

F 8(9) Rejection Appeal-I 2 2

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F 8(9) Rejection Appeal-I 2 2

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Get Well Hospital and Research Centre-Sike1117 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 13/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr rajeev kumar jangir (jangirrajeev@gmail com)
- MR JITENDRA SINGH (bsbynia@gmail com)
- Dr B L Ranwa (getwellhospitalsikar@gmail com)

बैठक में **Get Well Hospital and Research Centre-Sike1117** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 161 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	98
2	Re-open & Query	0
3	Rightly Rejected	63

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCE RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0408183826732	2018/055077	19100002A - 02	750	SIMBHU DAYAL	AS PER RFP , LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED. HENCE REJECTED7	TECHNICAL ISSUE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
2	T0410184424859	2018/062947	19100006A - 01	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
3	T2909198074526	2019/149504	29030016A - 00	72000	Ishwar	After Query not provide clear pre Op X ray film hence rejected 7	X RAY AND REPORT GIVEN AS REPLY SO WRONGLY REJECTED	Reopen & Pay	booked package is justified hence approved
4	T0906183266634	2018/055089	19100003A - 02	1500	Parbhti Devi	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence Rejected. (Lack of essential documents) 7	24 IT SERVICE FAILURE	Reopen & Pay	booked package is justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
5	T0408183826215	2018/062926	19100003A - 01	1500	Sona Ram	AFTER QUERY HOSPITAL NOT PROVIDE DIFFERENT PT. PHOTO,HENCE REJECTED7	ATIENT SIMBHU DAYAL TID NO 0408183826732 DISCHARGED ON 4AUG 18 NOT SHOW DISCHARGE STILL IN PRE AUTH APPROVED CASES ,IN STATUS IT SHOWS CLAIM SUBMITTED. BUT DISCHARGE NOT SHOWING.PHOTO OF DISCHARGE ATTACHED TO AUTOMATICALLY TID NO T0408183826215. SONA RAM IN THIS YOU SEE THAT PHOTO TIMING WAS AFTER CLAIM SUBMISSION TIME.IT SHOWS BECAUSE OF SOFT WARE PROBLEM ANOTHER PATIENTS PHOTO ATTACHED. PLEASE CORRECT IT.STATUS SCREEN SHOT ATTACHED.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
6	T3110198403705	2019/149478	19100008A - 02	1500	Sakina	As per document 2 BT sticker provide 7	ALL 3 BT STICKER OF PRC PROVIDED WRONGLY REJECTED	Reopen & Pay	all BT Stickers are provided hence approved



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1	2	3	4	5	6	7	8	9	10
7	T0906183266634	2018/055090	19100003A - 01	1500	Parbhti Devi	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence Rejected. (Lack of essential documents) 7	24 IT SERVICE FAILURE	Reopen & Pay	booked package is justified hence approved
8	T0410184424859	2018/062953	19100007A - 00	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
9	T0410184424859	2018/062950	19100007A - 03	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
10	T0410184424859	2018/062948	19100006A - 02	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
11	T2109184296738	2019/093280	19100002A - 00	750	Sumer Singh	pt.stay less than 24 hr in hospital. hence rejected 7	PATIENT STAY MORE THAN 2 DAYS	Rightly Rejected	booked package is not justified hence rejected
12	T0410184424859	2018/062944	19100003A - 02	1500	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
13	T0611184747055	2018/084209	19100008A - 03	1500	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
14	T1704196239095	2019/119769	29200002A - 00	2000	Yakub Khan	hospital not provide Dialysis chart rejtcd7	HD CART ALL READY PROVIDED	Reopen & Pay	booked package is not justified hence rejected
15	T1207197172698	2019/133993	19070051A - 00	6000	Mohammed Azahrudeen	after reminder the clear visible clinical photo is not provided hence not payable 7	POST OP PHOTO PROVIDED	Rightly Rejected	booked package is not justified hence rejected
16	T1704182750294	2018/034004	19100007A - 03	750	Kulsam	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	WITHOUT QUERY REJECTED ANEX 2 UPLODED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	booked package is not justified hence rejected
17	T1704182750294	2018/034002	19100007A - 01	750	Kulsam	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	WITHOUT QUERY REJECTED ANEX 2 UPLODED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	booked package is not justified hence rejected
18	T1808183970780	2018/040301	19100009A - 00	15000	Tikuram	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	BIOMETRIC ATTEMPTS ON STATUS SHOWS 13	Reopen & Pay	according to documents justified for ICU per day hence payable Rs 1500 for 7 days Rs 7500



