
F 8(9) Rejection Appeal-I 2 2 2 9

26 8 2 2

2 ORTHOPAEDICS CENTRE-Jaip2788

-

ORTHOPAEDICS CENTRE-Jaip2788

28 7 2 2

ORTHOPAEDICS CENTRE-Jaip2788

F 8(9) Rejection Appeal-I 2 2 2 9

26 8 2 2

-

2

- -



ORTHOPAEDICS CENTRE-Jaip2788	

ORTHOPAEDICS CENTRE-Jaip2788 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 28/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Abhishek shrivastava (abhishek 2 98 @gmail com)
- Dr Sachin Gupta (sachingupta@bajoria in)
- Dr Devendra tetarwal (sptearwal@gmail com)

बैठक में **ORTHOPAEDICS CENTRE-Jaip2788** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	0
2	Re-open & Query	0
3	Rightly Rejected	10

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0311198434698	2019/151536	19030062A - 00	20000	Rahul Choudhary	counts of three bio-metric and otp attempts could not be seen in this TID. hence rejected7	THAT TIME ,OUR BIO METRIC SYSTEM WAS NOT WORK PROPERLY. SO WE USE MOIC FOR VERIFICATION	Rightly Rejected	As Per Document Count Of Biometrix Is Not Found ,No name ,Date On Pre & Post X-ray ,AS Per Document Pre & Post Photo Is UplodedSo Hence Rejected
2	T1111198521751	2019/151738	29030005A - 00	21600	Chhotudi	as per rfp live photo not provide at the time of admission & discharge.7	WE CAPTURED LIVE PHOTO ON TIME OF ADMISSION AND DISCHARGE ,BUT DUE TO TECHNICAL ERROR IT IS SHOW AS UPLOADED PHOTO.KINDLY RE OPEN CLAIM PROCESS	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date On Pre & Post X-ray So Case Is Not Juestified Hence Rejected
3	T0211198424325	2019/151535	19030005A - 00	5000	Roshan Lal	As per RFP live photo at the time of admission and discharge is not provided hence REJECTED7	WE WAS CAPTURED LIVE PHOTO ON TIME OF ADMISSION AND DISCHARGE, BUT DUE TO TECHNICAL ERROR IT IS SHOW AS UPLOADED PHOTO.KINDLY REOPEN CLAIM PROCEDURE.	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date On Pre & Post X-ray So Case Is Not Juestified Hence Rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T2311198659947	2019/148903	19030019A-00	12000	Ankit Yadav	as per RFP live patient photo at time of discharge & admission not provided hence rejected.7	WE CAPTURED LIVE PHOTO OF THE PATIENT , BUT DUE TO TECHNICAL ERROR ,IT IS SHOW AS UPLOADED PHOTO.KINDLY REOPEN CLAIM PROCEDURE.	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date On Pre & Post X-ray So Case Is Not Juestified Hence Rejected
5	T1011198517334	2019/151534	19030019A-00	12000	Gunjan	AS PER RFP LIVE PHOTO at the time of Discharge not provide hence rejected.7	WE WAS CAPTURED LIVE PHOTO ON TIME OF ADMISSION AND DISCHARGE ,BUT DUE TO TECHNICAL ERROR IT IS SHOW AS UPLOADED PHOTO.KINDLY REOPEN CLAIM PROCEDURE	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date Of Admission Is Different ,No name ,Date On Pre & Post X-raySo Case Is Not Juestified Hence Rejected
6	T0711198486228	2019/151533	19030019A-00	12000	Rosan	As per RFP live photo of patient at the time of Discharge not provide hence rejected 7	WE WAS CAPTURED PHOTO OF PATIENT ON TIME OF ADMISSION AND DISCHARGE ,BUT DUE TO TECHNICAL ERROR IT IS SHOW AS UPLOADED PHOTO .KINDLY DO NEEDFUL	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date On Pre & Post X-ray So Case Is Not Juestified Hence Rejected

Printed On : 06-10-2021 05:44:33 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T0311198438065	2019/151537	19030019A-00	12000	Ganesh Yogi	AS PER RFP LIVE PHOTO AT THE TIME OF ADMISSION & DISCHARGE IS NOT PROVIDED, HENCE REJECTED7	WE WAS CAPTURED LIVE PHOTO ON TIME OF ADMISSION AND DISCHARGE,BUT DUE TO TECHNICAL ERROR IT IS SHOW AS UPLOADED PHOTO .KINDLY REOPEN CLAIM PROCESS	Rightly Rejected	As Per Document Count Of Biometrix Is Not Found ,No name ,Date On Pre & Post X-ray ,AS Per Document Pre & Post Photo Is UplodedSo Hence Rejected
8	T1111198521751	2019/151737	19030019A-00	12000	Chhotudi	as per rfp live photo not provide at the time of admission & discharge.7	WE CAPTURED LIVE PHOTO ON TIME OF ADMISSION AND DISCHARGE ,BUT DUE TO TECHNICAL ERROR IT IS SHOW AS UPLOADED PHOTO.KINDLY RE OPEN CLAIM PROCESS	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date On Pre & Post X-ray So Case Is Not Juestified Hence Rejected
9	T2511198676199	2019/148908	19030005A-00	5000	Ram Niwas Bhaira	As per rfp pt. live photo at the date & time of admission & discharge not provide hence case rejected7	WE CAPTURED LIVE PHOTO OF THE PATIENT , BUT DUE TO TECHNICAL ERROR ,IT IS SHOW AS UPLOADED PHOTO.KINDLY REOPEN CLAIM PROCEDURE.	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date On Pre & Post X-ray So Case Is Not Juestified Hence Rejected

Printed On : 06-10-2021 05:44:33 PM



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T2311198659947	2019/148904	19030019A-01	12000	Ankit Yadav	as per RFP live patient photo at time of discharge & admission not provided hence rejected.7	WE CAPTURED LIVE PHOTO OF THE PATIENT , BUT DUE TO TECHNICAL ERROR ,IT IS SHOW AS UPLOADED PHOTO.KINDLY REOPEN CLAIM PROCEDURE.	Rightly Rejected	AS Per Document Pre & Post Photo Is Uploded And No name ,Date On Pre & Post X-ray So Case Is Not Juestified Hence Rejected

Printed On : 06-10-2021 05:44:33 PM

