

F 8(9) Rejection Appeal-I 2 2 6

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Oasis Medicare Pvt Ltd-Jaip 28	

Oasis Medicare Pvt Ltd-Jaip1128 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 22/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Vinita Dotania (vinitadotania @gmail com)
- RSHAA (raj rshaa@gov in)
- sandeep yadav (tpasanjeevanihospitalktp@gmail com)

बैठक में **Oasis Medicare Pvt Ltd-Jaip1128** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 31 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	15
2	Re-open & Query	0
3	Rightly Rejected	16

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2902209460480	2020/193775	49040007A - 00	11000	Kajal Devi	PRE ECLAMPSIA IS NOT JUSTIFIED 7	Pt. have high B.P and Protein urea (++), B.P chart & urine report already send claim rejected with out any query. So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
2	T0203209480397	2020/193768	49040008A - 00	9500	Pooja Kumawat	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Proteinurea (++), B.P chatr & urine report already send claim rejected with out any query. So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
3	T0802209287574	2020/193762	49040008A - 00	9500	Kalpna	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Protein urea (++), B.P chatr & urine report already send claim rejected with out any query. So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
4	T2402209422079	2020/193758	49040008A - 00	9500	Priaka Saini	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Proteinurea (++), B.P chatr & urine report already send claim rejected with out any query. So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T0601209025778	2020/195090	29080001A - 00	24000	Poonam	pre photo of baby in icu7	Respected Sir/madam As per your reason of rejection we have already send Lab report, ABG report,X-Ray and all MDP document ,baby medical management done on mother's TID claim rejected with out any query for pre.baby photo.So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
6	T1002209303968	2020/193753	29080001A - 00	24000	Shalu Sharma	package not justified by given documents 7	We have already provided all necessery document.But claim rejected with out any query.So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
7	T0803209524892	2020/193764	29080001A - 01	24000	PRIYANKA DEVI	package not justified by given documents 7	We have already provided all necessary document.But claim rejected with out any query.So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T1812198868514	2020/194341	29080001A - 00	24000	Uganta Devi	advance packgae is not justified in this case as investigation report not favoring diagnosis neonatal sepsis (CRP 5.8, WBC 10800). No ventilator charting for respiratory distress. 7	Respected Sir/madam Baby was on BUBBLE C PAP for Respiratory support, baby not intubated clinically septic so investigation report normal because septic screen not Repeated after 24 hours. Claim rejected without query, So please Reopen & Pay.	Rightly Rejected	pkg not justified according MDP hence rejected
9	T0502209258932	2020/197041	49040008A - 00	9500	Pooja Saini	AS PER MO(SHA) CLAIM REJECTED DUE TO-PRE ECLAMPSIA PKG NOT JUSTIFIED BY UPLOADED DOCUMENTS7	We have already provided all necessary document.But claim rejected with out any query.So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
10	T1002209303968	2020/193754	49040007A - 00	11000	Shalu Sharma	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Proteinurea (++), B.P chatr & urine report already send claim rejected with out any query.So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay