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1	2	3	4	5	6	7	8	9	10
19	T3108184084043	2018/062977	19100009A - 00	15000	ramjankhan	HOSPITAL NOT PROVIDE ANNEXURE 4 HENCE REJECTED7	CAPTURED PRE PHOTO ?WHY AN 4 NEEDED	Rightly Rejected	patient varified some other person and name mismatch
20	T0307183493956	2018/055969	19100002A - 01	750	Mohmmad Maistak	annex-2 has required for moic route and as it is not provided , so th[s claim has to be rejected as per bsby laws 7	IDENTIFICATION BY PATIENT BIO METRIC Mohmmad Maistak() NO NEED OF AN 2	Reopen & Pay	there is mismatch in aadhar card but case justified and name in aadhart and bhamashah found correct hence approved
21	T0506183227877	2018/040222	29200004A - 00	3500	Mohani Devi	Counts of 3 biometric identification & OTP attempts could not be seen in this TID Hence rejected.7	STATUS SHOWS 23 ATTEMPTS	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
22	T0109184104239	2018/055977	19100003A - 00	1500	Mohmmmed Ayub Gori	as per RFP live photo at time of discharge is not provided hence rejected 7	BECAUSE SOFTWARE ERROR DISCHARGE TWICE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
23	T2109184296738	2019/093281	19100002A - 01	750	Sumer Singh	pt.stay less than 24 hr in hospital. hence rejected7	PATIENT STAY MORE THAN 2 DAYS	Rightly Rejected	booked package is not justified hence rejected
24	T0803182402396	2018/038927	19100007A - 02	750	Chhotu Ram	hospital not provide complete annexure 2,hence rejected7	ANN2 GIVEN NO QUERY AN 2 ASKED	Rightly Rejected	booked package is not justified hence rejected



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1	2	3	4	5	6	7	8	9	10
25	T0408183826215	2018/062923	19100008A - 01	1500	Sona Ram	AFTER QUERY HOSPITAL NOT PROVIDE DIFFERENT PT. PHOTO,HENCE REJECTED7	ATIENT SIMBHU DAYAL TID NO 0408183826732 DISCHARGED ON 4AUG 18 NOT SHOW DISCHARGE STILL IN PRE AUTH APPROVED CASES ,IN STATUS IT SHOWS CLAIM SUBMITTED. BUT DISCHARGE NOT SHOWING.PHOTO OF DISCHARGE ATTACHED TO AUTOMATICALLY TID NO T0408183826215. SONA RAM IN THIS YOU SEE THAT PHOTO TIMING WAS AFTER CLAIM SUBMISSION TIME.IT SHOWS BECAUSE OF SOFT WARE PROBLEM ANOTHER PATIENTS PHOTO ATTACHED. PLEASE CORRECT IT.STATUS SCREEN SHOT ATTACHED.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
26	T0609184149542	2018/080406	29200002A - 00	2000	Prabhu Singh	annex 4 for bed side photo not provided,hence rejected7	LIVE PHOTO WHY?? AN4 NEEDED	Reopen & Pay	booked package is justified hence approved



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1	2	3	4	5	6	7	8	9	10
27	T0611184747055	2018/084203	19100002A - 03	750	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
28	T0610184446972	2018/055074	19100002A - 02	750	naman kumar	As per documents last day duration of stay is less than 24 hours so pay for 2 days 7	STAY WHOLE DAY	Reopen & Pay	booked package is justified hence approved
29	T1210184507333	2018/062959	19100007A - 00	750	Mariyam	LESS THEN 24 HOURS7	FULL DAY BUT PLASMA REJECTED WRONGLY	Reopen & Pay	booked package is justifierds hence approved
30	T2710184654444	2019/093272	19100007A - 00	750	Anita	pay only icu ,bt sticker not provide by hospital 7	without query rejected	Rightly Rejected	booked package is not justified hence rejected
31	T0410184424859	2018/062951	19100007A - 02	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
32	T0706183243176	2018/040232	19100008A - 00	1500	Aruna Devi	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	STATUS SHOWS 15 IT ATTEMPTS	Reopen & Pay	booked package is justified hence approved
33	T0408183826732	2018/055079	19100002A - 00	750	SIMBHU DAYAL	AS PER RFP , LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED. HENCE REJECTED7	TECHNICAL ISSUE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T0803182402396	2018/038928	19100007A - 01	750	Chhotu Ram	hospital not provide complete annexure 2,hence rejected7	ANN2 GIVEN NO QUERY AN 2 ASKED	Rightly Rejected	booked package is not justified hence rejected
35	T1110184495411	2019/093277	19100008A - 00	1500	Rohitash Kumar	As per document patient discharged on 11/10/2018 and provide discharge time photo is of 30/10/2018,as per RFP live photo at time of discharge is not provided hence rejected 7	AN 5 FUND ENHANCEMENT PATIENT REGULAR DIALYSIS	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
36	T1311198544795	2020/170563	29050050A - 00	25000	Nisha Kanwar	clinical photo is not provided hence rejected7	ACCORDING TO MDP NO CLINICAL PHOTO NEEDED. IN QUERY REPLIED WITH PHOTO.WRONG REJECTION	Reopen & Pay	booked package is justifierds hence approved
37	T1512185098940	2019/105637	19100008A - 01	1500	Mohan Lal	discharge photo is late hence7	live photo of date discharge and claim submission date	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
38	T1406183315266	2018/055965	19100002A - 00	750	Basanti Devi	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	29 TIME IT FAILURE	Reopen & Pay	booked package is justified hence approved
39	T0210184400502	2018/062958	19010108A - 00	13000	Santara Devi	AS per RFP live photo at the time of discharge not provided, hence rejected 7	ALREADY DISCHARGE LIVE PHOTO TAKEN	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



