

F 8(9 ) Rejection Appeal-I 2 2 993

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2 CKRD Memorial Hospital Research Institute-Jhun83

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CKRD Memorial Hospital Research

F 8(9 ) Rejection Appeal-I 2 2 993

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| CKRD Memorial Hospital Research Institute-Jhun83 |  |

**CKRD Memorial Hospital Research Institute-Jhun831** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 14/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr rajeev kumar jangir (jangirrajeev@gmail com)
- gaurav varlani (gaurav varlani@newindia co in)
- Dr babita (drbabitakhichar@gmail com)

बैठक में **CKRD Memorial Hospital Research Institute-Jhun831** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 24 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

| S.No. | Decisions        | No of Cases |
|-------|------------------|-------------|
| 1     | Re-open & pay    | 3           |
| 2     | Re-open & Query  | 0           |
| 3     | Rightly Rejected | 21          |

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

**A. बीमा कम्पनी के लिए:-**

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

**B. अस्पताल के लिए:-**

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



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(JC R HAA)



4/07/202

| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient   | Remarks of NIA                                                                                                                                                          | Remark of Hospital                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Decision        | Detailed Decision                                                                                                                       |
|-------|----------------|-------------|-------------------|----------|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6         | 7                                                                                                                                                                       | 8                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 9               | 10                                                                                                                                      |
| 1     | T2809198066967 | 2019/141923 | 29010044A<br>- 00 | 35000    | Chhotelal | As per Audit Remark,<br>Patient found in<br>General ward.Hospital<br>blocked Fulminant<br>Hepatic failure. So,<br>This PKG is not<br>Justified.Hence,<br>Rejected.<br>7 | CHOTE LAL<br>PATIENT<br>ADMITTED IN ICU<br>C/O<br>PYREXIA,VOMITIN<br>G, EPGASTRIC<br>PAIN WITH<br>HEPATIC-<br>ENCEPHALOPATH<br>Y. PATIENT IS<br>DELIRIOUS SINCE<br>AT THE TIME OF<br>ADMISSION, DUE<br>TO MENTALLY<br>DISTRUBED USE<br>OF ABUSIVE<br>LANGUAGE, AND<br>BEING<br>INSENSITIVE,<br>OTHER PATIENTS<br>WERE HAVING<br>TROUBLE WHEN<br>WE WANTED TO<br>DEEP IT TIED THE<br>PT. RELATIVE<br>REFUSED. SO<br>PATIENT SHIFT IN<br>HDU 30/9/19 AT<br>4.35 AM. AND<br>ALLOWING ONE<br>ATTENDENT TO<br>HANDLE<br>DELIRIOUS<br>PATIENT. | Reopen &<br>Pay | as per guidelines package is justified<br>according to general ward hence<br>payable according to general ward<br>750 Rs per for 7 days |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient | Remarks of NIA                                                                                         | Remark of Hospital                                                                                                                                                                                                                                                                                                                                                                                                    | Decision            | Detailed Decision                                                                                            |
|-------|----------------|-------------|-------------------|----------|---------|--------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6       | 7                                                                                                      | 8                                                                                                                                                                                                                                                                                                                                                                                                                     | 9                   | 10                                                                                                           |
| 2     | T2710184653198 | 2018/087595 | 19100002A<br>- 00 | 750      | Indira  | PATIENT STAY LESS THAN 24 HR. HENCE REJECTED7                                                          | Name Of Beneficiary<br>Indira<br>Wrong Package<br>Code 19100002<br>Right Package Code<br>19150002<br>Wrong Package<br>Name General Ward<br>(Per day)<br>Right Package<br>Name CBT (per<br>session)<br>Wrong Package<br>Rate- 750<br>Right Package rate<br>500<br><br>dear sir wrongly<br>entered the package<br>code in admission<br>time.. plz sir reopen<br>the case and i will<br>submitted right<br>package code. | Rightly<br>Rejected | (24 Hrs- RR) Claim has been rightly rejected as patient stay is less than 24 hrs.                            |
| 3     | T2710198371741 | 2019/144795 | 49040008A<br>- 00 | 9500     | Sunita  | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | Dear sir/madam<br>We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen.                                                                                                                                                                                                                  | Rightly<br>Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA                                                                                                                                             | Remark of Hospital                                                                                                                                                                                                 | Decision         | Detailed Decision                                                                                            |
|-------|----------------|-------------|-------------------|----------|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7                                                                                                                                                          | 8                                                                                                                                                                                                                  | 9                | 10                                                                                                           |
