

F 8(95) Rejection Appeal-I 2 2 8

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VAATSALYA HOSPITAL-Sike2256	

VAATSALYA HOSPITAL-Sike2256 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 12/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR RAHUL BARWAD (RAHULBARWAD @GMAIL COM)

- Mr shahil Gupta (bsbynia@gmail com)
- Dr Alka Rajpurohit (bsbynia@gmail com)

- Sh Yudhishtir (vaatsalayahospitalskr@gmail com)

बैठक में **VAATSALYA HOSPITAL-Sike2256** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 47 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	15
2	Re-open & Query	0
3	Rightly Rejected	32

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(C O RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0209197756348	2019/136188	19100008A - 00	1500	Salma Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	identity of patient not done,thru BSBY Card Hence Rejected.	Reopen & Pay	PATIENT SELF VERIFIED AND TREATMENT JUSTIFIED HENCE PAYABLE
2	T2708197679274	2019/135332	19100008A - 01	1500	Bana Ram	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	identity of patient not done, thru BSBY Card ,hence rejected.	Reopen & Pay	as per given document pt treatment justified hence payable
3	T0105182866996	2018/082447	19100003A - 01	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
4	T0105182866996	2018/082446	19100003A - 00	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
5	T0105182866996	2018/082450	19100003A - 04	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
6	T2702195765854	2019/108695	19100008A - 02	1500	Sundar Singh	Provide BT sticker are not sunder singh hence rejected7	Unjustifiable Rejection	Reopen & Pay	as per given document pt treatment justified hence payable

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
7	T0409197773159	2019/135335	19080013A - 00	7000	Pinki Meena	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	identity of patient not done,thru BSBY Card Hence Rejected	Reopen & Pay	PATIENT SELF VERIFIED AND TREATMENT JUSTIFIED for 2 DAYS ICU PKG HENCE PAYABLE
8	T1104182696375	2018/082428	19100003A - 04	1500	Banarasi Devi	Counts of three bio metric identification and OTP verification attempts could not be seen in this Tid. hence rejected7	Unjustifiable Rejection	Rightly Rejected	BLOCKED ICU PKG NOT JUSTIFIED . hence rejected
9	T1309184225040	2018/060760	19100002A - 02	750	Mohammed Rameez	Rejected -For any query Please refer to RSHAA 7	Unjustifiable Rejection	Rightly Rejected	ALREADY PAID as per provided treatment detail
10	T2702195765854	2019/108694	19100008A - 01	1500	Sundar Singh	Provide BT sticker are not sunder singh hence rejected7	Unjustifiable Rejection	Reopen & Pay	as per given document pt treatment justified hence payable
11	T0209197756348	2019/136189	19100008A - 01	1500	Salma Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	identity of patient not done,thru BSBY Card Hence Rejected.	Reopen & Pay	PATIENT SELF VERIFIED AND TREATMENT JUSTIFIED HENCE PAYABLE
12	T1104182696375	2018/082425	19100003A - 01	1500	Banarasi Devi	Counts of three bio metric identification and OTP verification attempts could not be seen in this Tid. hence rejected7	Unjustifiable Rejection	Rightly Rejected	BLOCKED ICU PKG NOT JUSTIFIED . hence rejected
13	T0209197756348	2019/136191	49040002A - 00	9000	Salma Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	identity of patient not done,thru BSBY Card Hence Rejected.	Reopen & Pay	PATIENT SELF VERIFIED AND TREATMENT JUSTIFIED HENCE PAYABLE

