

F 8(9) Rejection Appeal-I 2 2 98

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Beniwal Ortho and Maternity Hospital-Hanu 684	

Beniwal Ortho and Maternity Hospital-Hanu1684 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 20/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (mo bsbyraj@gmail com)
- RSHAA (raj rshaa@gov in)
- Dr Brijmohan beniwal (beniwalhospitalhmo@gmail com)

बैठक में **Beniwal Ortho and Maternity Hospital-Hanu1684** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 71 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	51
2	Re-open & Query	0
3	Rightly Rejected	20

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J O RSHAA)



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2103209616616	2020/198479	19030062A - 00	20000	Kalu Ram	due to lack of patient id7	As per circular 1008/2019-20/450 bio-matrix verification not required, query not raised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document ID proof which is necessary for the booked package.
2	T1703209588420	2020/198472	29130017A - 00	20000	Akashdeep	AS PER MO (SHA) CLAIM IS REJECTED DUE TO 3D CT FACE & PRE-OPERATIVE X-RAY OF FACE AS PER MDP FOR THIS BOOKED Pkg. (wrog Pkg selection) NOT GIVEN7	as per MDP all necessary documents are attached, query not raised	Reopen & Pay	Reopen and pay as CT film and report of patient's face is available and booked PKG is justified as per available documents on portal.
3	T0501209015624	2020/196214	19030047A - 00	9500	Kuldeep Singh	provide post x ray7	Xray attached already	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
4	T0207209861225	2020/198421	19030062A - 00	20000	Sarvjeet Singh	as per MO (SHA) claim rejected due to post op xray with clearly visible name of patient and date not provided 7	query Not Raised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document clear Post OP X-ray with patient name which is necessary for the booked package.
5	T0703209518565	2020/198440	19030062A - 00	20000	Ramkumar	as per MO (SHA) claim rejected due to package should be proximal femur internal fixation 7	Open reduction done for # I/T femur (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Proximal Femur- Internal Fixation (code-19030043 amount Rs 18000) as performed procedure is justified in available documents on portal.
6	T1701209112822	2020/196226	49040013A - 00	15000	Mamta Rani	AS PER BOOKED PKG NEED DETAILED EVERY TRIMESTER DOCUMENT7	Documents attached already, query not aised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document detailed OT notes which is necessary for the booked package.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T1801209120034	2020/196227	19100005A - 02	1350	Pala Singh	as per drs prescription treating doctor advised 2 unit BT , blood transfusion units numbers not mention on discharge ticket, 7	Clearly mentioned on dr. prescription, query not raise	Reopen & Pay	Reopen and pay as BT Sticker is available and booked Package is justified as per available documents on portal.
8	T0206209768935	2020/198420	19030062A - 00	20000	Chetan Ram	as per MO (SHA) claim rejected due to Preop investigations not provided 7	as per MDP all necessary documents are attached, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
9	T1801209120034	2020/196228	19100005A - 03	1350	Pala Singh	as per drs prescription treating doctor advised 2 unit BT , blood transfusion units numbers not mention on discharge ticket, 7	Clearly mentioned on dr. prescription, query not raise	Reopen & Pay	Reopen and pay as BT Sticker is available and booked Package is justified as per available documents on portal.
10	T1902209378189	2020/198048	19030062A - 00	20000	Pal Singh	AS PER MO(SHA) CLAIM REJECTED DUE TO-PKG CODE FOR RADIS INTERNAL FIXATION 190300467	open reduction done for # distal shaft radius (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e.Fracture Radius Internal - Fixation (code-19030046 amount Rs 9500) as performed procedure is justified in available documents on portal.
11	T2302209411854	2020/198540	19030019A - 00	12000	Sanjay Kumar	Post X-ray not provided (Mandatory). Hence Claim is not payable.7	query Not Raised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document Post OP X-ray which is necessary for the booked package.
12	T0501209015624	2020/196213	19030040A - 00	12000	Kuldeep Singh	Fund Enhancement Approved Rs.16500/-7	Xray attached already	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
13	T0805209711445	2020/198449	19030062A - 00	20000	Kanta Singh	as per MO (SHA) claim rejected due to wrong pkg selection 7	open reduction done for # shaft radius, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T2907209955512	2020/198641	19030062A - 00	20000	Guddi	as per MO (SHA) claim rejected due to bipolar hip prosthesis original sticker, feedback form not provided7	as per circular implant details mentioned on OT notes, feedback form attached at no.4, query not raised	Reopen & Pay	Reopen and pay as feedback form and implant detail written on OT notes are available and booked PKG is justified as per available documents on portal.
15	T0501209015624	2020/196211	19030013A - 00	7000	Kuldeep Singh	provide post x ray7	Xray attached already	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
16	T1807209917680	2020/198476	19030062A - 00	20000	Sarsvati	as per MO (SHA) claim rejected due to wrong pkg selection (there is a separate pkg for fracture of radius) 7	open reduction done for # distal radius (long bone) query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
17	T2009201012031 0	2020/196230	19030123A - 00	2000	SHANTI DEVI	pre x ray not provide hence rejected7	Pre & Post both xray attached, query not raised	Reopen & Pay	Reopen and pay as Post OP X-ray is available and booked PKG is justified as per available documents on portal.
18	T3107209962619	2020/198645	19030062A - 00	20000	Raj Paul	as per MO (SHA) claim rejected due to wrong pkg selection 7	open reduction done for # radius (long bone) query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
19	T2307209933703	2020/198543	19030120A - 00	18000	Jannat Bano	as per MO (SHA) claim rejected due to wrong pkg selection 7	Percutaneous nailing done for # shaft radius, Query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
20	T0702209282938	2020/198044	19030120A - 00	18000	Deepak	AS PER MO(SHA) CLAIM REJECTED DUE TO- tid no not mentioned on all documents 7	query Not Raised	Reopen & Pay	Reopen and pay as TID is written on D/S and OT notes and booked PKG is justified as per available documents on portal.

