

F 8(9) Rejection Appeal-I 2 2

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Arpan Hospital-Gang 464	

Arpan Hospital-Gang1464 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 23/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Dr santosh kumar (dr santosh physician@gmail com)
- Dr Tej Prakash (prakashch 29 @gmail com)
- exparty (arpansgnr@gmail com)

बैठक में **Arpan Hospital-Gang1464** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 21 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	9
2	Re-open & Query	0
3	Rightly Rejected	12

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(R HAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T2905183153923	2018/041698	29120028A - 00	20000	Seeto	as provided documents block package not justify hence rejected7	radiofrequency ablation of the varicose vein was done. and as per package	Rightly Rejected	Hospital not provide seal & sign on OT notes & realy TID generated, hence rightly rejected.
2	T1708183955996	2018/041709	19010108A - 00	13000	Rani	original usg report not provided hence rejected7	original usg report is provided. even then rejected	Reopen & Pay	As per documents package justified hence reopen & pay .
3	T1501195366959	2019/098317	19010163A - 00	7000	Amar Kaur	19010163A not payable separately, part procedure, paid with 19010185A, Hence rejected.7	package wrongly rejected as when fissurectomy and lateral sphinterotomy are different things and when done seperately whyrejected??	Reopen & Pay	This package include in above package hence rightly rejected.
4	T2905183153923	2018/041700	29120088A - 00	20000	Seeto	as provided documents block package not justify hence rejected7	radiofrequency ablation of the varicose vein was done. and as per package	Rightly Rejected	Hospital not provide seal & sign on OT notes & realy TID generated, hence rightly rejected.
5	T2209197991013	2019/139222	19100008A - 01	1500	Shiksha	sticker not valid 7	wrong rejection even after providing blood bags and sticker	Reopen & Pay	As per documents package justified hence reopen & pay .
6	T2209197991013	2019/139221	19100008A - 00	1500	Shiksha	sticker not valid 7	wrong rejection even after providing blood bags and sticker	Reopen & Pay	As per documents package justified hence reopen & pay .
7	T0809197826950	2019/140294	49040002A - 00	9000	Archana	AS DISCREPANCY IN DOA, DOD and delivery date as per provided discharge and other documents hence rejected7	the wrong date of admission & discharge was written on discharge card by mistake	Reopen & Pay	As per documents package justified hence reopen & pay .
8	T1708183955996	2018/041711	19020075A - 00	8000	Rani	original usg report not provided hence rejected7	original usg report is provided. even then rejected	Reopen & Pay	As per documents package justified hence reopen & pay .

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T0805182933807	2018/038385	19010168A - 00	3750	Ankit	counts of 3 biometric identification & otp attempts could not be seen in this tid, hence rejected7	probably some software problem.	Rightly Rejected	pt. verified by other person , ID proof not available & OT notes not provided hence rightly rejected.
10	T1809197943453	2019/137733	19050037A - 00	20000	Ajay Pal	As per available documents,patient treated by General surgeon and blocked under Urology package,hence rejection 7	doing general surgery means one can do superspeciality procedures also if he is competent and trained enough. urology is a speciality which is being performed by me even before bsby. so this is wrongful rejection	Reopen & Pay	As per documents package justified hence reopen & pay .
11	T1309184223115	2018/060331	19020031A - 00	7500	Bulbul	Rejected -For any query Please refer to RSHAA 7	package was rejected at the time when nia and rshaa had some issues these were resolved later	Rightly Rejected	All ready paid.
12	T0604182646787	2018/037146	19010165A - 00	12000	Ramlal	Counts of 3 Biometric identification and OTP attempts could not be seen in this TID. Hence Rejected. 7	attempts made but showing on software at that time.	Rightly Rejected	Hospital not provide seal & sign on OT notes hence rightly rejected.
13	T2209197991013	2019/139224	19100008A - 03	1500	Shiksha	sticker not valid 7	wrong rejection even after providing blood bags and sticker	Reopen & Pay	As per documents package justified hence reopen & pay .
14	T1403182446004	2018/038381	19010106A - 00	13000	Sumitra	usg not provided hence rejected7	NO QUERY WAS ASKED AND CASE REJECTED	Rightly Rejected	Hospital not provide seal & sign on OT notes & USG report not provided hence rightly rejected.
15	T1403182446004	2018/038380	19010108A - 00	13000	Sumitra	usg not provided hence rejected7	NO QUERY WAS ASKED AND CASE REJECTED	Rightly Rejected	Hospital not provide seal & sign on OT notes & USG report not provided hence rightly rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
16	T2209197991013	2019/139223	19100008A - 04	1500	Shiksha	sticker not valid 7	wrong rejection even after providing blood bags and sticker	Reopen & Pay	As per documents package justified hence reopen & pay .
17	T1307183600191	2018/062764	19050061A - 00	3000	Pardeep Kumar	PRE AND POST X RAY REPORT NOT PROVIDE HENCE REJECTED7	no query reports were uploaded still rejected	Rightly Rejected	Hospital not provide pre & post X ray KUB hence rightly
18	T1203182433475	2018/037145	19050061A - 00	3000	Kalu Ram	Discharge ticket & Ot notes with patient details mention on it not provided. Hence Rejected.7	ot notes and discharge already attached.. even then its rejected	Rightly Rejected	Hospital not provide seal & sign on OT notes & post op/ X ray KUB hence rightly rejected.
19	T1809197943453	2019/137734	29050011A - 00	6000	Ajay Pal	As per available documents,patient treated by General surgeon and blocked under Urology package,hence rejection 7	surgery means one can do superspeciality procedures also if he is competent and trained enough. urology is a speciality which is being performed by me even before bsby. so this is wrongful rejection	Rightly Rejected	Hospital not prove pre X ray KUB hence rightly rejected.
20	T0805182933807	2018/038384	19010165A - 00	12000	Ankit	counts of 3 biometric identification & otp attempts could not be seen in this tid, hence rejected7	probably some software problem.	Rightly Rejected	pt. verified by other person , ID proof not available & OT nots not provided hence rightly rejected.
21	T0908183881788	2018/035634	19050059A - 00	5000	Gopi Ram	HOSPITAL NOT PROVIDE CYSTOSCOPY REPORT HENCE REJECTED7	cystoscopy report has been provided along with the ot notes. there was no seperated demand for cystoscopy report and the package was rejected	Rightly Rejected	This package include in above package hence rightly rejected.

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