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F 8(9) Rejection Appeal-H 2 2

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F 8(9) Rejection Appeal-H 2 2

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| JAIPUR DOORBEEN HOSPITAL-Jaip 34 |  |

**JAIPUR DOORBEEN HOSPITAL-Jaip134** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 10/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Pavan Meena (pvanmeena@gmail.com)
- V K GULATI (MJAY GULATI@NEWINDIA CO IN)
- Sh Manj Sharma (jdhospital@gmail.com)

बैठक में **JAIPUR DOORBEEN HOSPITAL-Jaip134** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 86 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

| S.No. | Decisions        | No of Cases |
|-------|------------------|-------------|
| 1     | Re-open & pay    | 12          |
| 2     | Re-open & Query  | 6           |
| 3     | Rightly Rejected | 68          |

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

**A. बीमा कम्पनी के लिए:-**

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

**B. अस्पताल के लिए:-**

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



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(JCEO RSHAA)

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA                                      | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------------|---|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7   | 8   | 9                | 10  |
| 1     | T2001195411753 | 2019/102076 | 19040021A<br>- 00 | 4000     | Gita Devi       | this package is include above7                      | lap sacrocolpopexy with mesh is a procedure for fixation of uterus and b/l adnexa with mesh to a optimum position. Colpoperineorrhaphy is a procedure that is performed vaginally to correct rectocele and cystocele. | Rightly Rejected | As per provded documents this package is already paid under approved package.                   |
| 2     | T0509197795692 | 2019/140368 | 19040021A<br>- 00 | 4000     | Dhani Devi      | this package already include in above package.<br>7 | lap sacrocolpopexy with mesh is a procedure for fixation of uterus and b/l adnexa with mesh to a optimum position. Colpoperineorrhaphy is a procedure that is performed vaginally to correct rectocele and cystocele. | Rightly Rejected | As per provded documents this package is already paid under approved package.                   |
| 3     | T1202195621116 | 2019/106156 | 29040010A<br>- 00 | 20000    | Shri Mati Jyoti | Post Op USG report not provide hence rejected 7     | Without any query you have rejected our package. Prviously you have asked only for indication and usg report that was already provided.   | Rightly Rejected | Discripancy in provided pre op.USG report and performed procedure hence claim rightly rejected. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA   | Remark of Hospital  | Decision            | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|-------------|--|---|---------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7  | 8   | 9                   | 10   |
| 4     | T1207197172201 | 2019/133557 | 19040043A<br>- 00 | 9750     | Mishree Jat | part of another blocked<br>package<br>7                                | During hysteroscopy<br>there was seen a<br>polyp so after<br>hysteroscopy<br>polypectomy done<br>with d & c by<br>curettage. Its<br>different procedure<br>kindly consider it,  | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.   |
| 5     | T1105196486720 | 2019/118701 | 29040002A<br>- 00 | 12000    | Oma Devi    | not payable with above<br>package 7                                    | Patient has c/o<br>secondary infertility<br>and now not<br>conceiving since 7<br>years. so needs<br>hysteroscopy with<br>diagnostic<br>laparoscopy for<br>evaluation of tubes,<br>ovaries and pod etc.<br>with<br>chromopertubation<br>test .so kindly<br>approve it. | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.   |
| 6     | T2509198031717 | 2019/148865 | 29040002A<br>- 00 | 12000    | Priti Verma | as per documents<br>hospital not provide<br>Annx-6 hence rejected<br>7 | With out query  | Rightly<br>Rejected | As per provided documents this<br>package is payable under package<br>Laprosopic Myomectomy,<br>29040010. for which reopen and<br>query. |
| 7     | T1705196550524 | 2019/121373 | 29040002A<br>- 00 | 12000    | Santosh Sen | included in the above<br>package hence<br>rejected7                    | Patient have<br>secondary infertility<br>since 14years so<br>need<br>hysterolaparoscopy<br>please Approved it   | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.   |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA  | Remark of Hospital   | Decision         | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|--------------|---|--|------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7   | 8  | 9                | 10   |
| 8     | T1905183047407 | 2018/039496 | 19020043A<br>- 00 | 4800     | Jyoti Kanwar | TID generated through moic route&annexture 2 not provided hence rejected7 | Dear sir/madam, we have taken 3 trials of bio-metric, was not verified. Admission done by MOIC and annexure 2 already upload. OTP option blinking on screen before couple of days, its not mention in guidelines. Without any notification you have rejected our TID S,                              | Reopen & Pay     | Patient is verified by father, and as per marit basis all mandatory documents asper MDP already provided hence reopen and pay. |
| 9     | T0807197129152 | 2019/132085 | 29040002A<br>- 00 | 12000    | Rekha Sharma | included in above package 7   | There was performed procedures are hysterolaparoscopy + lap myomectomy + lap adhesiolysis cystectomy total. If we have not blocked hysterolaparoscopy then how we can removed polyp inside of cavity. Its differ procedure then myomectomy & adhesiolysis & cystectomy so kindly Please approved it, | Rightly Rejected | As per provded documents this package is already paid under approved package.  |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient          | Remarks of NIA  | Remark of Hospital   | Decision         | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|------------------|---|--|------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6                | 7   | 8  | 9                | 10   |
| 10    | T0405182895530 | 2018/039484 | 19100014A<br>- 00 | 2000     | Sonam Bano       | As per RFP, live photo at the time discharge is not provided. hence rejected<br>7           | Dear sir/madam, there was always two options available, but "capture" option was not working properly, that's why since starting of bsby we used "upload" option. It is shows system generated date, time and live photo of patient. Without any notification or query you have rejecting our TID S. | Rightly Rejected | As per RFP live photo at the time of discharge not provided hence claim rightly rejected.                              |
| 11    | T1307197188308 | 2019/130562 | 19020029A<br>- 00 | 4000     | Manish Choudhary | part of the above package 19020031A hence rejected<br>7                                     | This pkg wrong rejected two pkg deferant, please re - check  | Rightly Rejected | As per provided documents this package is already paid under approved package.   |
| 12    | T1911184859013 | 2018/079297 | 19040047A<br>- 00 | 9000     | Santosh          | THIS PACKAGE INCLUDED IN 29040002A-00 7   | Dear Sir Madam, Please update two package selected and not included this package 1package please re - check  | Re-Open & Query  | As per provided documents this package is already paid under approved package.   |
| 13    | T1609197918753 | 2020/170891 | 19050013A<br>- 00 | 8400     | Norat Mal Verma  | hospital not provide investigation report in support of blocked package hence Rejected<br>7 | With out query wrong rejected  | Rightly Rejected | After query hospital not provide supporting investigation reports in support of booked package hence rightly rejected. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                         | Remark of Hospital   | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|--------------|--|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                      | 8  | 9                | 10  |
| 14    | T2012185138931 | 2019/093782 | 19040047A<br>- 00 | 9000     | Sumitra Devi | include in this<br>29040002A package 7 | Hysteroscopic tubal cannulation is a procedure done for opening the blocked tubes by J-shaped catheter and guide wire, which is disposable item and cost to us. It is not a part of synechia cutting/ septum cutting procedure. We are doing need ful to patient at one sitting and for avoidance of IVF which is very costely affair and these poor people can not affored the same. so we are working dedicatly for good results and always need our support. because if packages are going to rejected like this we are unable to serve people. | Rightly Rejected | As per provded documents this package is already paid under approved package. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA  | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|--------------|---|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7   | 8   | 9                | 10  |
| 15    | T1306196849915 | 2019/122539 | 29040002A<br>- 00 | 12000    | Tulsi Devi   | included in above package 7   | Patient has complain of infertility so hysterolaparoscopy done for evaluation of cavity with uterine adnexa. Laparoscopic myomectomy is differ procedure. for cavity evaluation we need hysteroscope. So please prove it. | Rightly Rejected | As per provded documents this package is already paid under approved package. |
| 16    | T1701195389971 | 2019/102080 | 19010080A<br>- 00 | 5000     | Durga Prasad | pilonidal sinus excision done instead of blocked package hence claim rejeceted7 | Sinus excision is not similar to fissurectomy and hemorrohidectomy that are excision fissure and external piles.  | Rightly Rejected | Wrong package selection hence rightly rejected.                               |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient               | Remarks of NIA                                     | Remark of Hospital   | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------------------|--|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6                     | 7  | 8  | 9                | 10  |
| 17    | T2907197364749 | 2019/132089 | 19010106A<br>- 00 | 13000    | Brahma<br>Kumari Ajay | This package included in 29040010A hence rejected7 | How can you consider adhesiolysis and laparotomy ( failed laparoscopy) into laparoscopic myomectomy. Because there was dense adhesions so firstly we have to remove adhesions. During myomectomy excessive bleeding occur so have to go for laparotomy to acheived hemostasis. kindly approved it, | Rightly Rejected | As per provded documents this package is already paid under approved package. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient             | Remarks of NIA                                  | Remark of Hospital   | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|---------------------|---|--|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6                   | 7   | 8  | 9                   | 10  |
| 18    | T2304196299882 | 2019/115933 | 29040002A<br>- 00 | 12000    | Nirmala<br>Upadhyay | included in above<br>package code<br>19040045A7 | Hysteroscopic tubal<br>cannulation is a<br>procedure done for<br>opening the blocked<br>tubes by J-shaped<br>catheter and guide<br>wire, which is<br>disposable item and<br>cost to us. It is not a<br>part of synechia<br>cutting/ septum<br>cutting procedure.<br>We are doing need<br>ful to patient at one<br>sitting and for<br>avoidence of IVF<br>which is very costely<br>affair and these poor<br>people can not<br>affored the same. so<br>we are working<br>dedicatly for good<br>results and always<br>need our support.<br>because if packages<br>are going to rejected<br>like this we are<br>unable to serve<br>people. | Rightly<br>Rejected | As per provded documents this<br>package is already paid under<br>approved package. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA   | Remark of Hospital   | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-------------|--|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7  | 8  | 9                | 10  |
| 19    | T0804182667331 | 2018/037228 | 19100014A<br>- 00 | 2000     | Kishori Lal | As per RFP live photo at the time of admission & discharge is not provided hence rejected<br>7 | Dear sir/madam, there was always two options available, but "capture" option was not working properly, that's why since starting of bsby we used "upload" option. It is shows system generated date, time and live photo of patient. Without any notification or query you have rejecting our TID S. | Rightly Rejected | Already paid wrong apeel.   |
| 20    | T1501195370332 | 2019/102075 | 19050059A<br>- 00 | 5000     | Prabhu Lal  | included in above package 7  | Cystoscopy is not included in BNI. Cystoscopy is a procedure of evalution of blader by cystoscope.   | Rightly Rejected | As per provded documents this package is already paid under approved package. |
| 21    | T2901195493493 | 2019/102073 | 29040002A<br>- 00 | 12000    | Sudha Saini | Hysterolaprosopy report not provide ,hence rejected 7  | Without any querry you have rejected our package. Prviously you have asked only for indication and usg report that was already provided.   | Rightly Rejected | As per provded documents this package is already paid under approved package. |