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1	2	3	4	5	6	7	8	9	10
40	T1406183315266	2018/055966	19100002A - 01	750	Basanti Devi	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	29 TIME IT FAILURE	Reopen & Pay	booked package is justified hence approved
41	T2710184654444	2019/093275	19100007A - 03	750	Anita	pay only icu ,bt sticker not provide by hospital 7	without query rejected	Rightly Rejected	booked package is not justified hence rejected
42	T1401195358861	2019/105329	19100009A - 00	15000	Mohammed Javed	Hospital not provided ID proof of patient hence rejected 7	WITHOUT QUERY REJECTED PATIENT IDENTIFIED BY BIOMETRIC	Reopen & Pay	according to documents justified for ICU per day hence payable Rs 1500 for 4 days Rs 6000
43	T1611184829708	2018/084190	29120111A - 00	30000	Birju	as per rfp the live photo during discharge is not of the same day and date hence rejected 7	CAPTURED PHOTO AT THE TIME OF CLAIM SUBMISSION TERTIARY PACKAGE	Rightly Rejected	booked package is not justified hence rejected
44	T0109184099314	2018/055084	19100007A - 00	750	vishal	annexture 2 mention invalid region 7	WRONGLY REJECTED CHIKU NICK NAME OF PATIENT	Rightly Rejected	booked package is not justified hence rejected
45	T0109184099314	2018/055081	19100007A - 03	750	vishal	annexture 2 mention invalid region 7	WRONGLY REJECTED CHIKU NICK NAME OF PATIENT	Rightly Rejected	booked package is not justified hence rejected
46	T0611184747055	2018/084204	19100002A - 04	750	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved



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1	2	3	4	5	6	7	8	9	10
47	T0906183266634	2018/055091	19100003A - 00	1500	Parbhti Devi	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence Rejected. (Lack of essential documents) 7	24 IT SERVICE FAILURE	Reopen & Pay	booked package is justified hence approved
48	T2210184598847	2018/062976	19100007A - 00	750	Hakikat Bano	pt.stay less than 24 hrs.7	PLASMA ALWAYS PAYABLE SEPARATELY NOT INCLUDED IN ANY PACKAGE	Reopen & Pay	booked package is justified hence approved
49	T1406183313490	2018/055075	19020079A - 00	8000	Basanti Devi	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	30 IT FAILURE	Reopen & Pay	payable according to UGI ENDOSCOPY RS 700
50	T2210184598847	2018/062974	19100007A - 03	750	Hakikat Bano	pt.stay less than 24 hrs.7	PLASMA ALWAYS PAYABLE SEPARATELY NOT INCLUDED IN ANY PACKAGE	Reopen & Pay	booked package is justified hence approved
51	T0611184747055	2018/084206	19100008A - 00	1500	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHSWHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
52	T0810184464827	2018/062941	19100003A - 01	1500	Anachi Devi	Patient stay in hospital less then 24hr hence rejected7	STAY TWO DAYS FULL TIME	Reopen & Pay	booked package is justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
53	T1103182423376	2018/033864	29200002A - 00	2000	Ram Niwas	After query of provide photo of patient at the time of admission & discharge hospital not provided hence rejected.7	WE TAKEN PHOTO FROM WEB CAM BUT BECAUSE OF SOFT SOFTWARE PROBLEM LIVE PHOTO NOT SUBMITTED. IT WAS NOT HOSPITAL MISTAKE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
54	T1509184249318	2018/062966	19100003A - 02	1500	Mohammed Wasim	less then 24 hours7	FULL TIME 3DAYS	Reopen & Pay	stay of 24 hours justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
55	T0408183826215	2018/062924	19100008A - 00	1500	Sona Ram	AFTER QUERY HOSPITAL NOT PROVIDE DIFFERENT PT. PHOTO,HENCE REJECTED7	ATIENT SIMBHU DAYAL TID NO 0408183826732 DISCHARGED ON 4AUG 18 NOT SHOW DISCHARGE STILL IN PRE AUTH APPROVED CASES ,IN STATUS IT SHOWS CLAIM SUBMITTED. BUT DISCHARGE NOT SHOWING.PHOTO OF DISCHARGE ATTACHED TO AUTOMATICALLY TID NO T0408183826215. SONA RAM IN THIS YOU SEE THAT PHOTO TIMING WAS AFTER CLAIM SUBMISSION TIME.IT SHOWS BECAUSE OF SOFT WARE PROBLEM ANOTHER PATIENTS PHOTO ATTACHED. PLEASE CORRECT IT.STATUS SCREEN SHOT ATTACHED.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
56	T0410184424859	2018/062946	19100006A - 00	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
57	T0112184976575	2019/093284	19100003A - 02	1500	Banwari Lal	provide clear diagnosis and supporting investigation reports and date wise treatment chart7	SHOW APPROVED PAID AMOUNT 00	Reopen & Pay	patient stay is satisfactory hence approved
58	T0210184400502	2018/062957	19010106A - 00	13000	Santara Devi	AS per RFP live photo at the time of discharge not provided, hence rejected 7	ALREADY DISCHARGE LIVE PHOTO TAKEN	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
59	T0604182649763	2018/034028	19100002A - 01	750	Prameshwar Lal	Case Was Rejected As Patient Was Not Verified By Biometric7	WITHOUT QUERY REJECTED ANEX 2 UPLOADED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	booked package is justified hence approved
60	T1610184541623	2018/079780	19100007A - 00	750	Kalsum Bano	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED HENCE REJECTED7	CAPTURED PHOTO LIVE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
61	T0410184424859	2018/062952	19100007A - 01	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
62	T0311184723199	2018/080384	19100003A - 02	1500	Boduram	Rejection due to inadequate duration of the stay.7	3 days stay approved and paid show but paid amount 00	Reopen & Pay	24hours of stay justified hence approved
63	T0408183826215	2018/062927	19100003A - 00	1500	Sona Ram	AFTER QUERY HOSPITAL NOT PROVIDE DIFFERENT PT. PHOTO,HENCE REJECTED7	ATIENT SIMBHU DAYAL TID NO 0408183826732 DISCHARGED ON 4AUG 18 NOT SHOW DISCHARGE STILL IN PRE AUTH APPROVED CASES ,IN STATUS IT SHOWS CLAIM SUBMITTED. BUT DISCHARGE NOT SHOWING.PHOTO OF DISCHARGE ATTACHED TO AUTOMATICALLY TID NO T0408183826215. SONA RAM IN THIS YOU SEE THAT PHOTO TIMING WAS AFTER CLAIM SUBMISSION TIME.IT SHOWS BECAUSE OF SOFTWARE PROBLEM ANOTHER PATIENTS PHOTO ATTACHED. PLEASE CORRECT IT.STATUS SCREEN SHOT ATTACHED.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



