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2 SAFE AND CURE SUPERSPECIALITIES HOSPITAL-Sike277

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SAFE AND CURE SUPERSPECIALITIES	

SAFE AND CURE SUPERSPECIALITIES HOSPITAL-Sike2771 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (mo bsbyraj@gmail com)
- RSHAA (raj rshaa@gov in)
- Ex-Party (safecurehospitalskr@gmail com)

बैठक में **SAFE AND CURE SUPERSPECIALITIES HOSPITAL-Sike2771** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 13 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	1
2	Re-open & Query	0
3	Rightly Rejected	12

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1701209115163	2020/177421	19010106A - 00	13000	Mohammed Kaif	PACKAGE NOT JUSTIFIED7	GOVT TPA NOT GIVEN ANY QUERY FOR JUSTIFICATION AND REJECT DIRECT SO PLEASE REOPEN THE CASE AND VERIFY FOR APPROVEL	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
2	T1402209341845	2020/193206	29050011A - 00	6000	vikas	PACKAGE NOT JUSTIFIED7	DJ stent (One side) mention ot notes.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
3	T2812198957384	2020/177417	19010106A - 00	13000	Laxmi Saini	THIS PKG NOT JUSTIFIED HENCE REJECTED 7	GOVT TPA NOT GIVEN ANY QUERY FOR JUSTIFICATION AND REJECT DIRECT SO PLEASE REOPEN THE CASE AND VERIFY FOR APPROVEL	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
4	T1602209355594	2020/201549	19100009A - 00	15000	Chauth Mal	AS PER MO(SHA) CLAIM REJECTED DUE TO-package not justified as daily abg report not uploaded, hence should be rejected7	hence rejected.	Reopen & Pay	Reopen and settle to pay for ICU for Four days (code-19100003 amount Rs 1500) so recalculate approved amount as Rs 1500*4 = 6000 - tax as booked PKG of Acute Respiratory failure is not justified in available documents on portal.



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1	2	3	4	5	6	7	8	9	10
5	T2712198950201	2020/177422	19010106A - 00	13000	Mohammed Ibrahim	this package is not justified with major package blocked that is Laproscopic Cholecystectomy7	GOVT TPA NOT GIVEN ANY QUERY FOR JUSTIFICATION AND REJECT DIRECT SO PLEASE REOPEN THE CASE AND VERIFY FOR APPROVEL	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
6	T2202209407025	2020/193208	19010106A - 00	13000	Poonam	It cannot be paid as a separate procedure when done with any other Laparoscopic organ removal surgery. Adhesiolysis needs to be cut down before removal of that organ, hence Rejected7	Laprosopic Adhesiolysis procedure mention ot notes .	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
7	T1902209381252	2020/193205	19010106A - 00	13000	Maya	It cannot be paid as a separate procedure when done with any other Laparoscopic organ removal surgery.7	Dear Sir. Laprosopic Adhesiolysis procedure mention ot Notes.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
8	T2212198907334	2020/177420	19010106A - 00	13000	Mahendra Kumar Saini	Laprosopic Adhesiolysis blocked with Laprosopic Adhesiolysis is not justified7	T2212198907334	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T2312198914712	2020/177419	19010106A - 00	13000	Vikash Sain	package cant be justified with major package blocked7	GOVT TPA NOT GIVEN ANY QUERY FOR JUSTIFICATION AND REJECT DIRECT SO PLEASE REOPEN THE CASE AND VERIFY FOR APPROVEL	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
10	T0503209507292	2020/193210	19010106A - 00	13000	indu rathi	this procedure can not be paid along with laproscopic appendectomy major package blocked.7	Laprosopic Adhesiolysis procedure mention ot notes.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
11	T2312198916410	2020/177418	19010106A - 00	13000	Salochana Devi	Laprosopic Cholecystectomy blocked with Laprosopic Cholecystectomy is not justified7	GOVT TPA NOT GIVEN ANY QUERY FOR JUSTIFICATION AND REJECT DIRECT SO PLEASE REOPEN THE CASE AND VERIFY FOR APPROVEL	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.
12	T2102209396459	2020/193207	19010106A - 00	13000	Ramypari Devi	It cannot be paid as a separate procedure when done with any other Laparoscopic organ removal surgery. Adhesiolysis needs to be cut down before removal of that organ, hence Rejected7	Laprosopic Adhesiolysis procedure mention ot notes.	Rightly Rejected	Claim has been rightly rejected as booked PKG is included in approved procedure.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T2202209402780	2020/201548	19100009A - 00	15000	Bhagwati Devi	AS PER MO(SHA) CLAIM REJECTED DUE TO-package not justified as ABG report uploaded of 7/2/20 whereas patient admitted on 18/2/20, hence should be rejected7	this pkg without query rejected.	Rightly Rejected	Claim is Rightly Rejected asrejection remark is right and booked PKG is not justified as per available documents on portal.