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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA   | Remark of Hospital   | Decision         | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|--------------|--|--|------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7  | 8  | 9                | 10   |
| 22    | T1905183047407 | 2018/039495 | 19020017A<br>- 00 | 11000    | Jyoti Kanwar | TID generated through moic route&annexture 2 not provided hence rejected7                      | Dear sir/madam, we have taken 3 trials of bio-metric, was not verified. Admission done by MOIC and annexure 2 already upload. OTP option blinking on screen before couple of days, its not mention in guidelines. Without any notification you have rejected our TID S,                              | Reopen & Pay     | Patient is verified by father, and as per marit basis all mandatory documents asper MDP already provided hence reopen and pay. |
| 23    | T0804182667331 | 2018/037227 | 19010037A<br>- 00 | 8000     | Kishori Lal  | As per RFP live photo at the time of admission & discharge is not provided hence rejected<br>7 | Dear sir/madam, there was always two options available, but "capture" option was not working properly, that's why since starting of bsby we used "upload" option. It is shows system generated date, time and live photo of patient. Without any notification or query you have rejecting our TID S. | Rightly Rejected | Already paid wrong apeel.  |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient    | Remarks of NIA                         | Remark of Hospital   | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|------------|--|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6          | 7                                      | 8  | 9                | 10  |
| 24    | T1802195676155 | 2019/110026 | 29130001A<br>- 00 | 25000    | hari singh | this package is cove in above package7 | This is a case of medullary carcinoma of thyroid with multiple enlarged limph nodes bilaterally. Ct scan neck report attached, the standard surgical protocol for such case is total thyroidectomy with neck dissection including central campartment clearance. in this patient to the standard surgical protocol was followed and total thyroidectomy along with neck dissection including central compartment clearance was done the single package (29170025A) mentained in the query is for thyroidectomy (any type) only and not include neck dissection, as neck dissection was also done an additional procedure in this case so separate package (29130001A) used, so kindly consider the above package | Rightly Rejected | As per provded documents this package is already paid under approved package. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient            | Remarks of NIA  | Remark of Hospital   | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|--------------------|---|--|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6                  | 7   | 8  | 9                   | 10  |
| 25    | T1202195621116 | 2019/106154 | 19040047A<br>- 00 | 9000     | Shri Mati<br>Jyoti | Post Op USG report<br>not provide hence<br>rejected 7           | Without any query<br>you have rejected<br>our package.<br>Priviously you have<br>asked only for<br>indication and usg<br>report that was<br>already provided.  | Rightly<br>Rejected | Discripancy in provided pre op.USG<br>report and performed procedure<br>hence claim rightly rejected. |
| 26    | T2711198705369 | 2020/156898 | 19040021A<br>- 00 | 4000     | BHAWARI<br>DEVI    | Included in above<br>approved package<br>hence claim rejected 7 | lap sacrocolpopexy<br>with mesh is a<br>procedure for fixation<br>of uterus and b/l<br>adnexa with mesh to<br>a optimum position.<br>Colpoperineorrhaphy<br>is a procedure that is<br>performed vaginally<br>to correct rectocele<br>and cystocele.  | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.                  |
| 27    | T0606196776583 | 2019/122540 | 29040002A<br>- 00 | 12000    | meera devi         | included in above<br>package 7                                  | Patient has complain<br>of infertility so<br>hysteroscopy<br>done for evaluation<br>of cavity with uterine<br>adnexa.<br>Laparoscopic<br>myomectomy is<br>differ procedure. for<br>cavity evaluation we<br>need hysteroscope.<br>So please prove it. | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.                  |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA  | Remark of Hospital  | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------------|---|---|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7   | 8   | 9                   | 10  |
| 28    | T1812185122192 | 2019/093779 | 19040045A<br>- 00 | 7500     | Neetu<br>Kanwar | this package is not payable with above pkg as same line of treatment7 | Hysteroscopic tubal cannulation is a procedure done for opening the blocked tubes by J-shaped catheter and guide wire, which is disposable item and cost to us. It is not a part of synechia cutting/ septum cutting procedure. We are doing need ful to patient at one sitting and for avoidance of IVF which is very costely affair and these poor people can not afforded the same. so we are working dedicatly for good results and always need our support. because if packages are going to rejected like this we are unable to serve people. | Rightly<br>Rejected | As per provded documents this package is already paid under approved package. |



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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient          | Remarks of NIA                      | Remark of Hospital  | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|------------------|-------------------------------------|---|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6                | 7                                   | 8   | 9                   | 10  |
| 29    | T1102195609884 | 2019/103441 | 19040021A<br>- 00 | 4000     | Kumari<br>Sunita | included in above<br>package 7      | lap sacrocolpopexy<br>with mesh is a<br>procedure for fixation<br>of uterus and b/l<br>adnexa with mesh to<br>a optimum position.<br>Colpoperineorrhaphy<br>is a procedure that is<br>performed vaginally<br>to correct rectocele<br>and cystocele.   | Rightly<br>Rejected | As per provded documents this<br>package is already paid under<br>approved package. |
| 30    | T1305196503121 | 2019/119085 | 29040002A<br>- 00 | 12000    | lajoo devi       | not payable with above<br>package 7 | Patient has complain<br>of mixed d/s through<br>vagina on<br>examination ?<br>Retrovaginal fistula<br>seen.so<br>Laparoscopy done to<br>asses the mesh and<br>to see opening into<br>pelivs.<br>hysterolaproscopy<br>introduced into<br>vaginal for<br>assesment on<br>fistular opening. so it<br>was necessary to<br>pelvic cavity and<br>vaginal fistular tract.<br>so<br>hysterolaparoscopy<br>done. kindly approve<br>the package | Rightly<br>Rejected | As per provded documents this<br>package is already paid under<br>approved package. |

