

F 008(9 ) Rejection Appeal-I 202 268

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| Sachkhand Hospital-Alwa460 |  |

**Sachkhand Hospital-Alwa460** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 20/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (mo bsbyraj@gmail com)

- RSHAA (raj rshaa@gov in)

- jitendra kumar (sachkhandhospital@gmail com)

बैठक में **Sachkhand Hospital-Alwa460** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 22 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

| S.No. | Decisions        | No of Cases |
|-------|------------------|-------------|
| 1     | Re-open & pay    | 8           |
| 2     | Re-open & Query  | 0           |
| 3     | Rightly Rejected | 14          |

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

**A. बीमा कम्पनी के लिए:-**

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

**B. अस्पताल के लिए:-**

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



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(J RSHAA)



| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient       | Remarks of NIA                                                                                                   | Remark of Hospital                                                                                                                                                                               | Decision         | Detailed Decision                                                                                                                 |
|-------|----------------|-------------|-------------------|----------|---------------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6             | 7                                                                                                                | 8                                                                                                                                                                                                | 9                | 10                                                                                                                                |
| 1     | T2302209411705 | 2020/193925 | 19010106A<br>- 00 | 13000    | Birma Devi    | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure.                                                  |
| 2     | T1703209584273 | 2020/193905 | 19050061A<br>- 00 | 3000     | Mahesh Kumar  | PROVIDED DOCUMENTS NOT OPEN7                                                                                     | DOCUMENT ALREADY OPEN & WITHOUT QUERY REJECTED                                                                                                                                                   | Reopen & Pay     | Reopen and pay as booked PKG is justified as per available documents on portal.                                                   |
| 3     | T1402209338806 | 2020/193913 | 19010106A<br>- 00 | 13000    | Prem          | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure.                                                  |
| 4     | T2603209632421 | 2020/193889 | 19080003A<br>- 00 | 5000     | Sarita Kumari | INVESTIGATIONS NOT PROVIDED , HENCE REJECT7                                                                      | without query rejected                                                                                                                                                                           | Reopen & Pay     | Reopen and pay as supporting investigations provided in D/S and booked Package is justified as per available documents on portal. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                                                                                   | Remark of Hospital                                                                                                                                                                               | Decision         | Detailed Decision                                                                |
|-------|----------------|-------------|-------------------|----------|--------------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                                                                                | 8                                                                                                                                                                                                | 9                | 10                                                                               |
| 5     | T1203209547422 | 2020/193910 | 19020031A<br>- 00 | 7500     | Manju Devi   | THIS PACKAGE IS NOT JUSTIFIED WITH MAJOR PACKAGE BLOCKED7                                                        | WITHOUT QUERY REJECTED                                                                                                                                                                           | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure. |
| 6     | T1702209361470 | 2020/193956 | 19010106A<br>- 00 | 13000    | Sanja Kumari | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure. |
| 7     | T2302209411503 | 2020/193924 | 19010106A<br>- 00 | 13000    | Keshar       | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                                                                                                                                                      | Remark of Hospital                                                                                                                                                                               | Decision         | Detailed Decision                                                                |
|-------|----------------|-------------|-------------------|----------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                                                                                                                                                   | 8                                                                                                                                                                                                | 9                | 10                                                                               |
| 8     | T0802209287223 | 2020/193917 | 19010108A<br>- 00 | 13000    | Manju Devi   | It cannot be paid as a separate procedure when done with any other Laparoscopic organ removal surgery. Adhesions needs to be cut down before removal of that organ, hence rejected7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Reopen & Pay     | Reopen and pay as booked PKG is justified as per available documents on portal.  |
| 9     | T0902209292900 | 2020/193954 | 19010108A<br>- 00 | 13000    | Hanuman      | It cannot be paid as a separate procedure when done with any other Laparoscopic organ removal surgery. Adhesions needs to be cut down before removal of that organ, hence rejected7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure. |
| 10    | T2602209436003 | 2020/192644 | 19010106A<br>- 00 | 13000    | Kamlesh Devi | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7                                                                    | WITHOUT QUERY REJECTED                                                                                                                                                                           | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure. |

