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Ramsnehi Chikit AND ANU Kendra-Bhil567	

Ramsnehi Chikit AND ANU Kendra-Bhil567 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 20/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

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Ramsnehi Chikit AND ANU Kendra-Bhil567	

Ramsnehi Chikit AND ANU Kendra-Bhil567 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 15/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr santosh kumar (drsantoshphysician@gmail.com)
- DR HOTI LAL GUPTA (hgupta7@yahoo.co.in)

- RSHAA (raj rshaa@gov.in)
- saahil gupta (sbynia@gmail.com)

- Gaurav Sharma (ramsnehi @gmail.com)
- ex.party (ramsnehi @gmail.com)



बैठक में **Ramsnehi Chikit AND ANU Kendra-Bhil567** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 55 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	47
2	Re-open & Query	1
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।

बैठक में **Ramsnehi Chikit AND ANU Kendra-Bhil567** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 55 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	47
2	Re-open & Query	1
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।

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200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10

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200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2105209740492	2020/200414	29200002A - 00	2000	Vishnu Kumar	AS PER MO(SHA) CLAIM REJECTED DUE TO- SIGN & SEAL WITH RMC NO OF NEPHROLOGIST ON DOCUMENTS7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "As per MO(SHA) claim rejected due to-sign and seal of the treating Nephrologist with RMC no. on all essential documents." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

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200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
2	T2312201038979 9	2021/202322	29200002A - 00	2000	sangita devi	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
3	T3012201041350 2	2021/202325	19100008A - 00	1500	Kanvar Lal Gurjar	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
4	T0605182911282	2018/043683	29060047A - 00	24800	Santosh Bai	discharge patient photo not provided and as per discharge summery and ot notes discectomy not done and there is another package for laminectomy hence rejected7	Please do not reject without raise query	Reopen & Pay	As per documents OT notes provide of this blocked package & its discharge photo which was skip so reopen & pay .
5	T0607183531711	2018/045421	29030012A - 00	40000	Priyanka	Wrong package selection7	multipal injury	Rightly Rejected	wrong package selection hence rightly rejected.
6	T0208183804356	2018/055178	29060059A - 00	94000	Narayan	As per OT notes same Procedure are not 7	This is multipal operation and we clarification in ot note & doctor letter	Reopen & Pay	As per documents details OT notes provided & package justified hence reopen & pay.
7	T2805209754740	2020/200893	29200002A - 00	2000	Dinesh Kumara Bangar	AS PER MO(SHA) CLAIM REJECTED DUE TO- not provided seal sign of nephrologist or physician on documents7	I request you to please send A query, so we can complete physician seal & sign on documents.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2904182849526	2018/075515	19030062A - 00	20000	Madan Lal	pre patient photo is one day late hence rejected7	reopen the case	Reopen & Pay	pre pt. photo available package justified hence reopen & pay .
9	T0303182356194	2018/070811	29200002A - 00	2000	geeta devi	Counts of three Bio-metric indentification and OTP attempts could not be seen in this TID,Hence rejected 7	we have attempts more then 3 counts of biometric identification but finger print not shown. Your accept this problem later. On your protal	Reopen & Pay	This TID Blocked before 24 May 2018 so no need for biometric identification & as per documents package justified hence reopen & pay.
10	T2402182313554	2018/077045	19050061A - 00	3000	Dilkush Sharma	hospital not provide x ray. hence rejected 7	Please do not reject without raise query	Reopen & Pay	X ray report available hence reopen & pay .
11	T1612171895194	2018/075146	29200002A - 00	2000	Mohammad Rafik Khan	ID proof not provided. hence rejected7	Please do not reject without raise query	Reopen & Pay	ID proof available hence reopen & pay .
12	T2408184027834	2018/055230	29030012A - 00	40000	Raju	A per given details blocked package not justify hence claim rejected7	Clarification in detail Ot notes and doctor letter	Rightly Rejected	wrong package selection hence rightly rejected.
13	T2511198681551	2020/155410	19070051A - 00	6000	Hina Bai	Bhamashah card link date with NFSA not provided hence rejected7	NFSA DETAIL ALREADY ATTACH, PLEASE REOPEN	Reopen & Pay	As per documents package justified hence reopen & pay.
14	T2212201038776 0	2021/202320	19100008A - 00	1500	Nilofar	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
15	T1306183297589	2018/074625	29200002A - 00	2000	Rabiya Aasif Khan	hospital not provided RFT report its mandatory hence rejected 7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T2306183398260 hence reopen & pay.