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1	2	3	4	5	6	7	8	9	10
21	T2403209627985	2020/198547	19030062A - 00	20000	Daleep Kumar	as per mo (sha) claim is rejected due to fracture pattern in pre op xray looking different from post op xray, kindly re submit post op xray film , not directly on computer screen7	as per mdp all necessary documents are attached, re-submission query not raised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document ID proof which is necessary for the booked package.
22	T0104209643596	2020/198416	19030062A - 00	20000	Mangat	OT NOTES NOT GIVEN , WRONG PACKAGE SELECTION , PACKAGE FOR ULNA FIXATION IS AVAILABLE 7	open reduction done for # ulna, OT Notes attached per rule and query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e.Fracture Ulna Internal - Fixation (code-19030047 amount Rs 9500) as performed procedure is justified in available documents on portal.
23	T0705209708898	2020/198446	19030062A - 00	20000	Robin Singh	as per MO (SHA) claim rejected due to pre op x ray not provided7	query Not Raised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document Pre OP X-ray which is necessary for the booked package.
24	T1303209552191	2020/198453	19030062A - 00	20000	Subhash	as per mo (sha) claim is rejected due to wrong pkg selection7	open reduction done foe # shaft radius, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
25	T1307209896804	2020/199371	19030062A - 00	20000	Jit Ram	as per MO (SHA) claim rejected due to pt name different in tid generation detail and in enrollment,mdp of different pt name 7	Patient jitram's adhar no. register with a other family mamber, MDP Documents mismatched with pt satvir Tid T1307209897063, query not raised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document ANN-2 and ID proof which is necessary for the booked package.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
26	T0403209491831	2020/198041	19030062A - 00	20000	mohini devi	as per MO (SHA) claim rejected due to PREOP INVESTIGATIONS not provided 7	as per MDP all necessary documents are attached, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
27	T1407209901386	2020/198468	19030062A - 00	20000	Sarjit Kaur	as per MO (SHA) claim rejected due to hip region surgery is wright package 7	open reduction done for # neck of femur (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Hip Region Surgery (code-19030053 amount Rs 18000) as performed procedure is justified in available documents on portal.
28	T0206209768206	2020/198417	19030096A - 00	21000	Krishanlal	as per MO (SHA) claim rejected due to PATIENT PHOTO ID NOT PROVIDED 7	MOIC verification documents attached and annexure 2 asttached, query not raised	Reopen & Pay	Reopen and pay as Photo ID as BS card is available and booked PKG is justified as per available documents on portal.
29	T2612198938157	2020/176430	19030085A - 00	800	Rukmani Devi	this package not justify with 19030124A7	Skin traction is necessary for primary treatment of hip dislocation or fracture, query not raised	Rightly Rejected	Rightly Rejected as D/S of different patient is provided and booked PKG is included in approved procedure also.
30	T0702209282938	2020/198043	19030085A - 00	800	Deepak	AS PER MO(SHA) CLAIM REJECTED DUE TO- tid no not mentioned on all documents 7	query Not Raised	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
31	T0501209015624	2020/196212	19030018A - 00	18000	Kuldeep Singh	provide post x ray7	Xray attached already	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
32	T0308209970019	2020/198428	19030062A - 00	20000	Shyokaran	as per MO (SHA) claim rejected due to pkg code for # humerus proximal internal fixation 19030116 7	Open reduction done for # neck of humerus, query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Humerus Proximal - Internal Fixation (code-19030116 amount Rs 12000) as performed procedure is justified in available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
