

F 008(9) Rejection Appeal-I 202 8

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L N Multispeciality hospital-Jhal2670 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 22/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Vijay Laxmi (mo bsbyraj@gmail com)
- RSHAA (raj rshaa@gov in)
- Sh Narendra Pushpad (narendrapushpad 26 9@gmail com)

बैठक में **L N Multispeciality hospital-Jhal2670** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 20 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	13
2	Re-open & Query	0
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0102209232400	2020/200020	19040011A - 00	10000	Rekha	as per MO (SHA) claim rejected due to in discharge ticket only appendicitis mentioned. two USG report of same date provided by you one is without ovarian cyst and other is reporting ovarian cyst, 7	Salpingo Oophorectomy done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
2	T1602209353967	2020/200070	19030007A - 00	16000	Lila Bai	as per MO (SHA) claim rejected due to wrong package selection as per documents artrotomy and synovectomy knee joint done. not payable7	Arthrodesis Ankle Triple done.	Rightly Rejected	wrong pks selection hence rightly rejected
3	T1804209674030	2020/200059	19030062A - 00	20000	Anil	PLATE STICKER NOT PROVIDED7	Open Reduction AND Internal Fixation (Large Bone) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1903209600090	2020/199994	19080003A - 00	5000	Sunita Mukesh Kumawat	X-RAY AS PER MDP BUT NOT UPLOADED HENEC REJECTED7	Basic Package for Neonatal Care (Package for Babies admitted for short term care for conditions like: Transient tachypnoea of newborn OR Mild birth asphyxia OR Jaundice requiring phototherapy OR Hemorrhagic disease of newborn OR Large for date) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
5	T1604209669672	2020/198322	19030062A - 00	20000	Annadi Lal Rathor	AS PER MO (SHA) CLAIM REJECTED DUE TO WRONG PKG SELECTION 7	both operations are done and with right pkg	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
6	T2103209616275	2020/199881	19010026A - 00	5000	Kanhaiyalal	as per mo (sha) claim is rejected due to wrong pkg selectionprocedure done at nguinal region7	Evacuation of Scrotal Hematoma done	Rightly Rejected	wrong pks selection hence rightly rejected
7	T3103209642115	2020/199882	19030062A - 00	20000	Manohar Lal	AS PER MO (SHA) CLAIM IS REJECTED DUE TO PREOP INVESTIGATIONS (ECG,XRAY CHEST) WITH PAC 7	Open Reduction AND Internal Fixation (Large Bone) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2707209948530	2020/198324	19030062A - 00	20000	Ravina Bai	AS PER MO (SHA) CLAIM REJECTED DUE TO wrong pkg selection 7	its a long bone and done open reduction and internal fixation	Rightly Rejected	wrong pks selection hence rightly rejected
9	T1106209795731	2020/200057	19030062A - 00	20000	Kamlesh Kumar	as per MO (SHA) claim rejected due to wrong pkg selection 7	Open Reduction AND Internal Fixation (Large Bone) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
10	T2901209210777	2020/199983	19030062A - 00	20000	Shubham	as per MO (SHA) claim rejected due to WRONG PKG SELECTION, ALL DOCUMNETS UPLOADED IS NOT MATCHED WITH PKG , PT NAME ALSO DIFFERENT ,7	Open Reduction AND Internal Fixation (Large Bone) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
11	T0208209968025	2020/199890	29030019A - 00	20000	Shyam Lal	AS PER MO (SHA) CLAIM REJECTED DUE TO discrepency in uploaded post op xray and clinical photo 7	Amputation-Lower Limb done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
12	T1905209734764	2020/200060	19030062A - 00	20000	Wahid Husain	as per MO (SHA) claim rejected due to wrong pkg selection 7	Open Reduction AND Internal Fixation (Large Bone) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
13	T2303209622402	2020/199996	19030017A - 00	15000	Man Singh	AS PER MO (SHA) CLAIM REJECTED DUE TO discharge ticket not signed by treating doctor 7	Closed Interlocking - Intermedullary done	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
14	T0802209287608	2020/200068	19010106A - 00	13000	Kanya Bai	as per MO (SHA) claim rejected due to not payable with lapchole7	Laposcopic Adhesiolysis done.	Rightly Rejected	pkg separately not payable with laposcopic cholecystectomy hence rightly rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
15	T1903209600646	2020/200073	29050011A - 00	6000	kalawati bai	D J STENTAS WHEN IT IS DONE WITH PCNL / URSL/ RIRS IT WILL BE PART OF PCNL / RIRS / URSL ONLY AND WILL NOT BE PAID SEPRATELY. 7	DJ stent (One side) done.	Rightly Rejected	pkg separately not payable hence rightly rejected
16	T2003209607285	2020/200061	29160015A - 00	11000	Kamla Baai	SEAL AND SIGN OF ONCOLOGIST IS REQUIRED ON DOCUMENTS7	Capecitabin+oxaliplatin done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
17	T0303209488462	2020/200030	19030062A - 00	20000	Hark Chand	as per MO (SHA) claim rejected due to wrong pkg selection 7	Open Reduction AND Internal Fixation (Large Bone) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay
18	T2103209616369	2020/200050	19030062A - 00	20000	Hasim Khan	as per mo (sha) claim is rejected due to discharge ticket not signed by doctor7	Open Reduction AND Internal Fixation (Large Bone) done.	Reopen & Pay	as per MDP all documents uploaded case justified hence reopen and pay



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T2405209746791	2020/200074	19010163A - 00	7000	Parmanand	THIS PROCEDURE CANT BE CONSIDERED SEPERATLY AND SHOULD BE DONE ALONG WITH HEMORRHOIDECTO MY AND WILL NOT BE PAID AS SEPARATE PROCEDURE 7	NIA given query kindly provide out of time / duration of surgery after then reply this query NIA rejected this claim give the other reason- THIS PROCEDURE CANT BE CONSIDERED SEPERATLY AND SHOULD BE DONE ALONG WITH HEMORRHOIDECT OMY AND WILL NOT BE PAID AS SEPARATE PROCEDURE	Rightly Rejected	pkg separately not payable with hemorrhoidectomy hence rightly rejected
20	T1101209068155	2020/200002	19010163A - 00	7000	Rami Bai	as per MO (SHA) claim rejected due to Seal absent on opd slip and no tid on ot notes 7	Fissurectomy done.	Rightly Rejected	pkg separately not payable with hemorrhoidectomy hence rightly rejected

