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F 8(9) Rejection Appeal-I 2 2 6

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Metro Mas Hospital Heart Care n Multi-Jaip 482	

Metro Mas Hospital Heart Care n Multi-Jaip1482 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr J P Gupta (mo bsbyraj@gmail com)
- RSHAA (raj rshaa@gov in)
- Ex-Party (tpamanager-mas@metrohospitals com)

बैठक में **Metro Mas Hospital Heart Care n Multi-Jaip1482** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	3
2	Re-open & Query	0
3	Rightly Rejected	7

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCE RSHAA)



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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1002209300046	2020/189580	19100007A - 01	750	Sunil Jat	ONLY 3 UNIT PRBC TRANSFUSED7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Rightly Rejected	Rightly Rejected Plasma not given as per hospital reply of query. Plasma BT Stickers and BT Notes not provided
2	T1002209300046	2020/189586	19100008A - 02	1500	Sunil Jat	pre admission and post discharge photo is not clear.7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Reopen & Pay	Reopen and Pay as booked PKG is justified as per uploaded documents on portal.
3	T1002209300046	2020/189579	19100007A - 00	750	Sunil Jat	ONLY 3 UNIT PRBC TRANSFUSED7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Rightly Rejected	Rightly Rejected Plasma not given as per hospital reply of query. Plasma BT Stickers and BT Notes not provided
4	T1002209300046	2020/189588	19100008A - 04	1500	Sunil Jat	ONLY 3 UNIT PRBC TRANSFUSED7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Rightly Rejected	Rightly Rejected as additional PKG is booked as per query reply that only three packed Cells were used.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T1002209300046	2020/189583	19100007A - 04	750	Sunil Jat	ONLY 3 UNIT PRBC TRANSFUSED7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Rightly Rejected	Rightly Rejected Plasma not given as per hospital reply of query. Plasma BT Stickers and BT Notes not provided
6	T1002209300046	2020/189582	19100007A - 03	750	Sunil Jat	ONLY 3 UNIT PRBC TRANSFUSED7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Rightly Rejected	Rightly Rejected Plasma not given as per hospital reply of query. Plasma BT Stickers and BT Notes not provided
7	T1002209300046	2020/189584	19100008A - 00	1500	Sunil Jat	pre admission and post discharge photo is not clear.7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Reopen & Pay	Reopen and Pay as booked PKG is justified as per uploaded documents on portal.
8	T1002209300046	2020/189581	19100007A - 02	750	Sunil Jat	ONLY 3 UNIT PRBC TRANSFUSED7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Rightly Rejected	Rightly Rejected Plasma not given as per hospital reply of query. Plasma BT Stickers and BT Notes not provided

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T1002209300046	2020/189587	19100008A - 03	1500	Sunil Jat	ONLY 3 UNIT PRBC TRANSFUSED7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Rightly Rejected	Rightly Rejected as additional PKG is booked as per query reply that only three packed Cells were used.
10	T1002209300046	2020/189585	19100008A - 01	1500	Sunil Jat	pre admission and post discharge photo is not clear.7	WRONG REJECTED BY NIA BECAUSE BOTH PHOTO CLEAR SUBMITTED PLEASE RE-CHECK AND PAY AS SOON AS POSSIBLE	Reopen & Pay	Reopen and Pay as booked PKG is justified as per uploaded documents on portal.

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