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1	2	3	4	5	6	7	8	9	10
11	T1501209098272	2020/195072	29080001A - 01	24000	Laxmi Devi	query raised for detailed clinical notes Either Xray or CT or MRI or usg or investigation favour of diagnosis.booked package.7	Respected Sir/madam As per your reason of rejection we have already send Lab report, ABG report,X-Ray and all MDP document ,and clarification of query. So please reopen and pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
12	T0502209263353	2020/200177	49040008A - 00	9500	Shabina	as per MO (SHA) claim rejected due to PRE ECLAMPSIA APPEARS TO BE ADDED CONDITION IN THIS CASE. which is not justified 7	We have already provided all necessary document.But By mistake BP chart not uploaded on portal,claim rejected with out any query.So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
13	T0803209524892	2020/193765	49040007A - 00	11000	PRIYANKA DEVI	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Protein urea (++) , B.P chart & urine report already send claim rejected with out any query.So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T0902209293362	2020/193744	29080001A - 00	24000	pooja	package not justified by given documents 7	We have already provided all necessary document. But claim rejected with out any query. So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
15	T2203209620106	2020/194007	49040001A - 00	5000	Sonia	admission time and creation time difference more than one hour 7	Sir few document not availbale at the time of of admission and pt. came in emergengy so tid generate after delivery, this is not a daycare package and tid generate on same day. So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
16	T1603209576447	2020/193988	19080013A - 00	7000	Premlata Yadav	APGAR score at birth 7/10, only basic pkg justified. 7	We have already provided all necessary document with seal & sign by pediatrician. But claim rejected with out any query. So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
17	T1501209098272	2020/195071	29080001A - 00	24000	Laxmi Devi	query raised for detailed clinical notes Either Xray or CT or MRI or usg or investigation favour of diagnosis.booked package.7	Respected Sir/madam As per your reason of rejection we have already send Lab report, ABG report,X-Ray and all MDP document ,and clarification of query. So please reopen and pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
18	T2003209609964	2020/193783	49040008A - 00	9500	kavita saini	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Protein urea (++), B.P chart & urine report already send claim rejected with out any query.So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
19	T2912198963655	2020/200176	19040036A - 00	3000	Neeru Saini	as per MO (SHA) claim rejected due to package not justified as consent for procedure not uploaded 7	We have already provided all necessary document.But claim rejected with out any query.So please reopen & pay.	Rightly Rejected	consent not provided pkg not justified according MDP hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T2401209169916	2020/195078	19080013A - 00	7000	Nareshi	KINDLY PROVIDE X-RAY7	Respected Sir/madam As per your reason of rejection we have already send Lab report, all documents ,claim rejected with out any query.So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
21	T0203209480397	2020/193769	19080013A - 00	7000	Pooja Kumawat	INVESTIGATION REPORTS,ICU/IPD PAPERS,VITAL CHART ,MEDICINE CHART NICU PHOTO NOT PROVIDED TO JUSTIFY THE PACKAGE 7	We have already provided document.But by mistek some document of baby not uploded on the portal, claim rejected with out any query.So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
22	T0803209524892	2020/193763	29080001A - 00	24000	PRIYANKA DEVI	package not justified by given documents 7	We have already provided all necessary document.But claim rejected with out any query.So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
23	T2103209616143	2020/197591	19010107A - 00	10000	Mohit Poswal	due to lack of anx2 form7	As per govt.instruction Biometric varification closed due to COVID 19 & TID genareted by MOIC rute no instruction about annexure 2. But claim rejected with out any query.So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
24	T2112198895289	2020/194342	29080001A - 00	24000	Lalita Kumari	advance packgae is not justified in this case as investigation report not favoring diagnosis neonatal sepsis (CRP 5.8, WBC 10800). No ventilator charting for respiratory distress. 7	Respected Sir/madam Baby was on BUBBLE C PAP for Respiratory support, baby not intubated clinically septic so investigation report normal because septic screen not Repeated after 24 hours. Claim rejected without query, So please Reopen & Pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
25	T1903209604646	2020/197399	29080001A - 00	24000	Suman Yadav	AS PER MO (SHA) CLAIM IS REJECTED DUE TO AS PER MDP X-RAY / CT NOT UPLOADED7	AS PER YOUR QUERY BABY ON OXYGEN & AFTER 2 DAYS SETTLED SO X-RAY WAS NOT DONE & NOT REQUIRED IN THIS CASE.	Reopen & Pay	pkg justified according MDP hence reopen and pay

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
26	T2003209609964	2020/193782	19080013A - 00	7000	kavita saini	NO SEAL AND SIGN BY PEDIATRICIAN ON ANY DOCUMENT , NO NICU PICTURE OF BABY , PACKAGE NOT JUSTIFIED 7	We have already provided all necessary document with seal & sign by pediatrician. But claim rejected with out any query. So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
27	T2202209408348	2020/193777	49040008A - 00	9500	Manisha Bai	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Protein urea (++), B.P chart & urine report already send claim rejected with out any query. So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
28	T0902209293362	2020/193745	49040007A - 00	11000	pooja	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Proteinurea (++), B.P chart & urine report already send claim rejected with out any query. So please reopen & pay.	Reopen & Pay	pkg justified according MDP hence reopen and pay
29	T0801209042311	2020/191814	19080013A - 00	7000	Anita Yadav	INVESTIGATION NOT PROVIDED 7	sir as Per reason of rejection Investigation not provide, but supportive investigation is provided by hospital alredy. so kindly correct it.	Rightly Rejected	pkg not justified according MDP hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
30	T2303209623999	2020/193750	49040007A - 00	11000	Radha Kanwar	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Proteinurea (++), B.P chatr & urine report already send claim rejected with out any query. So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected
31	T1903209604230	2020/193759	49040008A - 00	9500	Krishana Kumari Yadav	PRE ECLAMPSIA NOT JUSTIFIED BY GIVEN DOCUMENTS 7	Pt. have high B.P and Proteinurea (++), B.P chatr & urine report already send claim rejected with out any query. So please reopen & pay.	Rightly Rejected	pkg not justified according MDP hence rejected

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