

F 8(9) Rejection Appeal-I 2 2 3

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Sankara Eye Hospital -Jaip 836

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Sankara Eye Hospital -Jaip 836

F 8(9) Rejection Appeal-I 2 2 3

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Sankara Eye Hospital -Jaip 836	

Sankara Eye Hospital -Jaip1836 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Vijay Laxmi (mo bsbyraj@gmail com)
- RSHAA (raj rshaa@gov in)
- Mr Krishna Jangid (tpa jp@sankaraeye com)

बैठक में **Sankara Eye Hospital -Jaip1836** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 8 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	7
2	Re-open & Query	0
3	Rightly Rejected	1

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J E RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1803209592681	2020/201550	19070051A - 00	6000	Guddi Devi Saini	ALL DOCUMENTS NOT PROVIDED IN PDF FORMAT 7	All document was uploaded in PDF format document corrupted on BSBY portal as you know BSBY potal not take any other format only you can upload in PDF format so please approved this claim, and don't reject without query	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
2	T1703209583708	2020/198193	19070004A - 00	7700	Vishakha Mandal	not justified as attached documents are not working7	All document was uploaded in PDF format and all document open now our PC please check it is software issue, and don't reject without query	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
3	T0402209253179	2020/196836	19070004A - 00	7700	Norti	As per MO (SHA) claim rejected due to provide annexure 1 not provoded.7	No Need in this claim Annexure 1 , please approved claim	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
4	T0411201024828 8	2020/201574	19070051A - 00	6000	Prem Devi	tid creation and admission time difference is more than 1hr7	BSBY live photo not working proper after restart my PC 7-8 times so I can taken live photo so total admission done on portal 01 hrs and 04 minutes, I am sent email many time but no respond for this matter, please approve this claim.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T1102209308590	2020/196830	19070043A - 00	12500	Surajyan Gurjar	As per MO (SHA) claim rejected due to PREOP INVESTIGATIONS REQUIRED ALSO SEAL SIGN OF TREATING DOCTOR WITH REGD. NO. REQUIRED.7	Don't reject without query if other document required please generate query please approved this. Doctor seal already mention on document please check.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
6	T2812198954502	2020/193434	19070060A - 00	2000	Sarti Devi	blocked package 19070062A-00 and 19070060A along with 19070026A7	As per the approved tariff list of BSBY, and pre approval from your side This is a separate unit line item and we have billed it accordingly. Hence we are entitled to receive full payment. We have been getting payment for sub procedures till now. Such deductions shall require prior discussion/intimation before surgery approval from your end.	Rightly Rejected	discharge time pt. photo capture other person case not justified hence rightly rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1803209592185	2020/201552	19070051A-00	6000	vimlesh saini	AL DOCUMENTS NOT IN PDF FORMAT7	All document was uploaded in PDF format document corrupted on BSBY portal as you know BSBY potal not take any other format only you can upload in PDF format so please approved this claim, and don't reject without query	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
8	T1803209589698	2020/201551	19070051A-00	6000	Kalli Urf Sarju Meena	ALL DOCUMENTS NOT IN PDF FORMAT7	All document was uploaded in PDF format document corrupted on BSBY portal as you know BSBY potal not take any other format only you can upload in PDF format so please approved this claim, and don't reject without query	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay

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