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Aditya Nursing Home and Gastro Centre-Gang 452	
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Aditya Nursing Home and Gastro Centre-Gang1452 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 16/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (no bsbyraj@gmail.com)
- MR JITENDRA SINGH (bsbyria@gmail.com)
- dr Kishan Meena (kishanmeena 992@gmail.com)
- Ex-Party (adityagastrocenter@gmail.com)

बैठक में **Aditya Nursing Home and Gastro Centre-Gang1452** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 57 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	34
2	Re-open & Query	0
3	Rightly Rejected	23

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCE RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1407183610186	2018/080374	19010190A - 00	900	Gulam Kadar	Counts of three Bio-Metric identification attempts could not be seen in this TID.7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
2	T0704182654297	2018/073746	19010190A - 00	900	Anita	PATIENT IS NOT IDENTIFIED EVEN AFTER THREE TIMES PUNCHING ON BIO METRIC MACHINE HENCE REJECTED 7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.PLEASE REVERT A QUERY WE WILL SUBMIT ANNEXURE 2	Rightly Rejected	Claim is Rightly Rejected as Duration of Admission is only One Minute as per D/S and Ann-2 and BS Card are not available so booked PKG is not justified as per available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T2106183382576	2018/076446	19010190A - 00	900	Darshan Lal	annexture 2 not provided + 3 counts are not seen in this tid hence rejected7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2, AND ABOUT MOIC ROUTE PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
4	T2610184641928	2018/092876	19010190A - 00	900	Nishan Singh	3 counts are not seen of biometric attempts7	SIR WE HAVE IMPRESSED 3 TIMES FINGER PRINTS OF THE PATIENT AND ALSO MENTIONED IT.AFTER IT WE HAVE ATTACHED ANNEXURE 2 PLEASE RESOLVE THIS CASE	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T3105183169381	2018/079696	19010190A - 00	900	Kalvinder Singh	TID generated through MOIC route & annexure 2 not provided hence rejected7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2 AND ABOUT MOIC ROUTE PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
6	T1905183047232	2018/075631	19010190A - 00	900	Priyanka Rani	COUNTS OF 3 BIOMETRIC IDENTIFICATION AND OTP ATTEMPTS COULD NOT BE SEEN IN THIS TID. HENCE REJECTED7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
7	T3003182586094	2018/079659	19010190A - 00	900	PARWATI	incomplete annex is provided hence rejected7	PLEASE REVERT A QUERY WE WILL PROVIDE CORRECT ANNEXURE	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T1605183014483	2018/082282	19010190A-00	900	Mohanlal	3 count of biometric could not seen in this TID hence rejected.7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
9	T2304182796253	2018/076532	19100002A-02	750	Kamdar Singh	As per document wrong package selected AND As per RFP live photo at the time of admission and discharge not provided. Hence Rejected.7	RESPECTED SIR WE HAVE ADMITTED THE PATIENT FOR 5 DAYS AND SELECTED RIGHT PACKAGE,AND LIVE PHOTO IS ALSO SUBMITTED PLEASE REVERT AQUERY WE WILL PROVIDE ALL DETAIL AGAIN	Reopen & Pay	Reopen and pay as uploaded photos provided which is allowed upto 30-04-2018 and booked PKG is justified as per available documents on portal.
10	T1406183310364	2018/090385	19010178A-00	4000	abbdul khalik	as per RFP LIVE PHOTO at the date of discharge is not provided, hence rejected.7	SIR WE HAVE ATTACHED LIVE PHOTO AT THE TIME OF ADMISSION AND DISCHARGE YOU CAN CHECK IT BY DOWNLOADING.PL EASE SEE THIS CASE AND RESOLVE OUR PROBLEM	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date and ERCP report are available and booked Package is justified as per available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
11	T2605183120848	2018/078786	29190003A - 00	1500	Nitin	PT. ADMITTED THROUGH MOIC ROUTE AND ANNEXTURE 2 NOT PROVIDED7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2 AND ABOUT MOIC ROUTE PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Colonoscopy report are available and Booked PKG is justified in available documents on portal.