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|-------|----------------|-------------|-------------------|----------|-------------|--|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7  | 8  | 9                | 10  |
| 31    | T2509198031717 | 2019/148864 | 19010106A<br>- 00 | 13000    | Priti Verma | as per documents hospital not provide Annx-6 hence rejected 7                                  | With out query   | Rightly Rejected | As per provided documents this package is payable under package Laproscopic Myomectomy, 29040010. for which reopen and query. |
| 32    | T1604182734498 | 2018/037225 | 19020001A<br>- 00 | 12500    | Bihari Lal  | AS PER RFP,LIVE PHOTO AT THE TIME OF ADMISSION &/OR DISCHARGE IS NOT PROVIDED. HENCE REJECTED7 | Dear sir/madam, there was always two options available, but "capture" option was not working properly, that's why since starting of bsby we used "upload" option. It is shows system generated date, time and live photo of patient. Without any notification or query you have rejecting our TID S. | Rightly Rejected | Already paid wrong appeal.  |

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|-------|----------------|-------------|-------------------|----------|--------------------|--|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6                  | 7  | 8  | 9                | 10  |
| 33    | T1604182734498 | 2018/037226 | 19020079A<br>- 00 | 8000     | Bihari Lal         | AS PER RFP,LIVE PHOTO AT THE TIME OF ADMISSION &/OR DISCHARGE IS NOT PROVIDED. HENCE REJECTED7 | Dear sir/madam, there was always two options available, but "capture" option was not working properly, that's why since starting of bsby we used "upload" option. It is shows system generated date, time and live photo of patient. Without any notification or query you have rejecting our TID S. | Rightly Rejected | Already paid wrong apeel.   |
| 34    | T2907197364749 | 2019/132090 | 19040042A<br>- 00 | 10000    | Brahma Kumari Ajay | This package included in 29040010A hence rejected7   | How can you consider adhesiolysis and laparotomy ( failed laparoscopy) into laparoscopic myomectomy. Because there was dense adhesions so firstly we have to remove adhesions. During myomectomy excessive bleeding occur so have to go for laparotomy to acheived hemostasis. kindly approved it,   | Rightly Rejected | As per provded documents this package is already paid under approved package. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA                                       | Remark of Hospital  | Decision         | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|-----------------|--|---|------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7  | 8   | 9                | 10   |
| 35    | T2111198634288 | 2019/154095 | 19100008A<br>- 00 | 1500     | Indra           | BT bag sticker not provided, Hence claim rejected.7  | This case wrong rejected without query  | Reopen & Pay     | Transfusion details already provided by hospital on discharge summary, hence reopen and pay. |
| 36    | T0910198178250 | 2019/141072 | 19020011A<br>- 00 | 3000     | Sita Ram Gurjar | PKG NOT JUSTIFIED7                                   | This case wrong rejected without query  | Reopen & Pay     | As per marit basis all mandatory documents asper MDP already provided hence reopen and pay.  |
| 37    | T2609184341158 | 2018/051744 | 19020029A<br>- 00 | 4000     | Beena Choudhary | this pkg include pkg code 19020031A hence rejected 7 | This pkg wrong rejected two pkg different, please re - check  | Rightly Rejected | As per provided documents this package is already paid under approved package.               |
| 38    | T0807197123772 | 2019/130563 | 19050061A<br>- 00 | 3000     | Maksud Husain   | Pre- Post operative X-RAY Film not provided.7        | Dear Sir. Madam, this case rejected with out query  | Rightly Rejected | As per provided documents this package is already paid under approved package.               |
| 39    | T2608197670281 | 2019/138348 | 29040002A<br>- 00 | 12000    | Fagnu Devi      | not payable with above package 7                     | PAtient has c/o secondary infertility and now note conceiving since 7 years. so needs hysteroscopy with diagnostic laparoscopy for evaluation of tubes, ovaries and pod etc. with chromopertubation test .so kindly approve it. | Rightly Rejected | As per provided documents this package is already paid under approved package.               |
| 40    | T2808197698326 | 2019/135142 | 19020031A<br>- 00 | 7500     | Gulab Devi      | INCLUDED IN ABOVE7                                   | This pkg wrong rejected all pkg deferant, please re - check   | Rightly Rejected | As per provided documents this package is already paid under approved package.               |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA   | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------------|--|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7  | 8   | 9                | 10  |
| 41    | T1110184490805 | 2018/057292 | 19010098A<br>- 00 | 12000    | Jai Singh       | as per MDP, USG is mandatory which is not provided hence rejected7 | Dear Sir/madam this case will we without query rejection please check   | Rightly Rejected | As per provided documents this package is already paid under approved package.                  |
| 42    | T2105196595269 | 2019/121164 | 19020029A<br>- 00 | 4000     | Nikhil          | included in this package 19020031A hence rejected7                 | This pkg wrong rejected two pkg deferant, please re - check   | Rightly Rejected | As per provided documents this package is already paid under approved package.                  |
| 43    | T1202195621116 | 2019/106155 | 29040002A<br>- 00 | 12000    | Shri Mati Jyoti | Post Op USG report not provide hence rejected 7                    | Without any query you have rejected our package. Previously you have asked only for indication and usg report that was already provided.                                    | Rightly Rejected | Discrepancy in provided pre op.USG report and performed procedure hence claim rightly rejected. |
| 44    | T0110184385141 | 2018/075427 | 19020017A<br>- 00 | 11000    | Laxman          | after Query Hospital Not Provide X-ray Film 7                      | Dear sir/madam this case query of note showing and query reply of note submit after query, and not x - ray film query showing so not x - ray film sending please re - check | Reopen & Pay     | As per merit basis all mandatory documents as per MDP already provided hence reopen and pay.    |



