

F 8(9) Rejection Appeal-I 2 2 829

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Vinayaka Hospital-Jodh848	

Vinayaka Hospital-Jodh848 ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत आधार पर निरस्त किए गए क्लेम के प्रकरण में संयुक्त मुख्य कार्यकारी अधिकारी, राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी के समक्ष प्रस्तुत अपील पर सुनवाई दिनांक 12/07/2021 को की गई, जिसमें निम्न व्यक्ति उपस्थित रहे:-

- DR RAHUL BARWAD (RAHULBARWAD @GMAIL COM)

- Mr shahil Gupta (bsbynia@gmail com)

- Dr Alka Rajpurohit (bsbynia@gmail com)

- Mr Pankaj Sharma (tpa vinayakahospital@gmail com)

बैठक में **Vinayaka Hospital-Jodh848** ने न्यू इंडिया एश्योरेंस कंपनी द्वारा गलत किए गए 27 क्लेम के लिए प्रस्तुत अपील पर विचार किया गया। बीमा कंपनी एवं राजस्थान स्टेट हेल्थ एश्योरेंस एजेंसी द्वारा क्लेम की समीक्षा करने पर अपील में प्रस्तुत प्रकरण के संक्षिप्त तथ्य एवं दोनों पक्षों को सुनने के बाद कमेटी द्वारा संलग्न तालिका के कॉलम संख्या 9 एवं 10 के अनुसार निर्णय प्रदान किया गया। संक्षिप्त विवरण निम्नानुसार है:-

S.No.	Decisions	No of Cases
1	Re-open & pay	15
2	Re-open & Query	0
3	Rightly Rejected	12

अपील की पालना के सम्बन्ध में दिशानिर्देश: -

A. बीमा कम्पनी के लिए:-

बीमा कंपनी को यह भी निर्देशित किया गया कि इस संबंध में की गई कार्यवाही से दिनांक 01/09/2021 तक अद्योहस्ताक्षरकर्ता को अवगत कराएं। यदि बीमा कंपनी द्वारा उक्त निर्णय की पालना इस आदेश के जारी होने से दिनांक 01/09/2021 तक नहीं की जाकर सूचित नहीं किया जाता है, तो RSHAA द्वारा अनुबंध के प्रावधान संख्या 1.28.4 के अनुसार कार्यवाही की जाएगी।

B. अस्पताल के लिए:-

यदि बीमा कंपनी द्वारा दिनांक 01/09/2021 तक उपरोक्त निर्णयानुसार कार्यवाही संपादित नहीं की जाती है, तो अस्पताल को अद्योहस्ताक्षरकर्ता को तत्काल अवगत करावें ताकि अग्रिम कार्यवाही की जा सके।



(JC O RSHAA)

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
1	T0102195521682	2019/107225	19050015A - 00	13000	Pravin Kumar	As per OT note not provide detail for this pkg hence rejected 7	WE HAVE SEND ALREADY IN OT NOTES THIS PROCEDURE`S DETAILS YOU CAN CHECK , HOWEVER YOU ARE REJECTINGT HE WITHOUT ANY REASON ,	Rightly Rejected	booked package is not justified hence rejected
2	T1102195612204	2019/107235	29050011A - 00	6000	Rupa Ram	After query not provide post Op X ray with detail of patient name & Date printed hence rejected 7	AFTER QUERY WE HAVE SENT POST OF XRAY OF THIS PATIENT, HOWEVER YOU ARE REJECTION THE CASE WITHOUT REASON.	Rightly Rejected	booked package is justified hence approved
3	T0102195521682	2019/107226	29050010A - 00	15000	Pravin Kumar	As per OT note not provide detail for this pkg hence rejected 7	WE HAVE SEND ALREADY IN OT NOTES THIS PROCEDURE`S DETAILS YOU CAN CHECK , HOWEVER YOU ARE REJECTINGT HE WITHOUT ANY REASON ,	Reopen & Pay	booked package is justified hence approved

