

F 8(95) Rejection Appeal-I 2 2 8

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Seth Anand Ram Jaipuria

F 8(95) Rejection Appeal-I 2 2 8

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F	8(95) Rejection Appeal-I	2	2	8	26	8	2	2
Seth Anand Ram Jaipuria Hospital-Jhun 459								

Seth Anand Ram Jaipuria Hospital-Jhun1459 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 15/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr rajeev kumar jangir (jangirrajeev@gmail com)
- gaurav varlani (gaurav varlani@newindia co in)
- Sh Vinit Sharma (jaipuriahospital@gmail com)

बैठक में **Seth Anand Ram Jaipuria Hospital-Jhun1459** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 31 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	27

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

- A. बीमा कम्पनी के लिए:-**
बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |
- B. अस्पताल के लिए:-**
यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(J RSHAA)



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1312185077599	2019/106235	19110030A - 01	200	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable
2	T1402195640763	2019/106202	29200002A - 00	2000	Mahendra Singh	as par rfp live photo at the time of discharge not provide hence rejected7	because pre auth approval came on next day until then patient had gone so we upload pic by mobile with annexure 4. this is not our fault please consider	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
3	T1902195685002	2019/106192	49040008A - 00	9500	Pooja	DOD not mention on discharge summary hence rejected 7	it is a genuine mistake please consider for this	Reopen & Pay	booked package is justified hence payable
4	T0202195525928	2019/106222	29200002A - 00	2000	abdul aji	As per RFP live photo of patient at the time of Discharge not provide hence rejected 7	because pre auth approval came very late until than patinet had gone so we have not any option to do. please consider	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
5	T0904196159650	2019/115932	29200002A - 00	2000	pranshu tiwari	as per RFP live photo at the time of discharge is not provided hence rejected7	patient is coming hospital on 09-04-19 first time & his pre auth approval came on next day and than we take live photo. so how we provide same day photo .	Reopen & Pay	preauth approval was given on 10th april next day and case justified hence payable

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1	2	3	4	5	6	7	8	9	10
6	T1312185077599	2019/106234	19110030A - 00	200	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable
7	T1807197241749	2019/138113	19070016A - 00	8250	Bhanwar Lal	As per query hospital not provide -provide pre opp. clinical photo hence rejected .. 7	clinical photos already submit	Rightly Rejected	booked package is not justified hence not payable
8	T0602195562327	2019/106217	29200002A - 00	2000	Gulab Chand	as per RFP live photo at time of DISCHARGE not provided hence rejected 7	because pre auth approval came on next day until then patient had gone so we have not any option to do. please consider	Reopen & Pay	preauth approval was given on 7th feb next day and case justified hence payable
9	T1312185077599	2019/106242	19110034A - 02	650	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable
10	T2801195476114	2019/106224	29200002A - 00	2000	rajveer singh	as per rfp live photo at the time of discharge not provide hence rejected 7	because pre auth approval came on next day until than patient had gone so we have not any option to do any thing this is not our fault please consider	Reopen & Pay	preauth approval was given on 29th jan next day and case justified hence payable



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1	2	3	4	5	6	7	8	9	10
11	T0501195278269	2019/100238	19110012A - 00	550	Natthu Singh	After query not provide IOPA X ray hence rejected 7	we have xrays and we will upload	Rightly Rejected	booked package is not justified hence not payable
12	T1312185077599	2019/106237	19110030A - 03	200	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable
13	T2101195415888	2019/106228	29200002A - 00	2000	Mahesh Kumar	As per RFP live photo at the time of discharge is not provided, hence rejected. 7	because pre auth approval came very late until than patient had gone so we have not any option to do anything this is not our fault please consider	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
14	T0302195534609	2019/106218	29200002A - 00	2000	Shishram Poonia	hospital not provide live photo at the discharge time hence rejected 7	patient is not able for live photo on discharge so we have uploaded photo from mobile with annexure 4	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
15	T0501195278269	2019/100239	19110012A - 01	550	Natthu Singh	After query not provide IOPA X ray hence rejected 7	we have xrays and we will upload	Rightly Rejected	booked package is not justified hence not payable
16	T1312185077599	2019/106239	19110031A - 00	150	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable

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1	2	3	4	5	6	7	8	9	10
17	T1501195365219	2019/106989	19070023A - 00	6500	Lalchand	as per Prescription IOP findings are normal so claim is not justified hence rejected 7	one month continue give medicine than control IOP than done trabculaitomy	Rightly Rejected	booked package is not justified hence not payable
18	T0702195572897	2019/106211	29200002A - 00	2000	abdul ajij	as per rfp live photo at the time OF DISCHARGE is not provided Hence rejected 7	patient is not able for live photo on discharge so we have uploaded photo from mobile with annexure 4	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
19	T1312185077599	2019/106243	19110034A - 01	650	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable
20	T2707197344706	2019/132779	19080003A - 00	5000	Pinki Devi	ANNEX 3 NOT PROVIDED HENCE CASE REJECTED 7	case was rejected without any query from your side please reconsider the case and release the fund. if you require any documents that can be uploaded.	Rightly Rejected	booked package is not justified hence not payable
21	T0902195592797	2019/106208	29200002A - 00	2000	Gulab Chand	as per RFP live photos at time of discharge is not provided hence rejected 7	because pre auth approval came late until then patient had gone so we upload pic by mobile with annexure 4, please consider this is not our fault.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T1312185077599	2019/106241	19110034A - 00	650	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable
23	T1101195337932	2019/106991	19070026A - 00	10000	Bajrang Lal	b-scan or fundoscopy in support of pkg confirming need and diagnosis not provided hence rejected 7	we already provide B scan in query panel please recheck this case	Rightly Rejected	booked package is not justified hence not payable
24	T1801195392945	2019/106988	19070023A - 00	6500	mhaveer kumawat	as per Prescription IOP findings are normal so claim is not justified hence rejected7	one month continue give medicine than control IOP than done trabculauitomy	Rightly Rejected	booked package is not justified hence not payable
25	T1801195391172	2019/106231	29200002A - 00	2000	Mahesh Kumar	hospital not provide block date HD chart , hence case rejected 7	we provide HD chart & RFT report on query panel please recheck this case	Rightly Rejected	booked package is not justified hence not payable
26	T0201195247560	2019/106232	19080013A - 00	7000	Sonu Devi	as per RFP live photo at time of discharge is not provided hence rejected 7	this is a software issue this is not our fault it is a technical mistake please consider	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
27	T1312185077599	2019/106238	19110030A - 04	200	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable

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1	2	3	4	5	6	7	8	9	10
28	T1002195601679	2019/106204	29200002A - 00	2000	abdul aji	as per RFP live photo at time of DISCHARGE not provided hence rejected 7	patient is not able for live photo on discharge so we have uploaded photo from mobile with annexure 4	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
29	T0403182367795	2018/053995	19110031A - 00	150	koshlya devi	null7	Please check the photos we have done restoration in 26	Rightly Rejected	booked package is not justified hence not payable
30	T1312185077599	2019/106240	19110031A - 01	150	Mohammad Aamin	As per provided document valid ID of blocked patient not provide by hospital hence Rejected 7	patient is self verified this is a mistake from feeder that he could feed wrong entry of name with different form, and no any query for ID proof so please consider	Rightly Rejected	patient varified by other person and id of patient also not provided hence not payable
31	T1502195648457	2019/106198	29200002A - 00	2000	Pradeep Kumar	as par rfp live photo at the time of discharge not provide hence rejected7	patient is not able for live photo on discharge so we have uploaded photo from mobile with annexure 4	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.

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