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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient   | Remarks of NIA                             | Remark of Hospital   | Decision        | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------|--|--|-----------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6         | 7  | 8  | 9               | 10  |
| 45    | T2102195708880 | 2019/105257 | 29040002A<br>- 00 | 12000    | Keli Devi | included in this package<br>29040010A-00 7 | Hysterolaparoscoty needed for evaluation of infertility and only after evaluation by hysteroscopy we can assess uterine cavity. No any other tool is there to asses the cavity. Laparoscopy needed to asses the peritoneal cavity, uterus, tubes and ovaries. so we can decide what is neccessary for patient and what are should beneficial to petient and further planning. this is an essential thing and this is not included in any other packege so kindly approve the package | Re-Open & Query | As per provded documents this package is already paid under approved package. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA  | Remark of Hospital   | Decision            | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|-----------------|---|--|---------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7   | 8  | 9                   | 10   |
| 46    | T2806197013215 | 2019/122944 | 19010106A<br>- 00 | 13000    | Manju<br>Sharma | included in the above<br>package hence<br>rejected7                               | lap adhesiolysis note<br>included in any of<br>above packages. It is<br>procedure to free up<br>all adhesions of<br>intestine and myoma<br>and lateral pelvic<br>wall . Without<br>adhesiolysis<br>myomectomy could<br>not be proceed. So it<br>was an essential<br>thing to do. So kindly<br>approved it,     | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.               |
| 47    | T1501195363514 | 2019/102081 | 19050059A<br>- 00 | 5000     | Chena Ram       | this package is cover<br>with above package<br>7                                  | Cystoscopy is not<br>included in BNI.<br>Cystoscopy is a<br>procedure of<br>evaluation of bladder<br>by cystoscope.  | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.               |
| 48    | T1905183046671 | 2018/042248 | 19020043A<br>- 00 | 4800     | Ajay Kumar      | TID generated through<br>moic route&annexure<br>2 not provided hence<br>rejected7 | Dear sir/madam, we<br>have taken 3 trials of<br>bio-metric, was not<br>verified. Admission<br>done by MOIC and<br>annexure 2 already<br>upload. OTP option<br>blinking on screen<br>before couple of<br>days, its not mention<br>in guidelines.<br>Without any<br>notification you have<br>rejected our TID S, | Reopen &<br>Pay     | As per merit basis all mandatory<br>documents as per MDP already<br>provided hence reopen and pay. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA   | Remark of Hospital   | Decision            | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|-------------|--|--|---------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7  | 8  | 9                   | 10   |
| 49    | T2507197325036 | 2019/133556 | 19040043A<br>- 00 | 9750     | Tija Devi   | part of another blocked<br>package<br>7                                      | During hysteroscopy<br>there was seen a<br>polyp so after<br>hysteroscopy<br>polypectomy done<br>with d & c by<br>curettage. Its<br>different procedure<br>kindly consider it, | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.   |
| 50    | T2807183745652 | 2018/039494 | 19020079A<br>- 00 | 8000     | Gopi Lal    | after reminder<br>oesophagoscopy<br>report is not provide<br>hence rejected7 | ALLREADY<br>ATTECH AND ONLY<br>1 QUERY   | Rightly<br>Rejected | After query oesophagoscopy report<br>not provided hence rightly rejected.              |
| 51    | T2105196591061 | 2019/119813 | 19020011A<br>- 00 | 3000     | Suman Devi  | HOSPITAL NOT<br>PROVIDE EUM<br>REPORT REJECTED 7                             | Dear Sir. Madam,<br>this case with out<br>query please update  | Rightly<br>Rejected | Hospital not provided EUM report<br>also EUM report not advised on dr<br>prescription. |
| 52    | T2509198031717 | 2019/148866 | 29040010A<br>- 00 | 20000    | Priti Verma | as per documents<br>hospital not provide<br>Annx-6 hence rejected<br>7       | With out query   | Re-Open &<br>Query  | Reopen and query for post op. USG<br>report and annexure 6.                            |
| 53    | T2801195482764 | 2019/102079 | 19050059A<br>- 00 | 5000     | Bhavar      | included in above<br>package 7   | Cystoscopy is not<br>included in BNI.<br>Cystoscopy is a<br>procedure of<br>evaluation of bladder<br>by cystoscope.  | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.   |