12	T2805183138231	2018/079623	19010190A - 00	900	Nitu	Hospital Not Provided Annexure 2 Hence Rejected7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
13	T1406183316885	2018/075539	19010178A - 00	4000	SUNDAR	annexure 2 for moic route not given by hospital hence rejected 7	SIR ANNEXURE 2 IS FOR THAT PATIENT FINGER PRINT IS NOT IMPRESSED AT BIOMATRIC MACHINES SO WE HAVE ATTACHED ANNEXURE 2 AND FORGET TO TICK ON REASON	Reopen & Pay	Reopen and Pay as Patient ID and ERCP report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T1706183341469	2018/075597	19010185A - 00	7000	Sardool Singh	TID generated through MOIC route and Annexure 2 not provided, Hence rejected.7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.
15	T2205183074523	2018/076451	19010190A - 00	900	Prema Rani	counts of three biometric identification and otp attempts could not be seen in this tid,hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
16	T1112185064088	2018/090383	19010185A - 00	7000	Manju Bala	as per rfp live patient photo at the time of discharge not provide hence rejected7	SIR WE HAVE ATTACHED LIVE PHOTO AT THE TIME OF ADMISSION AND DISCHARGE YOU CAN CHECK IT BY DOWNLOADING.PL EASE SEE THIS CASE AND RESOLVE OUR PROBLEM.	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T1809197944067	2019/140282	19010185A - 00	7000	imrati devi	review this once 7	we have admitted patient for the removal of cbd stone.we performed ercp and removed cbd stone.our case is rejected without any query.please see this matter seriously	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
18	T0607183524222	2018/073734	19010178A - 00	4000	Manju Bala	3 count of biomateric identification attempts could not be seen,hence rejected 7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and ERCP report are available and Booked PKG is justified in available documents on portal.
19	T1207183590780	2018/075370	19010190A - 00	900	Silochana Devi	Counts of three Bio-Metric identification attempts could not be seen in this TID.HENCE REJECTED7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T2105183062167	2018/076422	19010190A - 00	900	Licchman	TID generated through MOIC route annexure 2 not provided, hence rejected7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2,AND ABOUT MOIC ROUTE PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
21	T2705183131461	2018/078878	19010190A - 00	900	jyoti bala	Hospital Not Provided Annexure 2 Hence Rejected 7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
22	T1112185064088	2018/090382	19010178A - 00	4000	Manju Bala	as per rfp live patient photo at the time of discharge not provide hence rejected7	SIR WE HAVE ATTACHED LIVE PHOTO AT THE TIME OF ADMISSION AND DISCHARGE YOU CAN CHECK IT BY DOWNLOADING.PL EASE SEE THIS CASE AND RESOLVE OUR PROBLEM.	Reopen & Pay	Reopen and Pay as Patient ID and ERCP report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T2105183065422	2018/076434	19010190A - 00	900	Heeraram	AFTER QUERY HOSPITAL NOT PROVIDE ANNEXURE-2,HENCE REJECTED.7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
24	T1904182764001	2018/075627	19100008A - 01	1500	Sarwan Kumar	As per RFP, live photo at the time of admission and discharge is not provided.Hence Rejected.7	SIR WE HAVE ATTACHED LIVE PHOTO AT THE TIME OF ADMISSION AND DISCHARGE YOU CAN CHECK IT BY DOWNLOADING.PL EASE SEE THIS CASE AND RESOLVE OUR PROBLEM.	Reopen & Pay	Reopen and pay as uploaded photos provided which is allowed upto 30-04-2018 and booked PKG is justified as per available documents on portal.
