

F 8(9) Rejection Appeal-I 2 2 294

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Shree Parashavnath Jain Hospital n R C-Ajme 694	

Shree Parashavnath Jain Hospital n R C-Ajme1694 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 30/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abhishek shrivastava (abhishek 2 98 @gmail com)
- dr vaibhav (vaibhavkuldeep@gmail com)
- Sh Mahendra Kumar Bhati (yajuvendra2 2@gmail com)

बैठक में **Shree Parashavnath Jain Hospital n R C-Ajme1694** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 7 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	3

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC RSHAA)

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30/07/202

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1304182709498	2018/045913	49040001A - 00	5000	YASMIN	TID generated through MOIC Route and Annexure 2 not provided. AND As per RFP Live photo of patient at the time of admission and discharge not provided. Hence rejected 7	Sir/Madam :- Case of TID :- T1304182709498 has been rejected . But Sir/Madam the patient has gone here is true . Please Rejection Back & Approve this case. Hospital Financial Loss. Annexure 2 , Admit time Photo & Discharge Time Photo Already send in proper way.	Reopen & Pay	AS Per Document Package Is Juestified So Reopen & pay
2	T2709198056445	2019/152935	49040001A - 00	5000	Manju Devi	DELAYED QUERY REPIY BY HOSPITAL HENCE CASE REJECTED 7	How ever Pt. IUD/ Normal delivery there is not requirement of ot note &Delivery Mentioned on Indoor case paper. so please pay	Rightly Rejected	AS Per Document Package Is Not Juestified So ReJected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T0606183230760	2018/046340	19030062A - 00	20000	Jhmeri Devi	as per documents wrong package selection hence rejected7	Sir/Madam :- Hospital Request Claim TID T0606183230760 rejected . But sir /Madam the patient took the treatment please take your rejection back. The Hospital is suffering financially Loss. It is true. Claim Document submitted with Dr. seal & signature . Sir please back to remove your rejection & approve the claim.	Rightly Rejected	AS Per Document Package Is Not Juestified So Rejected
4	T0310198123541	2019/153989	49040001A - 00	5000	Santosh Rawat	delayed Query replied hence case rejected7	Twins baby Detail & procedure Note mention on INdoor case paper part 2 please pay claim	Reopen & Pay	AS Per Document Package Is Juestified So Reopen & pay
5	T2611198685331	2019/153996	19030042A - 00	18000	Sawarial Goyal	Hospital not provide detail ot note as per letter no. 202 so CLAIM rejected 7	Pre Operative & Post Operative x-ray are visiable & ot note metioned on Discharge card so please consider the case and please pay claim amount	Reopen & Pay	AS Per Document Package Is Juestified So Reopen & pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
6	T1702182258374	2018/046228	29200003A - 00	1500	Muna Kanwar	Difference between actual Discharge date and claim submission date is more than 33 days. Hence, No payment to be done. !!! 7	Sir/Madam :- Hospital Request Claim TID T1702182258374 rejected . But sir /Madam the patient took the treatment please take your rejection back. The Hospital is suffering financially Loss. It is true. Claim Document submitted with Dr. seal & signature . Sir please back to remove your rejection & approve the claim.	Rightly Rejected	AS Per Document Package Is Not Juestified So Rejected
7	T0912198797738	2019/154003	19030044A - 00	13000	Munni Devi	Hospital not provide clear pre and post x-ray,hence rejected7	By Mistake of Doctor Wrongly Right side mentioned on Dicharge card but as per x-ray and discharge time photo is clear indicate operated Left side shoulder. Please pay the claim amount	Reopen & Pay	AS Per Document Package Is Juestified So Reopen & pay

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