20/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
16	T1309184221598	2018/084334	29030007A - 00	25000	Mahndra Singh	As per provided document investigation in support of diagnosis not provide hence Rejected 7	as per doctor we book right pack. Plz reopen this case	Rightly Rejected	Hospital not provide MRI report its MDP part hence rightly rejected.
17	T2505183111210	2018/062142	29030023A - 00	10000	Shanti Bai	annexure 4 not provide hence rejected7	pt. was very serious so she was not sit on whell chare so we use stretcher photo not a bed side photo	Reopen & Pay	Annexure 4 not required package justified hence reopen & pay .
18	T2712171940154	2018/043028	29060045A - 00	25000	Gomi	after query,hospital not provide annexure 7,hence rejected7	Please do not reject without raise query	Reopen & Pay	As per documents package justified hence reopen & pay.
19	T1703182480987	2018/062405	29030023A - 00	10000	Manisha Rathore	After Query Hospital Not Provide Post operative X-ray REPORT claim has been rejected 7	as per MDP not required x ray report in this case reopen this case	Reopen & Pay	As per OT notes implant removal notes mention as per merit package justified hence reopen & pay .
20	T3112201041781 0	2021/202326	19100008A - 00	1500	Shankar Lal Jat	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
21	T3011198728797	2020/155411	19100008A - 00	1500	Imran Gori	hospital not provide BT sticker ,hence case rejected7	PLEASE SEND A QUERY SO WE CAN ATTACH BT STICKER,	Reopen & Pay	As per discharhe summary PVC done hence reopen & pay .

Printed On : 06-10-2021 05:39:05 PM



200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T2105209740680	2020/200418	29200002A - 00	2000	Hira Lal Jat	AS PER MO(SHA) CLAIM REJECTED DUE TO-kindly provide sign & seal of trating DR / NEPHROLOGIST on all documents7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "As per MO(SHA) claim rejected due to-kindly provide sign & seal of treating Dr./Nephrologist on all documents." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