25	T1307183601412	2018/075452	19010190A - 00	900	Musafir Ali	Counts of three Bio-Metric identification attempts could not be seen in this TID .HENCE CASE REJECTED 7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
26	T1706183341469	2018/075596	19010178A - 00	4000	Sardool Singh	TID generated through MOIC route and Annexure 2 not provided, Hence rejected.7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Reopen & Pay	Reopen and Pay as Patient ID and ERCP report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
27	T2705183128511	2018/078855	19010190A - 00	900	Deen Dayal Sharma	PT. ADMITTED THROUGH MOIC ROUTE AND ANNEXTURE 2 NOT PROVIDED7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2 AND ABOUT MOIC ROUTE PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
28	T2908197710484	2019/137623	19010185A - 00	7000	Pushpa	as per tid generate before admission hence rejected7	SIR AS PER TID IT IS GENERATED ON 29 AUG 2019 AND PATIENT IS ALSO ADMITTED IN 19 AUG 2019 BUT BY MISTAKE ON DISCHARGE SUMMARY OT NOTES CLINICAL NOTES WE HAVE SHOWED IT 31 AUGUST SIR THIS IS HUMAN ERROER PLEASE REVERT A QUERY WE WILL PROVIDE ALL DOCUMENTS WITH CORRECT DATE ON DISCHARGE SUMMARY AND OTHER DOCUMENTS	Reopen & Pay	Reopen and pay as booked PKG is justified as per available documents on portal.
29	T0611184743485	2018/073742	19010190A - 00	900	Inder Singh	Anx 2 not uploaded. COUNT OF 3 BIO-METRICS IDENTIFICATION AND OTP ATTEMPTS COULD NOT BE SEEN IN THIS TID HENCE REJECTED.7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.,PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T1407183609982	2018/075546	19010190A-00	900	Ganesharam	Counts of three Bio-Metric identification attempts could not be seen in this TID.7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
31	T1910184571220	2018/082696	19010190A-00	900	Manjeet Kaur	counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Rightly Rejected as Patient ID and Endoscopy report are not available.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
32	T2605183120266	2018/078783	19010190A - 00	900	Savatri	TID generated through MOIC route Pt ID & annexure 2 not provided, hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
33	T3003182588305	2018/079664	19010190A - 00	900	Sourabh Kumar	valid reason not mention on annexure 2 format hence case rejected 7	BY MISTAKE WE HAVE NOT TICK ON RIGHT REASON PLEASE REVERT A QUERY WE WILL PROVIDE RIGHT REASON	Rightly Rejected	Claim is Rightly Rejected as Endoscopy report is not available so booked PKG is not justified as per available documents on portal.
34	T0907183559417	2018/074395	19010190A - 00	900	birma devi	count of three biometric identification and otp attempts could not be seen in this tid ,hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
35	T0907183559793	2018/074396	19010178A - 00	4000	Shital Kaur	annex 2 is not provided hence rejected7	SIR WE HAVE ALREADY PROVIDED ANNEXURE 2 .IF REQUIRED AGAIN PLEASE REVERT A QUERY WE WILL PROVIDE IT	Reopen & Pay	Reopen and Pay as Patient ID and ERCP report are available and Booked PKG is justified in available documents on portal.
36	T2805183137201	2018/081639	19010190A - 00	900	Angoori Devi	Biometric non-identification reason not mentioned on Annex-2 hence rejected 7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
37	T1505183002356	2018/075556	29190004A - 00	1500	Laxmi Rani	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Claim is Rightly Rejected as Sigmoidoscopy report is not available so booked PKG is not justified as per available documents on portal.
38	T2105183068284	2018/076436	19010190A - 00	900	Vadu Devi	AS PER HOSPITAL NOT PROVIDE annexure 2 HENCE CASE REJECTED7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
39	T1710184552875	2018/083224	29190003A - 00	1500	Jasvinder Singh	As per RFP, Live photo at the time of discharge not provided, hence rejected 7	SIR WE HAVE ATTACHED LIVE PHOTO AT THE TIME OF ADMISSION AND DISCHARGE YOU CAN CHECK IT BY DOWNLOADING. PL EASE SEE THIS CASE AND RESOLVE OUR PROBLEM.	Reopen & Pay	Reopen and pay as Live Captured Discharge Photo of claim submission date is available and booked Package is justified as per available documents on portal.