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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA  | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-------------|---|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7   | 8   | 9                | 10  |
| 54    | T1712185113870 | 2019/104132 | 19010081A<br>- 00 | 10000    | Suman Devi  | Wrong pkg selection as per provide discharge & OT note breast lymf excision done hence rejected ( cystectomy total pkg for bladder surgery )7 | Provided discharge and ot notes of breast cyst not breast lump. Sonomamography also s/o of breast cyst not breast lump. So blocked package of "cystectomy total" that was listed in general surgery not in urology,       | Rightly Rejected | Wrong package selection hence rightly rejected.                               |
| 55    | T2606196996595 | 2019/130062 | 29040002A<br>- 00 | 12000    | Anita Saini | part of this package 29040002A hence rejected7  | Patient has complain of infertility so hysterolaparoscopy done for evaluation of cavity with uterine adnexa. Laparoscopic myomectomy is differ procedure. for cavity evaluation we need hysteroscope. So please prove it. | Rightly Rejected | As per provded documents this package is already paid under approved package. |
| 56    | T2809198063760 | 2019/141078 | 19100008A<br>- 01 | 1500     | afrin       | BT Bag sticker not provided.7   | This case wrong rejected without query  | Re-Open & Query  | Reopen and raise query for Blood sticker and blood transfusion notes.         |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA   | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-------------|--|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7  | 8   | 9                | 10  |
| 57    | T0304182616377 | 2018/039479 | 19020029A<br>- 00 | 4000     | Muskan      | Counts of 3 Biometric identification and OTP attempts could not be seen in this TID, hence rejected7 | Dear sir/madam, we have taken 3 trials of bio-metric, was not verified. Admission done by MOIC and annexure 2 already upload. OTP option blinking on screen before couple of days, its not mention in guidelines. Without any notification you have rejected our TID S, | Rightly Rejected | As per provded documents this package is already paid under approved package. |
| 58    | T2203195976240 | 2019/111016 | 19040043A<br>- 00 | 9750     | prmila devi | included with above package 7  | D & c + polypectmy is a differ procedure its not similar to lap myomectomy. Lap myomectomy is removle of myoma. D & c + polypectomy is for dialation and currettage and polyp removal.please kindly considered our request.   | Rightly Rejected | As per provded documents this package is already paid under approved package. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient    | Remarks of NIA                                       | Remark of Hospital  | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|------------|--|---|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6          | 7  | 8   | 9                   | 10  |
| 59    | T2801195483739 | 2019/103440 | 19040043A<br>- 00 | 9750     | Nirma Devi | include in<br>Hysterolaproscopy<br>surgery package 7 | HYSTEROLAPARO<br>COPY IS A<br>PROCEDURE FOR<br>Diganotic for<br>infertility. By<br>hysteroscope<br>examine of uterine<br>cavity. By laparocopy<br>examine of uterus<br>with b/l adenexe and<br>pod. To rule out<br>causc of infertility.<br>Utierine synechia<br>cutting for uterine<br>adhesions or<br>synechias to made<br>cavity spacious. | Rightly<br>Rejected | As per provded documents this<br>package is already paid under<br>approved package. |
| 60    | T1901195405076 | 2019/102077 | 19040021A<br>- 00 | 4000     | Ganga Dei  | included in above<br>package 7                       | lap sacrocolpopexy<br>with mesh is a<br>procedure for fixation<br>of uterus and b/l<br>adnexa with mesh to<br>a optimum position.<br>Colpoperineorrhaphy<br>is a procedure that is<br>performed vaginally<br>to correct rectocele<br>and cystocele.   | Rightly<br>Rejected | As per provded documents this<br>package is already paid under<br>approved package. |
| 61    | T2809198063760 | 2019/141077 | 19100008A<br>- 00 | 1500     | afrin      | BT Bag sticker not<br>provided.7                     | This case wrong<br>rejected without<br>query  | Re-Open &<br>Query  | Reopen and raise query for Blood<br>sticker andblood transfusion notes.             |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA  | Remark of Hospital  | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------------|---|---|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7   | 8   | 9                   | 10  |
| 62    | T3001195499104 | 2019/102082 | 19040047A<br>- 00 | 9000     | Geeta           | include in<br>Hysterolaproscopy<br>surgery package<br>7                 | HYSTEROLAPARO<br>COPY IS A<br>PROCEDURE FOR<br>Diganotic for<br>infertility. By<br>hysteroscope<br>examine of uterine<br>cavity. By laparocopy<br>examine of uterus<br>with b/l adenexe and<br>pod. To rule out<br>causc of infertility.<br>Utierine synechia<br>cutting for uterine<br>adhesions or<br>synechias to made<br>cavity spacious. | Rightly<br>Rejected | As per provded documents this<br>package is already paid under<br>approved package. |
| 63    | T0403195811931 | 2019/111017 | 19040047A<br>- 00 | 9000     | SUNITA<br>BAJAD | This procedure<br>included in the above<br>package, hence<br>rejected 7 | patient has partial<br>septum in uterus<br>which is mentioned<br>in usg report also.<br>Hysterolaparoscopy<br>is for confirmetion<br>the same. So uterine<br>septum cutting<br>package was<br>blocked and it is a<br>separate<br>procedure.so kindly<br>approve it.   | Rightly<br>Rejected | As per provded documents this<br>package is already paid under<br>approved package. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA  | Remark of Hospital   | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------------|---|--|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7   | 8  | 9                   | 10  |
| 64    | T0509197796066 | 2019/140370 | 19040021A<br>- 00 | 4000     | Dimpal<br>Verma | this package already<br>include in above<br>package.7   | lap sacrocolpopexy<br>with mesh is a<br>procedure for fixation<br>of uterus and b/l<br>adnexa with mesh to<br>a optimum position.<br>Colpoperineorrhaphy<br>is a procedure that is<br>performed vaginally<br>to correct rectocele<br>and cystocele.  | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.  |