33	T2507209941771	2020/198554	19030062A - 00	20000	Rampyari	as per MO (SHA) claim rejected due to FRACTURE PROXIMAL FEMUR INTERNAL FIXATION SHOULD BE THE RIGHT PACKAGE 7	open reduction done for # I/T femur (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Proximal Femur- Internal Fixation (code-19030043 amount Rs 18000) as performed procedure is justified in available documents on portal.
34	T1902209378853	2020/198049	19030117A - 00	20000	Sonu	AS PER MO(SHA) CLAIM REJECTED DUE TO-preop investigations,pac report not given7	as per MDP all necessary documents are attached, query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Proximal Femur- Internal Fixation (code-19030043 amount Rs 18000) as performed procedure is justified in available documents on portal.
35	T2905209759879	2020/196448	19030096A - 00	21000	shakuntla	Preop investigations (blood report, ecg, xray chest) with pac report required7	as per MDP all documents attached, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
36	T2802209455144	2020/198182	19030062A - 00	20000	Mahender Singh	AS PER MO(SHA) CLAIM REJECTED DUE TO- PHOTOS OF PATIENT SHOULD BE CAPTURED & NOT UPLOADED.PKG REJECTED.7	Patient not able to come in front of camera and rajdhara app not working so bed side photo uploaded and annexure 4 attached, query not raised	Rightly Rejected	Rightly Rejected as rejection remark is right because uploaded Post Photo is provided.
37	T2602209439698	2020/198051	19030062A - 00	20000	Sulrman	AS PER MO(SHA) CLAIM REJECTED DUE TO-SPECIFIC PKG FOR INT FIXATION OF ULNA BONE OF Rs.9500/- ALREADY THERE.PURPOSELY HIGHER PKG BOOKED.PKG REJECTED.7	open reduction done for # shaft ulna (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e.Fracture Ulna Internal - Fixation (code-19030047 amount Rs 9500) as performed procedure is justified in available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
38	T1307209897063	2020/198463	19030043A - 00	18000	SATVIR	as per MO (SHA) claim rejected due to FOR # RADIUS INTERA FIXATION PROCEDURE NOT DONE 7	Both procedure done but documents mismatched with pt jitram TID T1307209896804, query not raised	Rightly Rejected	Claim has been rightly rejected as Different patient's documents given.
39	T1801209120034	2020/196229	19100005A - 04	1350	Pala Singh	as per drs prescription treating doctor advised 2 unit BT , blood transfusion units numbers not mention on discharge ticket, 7	Clearly mentioned on dr. prescription, query not raise	Reopen & Pay	Reopen and pay as BT Sticker is available and booked Package is justified as per available documents on portal.
40	T1905209735825	2020/198477	19030120A - 00	18000	Satveer Singh	as per MO (SHA) claim rejected due to wrong pkg selection 7	Percutaneous nailing done for # shaft ulna, Query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
41	T1001209056484	2020/196215	49040010A - 00	12000	Shabana	QUERY raised for justification 3 anc checkup with diagnosis7	query Not Raised	Rightly Rejected	Claim is Rightly Rejected due to wrong PKG selection as PKG of Normal delivery is booked and PKG of ceaserian delivery is done as per available OT Notes.
42	T2107209924900	2020/198537	19030062A - 00	20000	Roshni	as per MO (SHA) claim rejected due to postop xray and implant sticker not uploaded 7	as per mdp all necessary documents are attached, implant details mentioned in OT Notes, query not raised	Reopen & Pay	Reopen and pay as Post OP X-ray is available and booked PKG is justified as per available documents on portal.
43	T0704209654540	2020/198444	19030085A - 00	800	Jasmel Kaur	due to lack of patient id7	As per circular 1008/2019-20/450 bio-matrix verification not required, query not raised	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.

