

F 8(9) Rejection Appeal-I 2 2 9

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GOYAL HOSPITAL N RES CENTRE-Jodh 263	

GOYAL HOSPITAL N RES CENTRE-Jodh1263 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 26/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- Pratibha meena (Pratibhameena nov@gmail com)
- Dr Piyush Sharma (piyush sharma@vidalhealthtpa com)
- Sh Arun Soni (bsby@goyalhospital org)

बैठक में **GOYAL HOSPITAL N RES CENTRE-Jodh1263** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 13 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	4
2	Re-open & Query	0
3	Rightly Rejected	9

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 02/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 02/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 02/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JCEO RSHAA)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T1209184215605	2018/072825	29050020A - 00	50000	kamala	as no post op KUB film provided hence rejected7	"REJECTION OF CALIM WITHOUT ANY QUERY OR AFORDING ANY CHANCE TO HOSPITAL TO SUBMIT THE SAME IS NOT JUSTIFIED HENCE CLAIM MAY BE REVERTED IN QUERY PENAL." "	Reopen & Pay	Blocked pt treatment & block pkg justified.
2	T0209197753870	2019/139745	19020013A - 00	5000	Dinesh Solanki	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	DEAR TEAM, WHY THIS CASE REJECTED WE CANNOT UNDERSTAND THIS CASE IS REJECTED.	Reopen & Pay	Blocked pt treatment & block pkg justified.



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1	2	3	4	5	6	7	8	9	10
3	T0404196119095	2019/115497	29130001A - 00	25000	Subhan Khan	other than flap pkg all pkg procedure included in pkg code 291700247	This is regarding patient Mr. Subhan Khan 28yrs/male Hospital No.144198, TID No. T0404196119095.W ho underwent excision of osteoblastic lesion of mandible with (Extended) hemimandibulectom y (29170023A). Neck dissection (29130001A) and mandible reconstruction. Free fibula osteocutaneous flap(29130006) on 01/04/2019. It developed anastomatic thrombosis with devascularization of flap in post operative period.So Re- Exploration & Redo anastomosis was done. later he developed again vascular anastomosis thrombosis so flap debridement & reconstruction of defect with pectoralis major myocutaneous flap was done.	Rightly Rejected	Blocked pt treatment & block pkg not justified.(wrong pkg selection)



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1	2	3	4	5	6	7	8	9	10
							This is for your kind information & please feel free to communicate for further clarification.		



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1	2	3	4	5	6	7	8	9	10
4	T0404196119095	2019/115498	29170023A - 00	25000	Subhan Khan	other than flap pkg all pkg procedure included in pkg code 291700247	This is regarding patient Mr. Subhan Khan 28yrs/male Hospital No.144198, TID No. T0404196119095.W ho underwent excision of osteoblastic lesion of mandible with (Extended) hemimandibulectom y (29170023A). Neck dissection (29130001A) and mandible reconstruction. Free fibula osteocutaneous flap(29130006) on 01/04/2019. It developed anastomatic thrombosis with devascularization of flap in post operative period.So Re- Exploration & Redo anastomosis was done. later he developed again vascular anastomosis thrombosis so flap debridement & reconstruction of defect with pectoralis major myocutaneous flap was done.	Rightly Rejected	Blocked pt treatment & block pkg not justified.(wrong pkg selection)



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1	2	3	4	5	6	7	8	9	10
							This is for your kind information & please feel free to communicate for further clarification.		
5	T1209184215605	2018/072824	29050011A - 00	6000	kamala	as no post op KUB film provided hence rejected7	"REJECTION OF CALIM WITHOUT ANY QUERY OR AFORDING ANY CHANCE TO HOSPITAL TO SUBMIT THE SAME IS NOT JUSTIFIED HENCE CLAIM MAY BE REVERTED IN QUERY PENAL." "	Rightly Rejected	Blocked pt treatment & block pkg not justified.(post x ray not provided)
6	T1309197888904	2019/139487	29060060A - 00	85000	Leela	no post op x ray is given hence rejected7	"REJECTION OF CALIM WITHOUT ANY QUERY OR AFORDING ANY CHANCE TO HOSPITAL TO SUBMIT THE SAME IS NOT JUSTIFIED HENCE CLAIM MAY BE REVERTED IN QUERY PENAL." "	Rightly Rejected	Blocked pt treatment & block pkg not justified.(post x ray not provided)