20/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T16122010365396	2021/202318	19100008A-00	1500	Nand Lal	24 hrs not complete 7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
24	T1412171886259	2018/043441	19070051A-00	6000	Rukma Devii	linical photo not provided ,hence rejected7	no understand query	Reopen & Pay	clinical photo available for pterigium hence reopen & pay .
25	T1804209672609	2020/194497	29200002A-00	2000	Vinod Kumar Sharma	NEPHROLOGIST SEAL & SIGN NOT PRESENT ON hmd CHART AND DISCHARGE CARD7	NEPHROLOGIST JUSTIFICATION LETTER ALREADY ATTACH, PLEASE APPROVE THIS CASE.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
26	T2606183432652	2018/084340	29200002A-00	2000	nandlal	Annx. 6 without sign of patient or his relative.hence case rejected7	Please do not reject without raise query	Reopen & Pay	As per documents package justified hence reopen & pay.
27	T0708183855108	2018/062121	19070051A-00	6000	Sharif Mohammad	hospital not provide ot notes deatile hance claim rejcted7	We upload ot note on portal plz reopen this case	Reopen & Pay	Details OT notes available & package justified hence reopen & pay.
28	T2104209678437	2020/194498	29200002A-00	2000	Nilofar	rft report is of more than one month7	PLEASE SEND A QUERY, SO WE CAN ATTACH LATEST RFT REPORT.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
29	T1507209903632	2020/194146	29200002A-00	2000	Vinod Kumar Sharma	HB REPORT NORMAL RANGE PACKAGE NOT JUSTIFIED HENCE REJECTED7	PLEASE REOPEN THIS CASE.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T25122010398030	2021/202323	19100008A-00	1500	Nilofar	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
31	T2901182118140	2018/075514	29200002A-00	2000	Kailash Chandra Bhadada	hospital not provide rft report .hence rejected7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T2201182080625 hence reopen & pay.
32	T25122010398030	2021/202324	29200002A-00	2000	Nilofar	24 hrs not approved7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
33	T0307209863783	2020/200219	29200002A - 00	2000	Shiv Lal Tiwari	AS PER MO(SHA) CLAIM REJECTED DUE TO-seal and sign WITH RMC NO OF treating doctor / NEPHROLOGIST ON ALL ESSENTIAL DOCUMENTS not provided7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "as per MO(SHA) claim rejected due to -sign and seal with RMC no of treating doctor/Nephrologist on all essential documents not provided." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T1104209661944	2020/200238	29200002A - 00	2000	Ashok Kumar Chhipa	AS PER MO(SHA) CLAIM REJECTED DUE TO-RMC NO OF TREATING NRPHROLOGIST ON ALL ESSENTIAL DOCUMENTS not given7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "as per MO(SHA) claim rejected due to-RMC no of treating Nephrologist on all essential documents not given." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
35	T1604182736293	2018/062132	19070046A - 00	9200	Sanwar Lal Mali	HOSPITAL NOT PROVIDE COMPLETE PROCEDURE NOTES, HENCE CASE REJECTED 7	after query we upload ot note & lab report	Reopen & Pay	As per documents details OT notes provided & package justified hence reopen & pay.
36	T0303182362289	2018/070812	29200002A - 00	2000	Surya Prakash Harjan	As Per Document Hospital Not Provide RFT Report So case Has Reject7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T0803182401353 hence reopen & pay.
37	T1306183306799	2018/062402	29120010A - 00	21000	Jannat Bai	As per given details complete procedure / treatment not done hence claim rejected7	all required document are upload on portal	Re-Open & Query	Wrong package selection hence rightly rejected.
38	T2303209622020	2020/200882	29200002A - 00	2000	Lal Chand Kheraliya	as per mo (sha) claim is rejected due to prescription and discharge ticket both are unsigned , no sign seal of physician or nephrologist on documents7	I request you to please send A query, so we can complete physician seal & sign on documents.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
39	T2706183437108	2018/062396	19030019A - 00	12000	Ugma Regar	block package for Long or Done In short bone So Case Has Reject7	plz reopen	Rightly Rejected	As per ot notes CRIF done in short bone wrong package selection hence rightly rejected.

Printed On : 06-10-2021 05:39:05 PM



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T2207209928687	2020/200422	29200002A - 00	2000	Kailash Chandra Dad	AS PER MO(SHA) CLAIM REJECTED DUE TO-not PROVIDED SEAL AND SIGNATURE ON PRESCRIPTION BY NEPHROLOGIST7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "As per MO(SHA) claim rejected due to-not provided seal and signature on prescription by Nephrologist." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
41	T1110184493990	2018/084333	19030074A - 00	7500	Narayan	clinical photo in support of block pkg[pre and post opp] not given hence rejected 7	Please do not reject without raise query	Rightly Rejected	pre & post opp. Clinical photo its MDP part of this blocked package not provide hence rightly rejected.
42	T0212198747402	2020/155376	29200002A - 00	2000	Ganpat Nanecha	Bhamashah card link date with NFSA not provided,hence case rejected7	NFSA DETAIL ALREADY ATTACHED SO PLEASE REOPEN	Reopen & Pay	As per documents package justified hence reopen & pay.
43	T1703182480987	2018/062406	29030023A - 01	10000	Manisha Rathore	After Query Hospital Not Provide Post operative X-ray REPORT claim has been rejected 7	as per MDP not required x ray report in this case reopen this case	Reopen & Pay	As per OT notes implant removal notes mention as per merit package justified hence reopen & pay .
44	T1306183306799	2018/062401	29100019A - 00	25000	Jannat Bai	As per given details complete procedure / treatment not done hence claim rejected7	all required document are upload on portal	Reopen & Pay	As per documents ABG report & its treatment chart available hence reopen & pay
45	T1101182016986	2018/036245	19100008A - 02	1500	MAHENDRA KUMAR	Annexure 2 and 6 not provided hence rejected7	Please do not reject without raise query	Rightly Rejected	Hospital not provide Annexure 6 /Satisfactory letter hence rightly rejected.
46	T1812171903777	2018/077022	29200002A - 00	2000	Kailash Chandra Bhadada	as per RFP live photo at the time of admission as well as discharge is not given hence case is rejected 7	wronging rejection	Reopen & Pay	Both photo available hence reopen & pay .
47	T1703182480987	2018/062408	29030023A - 02	10000	Manisha Rathore	After Query Hospital Not Provide Post operative X-ray REPORT claim has been rejected 7	as per MDP not required x ray report in this case reopen this case	Reopen & Pay	As per OT notes implant removal notes mention as per merit package justified hence reopen & pay .