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1	2	3	4	5	6	7	8	9	10
64	T0802195585359	2019/103192	19020079A - 00	8000	Jabeda	patient verified by other than family member+ three counts of biometric attempts are notseen7	655153066041 ADDHAR NO MATCHING IN BSBY CARD PATIENT VERIFIED BY HIMSELF	Reopen & Pay	settled according to UGI ENDOSCOPY RS 700 payable
65	T1210184507333	2018/062960	19100007A - 01	750	Mariyam	LESS THEN 24 HOURS 7	FULL DAY BUT PLASMA REJECTED WRONGLY	Reopen & Pay	booked package is justifierds hence approved
66	T0706183243176	2018/040230	19100009A - 00	15000	Aruna Devi	Counts of three Bio-Metric identifiction attempts could not be seen in this TID. 7	STATUS SHOWS 15 IT ATTEMPTS	Reopen & Pay	booked package is justified hence approved
67	T2010184580647	2018/080379	19100007A - 01	750	Mohammed Idarish	as per RFP live photo at the time of discharge not provide by hospital 7	live captured photo	Reopen & Pay	booked package is justified hence approved
68	T2010184580647	2018/080378	19100007A - 00	750	Mohammed Idarish	as per RFP live photo at the time of discharge not provide by hospital 7	live captured photo	Reopen & Pay	booked package is justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
69	T0408183826215	2018/062925	19100003A - 02	1500	Sona Ram	AFTER QUERY HOSPITAL NOT PROVIDE DIFFERENT PT. PHOTO,HENCE REJECTED7	ATIENT SIMBHU DAYAL TID NO 0408183826732 DISCHARGED ON 4AUG 18 NOT SHOW DISCHARGE STILL IN PRE AUTH APPROVED CASES ,IN STATUS IT SHOWS CLAIM SUBMITTED. BUT DISCHARGE NOT SHOWING.PHOTO OF DISCHARGE ATTACHED TO AUTOMATICALLY TID NO T0408183826215. SONA RAM IN THIS YOU SEE THAT PHOTO TIMING WAS AFTER CLAIM SUBMISSION TIME.IT SHOWS BECAUSE OF SOFT WARE PROBLEM ANOTHER PATIENTS PHOTO ATTACHED. PLEASE CORRECT IT.STATUS SCREEN SHOT ATTACHED.	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
70	T0604182649763	2018/034027	19100002A - 02	750	Prameshwar Lal	Case Was Rejected As Patient Was Not Verified By Biometric7	WITHOUT QUERY REJECTED ANEX 2 UPPLODED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	booked package is justified hence approved
71	T0611184747055	2018/084208	19100008A - 02	1500	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
72	T0803182402396	2018/038926	19100007A - 03	750	Chhotu Ram	hospital not provide complete annexure 2,hence rejected7	ANN2 GIVEN NO QUERY AN 2 ASKED	Rightly Rejected	booked package is not justified hence rejected
73	T2304196301110	2019/119796	19100007A - 00	750	Sulochana Devi	as BT sticker not given only issue and cross match slip given which are not valid7	PLASMA TAG PROVIDED	Reopen & Pay	booked package is justified hence approved
74	T2604196335122	2019/119767	19100009A - 00	15000	Suvati Devi	Two conservative management pkg are not pay same time of admission of patient hence rejected 7	PATIENT TREATED FOR BOTH PACKAGES	Rightly Rejected	booked package is not justified with 29060063A package code hence rejected
75	T0803182402396	2018/038929	19100007A - 00	750	Chhotu Ram	hospital not provide complete annexure 2,hence rejected7	ANN2 GIVEN NO QUERY AN 2 ASKED	Rightly Rejected	booked package is not justified hence rejected
76	T1512185098940	2019/105636	19100008A - 00	1500	Mohan Lal	discharge photo is late hence7	live photo of date discharge and claim submission date	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
77	T2009184290926	2018/055085	19100003A - 02	1500	Radha Devi	Patient admit for 2 days 7	PATIENT STAY 3 DAYS	Reopen & Pay	stay of 24 hours justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
78	T2710184654444	2019/093274	19100007A - 02	750	Anita	pay only icu ,bt sticker not provide by hospital 7	without query rejected	Rightly Rejected	booked package is not justified hence rejected
79	T0301195263525	2019/098023	29060063A - 00	60000	RAM PYARI	DESPITE QUERY PRE DR PRESCRIPTION AND DOCUMENTS ON QUERY PANEL WITHOUT SEAL SIGN OF CONSULTANT . NOT VALID DOCUMENTATION .7	wrongly rejected dr prescription on letter head of hospital with seal	Reopen & Pay	blocked package is justified hence approved