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1	2	3	4	5	6	7	8	9	10
7	T2409184319178	2018/072814	29130002A - 00	42000	Maga Ram	Reminder 2--provide details OT notes . Severe reconstruction is not justifiable in this case7	"REJECTION OF CALIM WITHOUT ANY QUERY OR AFORDING ANY CHANCE TO HOSPITAL TO SUBMIT THE SAME IS NOT JUSTIFIED HENCE CLAIM MAY BE REVERTED IN QUERY PENAL." "	Rightly Rejected	Blocked pt treatment & block pkg not justified.(same day tid not generated)
8	T1104196185230	2019/116280	19050037A - 00	20000	Gomad Ram	discharge summary is not provided hence rejected7	"REJECTION OF CALIM WITHOUT ANY QUERY OR AFORDING ANY CHANCE TO HOSPITAL TO SUBMIT THE SAME IS NOT JUSTIFIED HENCE CLAIM MAY BE REVERTED IN QUERY PENAL." "	Rightly Rejected	Blocked pt treatment & block pkg not justified.(discharge summery not provided)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
9	T0907197137803	2019/139492	29130002A - 00	42000	Karan Singh	Annexure VI not signed either by patient or other BSBY card beneficiary, hence rejected.7	"REJECTION OF CALIM WITHOUT ANY QUERY OR AFORDING ANY CHANCE TO HOSPITAL TO SUBMIT THE SAME IS NOT JUSTIFIED HENCE CLAIM MAY BE REVERTED IN QUERY PENAL." "	Rightly Rejected	Blocked pt treatment & block pkg not justified.(same day tid not generated)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
10	T3003196064827	2019/117215	29120043A - 00	75000	Same Khan	as per d/s and ot notes aortic valve replacement done while pkg blocked for repair hence rejected7	DEAR TEAM, THIS 39 YEARS, MALE PATIENT AS CASE OF RHD, SEVERE AS, MODERATE MR, MODERATE LV DYSFUNCTION FOR WHIH PLANNED FOR PROCEDURE OPEN AORTIC VALVULOTAMY WITH MITRAL VALVE REPAIR, BUT DURING PROCEDURE ON TABLE DECIEDED FOR AVR (AORTIC VALVE REPLACEMENT) ALSO DONE WITH M.V. REPAIR, AS PER TID NOT GENERATED BEFORE FOR THIS AND IT'S WAS REJECTED BY WITHOUT QUERY, SO PLEASE APPROVED THIS APPLICATION AS PER DISCASE PROCEDURE WAS DONE FOR PATIENT ILLNESS, RESENDING ALL DOUCMENT. THANKING YOU.	Rightly Rejected	Blocked pt treatment & block pkg not justified.(wrong pkg selection)



S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
11	T0209197753870	2019/139746	19020017A - 00	11000	Dinesh Solanki	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	DEAR TEAM, WHY THIS CASE REJECTED WE CANNOT UNDERSTAND THIS CASE IS REJECTED.	Reopen & Pay	Blocked pt treatment & block pkg justified.
12	T1104196185230	2019/116281	29050011A - 00	6000	Gomad Ram	discharge summary is not provided hence rejected7	"REJECTION OF CALIM WITHOUT ANY QUERY OR AFORDING ANY CHANCE TO HOSPITAL TO SUBMIT THE SAME IS NOT JUSTIFIED HENCE CLAIM MAY BE REVERTED IN QUERY PENAL." "	Rightly Rejected	Blocked pt treatment & block pkg not justified.(discharge summery not provided)
13	T0209197753870	2019/139744	19020011A - 00	3000	Dinesh Solanki	As per RFP Clauses 1.9.2 & 1.3.9 eligibility & identity of patient not done,thru BSBY Card Hence Rejected. 7	DEAR TEAM, WHY THIS CASE REJECTED WE CANNOT UNDERSTAND THIS CASE IS REJECTED.	Reopen & Pay	Blocked pt treatment & block pkg justified.