Printed On : 06-10-2021 05:39:05 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
48	T2103209615508	2020/200493	29200002A - 00	2000	Laxmi Devi	as per mo (sha) claim is rejected due to RFT REPORT IS OF MORE THAN ONE MONTH7	The claim has been wrongly rejected with package remark, "As per MO(SHA) claim is rejected due to RFT reports is of more than one month old." The real fact that we have submitted investigation report at the time of submission of pre-auth. After that we have received pre-auth approval from your side & proceed to treatment of the patient. The patient was discharge to his satisfaction & all relevant, required documents were uploaded on the portal at the time of discharge. This is unjustified that claim has been rejected with above package remark. It is settled principle of BSBY guideline that if there is no query raised within seven days of claim submission, claim should be approve & pay within 14 days of claim	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay



200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
							submission. In this particular case no query has been raised & after long time of patient discharge the claim was rejected. This is violating the guideline of BSBY, hence requested to allow the appeal & order to reopen & pay.		
49	T23122010389799	2021/202321	19100008A-00	1500	sangita devi	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
50	T0501181985683	2018/036641	29120088A-00	20000	Satayanarayan Chechani	Hospital not provide Doppler ultrasound test / supporting investigation hence rejected . 7	Please do not reject without raise query	Reopen & Pay	pt. in emergency so diagnostic report not provide & as per merit package justified hence reopen & pay .

Printed On : 06-10-2021 05:39:05 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
51	T0405209702109	2020/200465	29200002A - 00	2000	Shiv Lal Tiwari	RFT & HB REPORT ONE MONTH OLD. HENCE REJECTED 7	The claim has been wrongly rejected with package remark, "RFT & HB report one month old. Hence rejected." The real fact that we have submitted investigation report at the time of submission of pre-auth. After that we have received pre-auth approval from your side & proceed to treatment of the patient. The patient was discharge to his satisfaction & all relevant, required documents were uploaded on the portal at the time of discharge. This is unjustified that claim has been rejected with above package remark. It is settled principle of BSBY guideline that if there is no query raised within seven days of claim submission, claim should be approve & pay within 14 days of claim submission. In this particular case no	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay



200/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
							query has been raised & after long time of patient discharge the claim was rejected. This is violating the guideline of BSBY, hence requested to allow the appeal & order to reopen & pay.		
52	T0506209778267	2020/200843	29200002A - 00	2000	Kanku Devi	as per MO (SHA) claim rejected due to seal of dialysis dr not acceptable 7	I request you to please send A query, so we can complete physician seal & sign on documents.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
53	T1412171888381	2018/036650	29120007A - 00	5000	Ram Lal Vaishnav	As admission falls under policy year 2016-2017 so rejected as TID generated after 48 hrs of admission of patient 7	Tid generated within time, you may be confused with edited tid	Reopen & Pay	package justified & CAG report available hence reopen & pay .
54	T2108183993099	2018/055138	29030012A - 00	40000	Chhotu Ram	AS PER PROVIDED DOCUMENTS THERE IS NO DETAIL OF THIS PKG HENCE REJECTED 7	Clarification in detail Ot notes and doctor letter	Rightly Rejected	wrong package selection hence rightly rejected.
55	T2504182812376	2018/084335	29200002A - 00	2000	nandlal	As Per Document Hospital not Provide RFT Report So Case Has Reject 7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T2104182781124 hence reopen & pay.