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| S.No. | TID            | Appeal No.  | Pkg Code     | Pkg Rate | Patient            | Remarks of NIA                                                                                                   | Remark of Hospital                                                                                                                                                                               | Decision         | Detailed Decision                                                                |
|-------|----------------|-------------|--------------|----------|--------------------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|----------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4            | 5        | 6                  | 7                                                                                                                | 8                                                                                                                                                                                                | 9                | 10                                                                               |
| 11    | T2202209406959 | 2020/193953 | 19010106A-00 | 13000    | Kamla Devi         | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure. |
| 12    | T2302209413218 | 2020/193952 | 19010106A-00 | 13000    | Radheyshyam Sharma | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient           | Remarks of NIA                                                                                                                         | Remark of Hospital                                                                                                                                                                                                              | Decision            | Detailed Decision                                                                                                                                                                       |
|-------|----------------|-------------|-------------------|----------|-------------------|----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6                 | 7                                                                                                                                      | 8                                                                                                                                                                                                                               | 9                   | 10                                                                                                                                                                                      |
| 13    | T2602209438198 | 2020/193951 | 19010106A<br>- 00 | 13000    | Sharmila<br>Devi  | THIS PROCEDURE<br>CAN NOT BE PAID<br>AS STAND ALONG<br>PROCEDURE, WITH<br>LAPROSCOPIC<br>CHOLECYSTECTOM<br>Y MAJOR PACKAGE<br>BLOCKED7 | Proceedure<br>Laprosopic<br>Adhesiolysis is in<br>addition to the<br>Laprosopic<br>Cholecystectomy<br>that depends on<br>findings during the<br>proceedure & require<br>additional cost &<br>time. Kindly<br>approved the same. | Rightly<br>Rejected | Claim has been rightly rejected as<br>booked PKG is included in approved<br>procedure.                                                                                                  |
| 14    | T0603209511414 | 2020/193908 | 19010106A<br>- 00 | 13000    | Krahsna Devi      | THIS PROCEDURE<br>CAN NOT BE PAID<br>AS STAND ALONG<br>PROCEDURE, WITH<br>LAPROSCOPIC<br>CHOLECYSTECTOM<br>Y MAJOR PACKAGE<br>BLOCKED7 | Proceedure<br>Laprosopic<br>Adhesiolysis is in<br>addition to the<br>Laprosopic<br>Cholecystectomy<br>that depends on<br>findings during the<br>proceedure & require<br>additional cost &<br>time. Kindly<br>approved the same. | Rightly<br>Rejected | Claim has been rightly rejected as<br>booked PKG is included in approved<br>procedure.                                                                                                  |
| 15    | T1002209298086 | 2020/192635 | 49040007A<br>- 00 | 11000    | Sandhya<br>Kanwar | PRE-ECLAMPSIA<br>NOT JUSTIFIED AS<br>PER YOUR<br>PROVIDED<br>DOCUMENTS7                                                                | WITHOUT QUERY<br>REJECTED                                                                                                                                                                                                       | Reopen &<br>Pay     | Reopen and settle to pay for<br>procedure done i.e. Caesarean<br>delivery (code-49040002 amount Rs<br>9000) as performed procedure is<br>justified in available documents on<br>portal. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                                                                                   | Remark of Hospital                                                                                                                                                                               | Decision         | Detailed Decision                                                                                                                                                        |
|-------|----------------|-------------|-------------------|----------|--------------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                                                                                | 8                                                                                                                                                                                                | 9                | 10                                                                                                                                                                       |
| 16    | T1903209602066 | 2020/193955 | 19010106A<br>- 00 | 13000    | Meera        | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure.                                                                                         |
| 17    | T1002209298532 | 2020/193895 | 49040007A<br>- 00 | 11000    | Asha Kumari  | PRE-ECLAMPSIA NOT JUSTIFIED AS PER YOUR PROVIDED DOCUMENTS7                                                      | already documant uplodes                                                                                                                                                                         | Reopen & Pay     | Reopen and settle to pay for procedure done i.e. Caesarean delivery (code-49040002 amount Rs 9000) as performed procedure is justified in available documents on portal. |
| 18    | T2002209388156 | 2020/192628 | 49040011A<br>- 00 | 3400     | Manisha Sain | THIS PACKAGE IS NOT JUSTIFIED7                                                                                   | WITHOUT QUERY REJECTED                                                                                                                                                                           | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure.                                                                                         |
| 19    | T1302209328589 | 2020/193919 | 19100008A<br>- 00 | 1500     | Saravinta    | THIS PACKAGE IS NOT JUSTIFIED7                                                                                   | WITHOUT QUERY REJECTED                                                                                                                                                                           | Reopen & Pay     | Reopen and pay as BT Sticker and notes is available and booked Package is justified as per available documents on portal.                                                |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                                                                                   | Remark of Hospital                                                                                                                                                                               | Decision         | Detailed Decision                                                                                                                                                        |
|-------|----------------|-------------|-------------------|----------|--------------|------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                                                                                | 8                                                                                                                                                                                                | 9                | 10                                                                                                                                                                       |
| 20    | T0503209504015 | 2020/193911 | 19010106A<br>- 00 | 13000    | Basanti Devi | THIS PROCEDURE CAN NOT BE PAID AS STAND ALONG PROCEDURE, WITH LAPROSCOPIC CHOLECYSTECTOMY MAJOR PACKAGE BLOCKED7 | Proceedure Laproscopic Adhesiolysis is in addition to the Laproscopic Cholecystectomy that depends on findings during the proceedure & require additional cost & time. Kindly approved the same. | Rightly Rejected | Claim has been rightly rejected as booked PKG is included in approved procedure.                                                                                         |
| 21    | T2802209454183 | 2020/193909 | 49040007A<br>- 00 | 11000    | Munesh Devi  | PRE-ECLAMPSIA NOT JUSTIFIED AS PER YOUR PROVIDED DOCUMENTS7                                                      | PRE-ECLAMPSIA JUSTIFIED & DOCUMENT ALREADY UPLODES                                                                                                                                               | Reopen & Pay     | Reopen and settle to pay for procedure done i.e. Caesarean delivery (code-49040002 amount Rs 9000) as performed procedure is justified in available documents on portal. |
| 22    | T1302209328589 | 2020/193920 | 49040007A<br>- 00 | 11000    | Saravinta    | THIS PACKAGE IS NOT JUSTIFIED7                                                                                   | WITHOUT QUERY REJECTED                                                                                                                                                                           | Reopen & Pay     | Reopen and settle to pay for procedure done i.e. Caesarean delivery (code-49040002 amount Rs 9000) as performed procedure is justified in available documents on portal. |

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