| 65    | T2706183440543 | 2018/039486 | 19020011A<br>- 00 | 3000     | Manvi           | Counts of 3 biometric<br>identification & OTP<br>attempts could not be<br>seen in this TID, hence<br>rejected 7 | Dear sir/madam, we<br>have taken 3 trials of<br>bio-metric, was not<br>verified. Admission<br>done by MOIC and<br>annexure 2 already<br>upload. OTP option<br>blinking on screen<br>before couple of<br>days, its not mention<br>in guidelines.<br>Without any<br>notification you have<br>rejected our TID S, | Reopen &<br>Pay     | Biometric counts are already seen<br>and as per merit basis all mandatory<br>documents as per MDP already<br>provided hence reopen and pay. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA   | Remark of Hospital  | Decision         | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|-------------|--|---|------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7  | 8   | 9                | 10   |
| 66    | T0304182616377 | 2018/039480 | 19020031A<br>- 00 | 7500     | Muskan      | Counts of 3 Biometric identification and OTP attempts could not be seen in this TID, hence rejected7 | Dear sir/madam, we have taken 3 trials of bio-metric, was not verified. Admission done by MOIC and annexure 2 already upload. OTP option blinking on screen before couple of days, its not mention in guidelines. Without any notification you have rejected our TID S, | Reopen & Pay     | Claim of before date 24-05-2018, so biometriccountsare not mandatory and as per marit basis all mandatory documents asper MDP already provided hence reopen and pay. |
| 67    | T2706183440543 | 2018/039487 | 19020017A<br>- 00 | 11000    | Manvi       | Counts of 3 biometric identification & OTP attempts could not be seen in this TID, hence rejected 7  | Dear sir/madam, we have taken 3 trials of bio-metric, was not verified. Admission done by MOIC and annexure 2 already upload. OTP option blinking on screen before couple of days, its not mention in guidelines. Without any notification you have rejected our TID S, | Reopen & Pay     | Biometric counts are already seen and as per marit basis all mandatory documents asper MDP already provided hence reopen and pay.                                    |
| 68    | T0412198765170 | 2019/154093 | 29040010A<br>- 00 | 20000    | Bsanti Devi | As per OT notes package not justified hence rejected ,. 7  | This case wrong rejected ot note all ready included this procudere and and procudere done with out query rejected   | Rightly Rejected | As per provded documents this package is already paid under approved package.  |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient                     | Remarks of NIA  | Remark of Hospital   | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-----------------------------|---|--|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6                           | 7   | 8  | 9                   | 10  |
| 69    | T2407197313320 | 2019/132084 | 19010106A<br>- 00 | 13000    | Gavari<br>Kumari            | part of the above<br>package 29040010A<br>hence rejected7 | Lap myomectomy is<br>a procedures for<br>removal of myoma,<br>lap adhesiolysis is a<br>procedure for<br>removal of<br>adhesions, so both<br>are different<br>procedure kindly<br>approved this<br>package        | Rightly<br>Rejected | As per provided documents this<br>package is already paid under<br>approved package.  |
| 70    | T2911184951117 | 2019/093241 | 29050061A<br>- 00 | 10000    | prem devi                   | not provide post kub x<br>ray film7                       | Dear Sir.madam,<br>This is your inform<br>this tid query<br>shwoing in provide<br>indication for<br>this29170013A-00<br>package . not query<br>generate post x - ray<br>film, with out query<br>wrong rejection, | Rightly<br>Rejected | Asper provided documents booked<br>package not justified andpost op.<br>X-RAY film and report not provided<br>hence rightly rejected. |
| 71    | T0410184421089 | 2018/075428 | 19020017A<br>- 00 | 11000    | Krishan<br>Kumar<br>Kumawat | after Query Hospital<br>Not Provide X-ray Film<br>7       | Dear sir/madam this<br>case query ot note<br>showing and query<br>reply ot note sumbit<br>after query, and not<br>x - ray flim query<br>showing so not x -<br>ray flim sending<br>please re - check              | Reopen &<br>Pay     | As per marit basis all mandatory<br>documents asper MDP already<br>provided hence reopen and pay.                                     |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient           | Remarks of NIA  | Remark of Hospital  | Decision            | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-------------------|---|---|---------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6                 | 7   | 8   | 9                   | 10  |
| 72    | T0905196467008 | 2019/119539 | 19010064A<br>- 00 | 10000    | Rajendra<br>Singh | there is another<br>package 29130018 for<br>the procedure done<br>hence rejected7 | Dear Sir This is for<br>information that our<br>patient mr rajendra<br>singh was having the<br>complaint of rt side<br>breast swelling After<br>clinical examination<br>& usg finding it was<br>found to be a case of<br>Gynaecomastia sir<br>since we were not<br>aware of this code<br>we blocked this code<br>by sheer mistake as<br>the problem was<br>closely related to the<br>mentioned the code<br>we apologize for the<br>same and request<br>you to kindly<br>reconsider it as the<br>case of<br>gynaecomastia and<br>include it in your<br>package | Rightly<br>Rejected | Wrong package is selected, as per<br>provided documents booked<br>procedure not done hence rightly<br>rejected. |
| 73    | T0610184440210 | 2018/075429 | 19020017A<br>- 00 | 11000    | Hitesh Malha      | after Query Hospital<br>Not Provide X-ray Film<br>7                               | Dear sir/madam this<br>case query ot note<br>showing and query<br>reply ot note submit<br>after query, and not<br>x - ray flim query<br>showing so not x -<br>ray flim sending<br>please re - check   | Reopen &<br>Pay     | As per marit basis all mandatory<br>documents asper MDP already<br>provided hence reopen and pay.               |



