEN THE CASE AND WE ABLE TO PROVIDE ALL REQUIRED DOCUMENTS FOR SUCH CLAIM	Re-Open & Query	Query for USG report and LFT report
163	T0511198465661	2019/154859	19100003A - 02	1500	Prem Bai	Hospital Query reply delay hence claim rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	MDP CT SCAN REPORT NOTE PROVIDED HENCE REJECTED



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
164	T1810198286924	2019/154900	29060066A - 03	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
165	T3110198397908	2019/154714	29200002A - 00	2000	Komal	Delayed query reply,hence rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
166	T0510198144321	2020/157381	19030065A - 00	10000	Sonu Meena	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
167	T0712198789718	2020/157278	29120015A - 00	54000	Balram	Annexure-6 not signed /verified by patient nor by family member in BSBY Card.7	WE CONFIRMED THAT ANNEXURE 6 WAS SIGNED BY PATIENT RELATIVES/GUARD IAN KINDLY REVIEW AT YOUR END	Reopen & Pay	Package is justified, hence reopen and pay.
168	T1312198833998	2019/154555	29120016A - 00	78000	Badri Lal	change of package without justification and prior approval and after expiry of policy period 7	WE NOT AWARE REGARDING NIA INSTRUCTION FOR EDIT PACKAGE BEOFRE DATE 12.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
169	T1810198286924	2019/154892	29060066A - 11	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
170	T2811198711052	2020/157318	29120015A - 00	54000	Nag Singh	Annexure-6 not signed /verified by patient nor by family member in BSBY Card. 7	ANNEXURE 6 SIGNED BY PATIENT RELATIVE NOT MENTIONED IN RFP ANUXURE 6 WILL BE SIGNED BY PATIENT	Reopen & Pay	Package is justified, hence reopen and pay.
171	T0108197407192	2020/157325	29200004A - 00	3500	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
172	T1806196904538	2020/157281	19030023A - 00	7500	Balram Nagar	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
173	T0708197475654	2020/157375	29170001A - 00	80000	Sanwala Bairwa	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. also none of the documents is seal & signed with RMC no of treating Dr, hence not valid.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
174	T0806196801569	2019/154676	29120046A - 00	90000	Kashi Bai	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	PRE AND POST ECHO TAP SAME HENCE RIGHTLY REJECTED
175	T0911198505249	2019/154948	29120107A - 00	20000	Revadi Lal	query replied by hospital after 15 days of query raised by analyser7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
176	T3010198396188	2019/154734	29060066A - 03	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
177	T2510198361011	2020/157311	19050037A - 00	20000	Mohammed Rehbar	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
178	T2510198361011	2020/157312	29050011A - 00	6000	Mohammed Rehbar	delayed query reply by hospital hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
179	T1208197525570	2020/157309	19030061A - 00	12000	Manmohan Suman	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	WRONG PACKAGE SELECTION HENCE RIGHTLY REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
180	T0108197407192	2020/157329	29200005A - 03	14000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Rightly Rejected	Extra package booked by hospital. Hence rightly rejected.
181	T2811198714727	2020/157320	19020080A - 00	10000	Nenuram	as per hospital not provide Bronchoscopy report hence rejected7	BRONCHOSCOPY FINDING /REPORT MENTIONED IN DETAIL OT NOTE KINDLY READ THE BRONCHOSCOPY REPORT IN THE FILE NAME OF OT NOTE	Reopen & Pay	Package is justified, hence reopen and pay.
182	T1110198205885	2020/157334	29060061A - 00	80000	Parmanand	Feedback form is not signed by patient himself or any family member as per BSBY/rashan card, which is mandatory. Hence rejected.7	WE CONFIRMED THAT ANNEXURE 6 WAS SIGNED BY PATIENT RELATIVES/GUARDIAN KINDLY REVIEW AT YOUR END	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
183	T1809197938521	2019/154546	29170058A - 00	40000	Anita	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
184	T3010198396188	2019/154749	19100003A - 02	1500	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
185	T2511198676557	2019/154907	29200002A - 00	2000	Ramesh Chand	AFTER QUERY HOSPITAL not provide latest rft report , hence claim rejected7	WE PROVIDE SAME AT THE TIME OF CLAIM SUBMISISON AND ALONG WITH QUERY REPLY ALSO	Reopen & Pay	Package is justified, hence reopen and pay.
186	T2908197713705	2019/154717	29120015A - 00	54000	Lila Bai	Variation in seal & sign mentioned in PTCA, CAG & discharge summary. Also None of the document mention name of consultant. hence rejected.7	WE HAVE CARDIAC CONSULTATION TEAM 24 HRS ROUND THE CLOCK AND ALSO INFOMRED SAME TO LOCAL CMHO OFFICE	Reopen & Pay	Package is justified, hence reopen and pay.
187	T1709197932053	2020/157358	19100003A - 02	1500	reena baai	late query reply,rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
188	T1106196834577	2020/157332	19010055A - 00	12000	Nirmla Bai	Already paid in other approved procedure pkg 7	OK BUT SUCH PACKAGE PART OF TREATMENT SO PLEASE DISCUSSE WITH TREATING DOCTOR	Rightly Rejected	THIS PACKAGE INCLUDED IN OTHER PACKAGE HENCE RIGHTLY REJECTED
189	T2308197635056	2019/154804	29120108A - 00	65000	Moti Lal	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
190	T0108197407192	2020/157326	29200005A - 00	14000	Netik	Rejection due to Claim query Reply By Hospital submitted after lapse of stipulated period as per RFP. 7	KINDLY DISCUSSION WITH TREATING DOCTOR	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
191	T1710198271879	2020/160274	29120010A - 00	21000	hanifa bee	Delayed query reply hence claim rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
192	T0711198489907	2020/157392	19120001A - 00	4000	Virendra Kumar	included in above package 7	OK BUT SUCH PACKAGE PART OF TREATMENT SO PLEASE DISCUSSE WITH TREATING DOCTOR	Re-Open & Query	NOTES FOR TPI AND PPI NOT PROVIDED HENCE ROPEN AND QUERY



