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Chomu Mahila and Eye Hospital Pvt Ltd Jaip885	

Chomu Mahila and Eye Hospital Pvt. Ltd-Jaip885 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr santosh kumar (drsantoshphysician@gmail.com)
- Dr Sachin Gupta (sachingupta@bajaria.in)
- rajendra badhal (cmehospitaltd@gmail.com)

बैठक में **Chomu Mahila and Eye Hospital Pvt. Ltd-Jaip885** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 9 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	3
2	Re-open & Query	0
3	Rightly Rejected	6

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCE RSHAA)

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29/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0112184978265	2019/097581	19080003A - 00	5000	Kamla Devi	As per query hospital not provide treatment chart date wise hence rejected . 7	As per your query we have been uploaded the NICU chartes at the time of discharge and at the time of query. There is no any query raised by NIAC for Treatment Chart while as per RFP no any claim should not be rejected without query. This claim rejected without query so kindly review the claim and pay the same.	Rightly Rejected	HOSPITAL NOT PROVIDE TREATMENT CHART DATE WISE HENCE REJECTED.
2	T1110184495134	2019/097570	19010186A - 00	3750	Beena Devi	hospital not provided of notes clear mention cliam are rejcted 7	We have been uploadeed the OT NOTES at the time of discharge and at the time of query we have again uploaded again so kindly review the claim again and pay the same. Kindly do the needful.	Rightly Rejected	Hospital not supporting investigation repoprt hence rejected.

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29/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
3	T2307183698423	2019/097567	49040006A - 00	5500	Gyarsi Yadav	as per document patient admitted on 23/07/2018 and provide admission time live photo is of 24/07/2018,as per RFP live photo at time of admission is not provided hence rejected 7	As per RFP no any claim should not be rejected by NIAC without query.Atleast one chance should be given to the hospital for justification .So kindly review the claim and pay the same.Kindly do the needful.	Reopen & Pay	Treatment justified.
4	T1605196538607	2019/121119	19070051A - 00	6000	Koshalya Devi	after reminder the clinical photo not provided hence not payable7	We have been uploaded the OT Notes along with Clinical Photographs on query panel on dated 09/06/2019 but due to error in software document could not upload on portal and the TID has been disappeared from Query panel So kindly raise a query for the same again.Kindly do the needful.	Rightly Rejected	After query hospital not provide clinical photo of pterigium hence rejected.

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29/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T1511198576489	2020/162071	19080013A - 00	7000	Shrawan Kumar	hospital reply is delayed ,hence rejected7	We have replied your within the time frame as per RFP so the reason of rejection is unjustified so kindly review it and pay the same.Kindly do the needful.	Reopen & Pay	Treatment justified.
6	T1105196485634	2019/120512	19070051A - 00	6000	Shrawani Devi Yadav	As per query hospital not provide clinical photo graph hence rejected . 7	As per RFP no any claim should not be rejected by NIAC without query.Atleast one chance should be given to the hospital for justification .So kindly review the claim and pay the same.Kindly do the needful.	Rightly Rejected	After query hospital not provide clinical photo of pterigium hence rejected.
7	T1011198518144	2020/162088	19080013A - 00	7000	Bheenva Ram Mehra	QUERY REPLY NOT PROVIDE WITH IN 15 DAYS BY HOSPITAL, HENCE REJECTED7	We have replied your within the time frame as per RFP so the reason of rejection is unjustified so kindly review it and pay the same.Kindly do the needful.	Reopen & Pay	Treatment justified.

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29/07/2021

S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T0511184737144	2019/097582	19070051A - 00	6000	Vinod Kumar Yadav	After query not Provide Clinical photo hence rejected 7	Due to a clerical mistake which is made by our SM Wee could not upload the clinical photo after query so kindly review again and raise a query for clical photo than we will provde the clinical photo.Kindly do the needful.	Rightly Rejected	After query hospital not provide clinical photo of pterigium hence rejected.
9	T2407183698539	2019/097584	49040007A - 00	11000	HANISHA BANO	hospital not provide urine report hence rejected7	As per RFP no any claim should not be rejected by NIAC without query.Atleast one chance should be given to the hospital for justification .So kindly review the claim and pay the same.Kindly do the needful.	Rightly Rejected	hospital not provide urine report & USG report hence rejected.

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