

F 008() Rejection Appeal-I 202

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Anurag Nursing Home the MultiSpeciality	

Anurag Nursing Home the MultiSpeciality Hospital-Bund1102 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Tej Singh (tejsinghmeena @gmail com)
- Raghuveer Meena (raghuveersingh meena@newindia co in)
- Ex-Party (dr sharma madhusudan@gmail com)

बैठक में **Anurag Nursing Home the MultiSpeciality Hospital-Bund1102** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 9 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	5
2	Re-open & Query	0
3	Rightly Rejected	4

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(E RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1506183325546	2018/037592	19030019A - 00	12000	Hemraj	annex 2 is not provided hence rejected7	"SIR ;-WE ARE SORRY TO INFORM YOU THAT THE REJECTION OF ABOVE SAID CLAIM IS NOT JUSTIFIED. THE CLAIM HAS BEEN REJECTED ON THE GROUND ANNEXURE (2) IS NOT PROVIDED ""SIR THE THUMB WAS VERIFIED BY YOU HANCE THERE WAS NO NEED OF ANNEXURE (2) .PLEASE REVISE THE DECISION ENCLOSED :-CASE STATUS TRACKER SHEET WITH UNDER LINE NOTES:-WE ARE SENDING THIS LATTER IN ADDITION TO EXCEL SHEET TO EXPLAIN THE CASE FULLY "	Reopen & Pay	case is justfy hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
2	T1506183325546	2018/037593	19030044A - 00	13000	Hemraj	annex 2 is not provided hence rejected7	"SIR ; -WE ARE SORRY TO INFORM YOU THAT THE REJECTION OF ABOVE SAID CLAIM IS NOT JUSTIFIED. THE CLAIM HAS BEEN REJECTED ON THE GROUND ANNEXURE (2) IS NOT PROVIDED ""SIR THE THUMB WAS VERIFIED BY YOU HANCE THERE WAS NO NEED OF ANNEXURE (2) .PLEASE REVISE THE DECISION ENCLOSED :-CASE STATUS TRACKER SHEET WITH UNDER LINE NOTES:-WE ARE SENDING THIS LATTER IN ADDITION TO EXCEL SHEET TO EXPLAIN THE CASE FULLY "	Reopen & Pay	case is justfy hence approved



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1	2	3	4	5	6	7	8	9	10
3	T2212171919424	2018/038230	19030062A - 00	20000	GHASI LAL	post xray FILM IS NOT PROVIDED HENCE REJECTED7	"The post operative x-ray attached with the discharge documents again the case status tracker copy is being sent where the post operative x-ray is underlined and neither any information was provided to us by then insurance company nor no query was sent and our claim was rejected."	Rightly Rejected	ESSENTIAL DOCUMENTS IS NOT PROVIDED



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1	2	3	4	5	6	7	8	9	10
4	T3009198087123	2019/142978	19040038A - 00	4000	Manbhar Bai	OT Notes not provide as per circular no 202 hence case rejected7	For Rejection of D and C case of Smt. Manbhar Bai Tid No.T3009198087123 Dear Sir She was operated unde GA Dilatation & Curattage were done.All notes were written and sent to you.This case has been rejected on ground of "OT NOTES NOT PROVIDED AS PER CIRCULAR NO.202" Sir This is a D&C case where there is No approach, No stitchig, No size and material used for stitching and also other steps of circular 202 can not be written. The details furnished by us is having complete D&C Procedure notes and signatures with seal by operating surgeon Dr. Gayatri Sharma M.S.(Gynae & Obst.). kindly reconsider the	Reopen & Pay	case is justfy hence approved



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1	2	3	4	5	6	7	8	9	10
							case. Thanks & Regards Dr. Madhusudan Sharma Anurag Nursing Home Chatrapura road Bundi Raj. Mo. No. 9829035666		
5	T0806183253443	2018/040285	19030033A - 00	12000	OM PRAKASH VERMA	as per records adhar card of pt is available,hence reason for opting MOIC route contraictory hence rejected. 7	Biometric was tried but it was not clear hence shri Ravindra singh was consulted and as per his advise MOIC route was tekan	Reopen & Pay	case is justfy hence approved
6	T2604182823949	2018/039498	19010108A - 00	13000	bali devi	As per RFP Patient live photo at the time of discharge not provide hence rejected 7	The live photograph of the patient was already sent with the documents at the time of discharge.The photograph was taken at the time of discharge ,which can be confirmed by the time printed on it.	Reopen & Pay	case is justfy hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1306196855964	2019/142977	19030126A - 00	10000	Deepa Meena	Clinical photo not provided7	For Rejection of without Query TID No.T1306196855964 Deepa Meena operation case. Dear Sir, The above mentioned case was operated for Compound Fracture 5th MC with cut extensor tendons of little and ring fingers of left hand and the claim was submitted complete.She was operated on 13.06.2019. Today on 12.11.2019 we have been informed that case has been rejected due to " Not Sending Clinical Photografs".we have not been demanded for clinical Photographs and we were not asked to send the same. Kindly revise your decision Thanking You Regards Dr Madhusudan Sharma Anurag Nursing Home Chatrapura road Bundi Raj. Mo. No. 9829035666	Rightly Rejected	AS PER QUERY ESSENTIAL DOCUMENTS IS NOT PROVIDED HENCE REJECT

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1	2	3	4	5	6	7	8	9	10
8	T0901182002171	2018/030309	19030047A - 00	9500	Jatin	null7	NET SERVICES OF SUSPANDED BY COLLECTOR BUNDI	Rightly Rejected	WRONG APPEAL ,ALREADY PAID
9	T0901182002171	2018/030301	19030046A - 00	9500	Jatin	null7	NET SERVICES OF SUSPANDED BY COLLECTOR BUNDI	Rightly Rejected	WRONG APPEAL ,ALREADY PAID