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2105209740492	2020/200414	29200002A - 00	2000	Vishnu Kumar	AS PER MO(SHA) CLAIM REJECTED DUE TO- SIGN & SEAL WITH RMC NO OF NEPHROLOGIST ON DOCUMENTS7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "As per MO(SHA) claim rejected due to-sign and seal of the treating Nephrologist with RMC no. on all essential documents." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
2	T2312201038979 9	2021/202322	29200002A - 00	2000	sangita devi	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
3	T3012201041350 2	2021/202325	19100008A - 00	1500	Kanvar Lal Gurjar	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
4	T0605182911282	2018/043683	29060047A - 00	24800	Santosh Bai	discharge patient photo not provided and as per discharge summery and ot notes discectomy not done and there is another package for laminectomy hence rejected7	Please do not reject without raise query	Reopen & Pay	As per documents OT notes provide of this blocked package & its discharge photo which was skip so reopen & pay .
5	T0607183531711	2018/045421	29030012A - 00	40000	Priyanka	Wrong package selection7	multipal injury	Rightly Rejected	wrong package selection hence rightly rejected.
6	T0208183804356	2018/055178	29060059A - 00	94000	Narayan	As per OT notes same Procedure are not 7	This is multipal operation and we clarification in ot note & doctor letter	Reopen & Pay	As per documents details OT notes provided & package justified hence reopen & pay.
7	T2805209754740	2020/200893	29200002A - 00	2000	Dinesh Kumara Bangar	AS PER MO(SHA) CLAIM REJECTED DUE TO- not provided seal sign of nephrologist or physician on documents7	I request you to please send A query, so we can complete physician seal & sign on documents.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2904182849526	2018/075515	19030062A-00	20000	Madan Lal	pre patient photo is one day late hence rejected7	reopen the case	Reopen & Pay	pre pt. photo available package justified hence reopen & pay .
9	T0303182356194	2018/070811	29200002A-00	2000	geeta devi	Counts of three Bio-metric indentification and OTP attempts could not be seen in this TID,Hence rejected 7	we have attempts more then 3 counts of biometric identification but finger print not shown. Your accept this problem later. On your protal	Reopen & Pay	This TID Blocked before 24 May 2018 so no need for biometric identification & as per documents package justified hence reopen & pay.
10	T2402182313554	2018/077045	19050061A-00	3000	Dilkush Sharma	hospital not provide x ray. hence rejected 7	Please do not reject without raise query	Reopen & Pay	X ray report available hence reopen & pay .
11	T1612171895194	2018/075146	29200002A-00	2000	Mohammad Rafik Khan	ID proof not provided. hence rejected7	Please do not reject without raise query	Reopen & Pay	ID proof available hence reopen & pay .
12	T2408184027834	2018/055230	29030012A-00	40000	Raju	A per given details blocked package not justify hence claim rejected7	Clarification in detail Ot notes and doctor letter	Rightly Rejected	wrong package selection hence rightly rejected.
13	T2511198681551	2020/155410	19070051A-00	6000	Hina Bai	Bhamashah card link date with NFSA not provided hence rejected7	NFSA DETAIL ALREADY ATTACH, PLEASE REOPEN	Reopen & Pay	As per documents package justified hence reopen & pay.
14	T22122010387760	2021/202320	19100008A-00	1500	Nilofar	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
15	T1306183297589	2018/074625	29200002A-00	2000	Rabiya Aasif Khan	hospital not provided RFT report its mandatory hence rejected 7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T2306183398260 hence reopen & pay.