80	T2010184580647	2018/080377	19100003A - 01	1500	Mohammed Idarish	as per RFP live photo at the time of discharge not provide by hospital 7	live captured photo	Reopen & Pay	booked package is justified hence approved
81	T0112184976575	2019/093283	19100003A - 03	1500	Banwari Lal	as per RFP pt. stays for 3 days hence the last case is rejected 7	STAY 4 DAYS	Reopen & Pay	patient stay is satisfactory hence approved
82	T0611184747055	2018/084205	19100002A - 05	750	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
83	T1110184495411	2019/093278	19100008A - 01	1500	Rohitash Kumar	As per document patient discharged on 11/10/2018 and provide discharge time photo is of 30/10/2018,as per RFP live photo at time of discharge is not provided hence rejected 7	AN 5 FUND ENHANCEMENT PATIENT REGULAR DIALYSIS	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
84	T1610184541623	2018/079777	19100003A - 00	1500	Kalsum Bano	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED HENCE REJECTED7	CAPTURED PHOTO LIVE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
85	T0210184398526	2018/084668	29200002A - 00	2000	Rohitash Kumar	as per rfp, live photo at the time of discharge is not provide .hence rejected 7	CAPTURED PHOTO ON DAY OF CLAIM SUBMISSION TERTIARY PACKAGE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
86	T0603182385388	2018/029682	19100009A - 00	15000	Keshar Dev	Reason not mentioned in annexure-2 hence claim rejected.7	an2	Reopen & Pay	booked package is justified according to ICU per day RS 1500 per day hence payable Rs 7500 for 5 days
87	T0906183266634	2018/055088	19100003A - 03	1500	Parbhti Devi	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID hence Rejected. (Lack of essential documents) 7	24 IT SERVICE FAILURE	Reopen & Pay	booked package is justified hence approved
88	T1611184827524	2019/095993	19010137A - 00	2500	Aditya	hospital not mention doa on discharge summery as incomplete discharge summery hence rejected 7	DATE OF ADMISSION MENTION ON DISCHARGE SUM	Reopen & Pay	booked package is justified hence approved
89	T0112184976575	2019/093286	19100003A - 00	1500	Banwari Lal	provide clear diagnosis and supporting investigation reports and date wise treatment chart7	SHOW APPROVED PAID AMOUNT 00	Reopen & Pay	patient stay is satisfactory hence approved
90	T1610184541623	2018/079778	19100003A - 01	1500	Kalsum Bano	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED HENCE REJECTED7	CAPTURED PHOTO LIVE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
91	T0506183226658	2018/062916	29200002A - 00	2000	gulab kanwar	counts of three biometric identification and otp attempts could not be seen in this tid ,hence rejected7	17 ATTEMPTS COUNTS	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
92	T1704182750294	2018/034003	19100007A - 02	750	Kulsam	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	WITHOUT QUERY REJECTED ANEX 2 UPPLODED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	booked package is not justified hence rejected
93	T2304196301110	2019/119799	19100007A - 03	750	Sulochana Devi	as BT sticker not given only issue and cross match slip given which are not valid7	PLASMA TAG PROVIDED	Reopen & Pay	booked package is justified hence approved
94	T0410184424859	2018/062943	19100003A - 01	1500	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
95	T0803182402396	2018/038925	19100009A - 00	15000	Chhotu Ram	hospital not provide complete annexure 2,hence rejected7	ANN2 GIVEN NO QUERY AN 2 ASKED	Reopen & Pay	according to documents justified for ICU per day hence payable Rs 1500 for 3 days 4500Rs
96	T1512185098940	2019/105638	29200002A - 00	2000	Mohan Lal	discharge photo is late hence7	live photo of date discharge and claim submission date	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
97	T1704182750294	2018/034005	19100009A - 00	15000	Kulsam	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	WITHOUT QUERY REJECTED ANEX 2 UPPLODED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	according to documents justified for ICU per day hence payable Rs 1500 for 6 days Rs 9000