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1	2	3	4	5	6	7	8	9	10
4	T3105196714130	2019/132536	19050061A - 01	3000	Babu Lal	hospital not provided post op X-ray film , provided X-ray film on 03-05-15 and one is on 31-05-19 hence rejected 7	KINDLY CHECK PROPERLY PROVIDED X RAY OF POST OPERATIVE FILM ON 03-06-19 NOT ON 03-05-15 AND PRE X RAY ON 31-05-19 SO IT IS WRONG REJECTION KINDLY REOPEN THIS CASE AND PAY	Reopen & Pay	as per provided document treatment justify hence payable
5	T0402195550295	2019/107233	19050059A - 00	5000	Joga Ram	Cystoscopy under GA already induced above pkg hence rejected 7	THIS PACKAGE IS NOT INCLUDE IN ABOVE PACKAGE BECAUSE BOTH ARE DIFFERENT PROCEDURES .YOU CAN CHECK	Reopen & Pay	booked package is justified hence approved
6	T3105196714130	2019/132538	19050061A - 00	3000	Babu Lal	hospital not provided post op X-ray film , provided X-ray film on 03-05-15 and one is on 31-05-19 hence rejected 7	KINDLY CHECK PROPERLY PROVIDED X RAY OF POST OPERATIVE FILM ON 03-06-19 NOT ON 03-05-15 AND PRE X RAY ON 31-05-19 SO IT IS WRONG REJECTION KINDLY REOPEN THIS CASE AND PAY	Reopen & Pay	as per provided document treatment justify hence payable

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1	2	3	4	5	6	7	8	9	10
7	T2209197992713	2019/143014	29050061A - 00	10000	Manju Kanwar	discrepancy in provided seal and sign and mentioned consultant doctor on OT Notes hence rejected 7	Sir kindly find ot notes clearly that on ot notes seal and sign mentioned of treating surgeon not consultant. so it is wrong rejection and please approved this case.	Rightly Rejected	booked package is not justified hence rejected
8	T0103195783312	2019/107227	29050009A - 00	24000	Jhamaku	pre and post photos is of different patient hence rejected.7	THIS IS AN CLERICAL MISTAKE AND IF YOU ASKED QUERY FOR THIS PATIENT WE HAVE TO SEND , THIS NOT A MAJOR MISTAKE , SO PLEASE CONSIDER ON THIS CASE AND REOPEN THE CASE.	Rightly Rejected	pre and post photos is of different patient hence rejected.



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1	2	3	4	5	6	7	8	9	10
9	T1201195348825	2019/099676	19030115A - 00	18000	Manak Ram	posterior decompression / laminectomy is required and step for dicsectomy7	REPLY FOR SURGERY PLAN- LEMINECTOMY OF L4 & L5 VERTIBRA DONE, L5 LEMINECTOMY REQUIRED DUE TO CPMPRASION OF L5-1 AREA, DISECTOMY OF L4-L5 . ENTERVERTIBRAL DISC DONE, BECAUSE DISC WAS MASSIVELY BULDGE COMPRASING OVER THECAL SAC & NERVE ROOT.	Rightly Rejected	booked package is not justified hence rejected
10	T0103195783991	2019/107229	19050061A - 00	3000	Pravin Kumar	hospital not provide x ray with patient name hence case rejected7	WE HAVE SENT PRE AND POST XRAY WITH NAME OF PATIENT HOWEVER YOU ARE REJECTION THIS CAE, YOU CAN CHECK BOTH X RAY NAME ALREADY MENTIONS	Reopen & Pay	booked package is justified hence approved