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
193	T2110198317173	2019/154550	29030015A - 00	50000	archna bai	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
194	T0507197099051	2019/154960	29120010A - 00	21000	Shyamu Bai	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
195	T1208197525570	2020/157308	19030024A - 00	3000	Manmohan Suman	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Rightly Rejected	WRONG PACKAGE SELECTION HENCE RIGHTLY REJECTED
196	T3010198396188	2019/154754	19100002A - 01	750	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
197	T2004196268843	2019/154906	19100003A - 01	1500	Ramesh	delayed query reply hence reject 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	REOPEN AS STEP DOWN GEN WARD PER DAY CHARGES WILL BE PAYABLE
198	T2511198681790	2019/154633	29120108A - 00	65000	Kalu Ram	as per provide ptca stent sticker wrong sticker provide 7	HUMAN CLERICAL ERROE KINDLY REVIEW	Reopen & Pay	Doctor daily progressive notes stent sticker and its size mentioned and discharge summery clerical wriitten mistake stent size hence reopen and pay
199	T0110198101304	2019/154587	29120110A - 00	40000	Fakir Mohammad	Delayed Query reply ,Query reply after 15 days Query raise hence rejected 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Patient is refered as per doctor's notes/IPD papers, Booked package is justified, hence reopen and pay.



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
200	T1011198514510	2020/160271	19030119A - 00	20000	Dhannalal	hospital query reply after 15 day hence rejected7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY PORTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.
201	T1810198286924	2019/154891	29060066A - 12	8000	Ramdyal	Delayed query reply hence claim rejected.7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
202	T1710198274983	2019/154544	29120107A - 00	20000	Anand Kumar Jain	Name of the consultant not mentioned in Discharge summary, variation in seal & sign of treating Dr on PTCA report & D/S, hence rejected due to discrepancy in documents.7	WE HAVE CARDIAC CONSULTATION TEAM 24 HRS ROUND THE CLOCK AND ALSO INFORMED SAME TO LOCAL CMHO OFFICE	Rightly Rejected	AS PER CAG REPORT PACKAGE NOT JUSTIFIED HENCE RIGHTLY REJECTED
203	T3010198396188	2019/154724	29060066A - 06	8000	Mahaveer	Rejection due to Claim Reply By Hospital submitted after lapse of stipulated period as per RFP. Hence Rejected. 7	KINDLY REVIEW THE CLAIM BECAUSE QUERY REPLY SUBMITTED BY US ON BSBY POSTAL AND REGARDING CLERIFICATION OF DELAY SUBMISSION OF QUERY REPLY WAS ALREADY SUBMITTED TO RSHAA JAIPUR DATED 23.12.19	Reopen & Pay	Package is justified, hence reopen and pay.