Printed On : 06-10-2021 05:39:05 PM



10/2021

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1	2	3	4	5	6	7	8	9	10
16	T1309184221598	2018/084334	29030007A - 00	25000	Mahndra Singh	As per provided document investigation in support of diagnosis not provide hence Rejected 7	as per doctor we book right pack. Plz reopen this case	Rightly Rejected	Hospital not provide MRI report its MDP part hence rightly rejected.
17	T2505183111210	2018/062142	29030023A - 00	10000	Shanti Bai	annexure 4 not provide hence rejected7	pt. was very serious so she was not sit on whell chare so we use stretcher photo not a bed side photo	Reopen & Pay	Annexure 4 not required package justified hence reopen & pay .
18	T2712171940154	2018/043028	29060045A - 00	25000	Gomi	after query,hospital not provide annexure 7,hence rejected7	Please do not reject without raise query	Reopen & Pay	As per documents package justified hence reopen & pay.
19	T1703182480987	2018/062405	29030023A - 00	10000	Manisha Rathore	After Query Hospital Not Provide Post operative X-ray REPORT claim has been rejected 7	as per MDP not required x ray report in this case reopen this case	Reopen & Pay	As per OT notes implant removal notes mention as per merit package justified hence reopen & pay .
20	T31122010417810	2021/202326	19100008A - 00	1500	Shankar Lal Jat	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
21	T3011198728797	2020/155411	19100008A - 00	1500	Imran Gori	hospital not provide BT sticker ,hence case rejected7	PLEASE SEND A QUERY SO WE CAN ATTACH BT STICKER,	Reopen & Pay	As per discharhe summary PVC done hence reopen & pay .

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
22	T2105209740680	2020/200418	29200002A - 00	2000	Hira Lal Jat	AS PER MO(SHA) CLAIM REJECTED DUE TO-kindly provide sign & seal of trating DR / NEPHROLOGIST on all documents7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "As per MO(SHA) claim rejected due to-kindly provide sign & seal of treating Dr./Nephrologist on all documents." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T16122010365396	2021/202318	19100008A-00	1500	Nand Lal	24 hrs not complete 7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
24	T1412171886259	2018/043441	19070051A-00	6000	Rukma Devii	linical photo not provided ,hence rejected7	no understand query	Reopen & Pay	clinical photo available for pterigium hence reopen & pay .
25	T1804209672609	2020/194497	29200002A-00	2000	Vinod Kumar Sharma	NEPHROLOGIST SEAL & SIGN NOT PRESENT ON hmd CHART AND DISCHARGE CARD7	NEPHROLOGIST JUSTIFICATION LETTER ALREADY ATTACH, PLEASE APPROVE THIS CASE.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
26	T2606183432652	2018/084340	29200002A-00	2000	nandlal	Annx. 6 without sign of patient or his relative.hence case rejected7	Please do not reject without raise query	Reopen & Pay	As per documents package justified hence reopen & pay.
27	T0708183855108	2018/062121	19070051A-00	6000	Sharif Mohammad	hospital not provide ot notes deatile hance claim rejcted7	We upload ot note on portal plz reopen this case	Reopen & Pay	Details OT notes available & package justified hence reopen & pay.
28	T2104209678437	2020/194498	29200002A-00	2000	Nilofar	rft report is of more than one month7	PLEASE SEND A QUERY, SO WE CAN ATTACH LATEST RFT REPORT.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
29	T1507209903632	2020/194146	29200002A-00	2000	Vinod Kumar Sharma	HB REPORT NORMAL RANGE PACKAGE NOT JUSTIFIED HENCE REJECTED7	PLEASE REOPEN THIS CASE.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T25122010398030	2021/202323	19100008A-00	1500	Nilofar	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
31	T2901182118140	2018/075514	29200002A-00	2000	Kailash Chandra Bhadada	hospital not provide rft report .hence rejected7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T2201182080625 hence reopen & pay.
32	T25122010398030	2021/202324	29200002A-00	2000	Nilofar	24 hrs not approved7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
33	T0307209863783	2020/200219	29200002A - 00	2000	Shiv Lal Tiwari	AS PER MO(SHA) CLAIM REJECTED DUE TO-seal and sign WITH RMC NO OF treating doctor / NEPHROLOGIST ON ALL ESSENTIAL DOCUMENTS not provided7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "as per MO(SHA) claim rejected due to -sign and seal with RMC no of treating doctor/Nephrologist on all essential documents not provided." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T1104209661944	2020/200238	29200002A - 00	2000	Ashok Kumar Chhipa	AS PER MO(SHA) CLAIM REJECTED DUE TO-RMC NO OF TREATING NRPHROLOGIST ON ALL ESSENTIAL DOCUMENTS not given7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "as per MO(SHA) claim rejected due to-RMC no of treating Nephrologist on all essential documents not given." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
35	T1604182736293	2018/062132	19070046A - 00	9200	Sanwar Lal Mali	HOSPITAL NOT PROVIDE COMPLETE PROCEDURE NOTES, HENCE CASE REJECTED 7	after query we upload ot note & lab report	Reopen & Pay	As per documents details OT notes provided & package justified hence reopen & pay.
36	T0303182362289	2018/070812	29200002A - 00	2000	Surya Prakash Harjan	As Per Document Hospital Not Provide RFT Report So case Has Reject7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T0803182401353 hence reopen & pay.
37	T1306183306799	2018/062402	29120010A - 00	21000	Jannat Bai	As per given details complete procedure / treatment not done hence claim rejected7	all required document are upload on portal	Re-Open & Query	Wrong package selection hence rightly rejected.
38	T2303209622020	2020/200882	29200002A - 00	2000	Lal Chand Kheraliya	as per mo (sha) claim is rejected due to prescription and discharge ticket both are unsigned , no sign seal of physician or nephrologist on documents7	I request you to please send A query, so we can complete physician seal & sign on documents.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
39	T2706183437108	2018/062396	19030019A - 00	12000	Ugma Regar	block package for Long or Done In short bone So Case Has Reject7	plz reopen	Rightly Rejected	As per ot notes CRIF done in short bone wrong package selection hence rightly rejected.