| 4     | T1610198254802 | 2019/141929 | 29010044A<br>- 00 | 35000    | Rubina Bano | As per Audit Remark, Patient admitted in general ward from the time of admission, Hospital have submitted Fake ICU Monitoring Chart. Hence, Rejected.<br>7 | RUBINA PATIENT ADMITTED IN ICU WARD ON 15.10.19. SHE DELIVERED ON 16.10.19 AT 6.35 AM. SHE WAS SHIFTED ON 18.10.19 AT 7.00 AM IN HDU WARD.                                                                         | Rightly Rejected | booked package is not justified hence not payable                                                            |
| 5     | T2710198371741 | 2019/144794 | 19040029A<br>- 00 | 8000     | Sunita      | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7                                                     | Dear sir/madam We would like to inform you that we didn't read the massage (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen.                  | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |
| 6     | T3108197739101 | 2019/149703 | 29080001A<br>- 00 | 24000    | Nasrin Bano | counts of 3 biometric identification and otp attempts could not be seen in this tid hence rejected7                                                        | Baby was admitted with father bio metric verification system as father was available at time of admission and mother was in labour room. due to complication so bio matric varification approved instened of moic. | Reopen & Pay     | booked package is justified and payable as per package code 19080013 payable 7000 rs                         |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient         | Remarks of NIA                                                                                                                                                                  | Remark of Hospital                                                                                                                                                                                                                                                  | Decision            | Detailed Decision                                                                                                     |
|-------|----------------|-------------|-------------------|----------|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6               | 7                                                                                                                                                                               | 8                                                                                                                                                                                                                                                                   | 9                   | 10                                                                                                                    |
| 7     | T2807197355808 | 2019/134546 | 19150001A<br>- 00 | 600      | Bimala Devi     | discrepancy in doa and<br>dod on discharge<br>summary and portal<br>hence rejected 7                                                                                            | DEAR SIR AFTER<br>QUERY I WILL<br>SUBMITTED PT.<br>DISCHARGE CARD<br>WITH DOA AND<br>DOD. SO PLEASE<br>CHECK AND<br>REOPEN CASE.                                                                                                                                    | Rightly<br>Rejected | patient discharge summary is<br>mismatch and booked package not<br>justified hence not payable                        |
| 8     | T2510198353784 | 2019/144786 | 19150004A<br>- 00 | 500      | Manish<br>Meena | Show Cause Notice for<br>De-empanelment<br>issued to your hospital<br>on 24.10.2019 hence<br>Claims Rejected.<br>7                                                              | We would like to<br>inform you that we<br>didn't read the<br>massage (24/10/19)<br>sent by you, that's<br>why we admitted the<br>patient and didn't<br>charge. So please<br>sir/mam check case<br>and reopen.                                                       | Rightly<br>Rejected | hospital was deempanneled from<br>24/10/2019 to 3/12/2019 and TID<br>was generated on 26/10/2019 hence<br>not payable |
| 9     | T1610198262503 | 2019/141925 | 29100019A<br>- 00 | 25000    | Seema Devi      | As per Audit Remark,<br>Patient admitted in<br>general ward from the<br>time of admission,<br>Hospital have<br>submitted Fake ICU<br>Monitoring Chart.<br>Hence, Rejected.<br>7 | SEEMA PATIENT<br>ADMITTED IN ICU<br>C/O FEVER,<br>CAUGH, SEV.<br>RESPIRATORY<br>DISTRESS / ?<br>ARDS ,<br>PREGANANCY 7<br>AND HALF MONTH.<br>PT. ON<br>VENTILATOR<br>SUPPORT. SHE<br>DELIVERED<br>16.10.19 AT 11.52<br>AM. SO AFTER<br>DELIVERY PF<br>SHIFT IN HDF. | Rightly<br>Rejected | booked package is not justified<br>hence not payable                                                                  |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient     | Remarks of NIA                                                                                         | Remark of Hospital                                                                                                                                                                                   | Decision         | Detailed Decision                                                                                            |
|-------|----------------|-------------|-------------------|----------|-------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6           | 7                                                                                                      | 8                                                                                                                                                                                                    | 9                | 10                                                                                                           |
| 10    | T2510198357696 | 2019/144790 | 19150004A<br>- 00 | 500      | Sunita Devi | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | Dear sir/madam<br>We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen. | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |
| 11    | T2610198363951 | 2019/144793 | 19150004A<br>- 00 | 500      | Tara Chand  | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | Dear sir/madam<br>We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen. | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |
