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RANTHAMBORE SEVIKA HOSPITAL-Sawa87	

RANTHAMBORE SEVIKA HOSPITAL-Sawa871 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr PARUL SINGH (KARNAWATPARUL @GMAIL COM)
- Dr Alka Rajpurohit (bsbynia@gmail com)
- Moh Ashraf Kagzi (ashraf kagzi @gmail com)

बैठक में **RANTHAMBORE SEVIKA HOSPITAL-Sawa871** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	1
2	Re-open & Query	0
3	Rightly Rejected	9

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(CEO RSHAA)



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2112171912904	2018/033748	19010137A - 00	2500	Sanju Keshiya	annex 2 was not provided hence rejected7	"uploaded documents even hospital has a copy of all documents so please pass this case and if you needfull any documents we'll provided you . thanks"	Rightly Rejected	as mdp doc not provided
2	T1312171883406	2018/037897	19030020A - 00	12000	dinesh	insufficient query reply to query raised for complete discharge ticket and annexure-2 hence rejected 7	WRONG REJECTION as per uploaded but server problem may be documents not attached sucessfully .hospital has all documents so please pass this case if you need any document we'll provide you	Rightly Rejected	as mdp doc not provided
3	T1712171900257	2018/037896	19050062A - 00	11500	Gajanand	After query hospital not provide complete Annexure 2, Complete discharge summary, Photo ID of the patient.7	WRONG REJECTION as per uploaded but server problem may be documents not attached sucessfully .hospital has all documents so please pass this case if you need any document we'll provide you	Rightly Rejected	as patient id an complete discharge not provided

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T1504182727933	2018/037872	19030019A - 00	12000	Dheeraj Meena	REASON MENTIONED IN ANNEXURE II IS INVALID.HENCE REJECTED.PATIENT HAD AADHAR ACRD7	" from side of NIA no query raised so its wrong rejection"	Rightly Rejected	as patient name mismatch in reports provided
5	T1512171893232	2018/037854	19020015A - 00	8000	Pawan Kumar Joliya	as per doc. not available (kindly provide pt. photo ID proof 2nd page & discharge summary 2nd page & x-ray,complet PTA) hence rejected 7	"uploaded documents even hospital has a copy of all documents so please pass this case and if you needfull any documents we'll provided you . thanks"	Rightly Rejected	as mdp doc not provided
6	T0403182364819	2018/033774	19050061A - 00	3000	Rohit Singh Gurjar	not suitable reply to query reply hence rejected7	"wrong rejection. as per they ask for pre x ray and already uploaded as query answer so please pass this case. thanks"	Rightly Rejected	as mdp doc not provided
7	T1712171900495	2018/037855	19010165A - 00	12000	Baraj Bai	as per doc. not available (PROVIDE pt.photo id proof front page) hence rejected7	All doc. uploaded as per server error may be not attached so we'll provvide you all document as per your need. please pass this case . thanks	Rightly Rejected	as proper id not provided by hospital



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T2512171929394	2018/037829	19020035A - 00	9000	Jagannthi Devi	rejection due to hospital not provide Endoscopic report 7	"uploaded documents even hospital has a copy of all documents so please pass this case and if you needfull any documents we'll provided you . thanks"	Rightly Rejected	as mdp doc not provided
9	T2103182509658	2018/033853	19070051A - 00	6000	Santra Devi	rejection due to lack of valid and complete discharge ticket 7	"uploaded documents even hospital has a copy of all documents so please pass this case and if you needfull any documents we'll provided you . thanks"	Rightly Rejected	as wrong patient photo provided
10	T0404182628750	2018/037888	19020035A - 00	9000	Rajkumar	after query hospital not Provide completely filled annexure 6 7	provided ann.-6 by hospital as per old format but provided and signed by patient so please consider it	Reopen & Pay	as case is justified

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