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T2207209928687	2020/200422	29200002A - 00	2000	Kailash Chandra Dad	AS PER MO(SHA) CLAIM REJECTED DUE TO-not PROVIDED SEAL AND SIGNATURE ON PRESCRIPTION BY NEPHROLOGIST7	The claim Package of, "Maintenance Hemodialysis (With Inj. Erythropoitin AND IRON). Per Dialysis" of has been rejected with package remark, "As per MO(SHA) claim rejected due to-not provided seal and signature on prescription by Nephrologist." Previously our claim was rejected with same package rejection remark so we communicate to CMHO- Bhilwara for resolving the issue or not doing Dialysis under AB-MGRSBY scheme. As per his letter no.- NRHM/AB-MGRSBY /2019/2980, Date: - 20.04.2020 & his assurance we continue Dialysis with seal & sign of our doctor. We want to inform you that in entire Bhilwara district there is no facility of nephrologists. Therefore we requested to you that please consider our appeal & order to reopen and pay.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

Printed On : 06-10-2021 05:39:05 PM



10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
41	T1110184493990	2018/084333	19030074A - 00	7500	Narayan	clinical photo in support of block pkg[pre and post opp] not given hence rejected 7	Please do not reject without raise query	Rightly Rejected	pre & post opp. Clinical photo its MDP part of this blocked package not provide hence rightly rejected.
42	T0212198747402	2020/155376	29200002A - 00	2000	Ganpat Nanecha	Bhamashah card link date with NFSA not provided,hence case rejected7	NFSA DETAIL ALREADY ATTACHED SO PLEASE REOPEN	Reopen & Pay	As per documents package justified hence reopen & pay.
43	T1703182480987	2018/062406	29030023A - 01	10000	Manisha Rathore	After Query Hospital Not Provide Post operative X-ray REPORT claim has been rejected 7	as per MDP not required x ray report in this case reopen this case	Reopen & Pay	As per OT notes implant removal notes mention as per merit package justified hence reopen & pay .
44	T1306183306799	2018/062401	29100019A - 00	25000	Jannat Bai	As per given details complete procedure / treatment not done hence claim rejected7	all required document are upload on portal	Reopen & Pay	As per documents ABG report & its treatment chart available hence reopen & pay
45	T1101182016986	2018/036245	19100008A - 02	1500	MAHENDRA KUMAR	Annexure 2 and 6 not provided hence rejected7	Please do not reject without raise query	Rightly Rejected	Hospital not provide Annexure 6 /Satisfactory letter hence rightly rejected.
46	T1812171903777	2018/077022	29200002A - 00	2000	Kailash Chandra Bhadada	as per RFP live photo at the time of admission as well as discharge is not given hence case is rejected 7	wronging rejection	Reopen & Pay	Both photo available hence reopen & pay .
47	T1703182480987	2018/062408	29030023A - 02	10000	Manisha Rathore	After Query Hospital Not Provide Post operative X-ray REPORT claim has been rejected 7	as per MDP not required x ray report in this case reopen this case	Reopen & Pay	As per OT notes implant removal notes mention as per merit package justified hence reopen & pay .

