

F 8(5) Rejection Appeal-I 2 2 5

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F 8(5) Rejection Appeal-I 2 2 5

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F	8(5) Rejection Appeal-I	2	2	5	25	8	2	2
Balaji ENT Hospital-Jaip					8	5		

Balaji ENT Hospital-Jaip1815 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेमस के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR RAHUL BARWAD (RAHULBARWAD @GMAIL COM)
 - DR RAKESH KUMAR MEENA (RAKESHMEENABHMS@GMAIL COM)
 - MR VINOD SINGH (behj @gmail com)
- बैठक में **Balaji ENT Hospital-Jaip1815** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 13 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	7
2	Re-open & Query	0
3	Rightly Rejected	6

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(JCEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1604182734441	2019/138576	19020017A - 00	11000	Krishana	Pt photo is uploaded hence rejected 7	PT IS THERE AND OPERATED	Reopen & Pay	TREATMENT AND PKG JUSTIFIED HENCE APPROVED
2	T1503182458199	2019/138500	19020081A - 00	5000	Guddi	supportive investigation report not provided hence rejected 7	all supportive investigations provided	Rightly Rejected	pkg and treatment not justified by supportive investigation & documents hence rejected
3	T1809197944150	2019/138679	19020082A - 00	5000	Sharvan Singh	19020082 pkg is not payable separately, already paid with approved pkg. 7	DIFFERENT PROCEDURE THEN THAT, IF NOT WHY IN UR LIST	Rightly Rejected	19020082 PKG is not payable separately, already paid with above pkg hence rejected
4	T1308197533784	2019/138677	19020031A - 00	7500	deepak	after query hospital not provide Nasal endoscopy Report with photographic documentation hence rejected 7	QUERY REPLIED ON TIME	Reopen & Pay	TREATMENT AND PKG JUSTIFIED HENCE APPROVED
5	T1308197533558	2019/138675	19020031A - 00	7500	Rajni	after query hospital not provide Nasal endoscopy Report with photographic documentation hence rejected 7	QUERY REPLY SENT ON TIME	Reopen & Pay	TREATMENT AND PKG JUSTIFIED HENCE APPROVED
6	T1408183925784	2019/138608	19020082A - 00	5000	Bhom Singh	Report not provide 7	DLE AND HYPOPHARYNGOS COPY REPORT SAME AND MENTIONED IN OT NOTES	Rightly Rejected	pkg and treatment not justified by supportive investigation & documents hence rejected
7	T1604182737832	2019/138575	19020017A - 00	11000	Harisingh	As per RFP, live photo at the time of admission is not provide.hence rejected. 7	OPERATION WAS DONE, PT IS THERE. PHOTO IS LIVE	Reopen & Pay	TREATMENT AND PKG JUSTIFIED HENCE APPROVED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T0704182657936	2019/138513	19020029A - 00	4000	Asdeen	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. (Lack of essential documents) 7	SOFTWARE ISSUE FROM UR SIDE	Reopen & Pay	TREATMENT AND PKG JUSTIFIED HENCE APPROVED
9	T0310198113638	2019/139944	19020082A - 00	5000	Dhanpal Meena	19020082 PKG is not payable separately, already paid with approved pkg.7	DIFFERANT PACKAGE	Rightly Rejected	19020082 PKG is not payable separately, already paid with above pkg hence rejected
10	T0704182659561	2019/138509	19020030A - 00	4600	Nanak Singh	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. (Lack of essential documents) 7	SOFTWARE ISSUE FROM UR SIDE	Rightly Rejected	pkg and treatment not justified by supportive investigation & documents hence rejected
11	T2304182793191	2019/138591	19020081A - 00	5000	nihal singh	As per RFP, live photo at the time of discharge is not provided. Hence rejected. 7	SOFTWARE ISSUE, VERIFIED BY BIOMETRIC THEN WHAT IS LIVE PHOTO	Reopen & Pay	TREATMENT AND PKG JUSTIFIED HENCE APPROVED
12	T2907197365318	2019/138901	19020029A - 00	4000	Rupkumar	this pkg not payable with upper mention pkg hence rejected7	DIFFERENT PACKAGE	Rightly Rejected	pkg and treatment not justified by supportive investigation & documents hence rejected
13	T0209197751400	2019/138678	19020081A - 00	5000	Sumitra Devi	hospital not Direct Laryngoscopy examination report,hence case rejected7	REPORT ALREADY SENT, QUERY WAS NOT ASKED, QUERY WAS FOR XRAY MASTOID REPORT ONLY THAT WHAT SEND. BUT DLE REPORT ALREADY SENT	Reopen & Pay	TREATMENT AND PKG JUSTIFIED HENCE APPROVED

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