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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient    | Remarks of NIA   | Remark of Hospital   | Decision         | Detailed Decision  |
|-------|----------------|-------------|-------------------|----------|------------|--|--|------------------|--|
| 1     | 2              | 3           | 4                 | 5        | 6          | 7  | 8  | 9                | 10   |
| 74    | T0910184471743 | 2018/057291 | 19020029A<br>- 00 | 4000     | Shyamvati  | this pkg include pkg code 19020031A hence rejected 7   | This pkg wrong rejected two pkg different, please re - check   | Rightly Rejected | As per provided documents this package is already paid under approved package. |
| 75    | T1707197231906 | 2019/133555 | 19040043A<br>- 00 | 9750     | Pista Devi | part of another blocked package 7  | D & C + Polypectomy is different procedure its note done by laproscopy and hysteroscope so how can you include it in another blocked packages so kindly consider it, and usg also shows a polyp in cavity.   | Rightly Rejected | As per provided documents this package is already paid under approved package. |
| 76    | T0804182667286 | 2018/039492 | 19020017A<br>- 00 | 11000    | Taravati   | as per rfp live photo of the patient at the time of admission and discharge was not provided hence rejected7 | Dear sir/madam, there was always two options available, but "capture" option was not working properly, that's why since starting of bsby we used "upload" option. It is shows system generated date, time and live photo of patient. Without any notification or query you have rejecting our TID S. | Rightly Rejected | Already paid wrong apeel.  |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA  | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|-------------|---|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7   | 8   | 9                | 10  |
| 77    | T0412198765170 | 2019/154092 | 29040002A<br>- 00 | 12000    | Bsanti Devi | As per OT notes package not justified hence rejected ,. 7                 | This case wrong rejected ot note all ready included this procudere and and procudere done with out query rejected   | Rightly Rejected | As per provded documents this package is already paid under approved package.               |
| 78    | T0212198751212 | 2020/158139 | 19040044A<br>- 00 | 7500     | sita devi   | included with above package 7   | D AND C ( Dilatation AND curettage) + Polypectomy AND Hysteroscopic Ablation of Endometrium TWO OTHER PACKAGE   | Rightly Rejected | As per provded documents this package is already paid under approved package.               |
| 79    | T1905183046671 | 2018/042247 | 19020017A<br>- 00 | 11000    | Ajay Kumar  | TID generated through moic route&annexture 2 not provided hence rejected7 | Dear sir/madam, we have taken 3 trials of bio-metric, was not verified. Admission done by MOIC and annexure 2 already upload. OTP option blinking on screen before couple of days, its not mention in guidelines. Without any notification you have rejected our TID S, | Reopen & Pay     | As per marit basis all mandatory documents asper MDP already provided hence reopen and pay. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient | Remarks of NIA  | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|---------|---|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6       | 7   | 8   | 9                | 10  |
| 80    | T1906196914475 | 2019/122946 | 29040002A<br>- 00 | 12000    | Mohani  | this is a part package of the following package hence rejected7 | Patient has complain of infertility so hysterolaparoscopy done for evaluation of cavity with uterine adnexa. Laparoscopic myomectomy is differ procedure. for cavity evaluation we need hysteroscope. So please prove it. | Rightly Rejected | As per provded documents this package is already paid under approved package. |