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1	2	3	4	5	6	7	8	9	10
11	T0103195787132	2019/107230	19050061A-00	3000	Aabhas Khan	hospital not provide x ray with patient name hence case rejected 7	WE HAVE SENT PRE AND POST XRAY WITH NAME OF PATIENT HOWEVER YOU ARE REJECTION THIS CAE, YOU CAN CHECK BOTH X RAY NAME ALREADY MENTIONS	Reopen & Pay	both xray are provided hence approved
12	T1904196261090	2019/119577	29050011A-00	6000	Khiyan Ram	Post OP X ray not provided hence rejected7	WE HAVE ALREADY SENT IN OT NOTE AND DISCHARGE CARD OF THIS PATIENT FOR JUSTIFY FOR ALL PROCEDURES. PLEASE CHECK AND REOPEN.	Reopen & Pay	booked package is justified hence approved
13	T1904196261090	2019/119576	19050036A-00	12000	Khiyan Ram	As per OT notes procedure not done hence rejected7	WE HAVE ALREADY SENT IN OT NOTE AND DISCHARGE CARD OF THIS PATIENT FOR JUSTIFY FOR ALL PROCEDURES. PLEASE CHECK AND REOPEN.	Rightly Rejected	booked package is not justified hence rejected

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1	2	3	4	5	6	7	8	9	10
14	T1904196261090	2019/119578	29050028A - 00	30000	Khiyan Ram	As per OT notes procedure not done hence rejected7	WE HAVE ALREADY SENT IN OT NOTE AND DISCHARGE CARD OF THIS PATIENT FOR JUSTIFY FOR ALL PROCEDURES. PLEASE CHECK AND REOPEN.	Reopen & Pay	booked package is justified hence approved
15	T0707197117668	2019/132528	29050011A - 00	6000	gangaram	post op X-ray not provided hence rejected 7	NO ONE QUERY RAISE FOR POST OPERATIVE X RAY YOUR LAST QUERY RAISE FOR ONLY OT NOTES HOWEVER YOU ARE REJECTING THE CASE FOR OTHER REASON , SO THIS WRONG REJECTION KINDLY REOPEN THIS CASE	Rightly Rejected	post op X-ray not provided hence rejected
16	T0303195805332	2019/107231	19050059A - 00	5000	Pintu Devi	as per documents this package included in above package hence rejected7	as per documents this package included in above package hence rejected, DEAR SIR PLEASE JUSTIFY WITH ABOVE INCLUDE THIS PACKAGE WE HAVE CHOOSE ONLY CYSTOSCOPY PKG. FOR THIS PATIENT.	Reopen & Pay	booked package is justified hence approved

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1	2	3	4	5	6	7	8	9	10
17	T2209197992713	2019/143013	29050009A - 00	24000	Manju Kanwar	discrepancy in provided seal and sign and mentioned consultant doctor on OT Notes hence rejected 7	Sir kindly find ot notes clearly that on ot notes seal and sign mentioned of treating surgeon not consultant. so it is wrong rejection and please approved this case.	Reopen & Pay	booked package is justified hence approved
18	T1909197958804	2019/143015	29050062A - 00	15000	Gokal Ram	As seal and sign of operating doctor was not provided on OT Notes 7	sir kindly find ot notes clearly that seal and sign is provided clerly so it is wrong rejection kindly approved this case	Reopen & Pay	seal and sign provided hence approved
19	T0805196452415	2019/119573	19050061A - 00	3000	Jayada Khatun	HOSP NOT PROVIDE PRE AND POST OP X-RAY HENCE REJECTED 7	PATIENT HAVE PRIGENCY PERIOD AT THIS TIME SO XRAY WAS NOT POSSIBLE . AND ALSO SEND JUSTIFICATION LETTER FOR XRAY, AND AlsoS SENT Obstetric Ultrasound FOR THIS PATIENT,	Rightly Rejected	booked package is not justified hence rejected

