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J S VEDANTA HOSPITAL-Sike2255	
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**J S VEDANTA HOSPITAL-Sike2255** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 14/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr santosh kumar (drsantosh.physician@gmail.com)
- Dr Deepak Vyas (riac.bsby@gmail.com)
- Sh Menu (jsvedantahospital@gmail.com)

बैठक में **J S VEDANTA HOSPITAL-Sike2255** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 28 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	23
2	Re-open & Query	0
3	Rightly Rejected	5

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

**A. बीमा कम्पनी के लिए:-**

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

**B. अस्पताल के लिए:-**

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



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(J EO RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2702195769889	2019/106585	19100003A - 07	1500	mohammad ikbal	Patient admitted for 7 days hence rejected. 7	Patient admitted on 20-Feb-19 05:51 PM or discharged on 27-Feb-19 07:06 PM	Rightly Rejected	Package booked for 8 days & hospitalization for 7 days hence rightly rejected.
2	T2608197673804	2020/160016	19100003A - 02	1500	Balkes Bano	delayed query reply,rejected 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .
3	T2111198640947	2020/160011	29100012A - 00	35000	Santra Devi	delayed query reply by hospital hence reject 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .
4	T0310198115118	2019/150627	29120010A - 00	21000	Noor Mohammed	Hospital Query reply delay hence claim rejected 7	Not Justified Rejection , We Have replied the case or query on time period .	Reopen & Pay	As per documents package justified hence reopen & pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T2510198356234	2019/154613	49040001A - 00	5000	Pooja Sharma	DELAYED QUERY REPLY BY HOSPITAL HENCE REJECTED7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	Others
6	T2909198074431	2019/155085	29060060A - 00	85000	PHARIDA	as per provided post op x ray is without name of diagnostic center and details hence rejected7	No Query Raise For the same , All Documents are complete	Reopen & Pay	As per documents package package justified hence reopen & pay .
7	T1310198227074	2019/150625	29100008A - 00	35000	Abdul Ajj	Hospital Query reply delay hence claim rejected7	Unjustifiable rejection , query is replied within time limit.	Reopen & Pay	pt. death after 2 days so reopen & pay .
8	T2608197673804	2020/160014	19100003A - 01	1500	Balkes Bano	delayed query reply,rejected 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .
9	T2911198727086	2020/159394	29100008A - 00	35000	Babu Singh	annexure 7 not provide, hence rejected7	NO QUERY , WITHOUT QUERY , WRONG REJECTION	Reopen & Pay	pt. death after 3 days so reopen & pay .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T2206196954074	2019/141235	19100009A - 00	15000	Sayra Bano	AS PER DOCUMENT HOSPITAL NOT PROVIDE DISCHARGE SUMMARY ON HOSPITAL LATTER HEAD HENCE REJECTED7	No Query , Unjustifiable Rejection	Reopen & Pay	As per documents package package justified hence reopen & pay .
11	T0611198472994	2019/153461	19100009A - 00	15000	Sakil	Delayed Query Reply 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit/reminder period.	Reopen & Pay	As per documents package package justified hence reopen & pay .
12	T2805196677821	2019/135171	29100008A - 00	35000	Ganpat	pre pt. photo document is not exist or currupted..7	We have uploded all documents n photo case rejected without any query	Reopen & Pay	As per documents case settle as package code 29100019 .
13	T1106183281185	2018/077975	19100003A - 02	1500	Sumaiyya Bano	As per RFP, live photo at the time of admission is not provided hence Rejected. 7	Unjustifiably rejection,At the time of admission or discharge photo has been taken by webcam .	Rightly Rejected	live photo at time of admission not provide hence rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T2310198337734	2019/155096	19010106A - 00	13000	Hasma Bano	delayed query reply by hospital hence reject 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Rightly Rejected	This package included under appendectomy hence rightly rejected.
15	T2608197673804	2020/160013	19100003A - 00	1500	Balkes Bano	delayed query reply,rejected 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .
16	T1010198197519	2019/155080	19080013A - 00	7000	Jakiya Bano	Hospital Dealyed query reply claim has been rejected7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit/reminder time limit	Reopen & Pay	As per documents package package justified hence reopen & pay .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T2310198337734	2019/155097	19010107A - 00	10000	Hasma Bano	delayed query reply by hospital hence reject 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .
18	T1003195868209	2019/116976	29100012A - 00	35000	KAMALA DEVI	As per RFP, live photo of patient at the time of admission not provided hence rejected 7	Sir We have Uploded the patient photo at the time of Admission or Dischage , or resend at the time of query also ,but it was corrupted on BSBY Software .	Reopen & Pay	As per documents package package justified hence reopen & pay .
19	T2704182835943	2018/077955	19100002A - 02	750	Aksa Bano	As per RFP live photo at the time of discharge is not provided hence rejected 7	Unjustifiably rejection,At the time of admission or discharge photo has been taken by webcam .	Reopen & Pay	As per documents package package justified hence reopen & pay .
20	T2309197998476	2019/154631	29100012A - 00	35000	Ganpat	delayed query reply hence rejected 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
21	T2407183709250	2018/077991	19100003A - 05	1500	Amina Bano	As per RFP, live photo at the time of admission is not provided hence Rejected. 7	Unjustifiably rejection,At the time of admission or discharge photo has been taken by webcam .	Rightly Rejected	live photo at time of admission not provide hence rightly rejected.
22	T0711198479627	2019/153467	49040001A - 00	5000	tabasum baano	delayed Query replied hence case rejected7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .
23	T0806196802000	2019/150626	29100008A - 00	35000	Abdul Karim	Late TID generation as per the enclosed Discharge Summary. 7	NO Query	Reopen & Pay	As per documents package package justified hence reopen & pay .
24	T2510198356234	2019/154614	49040011A - 00	3400	Pooja Sharma	DELAYED QUERY REPLY BY HOSPITAL HENCE REJECTED7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Rightly Rejected	As per OT notes details of PPH not provide hence rightly rejected.
25	T1404182724351	2018/077951	19100009A - 00	15000	Lalchand	As per RFP live photo at the time of DISCHARGE not provided, hence rejected 7	Unjustifiably rejection,At the time of admission or discharge photo has been taken by webcam .	Reopen & Pay	As per documents package package justified hence reopen & pay .

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1	2	3	4	5	6	7	8	9	10
26	T2903196047850	2019/116978	19100003A - 05	1500	ranjeet kumar	pt shifted gw then pay for gw7	Sir , Patient shifted to gw for observation as per norms ,wrong rejection	Reopen & Pay	As per documents package package justified hence reopen & pay .
27	T2111198640947	2020/160010	19100008A - 00	1500	Santra Devi	delayed query reply by hospital hence reject 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	As per documents package package justified hence reopen & pay .
28	T2608197673804	2020/160018	19100003A - 03	1500	Balkes Bano	delayed query reply,rejected 7	Sir As per the Guideline hospital have to submit reply within reminder period , so unjustifiable rejection as we submit reply witin time limit or in reminder time limit.	Reopen & Pay	as per documents package package justified hence reopen & pay .