| 12    | T2610198363776 | 2019/144792 | 19150004A<br>- 00 | 500      | Najama      | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | Dear sir/madam<br>We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen. | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient        | Remarks of NIA                                                                                         | Remark of Hospital                                                                                                                                                                                | Decision         | Detailed Decision                                                                                            |
|-------|----------------|-------------|-------------------|----------|----------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6              | 7                                                                                                      | 8                                                                                                                                                                                                 | 9                | 10                                                                                                           |
| 13    | T2510198355032 | 2019/144785 | 19150004A<br>- 00 | 500      | Gyarsi Devi    | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen.                | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |
| 14    | T2610198366383 | 2019/144791 | 19150004A<br>- 00 | 500      | Aslam          | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | Dear sir/madam We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen. | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |
| 15    | T2610198364043 | 2019/144788 | 19150004A<br>- 00 | 500      | Sajjana Kumari | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen.                | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                          | Remark of Hospital                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Decision            | Detailed Decision                                                                                       |
|-------|----------------|-------------|-------------------|----------|--------------|---------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                       | 8                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 9                   | 10                                                                                                      |
| 16    | T1103182425457 | 2018/087664 | 19100002A<br>- 00 | 750      | Kailash Devi | Discharge patient<br>photo not provided by<br>hospital7 | <p>Name Of Beneficiary<br/>Kailash Devi<br/>Package Code<br/>19100002A<br/>Package Name<br/>General Ward (Per<br/>day):<br/>Package rate 750</p> <p>dear sir after query<br/>all documents<br/>submitted.and<br/>justification letter. but<br/>case rejected.. and<br/>the time of<br/>admission &amp;<br/>discharge we take &amp;<br/>upload live photo<br/>from webcam of<br/>patient kailashi devi<br/>we have not save<br/>any photo of kalashi<br/>devi so now we are<br/>not provide you pre<br/>&amp; post live photo of<br/>kailasi devi its<br/>technical problem<br/>so plz sir reopen the<br/>case i will submitted<br/>all document on<br/>required you.</p> | Rightly<br>Rejected | (LP-RR) As per guidelines , Live<br>photo should be captured. Therefore<br>, claim is rightly rejected. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                                                                         | Remark of Hospital                                                                                                                                                                                                                                                                                                                            | Decision         | Detailed Decision                                                                                               |
|-------|----------------|-------------|-------------------|----------|--------------|--------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-----------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                                                                      | 8                                                                                                                                                                                                                                                                                                                                             | 9                | 10                                                                                                              |
| 17    | T2610198367813 | 2019/144787 | 19150004A<br>- 00 | 500      | MULARAM      | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen.                                                                                                                                                            | Rightly Rejected | hospital was deempaneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable     |
| 18    | T1910184572142 | 2018/087641 | 19100002A<br>- 00 | 750      | Ajay         | annexure 1 not provided after query hence rejected7                                                    | Name Of Beneficiary<br>AJAY<br>Package Code<br>19100002<br>Package Name<br>General Ward (Per day)<br>Package rate 750<br><br>sir after query i will submitted justification for late TID generated. and case rejected for resion annexure 1 not provided. so plz sir reopen this case and i will submit annexure 1 and any required documents | Rightly Rejected | (L TID-RR) TID has not been generated on the same day/within one hour by the hospital. Hence, rightly rejected. |
| 19    | T2008197598859 | 2019/134556 | 19150001A<br>- 00 | 600      | Suresh Singh | no captured photo at the time of admission. hence rejected7                                            | DEAR SIR PT. LIVE PHOTO CLICK ON AT THE TIME OF ADMISSION. SIR PLEASE CHECK.                                                                                                                                                                                                                                                                  | Rightly Rejected | hospital was deempaneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable     |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient | Remarks of NIA                                                                                                                                                                  | Remark of Hospital                                                                                                                                                                                                                                                                                                                                                                                                 | Decision        | Detailed Decision                                                                                          |