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
98	T2408184026562	2018/062964	19040034A - 00	12000	Manju	ann4 not provided hence rejected7	CAPTURED PRE PHOTO ?WHY AN 4 NEEDED	Reopen & Pay	booked package is justified hence approved
99	T2710184654444	2019/093273	19100007A - 01	750	Anita	pay only icu ,bt sticker not provide by hospital 7	without query rejected	Rightly Rejected	booked package is not justified hence rejected
100	T2010184580647	2018/080381	19100007A - 03	750	Mohammed Idarish	as per RFP live photo at the time of discharge not provide by hospital 7	live captured photo	Reopen & Pay	booked package is justified hence approved
101	T2210184598847	2018/062975	19100007A - 02	750	Hakikat Bano	pt.stay less than 24 hrs.7	PLASMA ALWAYS PAYABLE SEPARATELY NOT INCLUDED IN ANY PACKAGE	Reopen & Pay	booked package is justified hence approved
102	T0611184747055	2018/084202	19100002A - 02	750	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
103	T0109184099314	2018/055080	19100008A - 00	1500	vishal	annexture 2 mention invalid region7	WRONGLY REJECTED CHIKU NICK NAME OF PATIENT	Rightly Rejected	booked package is not justified hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
104	T0704182660616	2018/054107	29120111A - 00	30000	Gopi Ram	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected.7	WITHOUT QUERY REJECTED ANEX 2 UPPLODED FOR NOT GENERATION OF TID BY BIOMETRIC IN SOFT WARE NO PROVISTON OF IT FLAILURE BEFORE 24TH MAY	Reopen & Pay	booked package is justified hence approved
105	T1311198552877	2019/149521	19100008A - 00	1500	Girdhari	as per provide bt sticker7	COMPLETE BT STICKER GIVEN WRONGLY REJECTED	Rightly Rejected	booked package is not justified hence rejected
106	T2109184296738	2019/093282	19100002A - 02	750	Sumer Singh	pt.stay less than 24 hr in hospital. hence rejected7	PATIENT STAY MORE THAN 2 DAYS	Rightly Rejected	booked package is not justified hence rejected
107	T2301195438990	2019/103012	19100003A - 09	1500	Omprakash	admission is less than 24 hrs 7	STAY NOT INSUFFICIENT WRONGLY REJECTED	Rightly Rejected	as per treatment chart stay not justified hence rejected
108	T0109184099314	2018/055082	19100007A - 02	750	vishal	annexture 2 mention invalid region7	WRONGLY REJECTED CHIKU NICK NAME OF PATIENT	Rightly Rejected	booked package is not justified hence rejected
109	T0410184424859	2018/062949	19100006A - 03	750	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
110	T0603182385388	2018/029686	19100007A - 00	750	Keshar Dev	Reason not mentioned in annexure-2 hence claim rejected.7	an2	Reopen & Pay	booked package is justiofied hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
111	T0603182385388	2018/029684	19100007A - 02	750	Keshar Dev	Reason not mentioned in annexure-2 hence claim rejected.7	an2	Reopen & Pay	booked package is justified hence approved
112	T0211184708926	2019/093279	29200002A - 00	2000	Rohitash Kumar	hospital not provide detail HD chart , hence case rejected.7	HD CHART UPLOADED	Rightly Rejected	booked package is not justified hence rejected
113	T0710184452296	2018/084189	29050011A - 00	6000	Bhagirath Mal	as per RFP, live photo at the time of DISCHARGE not provided. hence rejected 7	CAPTURED PHOTO SOME PROBLEM ITS NOT CLEAR	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
114	T2010184580647	2018/080376	19100003A - 00	1500	Mohammed Idarish	as per RFP live photo at the time of discharge not provide by hospital 7	live captured photo	Reopen & Pay	booked package is justified hence approved
115	T0710184452296	2018/084188	19050037A - 00	20000	Bhagirath Mal	as per RFP, live photo at the time of DISCHARGE not provided. hence rejected 7	CAPTURED PHOTO SOME PROBLEM ITS NOT CLEAR	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
116	T0910184475513	2018/062956	19100007A - 07	750	Nagma	admission is less than 24 hrs 7	STAY THREE DAYS FULL TIME	Reopen & Pay	booked package is justified hence approved
117	T1306183298110	2018/062954	19100009A - 00	15000	bhiva ram	Counts of three Bio-Metric identification attempts could not be seen in this TID.7	22 ATTEMPTS COUNTS	Reopen & Pay	according to documents justified for ICU per day hence payable Rs 1500 for 4 days Rs 6000
118	T0109184099314	2018/055083	19100007A - 01	750	vishal	annexture 2 mention invalid region7	WRONGLY REJECTED CHIKU NICK NAME OF PATIENT	Rightly Rejected	booked package is not justified hence rejected