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
14	T2612185190181	2019/093940	19040013A-00	3500	Sarita Devi	THIS PKG INCLUDE ABOVE PKG 7	Unjustifiable Rejection	Rightly Rejected	THIS PKG included in avobe pkg 49040008A-00-Original
15	T0105182866996	2018/082449	19100003A-03	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
16	T0105182866996	2018/082448	19100003A-02	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
17	T1205182976162	2018/060730	19100003A-03	1500	Rameshwar	patient TID and patient admitted on 05-05-2018 but pre patient photo captured on 06/05/18 hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER RFP ANNEUXURE 1 NOT PROVIDED ,PT ADMITTED IN EMEGENCY MODE ,PRE PATIENT PHOTO IS 06/05/2018 HENCE REJECTED
18	T1205182976162	2018/060729	19100003A-02	1500	Rameshwar	patient TID and patient admitted on 05-05-2018 but pre patient photo captured on 06/05/18 hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER RFP ANNEUXURE 1 NOT PROVIDED ,PT ADMITTED IN EMEGENCY MODE ,PRE PATIENT PHOTO IS 06/05/2018 HENCE REJECTED
19	T2708197679274	2019/135329	19100003A-00	1500	Bana Ram	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	identity of patient not done, thru BSBY Card ,hence rejected.	Reopen & Pay	as per given document icu not justify payable for general ward per day hence payable

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T2708197679274	2019/135331	19100008A - 00	1500	Bana Ram	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	identity of patient not done, thru BSBY Card ,hence rejected.	Reopen & Pay	as per given document pt treatment justified hence payable
21	T2702195765854	2019/108693	19100008A - 00	1500	Sundar Singh	Provide BT sticker are not sunder singh hence rejected7	Unjustifiable Rejection	Reopen & Pay	as per given document pt treatment justified hence payable
22	T0609184145549	2018/060757	19100008A - 00	1500	Lali Devi	bt sticker is not provided hence rejected7	Unjustifiable Rejection	Rightly Rejected	AS PER MDP BT sticker is not provided hence rejected
23	T1409184238297	2018/082418	19100008A - 00	1500	Nikat	PRC bag sticker are not provide hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER MDP PRC bag sticker are not provide hence rejected
24	T1205182976162	2018/060736	19100003A - 05	1500	Rameshwar	patient TID and patient admitted on 05-05-2018 but pre patient photo captured on 06/05/18 hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER RFP ANNEUXURE 1 NOT PROVIDED ,PT ADMITTED IN EMEGENCY MODE ,PRE PATIENT PHOTO IS 06/05/2018 HENCE REJECTED
25	T1205182976162	2018/060732	19100003A - 04	1500	Rameshwar	patient TID and patient admitted on 05-05-2018 but pre patient photo captured on 06/05/18 hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER RFP ANNEUXURE 1 NOT PROVIDED ,PT ADMITTED IN EMEGENCY MODE ,PRE PATIENT PHOTO IS 06/05/2018 HENCE REJECTED
26	T1208197520189	2019/135328	19080003A - 00	5000	Pusi Devi	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	identity of patient not done,thru BSBY Card Hence Rejected.	Reopen & Pay	PATIENT TREATMENT JUSTIFIED HENCE PAYABLE

