

F 8(5) Rejection Appeal-I 2 2 22

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F 8(5) Rejection Appeal-I 2 2 22

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Rishab Hospital-Jaip 735	

Rishab Hospital-Jaip1735 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 29/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Pratibha meena (Pratibhameena nov@gmail com)
- Dr prakash (prakashch 2 @gmail com)
- DR K K SHARMA (rishabhospital@gmail com)

बैठक में **Rishab Hospital-Jaip1735** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 10 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया | बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया | संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	2
2	Re-open & Query	0
3	Rightly Rejected	8

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं | यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी |

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके |



(J RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2202195715187	2019/104942	19010185A - 00	7000	Vinod Kumar Balotiya	this pkg is paid so need of extra pkg and Sphincterotomy included in Hemorrhoidectomy so pkg is rejected 7	there is no resion to reject the claim we have provided all necessary docoumnet and there is no query	Rightly Rejected	INCLUDED IN THE APPROVED PACKAGE
2	T1001195329880	2019/104938	19010163A - 00	7000	Geeta Devi	DOD not mention on discharge summery hence rejected 7	DOD was not mentioned in discharge card, everything is live even time of discharge, there is no query from u, so that we can fill the colum	Rightly Rejected	INCLUDED IN THE APPROVED PACKAGE
3	T0709197822937	2019/140390	19050013A - 00	8400	Durgesh	hospital not provided uroflometry/cystoscopy report,hence rejected7	WE SEND ALL THE DOCUMENT TO YOU , BECAUSE OF YOUR SOFTWARE PROBLEM, THE DOCUMENT DID NOT REACH YOU ,STILL ALL THE DOCUMENT ARE AVAILBLE NEAR THE HOSPITAL	Rightly Rejected	essential documents not provide.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
4	T0709197822937	2019/140391	19050016A - 00	2500	Durgesh	hospital not provided uroflometry/cystoscopy report,hence rejected7	WE SEND ALL THE DOCUMENT TO YOU , BECAUSE OF YOUR SOFTWARE PROBLEM, THE DOCUMENT DID NOT REACH YOU ,STILL ALL THE DOCUMENT ARE AVAILBLE NEAR THE HOSPITAL	Rightly Rejected	essential documents not provide.
5	T1001195329880	2019/104939	19010169A - 00	7000	Geeta Devi	DOD not mention on discharge summary hence rejected 7	DOD was not mentioned in discharge card, everything is live even time of discharge, there is no query from u, so that we can fill the colum	Reopen & Pay	Blocked pkg & treatment is justified.
6	T0812185031445	2019/097589	19010169A - 00	7000	Mukesh Raigar	INCLUDED IN APPROVED PACKAGE ABOVE7	Hemorrhoidectomy IS NOT A PART OF FISSURECTOMY OR Sphincterotomy	Rightly Rejected	INCLUDED IN THE APPROVED PACKAGE
7	T2202195715187	2019/104941	19010169A - 01	7000	Vinod Kumar Balotiya	this pkg is paid so need of extra pkg and Sphincterotomy included in Hemorrhoidectomy so pkg is rejected 7	there is no resion to reject the claim we have provided all necessary docoumnet and there is no query	Rightly Rejected	INCLUDED IN THE APPROVED PACKAGE

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
8	T1001195329880	2019/104940	19010185A - 00	7000	Geeta Devi	DOD not mention on discharge summery hence rejected 7	DOD was not mentioned in discharge card, everything is live even time of discharge, there is no query from u, so that we can fill the colum	Reopen & Pay	Blocked pkg & treatment is justified.
9	T2303182525916	2019/098102	29050009A - 00	24000	Kishor Singh	Biometric non-identification reason not mentioned on Annex-2. and not provide pre and post KUB x-ray Hence rejected. (Lack of essential documents)7	we have provided annurexer though its scanned film was poor in quality we can provide in again so also post kub xray	Rightly Rejected	essential documents not provide.
10	T0401195267283	2019/098092	29060024A - 00	15000	Moti Ram Raigar	INCLUDED IN THE APPROVED PACKAGE7	nerve dicomparation is not a part of road and palte fixaction	Rightly Rejected	INCLUDED IN THE APPROVED PACKAGE

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