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1	2	3	4	5	6	7	8	9	10
44	T2706209844625	2020/198583	19030062A - 00	20000	MANMOHAN LALWANI	as per MO (SHA) claim rejected due to wrong pkg selection 7	open reduction done for # shaft ulna (long bone) query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
45	T0203209473369	2020/198040	19030062A - 00	20000	Rajendra Kumar	as per MO (SHA) claim rejected due to wrong pkg selection 7	open reduction done for comminuted # distal radius (long bone) query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
46	T0306209772544	2020/198422	19030120A - 00	18000	Gurdeep Singh	as per MO (SHA) claim rejected due to PT VERIFICATION DOCUMENT not provided 7	pt. verified by bio matrix, query not raised	Reopen & Pay	Reopen and pay as patient is self verified and booked PKG is justified as per available documents on portal.
47	T1303209554796	2020/198455	19030117A - 00	20000	Gurpreet Singh	as per MO (SHA) claim rejected due to post op xray not provided 7	Query Not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
48	T2812198957570	2020/176414	19030123A - 02	2000	Manjeet Kaur	PACKAGE NOT JUSTIFIED 7	Implant removal done from different bone	Rightly Rejected	Rightly Rejected as this PKG is for implant removal from all hand bones and one PKG is already paid so other two similar PKGs are not payable additionally.
49	T2503209629589	2020/198550	19030117A - 00	20000	Shayana	AS PER MO (SHA) CLAIM IS REJECTED DUE TO PREOP INVESTIGATIONS AND PAC REPORT NOT GIVEN7	as per mdp all necessary documents are attached, query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Closed Reduction and Internal Fixation with K wire (Long Bone) (code-19030019 amount Rs 12000) as performed procedure is justified in available documents on portal.
50	T2801209196562	2020/176505	19030083A - 00	1000	Aashuram	this package not justify with major surgery procedure hence rejected 7	Primary immobilization treatment given to patient, query not raised	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
51	T1602209354432	2020/198046	19030062A - 00	20000	Vimla Devi	AS PER MO(SHA) CLAIM REJECTED DUE TO- pkg code for # femur proximal internal fixation 190300437	open reduction done for # I/T femur (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Proximal Femur- Internal Fixation (code-19030043 amount Rs 18000) as performed procedure is justified in available documents on portal.
52	T0408209972168	2020/198429	19030062A - 00	20000	Sukhdev Singh	as per MO (SHA) claim rejected due to Detailed OT notes is required as per circular no. 202 dated 27/02 /2019? 7	as per ciucular OT notes attached at no. 4 in document section, query not raised	Reopen & Pay	Reopen and pay as detail OT notes ia available and booked PKG is justified as per available documents on portal.
53	T0505209703524	2020/198436	19030062A - 00	20000	Meera	as per MO (SHA) claim rejected due to pkg code for # femur proximal internal fixation 19030043 7	Open reduction done for # I/T femur (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Proximal Femur- Internal Fixation (code-19030043 amount Rs 18000) as performed procedure is justified in available documents on portal.
54	T2202209408295	2020/198050	19030062A - 00	20000	Guddi Devi	AS PER MO(SHA) CLAIM REJECTED DUE TO-wrong pkg selection7	open reduction done for # distal radius (long bone) query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
55	T2812198957570	2020/176412	19030123A - 01	2000	Manjeet Kaur	PACKAGE NOT JUSTIFIED 7	Implant removal done from different bone	Rightly Rejected	Rightly Rejected as this PKG is for implant removal from all hand bones and one PKG is already paid so other two similar PKGs are not payable additionally.
56	T2705209752871	2020/198558	19030062A - 00	20000	Nathuram	as per MO (SHA) claim rejected due to wrong pkg selection 7	Open reduction done for # neck of humerus, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal but recalculate approved amount (i.e. Rs 20000-5000 = Rs 15000) as Rs 5000 is already paid for shoulder spica which is part of main procedure.

