

F 008(9) Rejection Appeal-I 202

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Marudhar Hospital-Sike1210 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Surya Pratap Singh Parihar
- Dr Piyush Sharma (piyush.sharma@vidalhealthtpa.com)
- Sh Yogendra (marudharhospital@gmail.com)

बैठक में **Marudhar Hospital-Sike1210** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 18 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	7
2	Re-open & Query	0
3	Rightly Rejected	11

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1309184227239	2018/037832	19030057A - 00	13000	Vishal Agarwal	Rejected -For any query Please refer to RSHAA 7	RSHAA	Reopen & Pay	ALREADY PAID
2	T0904182673436	2018/036543	19050037A - 00	20000	Manaram Nayak	COUNTS OF THREE BIOMETRIC IDENTIFICATION ATTEMPTS COULD NOT SEEN IN THIS TID HENCE REJECTED 7	ANN 2 ALREADY PROVIDED	Reopen & Pay	BLOCK PACKAGE JUSTIFIED HENCE PAYABLE
3	T1104182695815	2018/036530	19050013A - 00	8400	Gordhan	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. (Lack of essential documents) 7	ANN-2 ALSO SUBMITTED	Rightly Rejected	MDP DOCUMENT NOT PROVIDED HENCE REJECTED
4	T1006196818283	2019/134022	19050058A - 00	5000	Devi Lal Bajaroliya	Cystoscopy not payable with PCCL , hence rejected7	ALLERDY SUBMID CYSTOSCOPY REPORT	Rightly Rejected	MDP DOCUMENT NOT PROVIDED HENCE REJECTED
5	T0301181973554	2018/036534	19050033A - 00	21000	Gopal Prasad	counts of three biometric identification attempts could not be seen in this TID,hence rejected7	KINDLY RAISE QUERY FOR DOCUMENTS	Rightly Rejected	MDP DOCUMENT NOT PROVIDED HENCE REJECTED
6	T1104182698161	2018/036540	19010108A - 00	13000	Sahida bano	COUNTS OF 3 ATTEMPTS BY BIOMETRIC MACHINE CANNOT BE SEEN IN THIS TID.HENCE REJECTED7	ANN 2 ALREADY PROVIDED	Reopen & Pay	BLOCK PACKAGE JUSTIFIED HENCE PAYABLE

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T2011198620842	2020/170094	29050014A - 00	37500	Shishpal	DOD not mentioned in Discharge summary , hence rejected 7	IN QUERY DOD MENTION SO APPROVED IT & PAY	Reopen & Pay	BLOCK PACKAGE JUSTIFIED HENCE PAYABLE
8	T1104182698161	2018/036539	19010106A - 00	13000	Sahida bano	COUNTS OF 3 ATTEMPTS BY BIOMETRIC MACHINE CANNOT BE SEEN IN THIS TID.HENCE REJECTED7	ANN 2 ALREADY PROVIDED	Rightly Rejected	INCLUDE IN PAID PACKAGE HENCE REJECTED
9	T1309184227695	2018/037827	19030014A - 00	6500	Ratan Lal	Rejected -For any query Please refer to RSHAA 7	WITHOUT REASON	Reopen & Pay	ALREADY PAID
10	T0204196091964	2019/111068	19050059A - 00	5000	komal	pkg not justify hence rejected7	PLEASE REVIEW IT	Rightly Rejected	MDP DOCUMENT NOT PROVIDED HENCE REJECTED
11	T1104182695815	2018/036532	29050062A - 00	15000	Gordhan	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. (Lack of essential documents) 7	ANN-2 ALSO SUBMITTED	Rightly Rejected	MDP DOCUMENT NOT PROVIDED HENCE REJECTED
12	T1104182695815	2018/036531	19050017A - 00	1500	Gordhan	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. (Lack of essential documents) 7	ANN-2 ALSO SUBMITTED	Rightly Rejected	MDP DOCUMENT NOT PROVIDED HENCE REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T1911198611960	2020/170095	29050009A - 00	24000	jagdish prasad	Claim rejected as procedure done again on 21-11-19 in reference of T2111198639991 TID, not payable.7	RE-DO PCNL PKG MADE. IF STONE NOT CLEAR IN ONE STAGE SO PLEASE APPROVE & PAY IT	Rightly Rejected	ALREADY PAID FOR THIS PACKAGE
14	T1702182259430	2018/036536	19100008A - 03	1500	Jannat Bano	only 3 BT stickers are provided hence 4th rejected7	WE ALREADY SUBMITTED 4 BLOOD STIKERS SO KINDELY RE-OPEN & PAY OR IN QUERY ALSO SUBMITTED	Rightly Rejected	4TH BLOOD STICKER DOES NOT MATCH THE NAME OF PATIENT HENCE REJECTED
15	T0403195811628	2019/111067	29050020A - 00	50000	Suresh Kumar	For VUJ calculus RIRS procedure is not justified, hence rejected.7	WE NOT DONE ONLY UVJ STONE WE OPERATE BOTH VUJ & RENAL STONE	Reopen & Pay	BLOCK PACKAGE JUSTIFIED HENCE PAYABLE
16	T1011198514705	2020/170098	19080002A - 00	7200	Mahendra Kumar	Indication & detail OT note for 19080002 pkg not provided, Hence rejected.7	INDICATION & DETAILED OT NOTES ALREADY PROVIDED. IF IT IS NOT THEN RISE A QUERY FOR THAT	Rightly Rejected	BLOCK PACKAGE NOT JUSTIFIED HENCE REJECTED
17	T1309184219343	2018/037837	19050062A - 00	11500	Bhavaru Khan	Rejected -For any query Please refer to RSHAA 7	RSHAA	Reopen & Pay	ALREADY PAID
18	T0904182673436	2018/036544	29050011A - 00	6000	Manaram Nayak	COUNTS OF THREE BIOMETRIC IDENTIFICATION ATTEMPTS COULD NOT SEEN IN THIS TID HENCE REJECTED 7	ANN 2 ALREADY PROVIDED	Rightly Rejected	MDP DOCUMENT NOT PROVIDED HENCE REJECTED

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