40	T1505183006669	2018/075561	19010190A - 00	900	Baldev	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. (Lack of essential documents)7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
41	T2706183443900	2018/078892	19010185A - 00	7000	Prem Chand Sharma	Pt. admitted through MOIC route and Annexure-II not provided. hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.
42	T1206183288648	2018/074611	19010190A - 00	900	Krishana Devi	counts of 3 biometric identification & otp attempts could not be seen in this TID , hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
43	T0707183537381	2018/073773	19010185A - 00	7000	Shankar Lal	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.
44	T0407183507055	2018/073040	19010190A - 00	900	Krishan Lal	Counts of three attempts for biometric identification of patient cannot be seen in this TID.hence reject7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
45	T2205183075902	2018/076460	19010190A - 00	900	Babulal	counts of three biometric identification and otp attempts could not be seen in this tid,hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
46	T0312184994125	2018/090376	29190001A - 00	2000	Jagdish Rai	as per RFP live photo at the time of discharge is not provided hence rejected7	RESPECTED SIR WE HAVE ALREADY PROVIDED	Rightly Rejected	Rightly Rejected as patient is admitted after 3 days of generating TID and uploaded Discharge Photo is provided but ANN-4 is not provided.
47	T0407183507252	2018/073041	19010190A - 00	900	KOSHALYA	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected.7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
48	T2606183434870	2018/078796	19010178A - 00	4000	HAJA BEGAM	count of 3 time biometric verification could not b seen with this tid hence rejected 7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Reopen & Pay	Reopen and Pay as Patient ID and ERCP report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
49	T1906183359759	2018/075633	19010190A - 00	900	Chanchal Bala	Counts of three attempts for biometric identification of patient cannot be seen in this TID. HENCE CASE REJECT7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
50	T0406183212522	2018/073038	19010190A - 00	900	KALAWATI	tid generated through moic route and annexure 2 not provided,hence rejected7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.PLEASE RECERT A QUERY WE WILL PROVIDE ANNEXURE 2	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
51	T0806183255216	2018/073858	19010185A - 00	7000	Meera Devi	TID generated through MOIC route and Annexure-II not provided, hence rejected7	PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.
52	T0605182912988	2018/073726	29190005A - 00	30000	Kishan Lal Garg	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. (Lack of essential documents)7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE . WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Claim is Rightly Rejected as supportive investigations are not available so booked PKG is not justified as per available documents on portal.
53	T0907183559793	2018/074399	19010185A - 00	7000	Shital Kaur	annex 2 is not provided hence rejected7	SIR WE HAVE ALREADY PROVIDED ANNEXURE 2 .IF REQUIRED AGAIN PLEASE REVERT A QUERY WE WILL PROVIDE IT	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
54	T1606183331097	2018/075576	19010190A - 00	900	rameshvari devi	Counts of three Bio-Metric identification attempts could not be seen in this TID.HENCE REJECTED7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Short duration of admission as per D/S. PKG is not justified.
55	T2405183095950	2018/078696	19010190A - 00	900	Jasveer Kaur	ANNEXURE 2 IS NOT PROVIDED BY THE HOSPITAL HENCE REJECTED7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2	Reopen & Pay	Reopen and Pay as Patient ID and Endoscopy report are available and Booked PKG is justified in available documents on portal.
56	T2405183103540	2018/078706	19010185A - 00	7000	Roshni	Counts of three Bio-Metric identification attempts could not be seen in this TID.7	PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
57	T2205183076582	2018/076469	19010185A - 00	7000	Tija	annexure 2 for moic route of admission not given hence rejected 7	RESPECTED SIR PLEASE REVERT A QUERY WE WILL PROVIDE ANNEXURE 2 AND ABOUT MOIC ROUTE,PLEASE RECONSIDER THE CASE AS WE WERE NOT AWARE. WE HAVE CAME TO KNOWN ABOUT IN THE MONTH OF JULY 2018. AFTER IT WE ARE STRICTLY FOLLOWING THIS RULE.	Rightly Rejected	Rightly Rejected as this PKG of Sphincterotomy is not payable additionally as it is booked along with ERCP.

