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RAJ GIRISH HOSPITAL-Jaip 4	

RAJ GIRISH HOSPITAL-Jaip141 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Surya Pratap Singh Parihar
- Dr Sachin Gupta (sachingupta@bajoria.in)
- Dr Rajeen Ajanani (rajgirishhospitaljaipur@gmail.com)

बैठक में **RAJ GIRISH HOSPITAL-Jaip141** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 8 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	2
2	Re-open & Query	0
3	Rightly Rejected	6

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J O RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2602182331084	2019/135439	19030080A - 00	12500	Mahendra Singh Shekhawat	Annexure 2 for opting MOIC route not uploaded hence rejected 7	WE HAVE UPLODED ANNEXURE-2 BUT SOFTWARE ISSUE ANNEXURE-2 NOT UPLOAD	Reopen & Pay	block package is justified, hence reopen and pay .
2	T0901195318588	2019/109905	29060060A - 00	85000	basanti keer	Despite query post op x ray film not provided, which is mandatory as per MDP, hence rejected.7	Implant was not put in this case so post op x-ray was not attache by us. post op x-ray is provided by us if needed. kindly reopen the case.	Rightly Rejected	booked package is not justified and MDP documents not provided, hence rejected .
3	T2601182102565	2019/135445	19020017A - 00	11000	Krishna	annexure-2 not provided hence rejected 7	KINDLY CONSIDERD THE CASE WE WILL PROVIDE ANNEXURE-2	Reopen & Pay	block package is justified, hence reopen and pay .
4	T1502195652911	2019/113087	19020027A - 00	12000	Shankar	Hospital not provide X ray PNS film hence rejected 7	In respose to the query X-ray PNS Report was given. X-ray PNS film was not upload by mistake and no such demand was made in query. So it was not uploaded. X-ray PNS film of the patient is provided by us now if needful kindly reopen the case.	Rightly Rejected	booked package is not justified and MDP documents not provided, hence rejected .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T1502195652911	2019/113090	19020031A - 00	7500	Shankar	Hospital not provide X ray PNS film hence rejected 7	In respose to the query X-ray PNS Report was given. X-ray PNS film was not upload by mistake and no such demand was made in query. So it was not uploaded. X-ray PNS film of the patient is provided by us now if needful kindly reopen the case.	Rightly Rejected	booked package is not justified and MDP documents not provided, hence rejected .
6	T2212171920542	2019/135388	19020017A - 00	11000	Sohani	TID was not generated on the day of admission of patient. Hence rejected as per term & condition 7	PT. ADMIT 22/12/2017 & PACKAGE SELETED 23/12/2017.BY MISTAKE SM SELETED ADMISSION DATE ON SOFTWARE 23/12/2017	Rightly Rejected	As per RFP clause 1.13.5 addendum TID is not generated on the same day of admission,hence rejected
7	T1502195652911	2019/113088	19020029A - 00	4000	Shankar	Hospital not provide X ray PNS film hence rejected 7	In respose to the query X-ray PNS Report was given. X-ray PNS film was not upload by mistake and no such demand was made in query. So it was not uploaded. X-ray PNS film of the patient is provided by us now if needful kindly reopen the case.	Rightly Rejected	booked package is not justified and MDP documents not provided, hence rejected .

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1	2	3	4	5	6	7	8	9	10
8	T1207183591318	2018/054336	19080003A - 00	5000	Shankutala	HOSPITAL NOT PROVIDE ICU CHART & T.T CHART HENCE CLAIM REJECTED 7	PLEASE REOPEN THE CASE AND WE SEND ICU AND TT CHART	Rightly Rejected	hospital has not provided ICU chart,blocked package is not justified, hence rejected .

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