

F 008(95) Rejection Appeal-I 202 55

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Jee Hospital n Research Centre Pvt Ltd-Jaip 570	

Jee Hospital n Research Centre Pvt Ltd-Jaip1570 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 12/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr rajeev kumar jangir (jangirrajeev@gmail com)
- dr vaibhav (vaibhavkuldeep@gmail com)
- ex party (ojha shyamsunder772@gmail com)

बैठक में **Jee Hospital n Research Centre Pvt Ltd-Jaip1570** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 27 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	20
2	Re-open & Query	0
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC R HAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0612198781927	2020/161688	29100018A - 11	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
2	T0810184466466	2018/059894	19030067A - 00	21000	Binna Kha	provide visible pre and post op x ray with patient name. Note-Not provided 7	allready send so kindly approve	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document pre and post clear xray__which is necessary for the booked package. Hence , Claim has been rightly rejected.
3	T0612198781927	2020/161694	29100018A - 06	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
4	T0612198781927	2020/161686	29100018A - 12	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
5	T0612198781927	2020/161683	29100018A - 14	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified



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1	2	3	4	5	6	7	8	9	10
6	T0403195813213	2019/110185	29160124A - 00	25000	Ramu Ram	as per clinical picture no chemoport is seen in IJV region hence rejection is to be done7	DEAR SIR CHEMOPORT WAS INSERTION DONE IN IJV REGION. AND PHOTO AND PORT STICKER ALSO GIVEN DURING THE TIME OF DISCHARGE.	Rightly Rejected	as per clinical notes and operative notes mismatch hence case not justify
7	T1903195953611	2019/110440	29160046A - 00	90000	Chanchal Devi	As per records patient not self verified,3 bio metric attempts could not be seen,verified by Shashibala,name is not mentioned in BSBY card,despite query for relation no reply given, hence rejected.7	DEAR SIR PATIENT CHANCHAL DEVI VARIFIED WITH HER FINGER PRINT SELF ALSO SHASHIBALA NAME IS NOT MENTIONED IN HER BSBY CARD AND SAME WAS OLD NAME OF PATIENT AND WHICH WAS CHANGED BY HER BEFORE TREATMENT AND SAME WAS CONFIRMED BY PATIENT. SO KINDLY APPROVE..	Rightly Rejected	patient is not self varified
8	T0612198781927	2020/161689	29100018A - 10	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T0612198781927	2020/161682	29100018A - 15	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
10	T0810184466466	2018/059895	19030087A - 00	1000	Binna Kha	provide visible pre and post ope x-ray with pt name . Note-Not provided 7	allready send so kindly approve	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document pre and post xray__which is necessary for the booked package. Hence , Claim has been rightly rejected.
11	T1903195953611	2019/110441	19100008A - 01	1500	Chanchal Devi	As per records patient not self verified,3 bio metric attempts could not be seen,verified by Shashibala,name is not mentioned in BSBY card,despite query for relation no reply given, hence rejected.7	DEAR SIR PATIENT CHANCHAL DEVI VARIFIED WITH HER FINGER PRINT SELF ALSO SHASHIBALA NAME IS NOT MENTIONED IN HER BSBY CARD AND SAME WAS OLD NAME OF PATIENT AND WHICH WAS CHANGED BY HER BEFORE TREATMENT AND SAME WAS CONFIRMED BY PATIENT. SO KINDLY APPROVE..	Rightly Rejected	patient is not self varified
12	T0612198781927	2020/161691	29100018A - 09	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0612198781927	2020/161681	29100018A - 16	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
14	T0810184466466	2018/059896	19030087A - 01	1000	Binna Kha	provide visible pre and post ope x-ray with pt name. Note-Not provided 7	allready send so kindly approve	Rightly Rejected	(MDP-RR) After query, hospital has not provided the MDP document pre and post xray___which is necessary for the booked package. Hence , Claim has been rightly rejected.
15	T0612198781927	2020/161684	29100018A - 13	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
16	T0612198781927	2020/161679	29100018A - 17	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
17	T0612198781927	2020/161700	29100018A - 02	1500	Sumer Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
18	T0612198781927	2020/161702	19100008A - 00	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
19	T0612198781927	2020/161693	29100018A - 07	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
20	T0310184406735	2018/059823	29170029A - 00	16000	Jyoti	Please select single package - Head & Neck Cancer - Composite Resection & Reconstruction of any type7	Dear sir same was a case of ca buccal mucosa & we have done neck dissection with myocutaneous flap & submandibular gland dissection.	Reopen & Pay	29130006A package can approve as myocutaneous flap used
21	T0612198781927	2020/161701	29100018A - 00	1500	Sumer Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
22	T0612198781927	2020/161678	29160006A - 00	60000	Sumer Devi	Bhamashah card link date with NFSA not provided hence rejected. 7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
23	T0612198781927	2020/161695	29100018A - 05	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
24	T0612198781927	2020/161692	29100018A - 08	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
25	T0612198781927	2020/161703	29100018A - 01	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified
26	T1903195953611	2019/110439	19100008A - 00	1500	Chanchal Devi	As per records patient not self verified,3 bio metric attempts could not be seen,verified by Shashibala,name is not mentioned in BSBY card,despite query for relation no reply given, hence rejected.7	DEAR SIR PATIENT CHANCHAL DEVI VARIFIED WITH HER FINGER PRINT SELF ALSO SHASHIBALA NAME IS NOT MENTIONED IN HER BSBY CARD AND SAME WAS OLD NAME OF PATIENT AND WHICH WAS CHANGED BY HER BEFORE TREATMENT AND SAME WAS CONFIRMED BY PATIENT. SO KINDLY APPROVE..	Rightly Rejected	patient is not self varified
27	T0612198781927	2020/161697	29100018A - 03	1500	Sumer Devi	Confirm that claimant beneficiary bhamashah card and nfa link is issued before 13.09.2019.7	Preauth is provided by your end first then we done this case , why Preauth given. Rejected on Wrong Background.	Reopen & Pay	was rejected as basis on NFSA link beneficiary on marrite basis case justified