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
119	T0611184747055	2018/084207	19100008A - 01	1500	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHYNO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
120	T2002195696857	2019/109667	29170013A - 00	30000	Munni Devi	As per provide HPE report - Radical Hysterectomy package blocked not justify hence Rejected 7	SURGEON ONLY DO SURGERY AFTER SEEING INVESTIGATION AND PREAUTH APPROVED HE NOT ALWAYS KNOW WHAT WILL HPE REPORT AFTER RADICAL HYSTERECTOMY WRONG REJECTION	Rightly Rejected	booked package is not justified as its for govt reserved and for carcinoma hence not payable
121	T3004196373385	2019/119766	19100009A - 00	15000	Kisnaram	this package including above package 7	THIS IS SAP RATE PACKAGE NOT INCLUDED IN IV TPA	Rightly Rejected	booked package is not justified with 29060063A package code hence rejected
122	T0611184747055	2018/084201	19100002A - 01	750	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
123	T0906183265215	2018/029679	29200002A - 00	2000	gulab kanwar	Discharge photo not live7	LIVE DISCHARGE PHOTO UPOADED	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
124	T2010184580647	2018/080380	19100007A - 02	750	Mohammed Idarish	as per RFP live photo at the time of discharge not provide by hospital 7	live captured photo	Reopen & Pay	booked package is justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
125	T2304196301110	2019/119797	19100007A - 01	750	Sulochana Devi	as BT sticker not given only issue and cross match slip given which are not valid7	PLASMA TAG PROVIDED	Reopen & Pay	booked package is justified hence approved
126	T0210184398526	2018/084666	19100008A - 00	1500	Rohitash Kumar	as per rfp,live photo at the time of discharge is not provide .hence rejected 7	CAPTURED PHOTO ON DAY OF CLAIM SUBMISSION TERTIARY PACKAGE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
127	T1409184234488	2019/093276	19100014A - 00	2000	Rukmani Devi	hospital not provide discharge summery hence rejected7	FNAC REPORT UPLOADED WITHOUT QUERY REJECTED	Reopen & Pay	booked package is justified hence approved
128	T1704182750294	2018/034001	19100007A - 00	750	Kulsam	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	WITHOUT QUERY REJECTED ANEX 2 UPPLODED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	booked package is not justified hence rejected
129	T2210184598847	2018/062972	19100008A - 02	1500	Hakikat Bano	pt.stay less than 24 hrs.7	BLOOD ALWAYS PAYABLE SEPARATELY NOT INCLUDED IN ANY PACKAGE	Reopen & Pay	booked package is justified hence approved
130	T0410184424859	2018/062945	19100003A - 03	1500	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
131	T0611184747055	2018/084210	19100008A - 04	1500	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
132	T0706183243176	2018/040231	19100008A - 01	1500	Aruna Devi	Counts of three Bio-Metric identification attempts could not be seen in this TID. 7	STATUS SHOWS 15 IT ATTEMPTS	Reopen & Pay	booked package is justified hence approved
133	T0711184751155	2018/079775	29200002A - 00	2000	Gopal Ram Kumawat	AS PER RFP LIVE PHOTO IS NOT PROVIDED AT THE DATE & TIME OF THE DISCHARGE. HENCE REJECTED 7	CAPYURED PHOTO IS THERE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
134	T2609184341885	2018/080385	19100003A - 00	1500	Gauri Shankar	patient stay less than 24 hour hence rejected7	1day stay	Reopen & Pay	booked package is justified hence approved
135	T2210184598847	2018/062971	19100007A - 01	750	Hakikat Bano	pt.stay less than 24 hrs.7	PLASMA ALWAYS PAYABLE SEPARATELY NOT INCLUDED IN ANY PACKAGE	Reopen & Pay	booked package is justified hence approved
136	T0307183493956	2018/055968	19100002A - 02	750	Mohmmad Maistak	annex-2 has required for moic route and as it is not provided , so th[s claim has to be rejected as per bsby laws 7	IDENTIFICATION BY PATIENT BIO METRIC Mohmmad Maistak() NO NEED OF AN 2	Reopen & Pay	there is mismatch in aadhar card but case justified and name in aadhart and bhamashah found correct hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
137	T0307183493956	2018/055970	19100002A - 00	750	Mohmmad Maistak	annex-2 has required for moic route and as it is not provided , so th[s claim has to be rejected as per bsby laws 7	IDENTIFICATION BY PATIENT BIO METRIC Mohmmad Maistak() NO NEED OF AN 2	Reopen & Pay	there is mismatch in aadhar card but case justified and name in aadhart and bhamashah found correct hence approved
138	T0408183826732	2018/055078	19100002A - 01	750	SIMBHU DAYAL	AS PER RFP , LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED. HENCE REJECTED7	TECHNICAL ISSUE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
139	T1505183000388	2018/054106	19100014A - 00	2000	Mohammed Samad Shaikh	Counts of 3 biometric identification and OTP attempts could not be seen in this TID, hence rejected 7	WITHOUT QUERY REJECTED ANEX 2 UPPLODED FOR NOT GENERATION OF TID BY BIOMETRIC IN SOFT WARE NO PROVISTON OF IT FLAILURE BEFORE 24TH MAY	Reopen & Pay	booked package is justified hence approved
140	T2304196301110	2019/119798	19100007A - 02	750	Sulochana Devi	as BT sticker not given only issue and cross match slip given which are not valid7	PLASMA TAG PROVIDED	Reopen & Pay	booked package is justified hence approved
141	T1406183315266	2018/055967	19100002A - 02	750	Basanti Devi	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	29 TIME IT FAILURE	Reopen & Pay	booked package is justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
142	T2210184598847	2018/062973	19100008A - 01	1500	Hakikat Bano	pt.stay less than 24 hrs.7	BLOOD ALWAYS PAYABLE SEPARATELY NOT INCLUDED IN ANY PACKAGE	Reopen & Pay	booked package is justified hence approved
143	T0506183227877	2018/040221	29200002A - 00	2000	Mohani Devi	Counts of 3 biometric identification & OTP attempts could not be seen in this TID Hence rejected.7	STATUS SHOWS 23 ATTEMPTS	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
144	T2808184054446	2018/062917	29200002A - 00	2000	Manoj	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE NOT PROVIDED HENCE REJECTED.7	PATIENT ON REGULAR DIALYSIS	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
145	T0109184104239	2018/055975	19100003A - 02	1500	Mohammed Ayub Gori	as per RFP live photo at time of discharge is not provided hence rejected 7	BECAUSE SOFTWARE ERROR DISCHARGE TWICE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
146	T0604182649763	2018/034029	19100002A - 00	750	Prameshwar Lal	Case Was Rejected As Patient Was Not Verified By Biometric7	WITHOUT QUERY REJECTED ANEX 2 UPLOADED FOR NOT GENERATION OF TID BY BIOMETRIC	Reopen & Pay	booked package is justified hence approved
147	T0603182385388	2018/029685	19100007A - 01	750	Keshar Dev	Reason not mentioned in annexure-2 hence claim rejected.7	an2	Reopen & Pay	booked package is justified hence approved
148	T3110184690664	2019/093271	19030062A - 00	20000	Rakesh Kumar Mitharwal	hospital not provided lama time discharge photo. hence rejected7	lama an 7 uploaded	Reopen & Pay	patient is lama annexure 7 provided hence approved 75% of package rate (20000) so approval 15000
149	T0603182385388	2018/029683	19100007A - 03	750	Keshar Dev	Reason not mentioned in annexure-2 hence claim rejected.7	an2	Reopen & Pay	booked package is justified hence approved