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient    | Remarks of NIA  | Remark of Hospital   | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|------------|---|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6          | 7   | 8  | 9                | 10  |
| 81    | T2412185177795 | 2019/093780 | 29040002A<br>- 00 | 12000    | Nargish    | part of other selected package7                                 | Hysterolaparoscoty needed for evaluation of infertility and only after evaluation by hysteroscopy we can assess uterine cavity. No any other tool is there to asses the cavity. Laparoscopy needed to asses the peritoneal cavity, uterus, tubes and ovaries. so we can decide what is neccessary for patient and what are should beneficial to petient and further planning. this is an essential thing and this is not included in any other package so kindly approve the package | Rightly Rejected | As per provded documents this package is already paid under approved package.                   |
| 82    | T1209184209331 | 2018/051741 | 29050011A<br>- 00 | 6000     | KAMALA DEV | pre & post KUB x-ray reports not provided , hence rejected<br>7 | REGARDING SAME IVP X - RAY FILMS ALREADY SUBMITTED AND FIRST X - RAY FILM OF IVP IS PLAIN X RAY KUB.   | Re-Open & Query  | After query hospital not provide pre and ost operative X-RAY film hence claim rightly rejected. |



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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient    | Remarks of NIA   | Remark of Hospital   | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|------------|--|--|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6          | 7  | 8  | 9                | 10  |
| 83    | T0405182895033 | 2018/039497 | 19040043A<br>- 00 | 9750     | Meera Devi | as per rfp, live photo at the time of admission /or discharge is not provided. hence rejected<br>7 | Dear sir/madam, we have taken 3 trials of bio-metric, was not verified. Admission done by MOIC and annexure 2 already upload. OTP option blinking on screen before couple of days, its not mention in guidelines. Without any notification you have rejected our TID S,                              | Rightly Rejected | As per RFP live photo at the time of discharge not provided hence claim rightly rejected. |
| 84    | T0405182895530 | 2018/039483 | 19010037A<br>- 00 | 8000     | Sonam Bano | As per RFP, live photo at the time discharge is not provided. hence rejected<br>7                  | Dear sir/madam, there was always two options available, but "capture" option was not working properly, that's why since starting of bsby we used "upload" option. It is shows system generated date, time and live photo of patient. Without any notification or query you have rejecting our TID S. | Rightly Rejected | As per RFP live photo at the time of discharge not provided hence claim rightly rejected. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient | Remarks of NIA  | Remark of Hospital  | Decision         | Detailed Decision   |
|-------|----------------|-------------|-------------------|----------|---------|---|---|------------------|---|
| 1     | 2              | 3           | 4                 | 5        | 6       | 7   | 8   | 9                | 10  |
| 85    | T0905196466155 | 2019/119019 | 19010106A<br>- 00 | 13000    | Manju   | as per documents this package included in above package hence rejected7 | lap adhesiolysis note included in any of above packages. It is procedure to free up all adhesions of intestine and myoma and lateral pelvic wall . Without adhesiolysis myomectomy could not be proceed. So it was an essential thing to do. So kindly approved it, | Rightly Rejected | As per provded documents this package is already paid under approved package. |
| 86    | T2101195421590 | 2019/102074 | 19040043A<br>- 00 | 9750     | Ramniri | included in above pkg hence rejected 7                                  | D & C + polypectmy is a differ procedure its not similar to lap myomectomy and hysterolaparoscopy. Hysterolaparoscopy is a diagonal procedure. Lap myomectomy is removle of myoma. D & c + polypectomy is for dialation and currettage and polyp removle.           | Rightly Rejected | As per provded documents this package is already paid under approved package. |

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