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10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
48	T2103209615508	2020/200493	29200002A - 00	2000	Laxmi Devi	as per mo (sha) claim is rejected due to RFT REPORT IS OF MORE THAN ONE MONTH7	The claim has been wrongly rejected with package remark, "As per MO(SHA) claim is rejected due to RFT reports is of more than one month old." The real fact that we have submitted investigation report at the time of submission of pre-auth. After that we have received pre-auth approval from your side & proceed to treatment of the patient. The patient was discharge to his satisfaction & all relevant, required documents were uploaded on the portal at the time of discharge. This is unjustified that claim has been rejected with above package remark. It is settled principle of BSBY guideline that if there is no query raised within seven days of claim submission, claim should be approve & pay within 14 days of claim	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

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10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
							submission. In this particular case no query has been raised & after long time of patient discharge the claim was rejected. This is violating the guideline of BSBY, hence requested to allow the appeal & order to reopen & pay.		
49	T23122010389799	2021/202321	19100008A-00	1500	sangita devi	24 hrs not completed7	IN THIS PATIENT DURING DIALYSIS BLOOD TRANSFUSION DONE, SO 24 HOUR STAY NOT REQUIRED.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
50	T0501181985683	2018/036641	29120088A-00	20000	Satayanarayan Chechani	Hospital not provide Doppler ultrasound test / supporting investigation hence rejected . 7	Please do not reject without raise query	Reopen & Pay	pt. in emergency so diagnostic report not provide & as per merit package justified hence reopen & pay .

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10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
51	T0405209702109	2020/200465	29200002A - 00	2000	Shiv Lal Tiwari	RFT & HB REPORT ONE MONTH OLD. HENCE REJECTED 7	The claim has been wrongly rejected with package remark, "RFT & HB report one month old. Hence rejected." The real fact that we have submitted investigation report at the time of submission of pre-auth. After that we have received pre-auth approval from your side & proceed to treatment of the patient. The patient was discharge to his satisfaction & all relevant, required documents were uploaded on the portal at the time of discharge. This is unjustified that claim has been rejected with above package remark. It is settled principle of BSBY guideline that if there is no query raised within seven days of claim submission, claim should be approve & pay within 14 days of claim submission. In this particular case no	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay

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10/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
							query has been raised & after long time of patient discharge the claim was rejected. This is violating the guideline of BSBY, hence requested to allow the appeal & order to reopen & pay.		
52	T0506209778267	2020/200843	29200002A - 00	2000	Kanku Devi	as per MO (SHA) claim rejected due to seal of dialysis dr not acceptable 7	I request you to please send A query, so we can complete physician seal & sign on documents.	Reopen & Pay	As per available documents/reports booked pkg is justified, Hence reopen and pay
53	T1412171888381	2018/036650	29120007A - 00	5000	Ram Lal Vaishnav	As admission falls under policy year 2016-2017 so rejected as TID generated after 48 hrs of admission of patient 7	Tid generated within time, you may be confused with edited tid	Reopen & Pay	package justified & CAG report available hence reopen & pay .
54	T2108183993099	2018/055138	29030012A - 00	40000	Chhotu Ram	AS PER PROVIDED DOCUMENTS THERE IS NO DETAIL OF THIS PKG HENCE REJECTED 7	Clarification in detail Ot notes and doctor letter	Rightly Rejected	wrong package selection hence rightly rejected.
55	T2504182812376	2018/084335	29200002A - 00	2000	nandlal	As Per Document Hospital not Provide RFT Report So Case Has Reject 7	Please do not reject without raise query	Reopen & Pay	RFT report available in this previous TID T2104182781124 hence reopen & pay.

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