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
150	T0910184475513	2018/062955	19100003A - 02	1500	Nagma	less than 24 hrs7	STAY THREE DAYS FULL TIME	Reopen & Pay	booked package is justified hence approved
151	T1610184541623	2018/079782	19100007A - 02	750	Kalsum Bano	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED HENCE REJECTED7	CAPTURED PHOTO LIVE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
152	T1610184541623	2018/079779	19100003A - 02	1500	Kalsum Bano	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED HENCE REJECTED7	CAPTURED PHOTO LIVE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
153	T0612185017676	2019/096432	29200002A - 00	2000	rameshwari devi	as per RFP live photo at the time of discharge not provided hence rejected 7	PHOTO TAKEN BUT NOT CLEAR BECAUSE OF TECHNICAL ISSUE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
154	T0109184104239	2018/055976	19100003A - 01	1500	Mohammed Ayub Gori	as per RFP live photo at time of discharge is not provided hence rejected 7	BECAUSE SOFTWARE ERROR DISCHARGE TWICE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
155	T0112184976575	2019/093285	19100003A - 01	1500	Banwari Lal	provide clear diagnosis and supporting investigation reports and date wise treatment chart7	SHOW APPROVED PAID AMOUNT 00	Reopen & Pay	patient stay is satisfactory hence approved
156	T0210184398526	2018/084669	29200004A - 00	3500	Rohitash Kumar	as per rfp,live photo at the time of discharge is not provide .hence rejected 7	CAPTURED PHOTO ON DAY OF CLAIM SUBMISSION TERTIARY PACKAGE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
157	T0410184424859	2018/062942	19100003A - 00	1500	Devi Lal	Count of 3 biometric identification and OTP attempt could not see on this TID hence rejected. 7	10 ATTEMPTS COUNTS	Reopen & Pay	biometric attempted 10 times and booked package justified hence approved
158	T0210184398526	2018/084667	19100008A - 01	1500	Rohitash Kumar	as per rfp, live photo at the time of discharge is not provide .hence rejected 7	CAPTURED PHOTO ON DAY OF CLAIM SUBMISSION TERTIARY PACKAGE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
159	T0611184747055	2018/084200	19100002A - 00	750	heena	3 counts aob biometric attempts are not seen 7	PAITENT NOT HAVE AADHAR CARD THATHS WHY NO BIOMETRIC ATTEPTES	Reopen & Pay	annexure 2 is provided and package is justified hence approved
160	T1610184541623	2018/079781	19100007A - 01	750	Kalsum Bano	AS PER RFP LIVE PHOTO AT THE TIME OF DISCHARGE IS NOT PROVIDED HENCE REJECTED7	CAPTURED PHOTO LIVE	Rightly Rejected	(LP-RR) As per guidelines , Live photo should be captured. Therefore , claim is rightly rejected.
161	T1905183047838	2018/040326	19100014A - 00	2000	SUMITA DEVI	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	"CASE BEFORE 25 MAY ORDER FOR BIOMETRIC"	Reopen & Pay	booked package is not justified hence rejected