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1	2	3	4	5	6	7	8	9	10
57	T0502209258960	2020/198042	19030117A - 00	20000	Muskan	AS PER MO(SHA) CLAIM REJECTED DUE TO-WRONG PKG SELECTION AS CLOSED REDUCTION AND INTERNAL FIXATION WITH K-WIRE(LONG BONE) PKG AVAILABLE7	Correct package booke for # distal humerus, query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Closed Reduction and Internal Fixation with K wire (Long Bone) (code-19030019 amount Rs 12000) as performed procedure is justified in available documents on portal.
58	T1601209103889	2020/196217	29060060A - 00	85000	Dara Singh	Query for clear and complete MRI Report7	query Not Raised	Reopen & Pay	Reopen and pay as MRI report given and booked PKG is justified as per available documents on portal.
59	T2705209754012	2020/198580	19030062A - 00	20000	Devi Singh	as per MO (SHA) claim rejected due to details of implant sticker and preop investigations not provided 7	as per mdp all necessary documents are attached, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
60	T0308209969992	2020/198426	19030062A - 00	20000	Lilu Ram	as per MO (SHA) claim rejected due to pt verification document not provided 7	pt. verified by bio matrix, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
61	T0405209702501	2020/198432	19030062A - 00	20000	Kashmir Singh	as per MO (SHA) claim rejected due to pre x-ray film is not clear 7	query Not Raised	Reopen & Pay	Reopen and pay as Pre X-ray with patient name is available and booked PKG is justified as per available documents on portal.
62	T0807209882298	2020/199365	19030119A - 00	20000	Mukhtyar Kour	as per MO (SHA) claim rejected due to package not justified as orthopaedic package, instead a dental package would have been selected 7	query Not Raised	Rightly Rejected	Claim is Rightly Rejected as booked PKG is not justified as per available documents on portal.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
63	T1007209889966	2020/198451	19030062A - 00	20000	deepak	as per MO (SHA) claim rejected due to pt verification document 7	pt. verified by bio matrix, query not raised	Reopen & Pay	Reopen and pay as patient is self verified and booked PKG is justified as per available documents on portal.
64	T0707209877047	2020/198447	19030117A - 00	20000	Ridhima Gour	as per MO (SHA) claim rejected due to tid no on prescription ,summary and other documents not provided 7	as per MDP all necessary documents are attached, query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Proximal Femur- Internal Fixation (code-19030043 amount Rs 18000) as performed procedure is justified in available documents on portal.
65	T0507209870491	2020/198437	19030062A - 00	20000	VIDYA DEVI	as per MO (SHA) claim rejected due to pt verification document not provided 7	pt. verified by bio matrix, query not raised	Rightly Rejected	Claim has been rightly rejected as hospital has not provided the MDP document Post OP X-ray which is necessary for the booked package.
66	T1606209808516	2020/198471	19030120A - 00	18000	Mala Ram	as per MO (SHA) claim rejected due to patients ID not provided 7	pt. verified by bio matrix, query not raised	Reopen & Pay	Reopen and pay as patient is self verified and booked PKG is justified as per available documents on portal.
67	T2112198896489	2020/176425	19030023A - 00	7500	Gurucharan Singh	package cant be justified with major package blocked7	Wound at different site, query not raised	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
68	T2612198938157	2020/176427	19030023A - 00	7500	Rukmani Devi	this package not justify with 19030124A7	Wound at different site, query not raised	Rightly Rejected	Rightly Rejected as D/S of different patient is provided.
69	T0307209865403	2020/198425	29030004A - 00	30000	Kaluram	as per MO (SHA) claim rejected due to pt verification document not provided 7	pt. verified by bio matrix, query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal but recalculate approved amount (i.e. Rs 30000-18000 = Rs 12000) as Rs 18000 is already paid for osteotomy which is part of main procedure.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T1305209721968	2020/198456	19030062A - 00	20000	Sadhu Singh	as per MO (SHA) claim rejected due to WRONG PACKAGE IT SHOULD BE FRACTURE PROXIMAL FEMUR INTERNAL FIXATION 7	Open reduction done for # I/T femur (long bone) query not raised	Reopen & Pay	Reopen and settle to pay for procedure done i.e. Fracture Proximal Femur- Internal Fixation (code-19030043 amount Rs 18000) as performed procedure is justified in available documents on portal.
71	T1407209901283	2020/198467	19030062A - 00	20000	Bhagvati Devi	as per MO (SHA) claim rejected due to wrong pkg selection 7	open reduction done for # shaft ulna (long bone) query not raised	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.

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