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
27	T0105182866996	2018/082452	19100003A - 06	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
28	T1309184225040	2018/060758	19100002A - 00	750	Mohammed Rameez	Rejected -For any query Please refer to RSHAA 7	Unjustifiable Rejection	Rightly Rejected	ALREADY PAID as per provided treatment detail
29	T2708197679274	2019/135333	19100008A - 02	1500	Bana Ram	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected. 7	identity of patient not done, thru BSBY Card ,hence rejected.	Reopen & Pay	as per given document pt treatment justified hence payable
30	T0209197756348	2019/136190	19100008A - 02	1500	Salma Bano	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	identity of patient not done,thru BSBY Card Hence Rejected.	Reopen & Pay	PATIENT SELF VERIFIED AND TREATMENT JUSTIFIED HENCE PAYABLE
31	T1309184225040	2018/060759	19100002A - 01	750	Mohammed Rameez	Rejected -For any query Please refer to RSHAA 7	Unjustifiable Rejection	Rightly Rejected	ALREADY PAID as per provided treatment detail
32	T1908183973316	2018/088635	19040024A - 00	9200	Mannu Kanwar	hospital not provide indication of pkg code 19040024A hence rejected 7	Unjustifiable Rejection	Rightly Rejected	hospital not provide indication of pkg code 19040024A and also not provided details ot notes hence rejected
33	T1409184238297	2018/082419	19100008A - 01	1500	Nikat	PRC bag sticker are not provide hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER MDP PRC bag sticker are not provide hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
34	T1104182696375	2018/082427	19100003A - 03	1500	Banarasi Devi	Counts of three bio metric identification and OTP verification attempts could not be seen in this Tid. hence rejected7	Unjustifiable Rejection	Rightly Rejected	BLOCKED ICU PKG NOT JUSTIFIED . hence rejected
35	T1104182696375	2018/082426	19100003A - 02	1500	Banarasi Devi	Counts of three bio metric identification and OTP verification attempts could not be seen in this Tid. hence rejected7	Unjustifiable Rejection	Rightly Rejected	BLOCKED ICU PKG NOT JUSTIFIED . hence rejected
36	T0204196096086	2019/113964	19100008A - 01	1500	Pinu Kanwar	bt bag sticker of Pinu Kanwar not provided by hospital hence rejected7	bt bag sticker not provided hence rejected	Rightly Rejected	mismatch name in BT STICKERS HENCE REJECTED
37	T1003195863891	2019/110019	19080003A - 00	5000	Mamta Kumari	after query hospital not PROVIDE BIRTH CERTIFICATE,rejecte d7	BIRTH CERTIFICATE,reject ed	Reopen & Pay	PATIENT SELF VERIFIED AND TREATMENT JUSTIFIED for 1 DAYS ICU PKG HENCE PAYABLE
38	T0204196096086	2019/113965	19100008A - 02	1500	Pinu Kanwar	bt bag sticker of Pinu Kanwar not provided by hospital hence rejected7	bt bag sticker not provided hence rejected	Rightly Rejected	mismatch name in BT STICKERS HENCE REJECTED
39	T1205182976162	2018/060727	19100003A - 00	1500	Rameshwar	patient TID and patient admitted on 05-05-2018 but pre patient photo captured on 06/05/18 hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER RFP ANNEUXURE 1 NOT PROVIDED ,PT ADMITTED IN EMEGENCY MODE ,PRE PATIENT PHOTO IS 06/05/2018 HENCE REJECTED

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
40	T0105182866996	2018/082454	19100003A - 07	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
41	T0105182866996	2018/082451	19100003A - 05	1500	Gumaan Kanwar	provided pre photo of patient on 24-04-2018 and patint admitted on 23-04-2018 and TID generation is also on 23-04-18 hence cliam is rejected 7	Unjustifiable Rejection	Rightly Rejected	booked pkg icu not justify according to given dr. prescription and treatment chart hence rightly rejected
42	T0204196096086	2019/113963	19100008A - 00	1500	Pinu Kanwar	bt bag sticker of Pinu Kanwar not provided by hospital hence rejected 7	bt bag sticker not provided hence rejected	Rightly Rejected	mismatch name in BT STICKERS HENCE REJECTED
43	T1104182696375	2018/082424	19100003A - 00	1500	Banarasi Devi	Counts of three bio metric identification and OTP verification attempts could not be seen in this Tid. hence rejected 7	Unjustifiable Rejection	Rightly Rejected	BLOCKED ICU PKG NOT JUSTIFIED . hence rejected
44	T1205182976162	2018/060728	19100003A - 01	1500	Rameshwar	patient TID and patient admitted on 05-05-2018 but pre patient photo captured on 06/05/18 hence rejected 7	Unjustifiable Rejection	Rightly Rejected	AS PER RFP ANNEUXURE 1 NOT PROVIDED ,PT ADMITTED IN EMEGENCY MODE ,PRE PATIENT PHOTO IS 06/05/2018 HENCE REJECTED
45	T2501195456276	2019/100275	19100003A - 02	1500	HIMANSHU	patient stay less than 24hrs in hospital hence rejected. 7	Unjustifiable Rejection	Rightly Rejected	patient stay less than 24hrs in hospital hence rejected.

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
46	T2708197679274	2019/135330	19100003A - 01	1500	Bana Ram	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done, thru BSBY Card ,hence rejected.7	identity of patient not done, thru BSBY Card ,hence rejected.	Reopen & Pay	as per given document icu not justify payable for general ward per day hence payable
47	T1101195331012	2019/109219	19080013A - 00	7000	Yasmin	null7	AMOUNT SHORT PAID	Rightly Rejected	ALREADY PAID as per provided treatment detail(for one day icu)

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