|-------|----------------|-------------|-------------------|----------|---------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6       | 7                                                                                                                                                                               | 8                                                                                                                                                                                                                                                                                                                                                                                                                  | 9               | 10                                                                                                         |
| 20    | T1610198263076 | 2019/141930 | 29010044A<br>- 00 | 35000    | Subhita | As per Audit Remark,<br>Patient admitted in<br>general ward from the<br>time of admission,<br>Hospital have<br>submitted Fake ICU<br>Monitoring Chart.<br>Hence, Rejected.<br>7 | PT. NAME SUBHITA<br>30 YRS ADMITTED .<br>C/O PYREXIA WITH<br>HEPATIC<br>ENCEPHALOPATH<br>Y. PATIENT IS<br>DELIRIOUS SINCE<br>AT THE TIME OF<br>ADMISSION,<br>RELATIVE NOT<br>PERMEATING<br>PHYSICAL<br>RESTRAIN. SO<br>PATIENT ADMIT IN<br>HDU WARD<br>ALLOWING ONE<br>ATTENDANT TO<br>HANDLE<br>DELIRIOUS<br>PATIENT. HDU IS<br>LIKE ICU EXCEPT<br>VENTILATOR<br>SUPPORT THAT IS<br>NOT REQUIRED IN<br>THIS CASE. | Reopen &<br>Pay | booked package is justified as per<br>icu per day of Rsw 1500 per day for 5<br>dyas hence payable Rs 7500. |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                                                                      | Remark of Hospital                                                                                                                                                                                                                                                                                                            | Decision         | Detailed Decision                                                                                            |
|-------|----------------|-------------|-------------------|----------|--------------|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                                                                   | 8                                                                                                                                                                                                                                                                                                                             | 9                | 10                                                                                                           |
| 21    | T2408197645306 | 2019/141231 | 19100009A<br>- 00 | 15000    | Himmat Singh | hospital not provide valid id proof 7                                                               | DEAR SIR<br>04-Sep-2019 11:01 AM QUERY SHOW ON SOFTWARE kindly provide chest x-ray. SO I WILL SUBMITTED CHEST X-RAY FILM, AFTER QUERY REPLY SUBMISSION CASE TID SHOW ON SOFTWARE CASE HENCE REJECTED FOR REASON hospital not provide valid id proof. So please sir reopen the case. so i will provided you pt valid id proof. | Rightly Rejected | patient is varified by other person and id card is also not provided hence not payable                       |
| 22    | T2510198353495 | 2019/144784 | 19150004A<br>- 00 | 500      | Dalip Singh  | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected. 7 | We would like to inform you that we didn't read the massage (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen.                                                                                                                                            | Rightly Rejected | hospital was deempanneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |

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| S.No. | TID            | Appeal No.  | Pkg Code          | Pkg Rate | Patient      | Remarks of NIA                                                                                         | Remark of Hospital                                                                                                                                                                                   | Decision         | Detailed Decision                                                                                           |
|-------|----------------|-------------|-------------------|----------|--------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-------------------------------------------------------------------------------------------------------------|
| 1     | 2              | 3           | 4                 | 5        | 6            | 7                                                                                                      | 8                                                                                                                                                                                                    | 9                | 10                                                                                                          |
| 23    | T2510198361897 | 2019/144796 | 19080013A<br>- 00 | 7000     | Sunita       | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | Dear sir/madam<br>We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen. | Rightly Rejected | hospital was deempaneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |
| 24    | T2510198354714 | 2019/144789 | 19150004A<br>- 00 | 500      | Suresh Singh | Show Cause Notice for De-empanelment issued to your hospital on 24.10.2019 hence Claims Rejected.<br>7 | We would like to inform you that we didn't read the message (24/10/19) sent by you, that's why we admitted the patient and didn't charge. So please sir/mam check case and reopen.                   | Rightly Rejected | hospital was deempaneled from 24/10/2019 to 3/12/2019 and TID was generated on 26/10/2019 hence not payable |

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