

F 8(9) Rejection Appeal-I 2 2 9 9

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SONIDEVA HOSPITAL-Jodh2768 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr Ayush Verma (mo bsbyraj@gmail com)
- RSHAA (raj rshaa@gov in)
- Rameshwar vishnoi (rameshwarvishnu 987@gmail com)

बैठक में **SONIDEVA HOSPITAL-Jodh2768** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 9 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	9
2	Re-open & Query	0
3	Rightly Rejected	0

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(J EO RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1903209604153	2020/197647	29050009A - 00	24000	Ashok Kumar Choudhary	AS PER MO(SHA) CLAIM REJECTED DUE TO-WHEN PCNL IS BEING DONE ON SAME SIDE IN SAME SITTING THAN ANOTHER SIMILAR PKG OF PCN CANNOT BE PAID WHICH HAS BEEN ALREADY BOOKED HERE & APPROVED FOR PAYMENT.7	PROCEDURE PCNL HAS BEEN DONE, THIS PKG SHOULD NOT BE REJECTED. PCN IS OPTIONAL MAY AND MAY NOT BE REQUIRED	Reopen & Pay	As per uploaded documents ,package is justified,hence reopen and pay.
2	T0901209051904	2020/170420	29050062A - 00	15000	Fathi Shingh	THIS PKG.IS NOT JUSTIFIED WITH MAJOR PACKAGE BLOCKED7	Both procedures are separate, supportive investigation and detail ot note submitted, bni done for bladder neck stenosis and viu for stricture in anterior urethra.	Reopen & Pay	As per uploaded documents ,package is justified,hence reopen and pay.
3	T0503209505782	2020/197654	29050063A - 00	15000	ratn singh	SUSPICIOUS CASE, PERFORMING MULTIPLE SURGERY AT A TIME .7	JUSTIFICATION HAS BEEN WITH BOOK REFERENCE FOR MULTIPLE PROCEDURES. IT IS IS JUSTIFIED FROM OUR SIDE. WITHOUT VALID REASON CASE HAS BEEN REJECTED ENHANCE WRONGLY REJECTED.	Reopen & Pay	As per uploaded documents ,package is justified,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T0703209522563	2020/196685	29050009A - 00	24000	Jhabra Ram	as per MO (SHA) claim rejected due to preop investigations (blood report,usg, preop kub xray, ct with film), past treatment history NOT PROVIDED7	as per MDP NCCT KUB report with signed by radiologist, uploaded enhance wrongly rejected.	Reopen & Pay	As per uploaded documents ,package is justified,hence reopen and pay.
5	T0402209252847	2020/197672	29050009A - 00	24000	Hurmat	as per MO (SHA) claim rejected due to PT VERIFICATION DOCUMENT NOT PROVIDED 7	PATIENT VERIFIED BY BIOMETRIC ROUTE SO NO NEED FOR VERIFICATION DOCUMENTS. WRONGLY REJECTED	Reopen & Pay	Patient was verified by biometric route,hence reopen and pay.
6	T1602209354625	2020/197666	29050009A - 00	24000	Lichhu Kanwar	as per MO (SHA) claim rejected due to pt verification document NOT PROVIDED 7	PATIENT VERIFIED BY BIOMETRIC ROUTE SO NO NEED FOR VERIFICATION DOC. WRONGLY REJECTED	Reopen & Pay	Patient was verified by biometric route,hence reopen and pay.
7	T1402209341867	2020/197668	29050009A - 00	24000	Gunthi Devi	as per MO (SHA) claim rejected due to post op xary and pt verification document not provided 7	AS PER MDP DOCS PROVIDED, QUERY NOT GIVEN FOR ADDITIONAL DOCUMENTS, WRONGLY REJECTED.	Reopen & Pay	Patient was verified by biometric route and post op x-ray is given in the query pannel,hence reopen and pay.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T1201209074660	2020/171154	29050011A - 00	6000	Vikas	DJ STENT WHENEVER DONE ALONG WITH PCNL/RIRS/URSL WILL BE CONSIDERED IT PART BECAUSE ITS DONE TO AVOID COMPLICATIONS OF PCNL/RIRS/URS ONLY.7	Reason given for rejection in invalid, this pkg booked with open pyeloplasty. as per given remark for rejection is dj stent can not be blocked with pcnl,rirs and ursl.	Reopen & Pay	As per uploaded documents ,package is justified,hence reopen and pay.
9	T2502209427603	2020/196686	29050009A - 00	24000	Manohar Singh	as per MO (SHA) claim rejected due to usg not sealed & signed by radiologist. post operative xray kub not uploaded7	As per MDF USG report with film and ivp film uploaded, clearly shows stone enhance wrongly rejected.	Reopen & Pay	IVP film is uploaded and package is justified,hence reopen and pay

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