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S.No.	TID	Appeal No.	Pkg Code	Pkg Rate	Patient	Remarks of NIA	Remark of Hospital	Decision	Detailed Decision
1	2	3	4	5	6	7	8	9	10
20	T0301195263684	2019/098963	19050021A - 00	10500	Parbat Ram	NOT PAYABLE AS DRAINAGE PROCEDURE INCLUDED IN SURGICAL OPENING OF COMPARTMENT . R PCN NOT FOUND IN POST OP KUB.7	PLEASE CHECK POST XRAY , WE HAVE SENT ALREADY HOWEVER YOU ARE SAYING TAHT PCN IS NOT SHOWING, PLZ CHECK AND REOPEN THE CASE	Rightly Rejected	booked package is not justified hence rejected
21	T1104196189872	2019/119575	19050013A - 00	8400	Shesha Ram	hospital not provide uroflowmetry report and Cystoscopy is already include above pkg hence rejected 7	NO ONE OF QUIERY FOR UROFLOMETRY YOUR LAST QUERY IS OT NOTES AND WE HAVE SEND OT NOTE SO REOPEN THE CASE.	Reopen & Pay	as per OT notes cystoscopy finding given ,treatment justified hence payable
22	T0805196452415	2019/119574	29050011A - 00	6000	Jayada Khatun	HOSP NOT PROVIDE PRE AND POST OP X-RAY HENCE REJECTED 7	PATIENT HAVE PRIGENCY PERIOD AT THIS TIME SO XRAY WAS NOT POSSIBLE . AND ALSO SEND JUSTIFICATION LETTER FOR XRAY, AND AlsoS SENT Obstetric Ultrasound FOR THIS PATIENT,	Reopen & Pay	booked package is justified hence approved

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1	2	3	4	5	6	7	8	9	10
23	T1909197958804	2019/143016	29050063A - 00	15000	Gokal Ram	As seal and sign of operating doctor was not provided on OT Notes 7	sir kindly find ot notes clearly that seal and sign is provided clerly so it is wrong rejection kindly approved this case	Reopen & Pay	seal and sign provided hence approved
24	T0103195783312	2019/107228	29050011A - 00	6000	Jhamaku	pre and post photos is of different patient hence rejected.7	THIS IS AN CLERICAL MISTAKE AND IF YOU ASKED QUERY FOR THIS PATIENT WE HAVE TO SEND , THIS NOT A MAJOR MISTAKE , SO PLEASE CONSIDER ON THIS CASE AND REOPEN THE CASE.	Rightly Rejected	pre and post photos is of different patient hence rejected.
25	T0501195279438	2019/107234	29050061A - 00	10000	Lahari	NOT PROVIDED POST X-RAY HENCE REJECTED7	THIS PATIENT IS BELONG FROM PREGNANCY IN THIS CASE XRAY IS NOT POSSIBLE , HOWEVER YOU ARE ASKING XRAY FOR THIS PATIENT , AND ALSO WE HAVE SENT JUSTIFICATION FOR XRAY AT THE TIME OF QUERY. CONSIDER ON THIS CASE AND REOPEN	Reopen & Pay	booked package is justified hence approved

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1	2	3	4	5	6	7	8	9	10
26	T2401195452655	2019/107240	29050011A-00	6000	Dinesh Singh	this pkg already included in upper mention pkg URSL hence rejected7	THIS PACKAGE IS NOT INCLUDING IN ABOVE PACKAGE BECAUSE BOTH ARE DIFFERENT PROCEDURE.	Rightly Rejected	booked package is not justified hence rejected
27	T3105196714130	2019/132537	29050011A-00	6000	Babu Lal	hospital not provided post op X-ray film , provided X-ray film on 03-05-15 and one is on 31-05-19 hence rejected 7	KINDLY CHECK PROPERLY PROVIDED X RAY OF POST OPERATIVE FILM ON 03-06-19 NOT ON 03-05-15 AND PRE X RAY ON 31-05-19 SO IT IS WRONG REJECTION KINDLY REOPEN THIS CASE AND PAY	Rightly Rejected	as per RSHAA guidelines dj stenting included with PCNL ,hence rejected.

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